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TIMBER KNOLLS HOMEOWNERS ASSOC. INC. DBA TK WATER SERVICES Arizona Corporation Commission

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VERNON, AZ 85940-0200

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REF: Staff Report Docket no. W-01902A-09-0293

Page 3: Average number of customers in 2008 was 45. There are 51 meters installed not 53. I advised Brendan of the correct numbers on February 11, 2010.

Page 9: Reported loss of water was calculated @ 11.8% in 2008. Max Nelson, President discussed this with Del Smith, Engineer during his inspection visit on December 17, 2009. Max explained that after a pump repair TK Water experienced the water loss. After inspecting water lines for leaks some small leaks were found and repaired. However the water loss continued and the well and pump were inspected by Max Nelson and Walter Craig. They found the Well meter was not running correctly. The Well meter was removed, checked, cleaned and re installed. There was an improvement in water loss.

Page 9: The Curtailment of Tariff will be filed as soon as possible. I was unable to access the document online so Trish Meeter emailed the forms to me which I received on February 22, 2010. I am unable to access the Curtailment%20Standard%202009.doc as suggested in the Staff Report as a sample form for me to follow.

Page headed: TYPICAL BILL ANALYSIS. I received the Staff Report by mail on February 24, 2010 and note that Comments must be received by 4pm February 26, 2010. I have contacted Max Nelson, President, Ron Flood, Vice President, Karen Stowers, Treasurer, Walter Craig, Board Member. Only myself, Carol Judd, Secretary, Max Nelson and Walter Craig have read the complete Staff Report but we are all agreed that the members will not accept Variable Rates per usage. Timber Knolls is a designated Agricultural area and lots vary from 1 acre to 26 acres. Some of our members carry livestock on their property. Please note: this page also states: Average number of customers: 53. As stated above this number is incorrect. There were an average of 45 customers in 2008.

ENGINEERING REPORT: Page 2: Note 2 states that Lot 42 is owned by Timber Knoll Homeowners Assoc. Inc. This statement is incorrect. Lot 42 is owned by the Marinez family. An easement through Lot 42 was Surveyed and Plat made under Direction and Supervision of Mark B. Clements R.L.S. 22754, in September 1997. This survey shows a 20 foot wide Water Easement as recorded in Docket 213, Page 292, Apache County Record. A copy of the Record of Survey : Book 3 of Townsite Maps, Page 26, Apache County , Arizona was shown to Del Smith, Engineer before he inspected the well on December 17, 2009.

Page 9: Note 8: Per Laurie Gehlsen at ADEQ the monitoring samples for Coliform are complete for 2008.

Page 15: There is no sign at the Well Facility as it is not easily accessible. Del Smith, Engineer should be able to testify to the access. Members are notified by letter after the Annual Meeting and know who to call in case of an emergency. Members live in a rural area and know each other as neighbors. This request is an expense which is useless to our members.

Carol Judd, Secretary; Max Nelson, President; Walter Craig, Board Member.