



ORIGINAL

**ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM**

47
60

Investigator: **Guadalupe Ortiz**

Phone:

Fax:

Priority: **Respond Within Five Days**

Opinion No. **2010 85258**

Date: **2/23/2010**

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First:

Last:

Complaint By: **Vicki**

Merlak

Account Name: Vicki Merlak

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip:

is:

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Email Received - Opinion Opposed - Sun City Water - Sewer Consolidation:

RE: Docket No. W-01303A-09-0343
SW-01303A-09-0343

-----Original Message-----

From: Cheryl Fraulob [mailto:
Sent: Tuesday, February 23, 2010 6:05 AM
To: Utilities Div - Mailbox
Subject: FW:

Arizona Corporation Commission

DOCKETED

FEB 25 2010

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2010 FEB 25 P 2:13

RECEIVED

-----Original Message-----

From: Vicki Merlak [mailto:
Sent: Monday, February 22, 2010 3:49 PM
To: Cheryl Fraulob
Subject:

I am a registered voter and new to AZ for 4 years. We came here as we became seniors to retire and carefully use our money in this economy. What are we to do when the rates keep going up and you are places us into other groups that are not at our income??? Sun City was here for us to keep a conservative life style on a limited income. How are we to make ends meet?
Keep Sun City for Sun City and do what you must elsewhere. Leave us out of this.

Vicki Merlak
Sun City, AZ resident
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2/24/2010

n/a

End of Response

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/24/2010

Opinion No. 2010 - 85258

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2010 85255 **Date:** 2/23/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

First: **Last:**

Complaint By: **Laurence** **Pence**

Account Name: Laurence Pence **Home:**

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** **is:**

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

Email Received - Opinion Opposed - Sun City Water - Sewer Consolidation:

RE: Docket No. W-01303A-09-0343
SW-01303A-09-0343

From
Sent: Tuesday, February 23, 2010 9:19 AM
To: Utilities Div - Mailbox
Subject: Sun City water increase

Please see attachment regarding the Sun City Water Increase.

Thank you

Attached - Comments:

2/23/2010

Proposed Sun City Water & Wastewater Rate Consolidation

It is a terrible shame that Arizona Water wishes to place additional economic hardship on people of Sun City living on low income. We did not have an increase with Social Security this year, in fact more was taken away due to Medi Care cost. For the Sun City area to be consolidated and bundled with other areas is wrong. Many of us are very conservative with our water usage, having desert landscaping, no individual pools, and living in the area for perhaps 6 months of the year. I encourage the Corporation Commissioners to not allow the consolidation/bundling to happen to the residence of Sun City. Thank you for your time.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 2/23/2010

Opinion No. 2010 - 85255
