

COMMISSIONERS
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GARY PIERCE
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EXECUTIVE DIRECTOR

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ARIZONA CORPORATION COMMISSION

ORIGINAL

March 1, 2010

To: Docket Control

RE: Arizona American Water Company - PETITION
Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

Please docket the attached 106 customer comments OPPOSING a rate increase and/or consolidation in above cases.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED
MAR - 2 2010

DOCKETED BY mm

RECEIVED
2010 MAR - 2 P 3:59
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

W. 01303A-09-0343
SW. 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (602) 955-5555

Fax: (602) 955-5555

Priority: Respond Within Five Days

Opinion No. 2010 85061

Date: 2/17/2010

Complaint Description: 08G Consolidation - Opposed
08A Rate Case Items - Opposed

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85373

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

****RECEIVED A PETITION WITH 24 SIGNATURES AGAINST THE RATE INCREASE AND CONSOLIDATION****

Arizona Corporation Commission
Consumer Services Section
120011V, Washington St.
Phoenix, AZ 85007

Subject: Comments on Docket Numbers W-01303A-09-0343, SW-01303A-09-0343 and proposed consolidation of water and sewer districts,

From: Willow Point Condominium Group, Sun City, AZ

First:

We the undersigned register our opposition to the consideration by the Arizona Corporation Commission of the consolidation of the Sun City water and sewer districts with other water districts. This proposal, if put into effect, would result in the residents of Sun City subsidizing water and sewer costs for other currently existing districts.

Second:

We the undersigned register our opposition to the sewer and water rate increases proposed by Arizona-American Water Company. A very significant rate increase occurred less than two years ago, and has had an impact on our residents. The proposed increase is far beyond any increase in other costs, and is particularly egregious in light of the current state of the economy.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter

End of Comments

Date Completed: 2/17/2010

Opinion No. 2010 - 85061

W. 01303A.09.0343
SW. 01303A.09.0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85361

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: PETITION

PETITION

Account Name: Esther Lloyd Saracana Condominium Associati

Home:

Street:

Work:

City: Sun City

CBR

State: AZ **Zip:** 85351

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/26 DOCKET NO. W-01303A-09-0343 AND SW 01303A-09-0343

PETITION REPRESENTING 42 HOMES OPPOSED TO RATE INCREASE AND
CONSOLIDATION SUN CITY

2/24

As Chairperson for the Saracana Condominium Association, Inc., I represent 42 households. Our homeowners are vehemently opposed to the proposed consolidation and rate increases.

Our homeowners are already paying sewer taxes based on total water usage. Approximately 75% of our water usage is for irrigation and therefore not a burden on the sewer treatment facilities. Yet, Arizona-American proposes to increase this tax over 40%. Arizona-American should be forced to install separate meters for the irrigation to ensure true usage data is collected and fees assessed accordingly.

The process of bundling a group of geographical districts together and averaging the differing costs for each district into a single rate is detrimental to Sun City as we will help pay for costs in other districts to treat their water that our water does not require.

Our residents will not only experience an increase to their individual condominium owners association fees to cover both water and sewer increases, but will also experience an increase in our Recreation Centers of Sun City fees to cover the increases at those facilities.

With these increases and those experienced in other areas, the future appeal to out-of-state retirees to purchase property in Sun City is in jeopardy.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Docketed

End of Comments

Date Completed: 3/1/2010

Opinion No. 2010 - 85361

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85288

Date: 2/24/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Petition

Petition

Account Name: Cameo west B Condo assoc. Bd of Mgmt

Home: ()

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone: ()

Nature of Complaint:

W 01303A-09-0343 / SW 01303A-09-0343 SUN CITY SYSTEM

2/22/2010

Cameo West B Condominium Association Board of Mgmt.

Sun City, AZ 85351

Docket you wish to comment on: Rate Consolidation and Increase
Case or Utility Name: AZ-American Water Co. Inc.
Docket Number: W-01303A-09-0343
Position on Docket: Con

Also, docket number SW-01303A-09-0343

Our Board of Management represents 24 household in our condominium association. We are all members of the Sun City non-profit retirement community and are all opposed to the request for a rate consolidation of our water area into a large group of areas. Many of our residence are on fixed income and any increase constitutes a financial burden. Sun City has good quality water and we do not want to risk the lose of the quality.

This opposition represents 40 individual votes.
Warren Veazie, Board Chairman
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed, confirmed by telephone that this opinion represents all 24 residential units.
End of Comments

Date Completed: 2/24/2010

Opinion No. 2010 - 85288

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85344

Date: 2/26/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: 10600 Block of Oakmont Drive

Work: (000) 000-0000

City: Sun City

CBR: N/A

State: AZ Zip: 85351

is: Other

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

2/26/10*****Petition - Petition - Opinion Opposed*****

REFERENCE: Arizona-American Water Company Inc. Rate Case /Consolidation
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

*****RECEIVED THE FOLLOWING PETITION SIGNED BY 7 CUSTOMERS*****SUN CITY

Arizona Corporate Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Arizona-American Water Company Inc.
Docket Nos. W-01303A-09-0343 and S W-01303A-09-0343
Re: Rate Consolidation and Increases

We are retirees living in the 10600 block of Oakmont Drive in Sun City.

In the current economic climate, it seems patently unfair for a "for profit" utility to
propose 27.8% and 40% increase in our water and wastewater charges.

We are all on fixed incomes. We received no social security increment this year. Most
of us have to tighten our belts. It seems the utility should do the same. We do not have
the means to hire lobbyists to make our case to your staff, but we sincerely believe that
rate increases of 1 /3 are totally out of line at the present time.

Thank you.

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/26/10 Comments entered for the record and docketed in Docket No. W-01303A-09-0343 & SW-01303A-09-0343

End of Comments

Date Completed: 2/26/2010

Opinion No. 2010 - 85344
