

**ORIGINAL**  
COMMISSIONERS  
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GARY PIERCE  
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0000108427

Executive Director

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**ARIZONA CORPORATION COMMISSION**

March 16, 2010

To: Docket Control

RE: Arizona American Water Company - Customer Comments  
Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

Please docket the attached 3 customer comments OPPOSING a rate increase and/or consolidation in above cases.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission  
**DOCKETED**

MAR 17 2010

DOCKETED BY *MM*

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2010 MAR 17 A 9:01

**RECEIVED**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

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Opinion No. 2010 - 85732

Date: 3/15/2010

Complaint Description: 08A Rate Case Items - Opposed  
08G Consolidation - Opposed

First:

Last:

Complaint By:

**Alice**

**Thompson**

Account Name:

Alice Thompson

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Sun City

CBR: N/A

State:

AZ Zip: 85351

is:

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Utility Company:

**Arizona - American Water Company**

Division:

Water

Contact Name:

Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/15/10

REFERENCE: Arizona American Water Co., Inc\*\*\*\*\*SUN CITY\*\*\*\*\*OPPOSED  
Rate Increase & Consolidation Docket No. W-01303A-09-0343 & SW01303A-09-0343

Arizona American Water Co. Inc. (utility Co. Re-Rate Increase & Consolidation

3/9/10

Dear Sir,

I strongly oppose the rate increase & bundling by the American Water Co. We already had an increase in May 20008.

These increases are not fair to the Sun City retirement community. Most of us are elderly and living on social security.

Resolve the problems in the other districts & leave us alone.

I am against rate consolidation & Bundling under docket #W-01303A-09-0343 and SW01303A-09-0343.

Sincerely

Alice G Thompson

Sun City, AZ 85351-2515

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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3/15/10 Comments entered for the record and docketed.  
\*End of Comments\*

Date Completed: 3/15/2010

Opinion No. 2010 - 85732

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 85704**

**Date:** 3/15/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Ilean M.

Hope

**Account Name:** Ilean M. Hope

**Home:** (

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:**

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed:

RE: Docket No. W-01303A-09-0343  
SW-01303A-09-0343

3-8-10

Ilean M. Hope

Phone:

Docket you wish to comment on: Water rate increase  
Case or Utility Name: Water Rate Increase  
Docket Number: SW-01303A-09-0343

As a senior living in Sun City, I'm opposed to the rate increase. I live on a fixed income and some savings. AZ American was granted a increase in 2008. Salaries & bonuses are way too much!! Lets all companies "tighten their belts" Arizona legislators do "your part" say "no".

Thank you.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed:** 3/15/2010

**Opinion No.** 2010 - 85704

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Those who propose this consolidation and increase on the elderly....shame on you. Many of you may experience the demands placed on seniors once you enter our age group and realize that there are certain demands that should be retained in your own back yards, which in this case are the districts being proposed for consolidation.

Sincerely,

J. Alfano

Sun City, AZ  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 3/15/2010**

**Opinion No. 2010 - 85715**

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