

WS-02676A-09-0257



0000108242

ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

A7
10

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85548

Date: 3/8/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jeff Last: Moore

Arizona Corporation Commission
DOCKETED

Account Name: Jeff Moore

Home:

MAR - 8 2010

Street: n/a

Work:

City: n/a

CBR:

DOCKETED BY

State: AZ Zip: n/a

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd

Contact Phone:

Nature of Complaint:

***** WS-02676A-09-0257 *****

RECEIVED
2010 MAR - 8 P 3:36
AZ CORP COMMISSION
DOCKET CONTROL

Customer sent the following -

From: Jeff Moore [mailto:...]
Sent: Wednesday, March 03, 2010 4:48 PM
To: Utilities Div - Mailbox; Hearings Division
Cc: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web
Subject: WS-02676A-09-0275 rate increase for rio rico water

I will be unable to attend the march 10 hearing before the ACC to speak my thought on Liberty water request to double it rates for water to rio rico customers. I heard of this increase not from my water company but from my local newspaper.

AS i understand it the rate increase would require me to pay 42.17 per month for water. Plus another \$53.65 for sewer. When i lived in apach junction my water and sewer rate was roughly only \$15 and sewer was about \$30. My mother in mesa Pays about \$50 for water sewer and trash service. My friend in tucson also pays aboutt he same amount.

And yet Liberty water is asking my to pay close to \$95 dollars a month for water and sewer. That is insane. Of course i heard this from the newspaper and not from the water company. Heck the water company has a habit of sending me a bill saying i have a credit only to send a notice two weeks later saying im late and need to pay by such a date or be discounted. When i call their officer i general get hung up on when i ask them to explain their policy to me.

I say vote down this rate increase. because if it goes thou the increase rates will just make moving to tucson and driving to nogales for work look even better. As the increase cost of gas will make up for the saving in the

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

6/11/10

cheaper water rate.

My elect bill is maybe 20-50 dollars with 50 being the summer rate, gas bill is maybe 20-50 with 50 being the winter rate. yets almost 100 dollars for water and sewer is unheard of.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 3/8/2010

Opinion No. 2010 - 85548
