

WS-02676A-09-0257



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

RECEIVED

Investigator: Deb Reagan

Phone:

2010 MAR 11 A 10:21
Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2010 85646

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Luz I. Last: Garcia

Account Name: Luz I. Garcia

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ Zip: 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

***** WS-02676A-09-0257 *****

Customer sent the following -

I'm a single person and I depend on my salary to leave. I've payed the sewer for 15 years now, 60.00 dlls per month, plus the water that I use. If you increase the tarrifs of the water I will be overbudjet. For now I pray that you can take in consideration in the economy crysis that we are in.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85646

Arizona Corporation Commission

DOCKETED

MAR 11 2010

DOCKETED BY *MM*

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85647 Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Constance M. Last: Rutherford

Account Name: Constance M. Rutherford Home:

Street: Work:

City: Rio Rico CBR:

State: AZ Zip: 85648 is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd Contact Phone:

Nature of Complaint:

***** WS-02676A-09-0257 *****

Customer sent the following -

Docket #WS-02676A-09-0257 It is outrageous that the water bill will increase by 100.8% at a time when these families do not have a source of income (employment), cannot afford a roof over their heads or food for their families, yet this corporation wants to raise the rates. Where do you think we will get this money to pay you? When you raise the water rates, you raise everything that uses water. Big deal, the sewer rates will decrease by 7.2%. There is absolutely no comparison between water and sewer rates. The sewer rates are too high too. Isn't it better that everyone is employed, even at Liberty Water, than to raise the rates no one can pay and receive nothing and lose those positions at Liberty. Does no one have a conscience?

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85647

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85648

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Amparo Last: Garcia

Account Name: Amparo Garcia

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ Zip: 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

***** WS-02676A-09-0257 *****

Customer sent the following -

I'm a single mother and everything right now is really hard and, I don't think that we need something that is not helpful for the communities and our families.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85648

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UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85649

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jose J. Last: Maldonado

Account Name: Jose J. Maldonado

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ Zip: 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

***** WS-02676A-09-0257 *****

Customer sent the following -

I don't want for my utilities such as water to go up. I can barely pay for it and if it goes up I won't be able to pay it. So I am opposing for the utilities to raise the payments.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85649