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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2010 - 85059**

**Date:** 2/17/2010

**Complaint Description:** 19Y Other - Elec Dereg - Renewable Resource Portfolio  
N/A Not Applicable

**Complaint By:** **First:** Katie **Last:** Morales

**Account Name:** Katie Morales

**Home:** (000) 000-0000

**Street:**

**Work:**

**City:** Glendale

**CBR:**

**State:** AZ **Zip:** 85310

**is:**

RECEIVED  
2010 FEB 19 P 3:58  
AZ CORPORATION COMMISSION  
DOCKET CONTROL

**Utility Company:** Miscellaneous Electric

**Division:** Electric

**Contact Name:** Unknown

**Contact Phone:** (000) 000-0000

Arizona Corporation Commission

**DOCKETED**

**FEB 19 2010**

**Nature of Complaint:**

February 9, 2010  
Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007  
Re: Energy Efficiency and Renewable Energy Initiatives

DOCKETED BY *MM*

Dear Commissioners:

I am writing to you as a utility rate payer in Arizona to urge the Commission to require Arizona utilities invest more of our ratepayer dollars in energy efficiency and to increase energy efficiency requirements to at least 20% by 2020 as part of the Commission workshops on energy efficiency. One of the most effective energy cost management tool is energy efficiency which is supported by numerous studies such as the Western Governors' Association's Energy Efficiency Task Force Report which found the average cost for energy efficiency programs is \$0.02 to \$0.03 per lifetime kWh saved compared to conventional generation of \$0.05 to \$0.09/kWh and current electric rates about \$0.10/kWh. By requiring Arizona's utilities to provide incentives for energy efficiency and ensure that businesses are informed and educated about the incentives and the value of these programs, the Commission will help residents save money, save energy and protect the environment.

For most, the greatest energy savings come from efficiency improvements in air conditioning and lighting. The benefits of energy efficiency programs can be maximized by installing multiple efficiency measures at one time including energy efficient lighting, air conditioners, and other retrofits. I also would like to see programs to support renewable energy. Renewable energy solutions such as solar photovoltaic installed at the source of the energy consumption provide a greater benefit rather than creating large scale solar plants which destroy valuable natural habitat and result in the loss of electricity with transferred over distances.

While these measures may result in somewhat higher rates, if properly implemented, I will see a decline in my electric bills as I reduce electricity consumption. In addition, as efficiency measures reduce the aggregate demand for electricity, the total cost of electric energy services will decrease over the long run because utilities will reduce their fuel and other generation costs.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

144121AD

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Thank you for considering my comments.  
Best Regards,

Katie Morales

144121AD, Phoenix, AZ 85010  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion dpcketed  
\*End of Comments\*

**Date Completed:** 2/17/2010

**Opinion No.** 2010 - 85059

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