

WS-02676A-09-0257



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

2010 MAR 11 A 10:19

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2010 85642

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Maria Last: Arizmendi

Account Name: Maria Arizmendi **Home:**

Street: **Work:**

City: Rio Rico **CBR:**

State: AZ **Zip:** 85648 **is:**

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name: **Contact Phone:**

Nature of Complaint:
Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I am in a budget, Please donot allow this to happen extremely hardship.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:
"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Arizona Corporation Commission
DOCKETED
MAR 11 2010

DOCKETED BY

Date Completed: 3/10/2010

Opinion No. 2010 - 85642

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85627

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Victor M. Last: Gil

Account Name: Victor M. Gil

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ Zip: 85648

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

No puado aceptan el que subpanel cobro de agua la situacion es dificil no es justo que quieran subir estantilidad.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85627

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85629 Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Oscar M. **Last:** Pena

Account Name: Oscar M. Pena **Home:**

Street: **Work:**

City: Rio Rico **CBR:**

State: AZ **Zip:** 85648 **is:**

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name: **Contact Phone:**

Nature of Complaint:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I am opposed to the rate increases as proposed due to the current economic crisis. I am currently employed but lost a substantial portion of my income as budgetary reductions were implemented to assist my employer to continue operations. I was lucky to continue being employed, however, others were or have been laid-off.

I am also opposed to the rate hikes since Liberty Water reportedly made improvements to their water delivery infrastructure without publicly announcing the future financial repercussions to the investments they made. I believe in paying what is fair, however I feel that Liberty Water Company is sticking the consumer with the hefty cost of their improvements with out first seeking their customer's input. Perhaps if they had announced this first with the possibility of making the improvements in phases and therefore allowing the costs to be spread out over time.

My opposition to the rate increases is because I feel that the irresponsible and greedy practices by corporations who did not carefully look to future costs of operation in deciding how they would invest is what put our nation and state in the current economic crisis. Those corporations sought the aid of the federal government to rescue them from the poor decisions made by their CEO's and now it appears Liberty Water Company is trying to conduct their business in that same manner. They also attempted to keep the voice of Rio Rico residents silenced by scheduling the hearing in Tucson before the ACC when most of the working class is earning a living.

I am tax paying and voting member of my community and I urge the ACC to carefully consider what is being asked. I thank the ACC for taking the time to hear my concerns and vote responsibly!

Sincerely,

Oscar M. Pena

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Resident of Rio Rico, Arizona
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85629

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: ()

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85638

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Gisela **Last:** Pena

Account Name: Gisela Pena

Home:

Street:

Work:

City: Rio Rico

CBR: ()

State: AZ **Zip:** 85648

is: E-Mail

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I am against the rate increase I think it is unfair to pay 125% more. Its hard enough getting by with the hike rate we just had. It's hard enough as it is for the working class to get by on these current economic crises.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85638

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85644

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** William **Last:** Donnelly

Account Name: William Donnelly

Home:

Street:

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

is: E-Mail

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

It is hard enough getting by with the rate hike we just had. I couldn't imagine having to pay 125% more. Please think of the working class.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85644

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85651

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Alex **Last:** Fernandez

Account Name: Alex Fernandez **Home:**

Street: **Work:**

City: Rio Rico **CBR:**

State: AZ **Zip:** 85648 **is:**

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name: **Contact Phone:**

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I've been a long time resident of Rio Rico, AZ. Water rates have been pretty reasonable. I understand the economic situation for all is bad, the kind of rate hike Liberty is asking for is to extreme. Do not allow this to HAPPEN. A lot of people in this economic bad time will suffer. Again be prudent in your decision making. Don't let business wheather big or small run your office.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85651

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85653

Date: 3/10/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Lourdes **Last:** Leon

Account Name: Lourdes Leon

Home: (000) 000-0000

Street:

Work:

City: Rio Rico

CBR:

State: AZ **Zip:** 85648

Is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Number WS-02676A-09-0257

REFERENCE: LIBERTY WATER - RIO RICO UTILITIES, INC.

I have had my water cut enough times, Increase will bring more hardship, I am the only one working in my house. I have 2 kids and a husband unemployed.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

"Emailed to Phoenix for docketing".
Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 3/10/2010

Opinion No. 2010 - 85653

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85492

Date: 3/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Paul

Teel

Account Name: Paul Teel

Home:

Street:

Work: (000) 000-0000

City: Rio Rico

CBR:

State: AZ Zip: 85940

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name:

Contact Phone: (000) 000-0000

Nature of Complaint:

03/01/10

Paul Teel

Rio Rico, AZ 85940

Phone: (000) 000-0000

Case or Utility Name: Liberty Water
Docket Number: WS-02676A-09-0257
Position on Docket: Con
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/4/10 I tried to contact consumer to inform him that he forgot to enter an opinion. I spoke with Mrs. Teel and explained to her that the opinion had arrived blank. I left my name and telephone number for a return call. Spanish speaking consumer.

opinion noted and filed in Docket No. WS-02676A-09-0257. closed
End of Comments

Date Completed: 3/9/2010

Opinion No. 2010 - 85492

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM
