

WS-03478A-08-0454



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ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

47  
CO

Investigator: Deb Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2010 85311

Date: 2/25/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: William J. Last: Storey

Account Name: William J. Storey

Home: (000) 000-0000  
Arizona Corporation Commission

Street: n/a

Work: DOCKETED

City: Yuma

CBR:

State: AZ Zip: 85364

is:

MAR - 2 2010

Utility Company: Far West Water & Sewer, Inc.

DOCKETED BY

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone: (928) 342-1238

Nature of Complaint:

\*\*\*\*\* WS-03478A-08-0454 \*\*\*\*\*

\*\*\*\*\* REFERRED THROUGH EXECUTIVE DIRECTOR'S OFFICE FROM GOVERNOR'S OFFICE \*\*\*\*\*

Customer sent the following -

February 4, 2010  
The Honorable Janet Brewer  
1700 W. Washington  
Phoenix, Arizona 85007

Dear Governor Brewer,

I am one of the spokesmen for a group of residents of the Foothills east of Yuma who has been suffering at the hands of the private Far West Sewer and water Company. With the assistance of State Regulators, we have been successful in stopping an obscene rate increase. However, the private company keeps hiring new lawyers, (they are on their third) and are trying again.

In our opinion, the sewer company practices the three "I"s of business operation. These are: Ineptness, Incompetence and Illegality. This has all been proven in testimony in Yuma, Tucson and Phoenix this past year and a half. A copy of most of the facts are in a letter by one of our members (attached). SEE LETTER FILED BY ROBERT RIST ON 2/5/10 IN THIS DOCKET.

We need your assistance in getting a court-appointed manager of the utility to develop a municipal sewer and water system, to stop the pollution of our air and water. Nothing beats the footsteps of the Governor in speeding up the bureaucratic process to protect the people and our environment.

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
2010 MAR - 2 P 4: 01  
RECEIVED

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Will you please help us?

Sincerely,

William J. Storey

1 inclosure A/S  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 3/2/2010**

**Opinion No. 2010 - 85311**

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