

E-01461A-09-0450



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

47

Investigator: Deb Reagan

Phone: --

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85373

Date: 3/1/2010

Complaint Description: 09Z Rates/Tariffs - Other  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

MAR - 1 2010

First:

Last:

Complaint By: Tom

Rowley

Account Name: Tom Rowley

Home:

DOCKETED BY *MLP*

Street:

Work:

City: Marana

CBR:

State: AZ Zip: 85653

is:

RECEIVED  
2010 MAR - 1 P 4:39  
AZ CORP COMMISSION  
DOCKET CONTROL

Utility Company: Trico Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01461A-09-0450 \*\*\*\*\*

Customer sent the following -

DOCKET NO. E-01461A-09-0450 and Decision A.C.C. (#71462) specifically the portion on annual true-up computation " Staff has recommended that the annual true-up date be set to that approved for TEP. TEP's net metering tariff states:

Each calendar year, for the customer bills produced in October (September usage) or a customer's "Final" bill, the Company would credit the Customer for the balance of excess kWhs remaining."

By allowing Trico to buy all of my PV excess kWhs generated in September at avoided cost rate I am allowed only 11 months a year of full benefit from net metering. There will be no net metering credit from September generation applied to my October usage.

I have contacted Trico SunWatts representative Cristina Cruz and she confirmed that Trico will not apply any September excess kWh from my PV generation to my October billing period.

I believe the intent of the ACC was to give net-metering renewable energy generation the benefit of a monthly rolling credit every month not just 11 months a year. Allowing Trico to purchase my excess kWh from September at avoided cost rate deprives me of that 12 month benefit and devalues my September produced kWh by 66% and gives Trico an unfair benefit from my PV generator.

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

ALSO SEE INQUIRY 2010-84912 SENT TO TRICO.  
\*End of Comments\*

**Date Completed:** 3/1/2010

**Opinion No.** 2010 - 85373

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