

W-02465A-09-0411

W-20453A-09-0412, W-20454A-09-0413,
W-02465A-09-0414, W-20453A-09-0414

W-20454A-09-0414

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2010 - 85161

Date: 2/19/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Irvin L. Last: Higgs

Account Name: Irvin L. Higgs Home: (000) 000-0000

Street: Work:

City: Sierra Vista CBR:

State: AZ Zip: 85635 is:

Utility Company: Liberty Water-Bella Vista Water Company, Inc.

Division: Water

Contact Name: Linda Byrd Contact Phone: (623) 935-9367

Nature of Complaint:

Docket No. W-02465A-09-0411

I am against an increase of \$10 per month on a \$23 water bill because a giant proposed increase on an already high water rate. Request that you diligently, thoroughly audit Liberty Water Company and Bell Vista Water Company books and operations and hold their profit to that which is reasonable for the consumer. They enjoy a monopoly and all that is between them and charging whatever they wish to gain an exorbitant profit is you. Neither should they be able to build a larger more profitable company at the consumer's expense. Help.

Irwin Higgs
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2-19
I called Mrs Higgs to acknowledge receipt of their Opinion. I explained the process in which this ultimately arrives before the Commissioners to vote on. Customer wanted her Opinion docketed so that the Commissioner would have an opportunity to read her concerns. FILE CLOSED.

2/23/10
Emailed to Carolyn Buck in Phoenix to docket.
Docket No. W-02465A-09-0411
FILE CLOSED.
End of Comments

Arizona Corporation Commission
DOCKETED

FEB 26 2010

DOCKETED BY [Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2010 FEB 26 P 3:35

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/23/2010

Opinion No. 2010 - 85161
