

E-01575A-08-0328
E-01575A-09-0453



ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2010 - 85350 Date: 2/26/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Mr. & Mrs. Walter J. Karl

Account Name: Mr. & Mrs. Walter J. Karl **Home:**
Street: **Work:**
City: Sonoita **CBR:**
State: AZ Zip: 85637 **is:** E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: **Contact Phone:**

Nature of Complaint:
(Docket Nos. E-01575A-08-0328 & E-01575A-09-0453)

To Chairman Mayes and Commissioners:

We have been customers of SSVEC since moving here in 1991. During all those years SSVEC has spoken of the necessity of upgrading service to Sonoita, Elgin, and Patagonia. Why have they waited so long? Surely they could have long since had a more modest upgrading, rather than waiting for this massive line that they are proposing. We have been bomarded with literature about how this line is the only way, the best way, the most economical (?). All this paper would have helped pay for a modest upgrade in years past. The recorded message we received on our phone regarding the 4 hour and 40 minute outage must have cost a bit also. The message implied there would have been no outage, or at least a shorter one, had the 69 kV line been in. We resented the call and wonder how, as we are registered do-not-call.

During this outage we called the emergency 800 number to report it. After the power came on for a very brief time, we were not allowed to use the emergency number for the second 2 hour period. We were told to call Patagonia and got no answer. SSVEC never discusses viable alternate energy, except to dismiss it as unworkable. That must surprise a number of new businesses that are working on that very thing.

We are not just NIMBY folks. We live probably 4-5 miles (air) north and will never see the towers. But we WILL pay huge increases in our electric bills to pay for this line. We assume this will negate any hope of Capital Credits for us. Oddly, we were in a co-op while living in Georgia, and have received over \$150 from them for Capital Credits, tho' we were only there seven years. We hope we can afford to live here in the years ahead. Thank you for your attention.

Mr. & Mrs. Walter J. Karl
(Evelyn A. Karl)

Sonoita, AZ 85637
End of Complaint

Arizona Corporation Commission
DOCKETED

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DOCKET CONTROL

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/26

I called customer @ 2:32 p.m. to let her know that the ACC had received her email regarding their opposition to constructing the 69 kV lines. Customer was thankful that the ACC not only received her email but that their opinion would be docketed for the Commissioners to be able to read their comments prior before voting.

FILE CLOSED

2/26/10

Emailed to Carmen Madrid in Phoenix to docket.
Docket Nos. E-01575A-08-0328 & E-01575A-09-0453
End of Comments

Date Completed: 2/26/2010

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