

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



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ARIZONA CORPORATION COMMISSION

ORIGINAL

March 2, 2010

To: Docket Control

RE: Arizona American Water Company - Customer Comments
Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

Please docket the attached 17 customer comments OPPOSING a rate increase and/or consolidation in above cases.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED

MAR - 2 2010

DOCKETED BY 

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 MAR - 2 P 3:58

RECEIVED



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85433

Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Rosella

Levenson

Account Name: Rosella Levenson

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:**

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION:

Docket No. W-01303A-09-0343
SW-01303A-09-0343

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix AZ 85007

Re: Docket Number W-01303A-09-0343 and SW-01303A-09-0343

Utility Name: Arizona-American Water Company, Inc.

February 25, 2010

Sirs,

Rate consolidation and increases are not going to help us on who are on a fixed income. Please say no to Arizona American Water Company.

Thank you

Rosella Levenson

Sun Citv, Az.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85433

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz **Phone:** **Fax:** (602) 542-2100

Priority: Respond Within Five Days

Opinion No. 2010 85432 Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: **Christine G. Fitz**
First: **Christine G.** **Last:** **Fitz**

Account Name: Christine G. Fitz **Home:**

Street: 10030 W. Royal Oak Rd. #K **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** 85351 **is:**

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION:

RE: Docket No. W-01303A-09-0343
SW-01303A-09-0343

Sun City, AZ 8

February 25, 2010

Arizona Corporation Commission Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

DOCKET # W-01303A-09-0343 AND SW-01303A-09-0343

Dear Ladies and Gentlemen:

I own my condominium in Sun City - Century Oaks - and vehemently oppose an increase in water rates or joining with other cities to bundle.

The Rate Consolidation does nothing to help seniors but add more burden to the already fixed-income finances of retirees. This whole idea is ridiculous be it for wastewater or water for ordinary day usage.

And Bundling with no explanation for an increase to Sun City Home Owners is devious. Why do we need to bundle and join other cities who put their needs upon us.

Now I will address Rate Increases. I object to an increase at a time when we are having food, services, and

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

medication increased. I do not know how any senior can, on a fixed income, keep paying corporations more and more. This robbery has to end.

Sincerely,

Christine G. Fitz

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85432

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2010 85427

Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Robert Hill

Sue Hill

Account Name: Robert Hill & Sue Hill

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:**

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION:

Docket No. W-01303A-09-0343
SW-01303A-09-0343

February 26, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.
Docket Numbers: W-0 1303 A-09-0343 and SW-0 1303 A-09-0343
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,
Robert Hill & Sue Hill
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85427

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2010 85426 Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: **First:** Char **Last:** Niederhauser

Account Name: Char Niederhauser **Home:** (

Street: 17 J. **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:** (

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION:

Docket No. W-01303A-09-0343
SW-01303A-09-0343

February 26, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.
Docket Numbers: W-0 1303 A-09-0343 and SW-0 1303 A-09-0343
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Charlotte Niederhauser

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85426

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: _____

Fax: (_____) _____ 0129

Priority: Respond Within Five Days

Opinion No. 2010 85425

Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Carolyn

Collins

Account Name: Carolyn Collins

Home: (_____) _____

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:**

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION:

Docket No. W-01303A-09-0343
SW-01303A-09-0343

February 26, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.
Docket Numbers: W-0 1303 A-09-0343 and SW-0 1303 A-09-0343
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Carolyn Collins

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85425

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz **Phone:** **Fax:** 0000

Priority: Respond Within Five Days

Opinion No. 2010 85424 **Date:** 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: **First:** Joanna **Last:** Yurs

Account Name: Joanna Yurs **Home:** (000) 000-0000

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO AAWC SUN CITY RATE CONSOLIDATION:

Docket No. W-01303A-09-0343
SW-01303A-09-0343

February 26, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, Inc.
Docket Numbers: W-0 1303 A-09-0343 and SW-0 1303 A-09-0343
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation/bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,

Joanna Yurs

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85424

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz **Phone:** 6 **Fax:** (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2010 85414 **Date:** 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: **First:** Carol **Last:** Fuller

Account Name: Carol Fuller **Home:** 3300

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** 85373 **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:** 602-542-2129

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED TO SUN CITY RATE CONSOLIDATION:

RE: Docket No. W-01303A-09-0343
SW-01303A-09-0343

February 26, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Regarding: Arizona-American Water Company, inc.
Docket Numbers: W-01303A-09-0343 and SW-01303 A-09-0343
Ref: RATE CONSOLIDATION AND INCREASES

To whom it may concern:

As a resident of Sun City, Arizona; I (we) are opposed to the request by Arizona American Water Company for the rate increases under the "Rate Consolidation and Increases". In addition, the proposal of "consolidation and bundling with other districts" is unfair to Sun City as a community and to the homeowners.

I (we) are asking the Arizona Corporation Commission to consider the negative impact these proposed increases will have on our residents within Sun City.

Respectfully submitted,
Carol Fuller
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion has been docketed with the Docket Control Center of the Commission to be made part of the record.

CLOSED

End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85414

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85416

Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: William M

Jones

Account Name: William M Jones

Home:

Street:

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85351

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/2/10

REFERENCE: RATE CONSOLIDATION BY AZ AMERICAN *****SUN CITY***** OPPOSED
Docket No W-01303A-09-0343 & SW-01303A-09-0343

From: Judy, Tom [mailto:jbrown@mailaka.net]

Sent: Monday, March 01, 2010 12:07 PM

To: Utilities Div - Mailbox

Subject: SW-01303A-09-0343. W-01303A-09-0343

Please consider the LARGE increase in water rates due to bundling and rate consolidation by AZ-American Company Inc.

William M Jones

Sun City AZ 85351-4339

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/2/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 3/2/2010

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Opinion No. 2010 - 85416

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85403

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Frank

Giordano

Account Name: Frank Giordano

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES'
OFFICE*****

ALSO SENT TO COMM. KENNDY; COMM. NEWMAN; COMM. PIERCE; & COMM. STUMP

CONCERNING: RATE INCREASE - AZ AMERICAN *****OPPOSED*****ANTHEM*****
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

I am a resident at Anthem Country Club and was told specifically when I bought that the infrastructure cost was paid for with the price of my home.

Pulte is charging Az American Water for this infrastructure and AMW is now trying to recoup that money from the water users.

This is unethical at best and illegal at worst.

I strongly oppose such rate increases.

Please do not support AMW in their efforts to overcharge Anthem rate payers.

Thanks for your attention to this important case.

Frank Giordano

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 3/1/2010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2010 - 85403

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 000-000-0000

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85401

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Leonard Tempalaski

Account Name: Leonard Tempalaski

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR: It's a Complaint

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES'
OFFICE*****

CONCERNING: RATE INCREASE - AZ AMERICAN *****OPPOSED*****ANTHEM*****
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

Commissioner Mayes,

The proposed 100% water rate increase for Anthem residents is unfair and under handed. The magnitude of this proposal is unheard of. What other business or industry can simply double the price of their goods and services. This whole debacle is the result of the developer and the water company misrepresenting to the residents of Anthem what the true cost of water service really was from day one.

Please do not allow the residents of Anthem to be the victims in this corporate shell game!

Thank you,
Leonard Tempalaski

Anthem, AZ 85086
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments entered for the record and docketed.
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 3/1/2010

Opinion No. 2010 - 85401

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85404

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: **Bruce Perry**

Account Name: Bruce Perry

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES'
OFFICE*****

ALSO SENT TO COMM. KENNDY; COMM. NEWMAN; COMM. PIERCE; & COMM. STUMP

CONCERNING: RATE INCREASE - AZ AMERICAN *****OPPOSED*****ANTHEM*****
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

From: Bruce Perry

Sent: Wednesday, February 24, 2010 11:24 PM

To: Mayes-WebEmail; Kennedy-Web; Newman-Web; pierce-web@azcc.gov; Stump-Web

Subject:

Dear Gentleman: As a new home owner and full time member of the community I feel a water rate hike of this nature would be devastating to the community. We are going to endure countless tax increases beyond our capability to pay unless some common sense is inherited.

Please respect the home owners:

Bruce Perry

Anthem Az.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments entered for the record and docketed.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 3/1/2010

Opinion No. 2010 - 85404

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Opinion No. 2010 - 85400

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: f

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85398

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: First: Larry Last: Lucich

Account Name: Larry Lucich

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES'
OFFICE*****

ALSO SENT TO COMM. KENNDY; COMM. NEWMAN; COMM. PIERCE; & COMM. STUMP

CONCERNING: RATE INCREASE - AZ AMERICAN *****OPPOSED*****ANTHEM*****
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

Please vote no on any water rate increase. This is definitely not the time for any increases. All business are doing what is necessary to cut costs and az water needs to do the same.

Thank You for your service to the community.

Larry Lucich

Antnem, az.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 3/1/2010

Opinion No. 2010 - 85398

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85396

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Robert W

Williams

Account Name: Robert W Williams

Home:

Street:

Work:

City:

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES' OFFICE
***** also sent to Commissioners: Kennedy; Newman; Pierce; & Stump.

REFERENCE: Arizona American Water Rate Increase *****OPINION
OPPOSED*****ANTHEM*****

Docket No. W-01303A-09-0343 & SW-01303A-09-0343

I would like to express my request that you deny the request for a 100% rate increase made by Arizona American Water. I see no reason why a for profit company should be bailed out of a bad business decision by allowing outrageous rate increases because they paid more than the entity they purchased was worth. What message does it send to Arizona American Water if their errors are covered up just increasing rates to pay for their poor business judgment.

I realize that some rate increases are acceptable and expected over time, but their request is absurd and should be denied.

Sincerely,
Bob

Robert W. Williams
Sales Manager, Trilogy at Vistancia
Shea Communities Marketing Company

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

(toll free) 800-846-5828 ext
(E) bob.williams@sheahomes.com www.trilogylife.com
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments entered for the record and docketed.
End of Comments

Date Completed: 3/1/2010

Opinion No. 2010 - 85396

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85397

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: Nes

Plotke

Account Name: Nes Plotke

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES'
OFFICE*****

CONCERNING: RATE INCREASE - AZ AMERICAN *****OPPOSED*****ANTHEM*****
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

As a resident of Anthem Country Club, which currently has the highest water rates in the Valley, I am strongly opposed to the proposed rate increase.

Nes Plotke

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments Entered for the Record and Docketed.

End of Comments

Date Completed: 3/1/2010

Opinion No. 2010 - 85397

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85399

Date: 3/1/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By:

Frank

Smith

Account Name: Frank Smith

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/1/10*****CORRESPONDENCE RECEIVED FROM CHAIRMAN MAYES'
OFFICE*****

ALSO SENT TO COMM. KENNDY; COMM. NEWMAN; COMM. PIERCE; & COMM. STUMP

CONCERNING: RATE INCREASE - AZ AMERICAN *****OPPOSED*****ANTHEM*****
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

The water rates at Anthem are outrageous and need to be cut not raised.

Frank Smith

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/1/10 Comments entered for the record and docketed.

End of Comments

Date Completed: 3/1/2010

Opinion No. 2010 - 85399

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: 602-542-4217

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85417

Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: First: Clare Last: DiSalvo

Account Name: Clare DiSalvo

Home:

Street: N/A

Work: (000) 000-0000

City: Sun City

CBR: N/A

State: AZ Zip: 85351

is: Message

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

3/2/10*****RECEIVED FROM CHAIRMAN MAYES' OFFICE*****

REFERENCE: Arizona American Rates*****SUN CITY*****OPPOSED
Docket No. W-01303A-09-0343 & SW-01303A-09-0343

Clare DiSalvo,

"Is against the new rates--puts undue burden on seniors.....no benefits at all."
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/2/10 Comments entered for the record and docketed.
End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85417
