

W-02192A-09-0531



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Deb Reagan

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85078 Date: 2/17/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First: Last:
Mr./Mrs. Norman Ray

Complaint By: Mr./Mrs. Norman Ray

Account Name: Mr./Mrs. Norman Ray

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86351

is:

Utility Company: Little Park Water Company, Inc.

Division: Water

Contact Name: Steve Gudovic

Contact Phone:

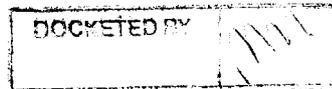
Nature of Complaint:

***** W-02192A-09-0531 *****

Arizona Corporation Commission

DOCKETED

FEB 19 2010



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 FEB 19 A 8:52

RECEIVED

Customer sent the following -

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, AZ 85007

Re: Little Park Water Company, Inc. Docket No. W-02192A-09-0531

To whom it may concern:

I am a resident in the operating territory of the Little Park Water Company, Inc. (which represents approximately 70 customers) I have been made aware of the rate filing referenced above that will increase my monthly cost.

I understand the need for increased funding is driven by capital infrastructure improvements and general operating cost increases. As identified in the notification from Little Park Water Company, mc, this is approximately a 112% increase which I am sure you would agree is excessive even in good economic conditions.

In light of current economic conditions, I urge the Commission to look for alternative means of managing recovery for these costs. I would think that at a minimum that capital recovery could be extended over a longer period of time to minimize the immediate impact In addition, I would urge the Commission to review current operating expenses to identify reductions or alternatives to increased cost

All to often rate requests for one time investments turn into an ongoing charge that is not managed and relief to me as a customer is foregone. We can not allow this need to drive undue cost over the long term.

ARIZONA CORPORATION COMMISSION

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I will continue to watch the progress of this rate request review and will look forward to creative means being applied to minimize immediate and ongoing cost impact.

Best Regards,

Mr. and Mrs. Norman Ray
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/17/2010

Opinion No. 2010 - 85078
