

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

ORIGINAL



0000108395

**ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM**

47
CO

Investigator: Richard Martinez **Phone:** (**Fax:**

Priority: Respond Within Five Days

Opinion **No.** 2010 **84436** **Date:** 1/25/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Sean **Last:** Rieman

Account Name: Sean Rieman **Home:**

Street: **Work:**

City: Maricopa **CBR:**

State: AZ **Zip:** 85139 **is:** Fax

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

Re: Global Water Docket #'s SW-20445A-09-0077, W-01732A-09-0079,
W-02450A-09-0081, W-02451A-09-0078, W-20446A-09-0080, and W-01212A-09-0082

From: Sean Rieman [mailto:
Sent: Thursday, January 21, 2010 10:26 AM
To: Utilities Div - Mailbox
Subject: Water increase

October 21, 2009
Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED
MAR 15 2010

DOCKETED BY [Signature]

RECEIVED
2010 MAR 15 P 4: 21
AZ CORP COMMISSION
DOCKET CONTROL

Re: Global Water - Docket #'s SW-20445A-09-0077, W-01732A-09-0079,
W-02450A-09-0081, W-02451A-09-0078, W-20446A-09-0080, and W-01212A-09-0082

To Whom It May Concern:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

As a customer of Global Water, I wanted to voice my concern over their request for a rate increase. Given the current economy, we are all suffering in one way or another. Many people lost money this past year on their investments and 401K's, some have lost jobs, others live on fixed incomes, and there are those who are struggling just to keep their homes.

We also have concerns for our neighborhoods. Many people live in communities with a Homeowners Association that have large water bills. In our community of Alterra, we have cut back on water usage. We chose not to over seed the grass areas in our parks again this year and we are in the process of removing the water feature at the community entrance. Even with these changes, we still struggle due to the lack of funds from foreclosures and under built lots. The amenities put in by builders are hard to support and afford when a community is not completely built out.

I also have concerns with the potable use of the water; as the water has made my family and me sick drinking it. We do not drink untreated Maricopa water; we purchase water which adds to our monthly bills.

An increase at this time, especially at the rate being suggested, would cause a great hardship for many people and communities in the City of Maricopa. Should you have questions regarding this letter, I can be reached as follows:

Address -

Phone -

Email -

Sincerely

Signature

Print Name Sean Rieman

Sean Rieman

Cell

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/15/10

Emailed to Phoenix for docketing.

FILE CLOSED.

End of Comments

Date Completed: 3/15/2010

Opinion No. 2010 - 84436
