

United Way Worldwide

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Linda S. Daily
2-1-1 Director
Community Impact Leadership and Learning



ORIGINAL

January 22, 2010

Commissioner Kristen K. Mayes
Commissioner Sandra D. Kennedy
Commissioner Paul Newman
Commissioner Bob Stump
Commissioner Gary Pierce

T-000000A-10-0017

Arizona Corporation Commission
1200 W. Washington
Phoenix, Arizona 85007-2996

Dear Commissioners Mayes, Kennedy, Newman, Stump, and Pierce,

United Way Worldwide fully supports Community Information & Referral's (CIR) request to the Arizona Corporation Commission that the Commission establish CIR as the lead Statewide 2-1-1 provider entity offering public access to health and human service through its long established information and referral service infrastructure.

I have been personally engaged with the 2-1-1 planning group in Arizona for the past five months and know they have the organizational board and staff leadership and service delivery infrastructure to provide this valuable service for the people of Arizona, statewide. CIR is nationally accredited meeting or exceeding national standards for the delivery of information and referral services. Please do not hesitate to contact me should you have any questions.

Having the availability of the easy to remember three-digit 2-1-1 telephone number to access information about and referrals to health and human services will be the single most important advancement the Commission can make to help people in need of social services. Utilizing Community Information & Referral, Inc., an existing, experienced, and respected 45 year old non-profit community-based organization makes the best use of scarce resources.

We at United Way Worldwide wholeheartedly support that CIR be designed the Lead 2-1-1 Entity in Arizona by the ACC as quickly as possible.

Kind regards,

Linda S. Daily
2-1-1 Director
United Way Worldwide

Arizona Corporation Commission
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