

W-02465A-09-0414  
W-20453A-09-0414  
W-20454A-09-0414

W-02465A-09-0411  
W-20453A-09-0412  
W-20454A-09-0413

**ORIGINAL**

**ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM**



0000108438

**Investigator:** Richard Martinez **Phone**

**Fax:**

47  
CD

**Priority:** Respond Within Five Days

**Opinion No.** 2010 - 85770

**Date:** 3/16/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Betty **Last:** Wright

**Account Name:** Betty Wright

**Street:**

**City:** Hereford

**State:** AZ **Zip:** 85615

**Home:** (000) 000-0000

**Work:**

**CBR:**

**is:** E-Mail

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2010 MAR 17 P 3:05

RECEIVED

Arizona Corporation Commission

**Utility Company:** Southern Sunrise

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Southern Sunrise System:   
Docket Nos. W-02465A-09-0411, W-20453A-09-0412, W-20454A-09-0413, W-02465A-09-0414, W-20453A-09-0414 and W-20454A-09-0414

DOCKETED

MAR 17 2010

DOCKETED BY [Signature]

I have water service at 9699 E. Joy Ave of Miracle Valley provided by SSVEC. I appeal to you please DO NOT increase our water rates. It would be an additional hardship to pay more for basic water service and usage. I struggle as do other residents of Miracle Valley to pay what is currently charged.

My income is from Social Security and with no COLA raise in the foreseeable future. My age is in the 70-80 year old bracket. Many of my neighbors are in this age group too, some even over 80, limited to Social Security as income. Other residents here are disabled and on very limited income; some are single parents struggling in this current economy, or unemployed and cannot find a job.

From what I know of residents in Miracle Valley, there are over 50% in the above group with a low income source. In other areas where residents are on well share usage, the monthly cost generally is not what customers of SSVEC pay now, and here an unreasonable rate increase is being requested!

As water users and residents, we need our side of cost given utmost consideration. For the hardship that will be placed upon us for rate increase, I submit to you a plea that rates not be increased.

Betty Wright

Consolidated Docketed Nos: W-02465A-090414; W=20453A-090414 and W-20454-090414; and W-20454-090414

\*End of Complaint\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

3/16  
Emailed to Phoenix to Docket.  
FILE CLOSED.  
\*End of Comments\*

Date Completed: 3/16/2010

Opinion No. 2010 - 85770

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