

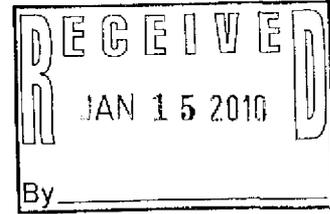


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January 13, 2010



Commissioner Bob Stump
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007-2996

Dear Commissioner Stump,

The American Red Cross Grand Canyon Chapter fully supports the Community Information & Referrals request to the Arizona Corporation Commission requesting that the Commission establish CIR as the lead Statewide 2-1-1 provider entity offering public access to health and human service through its long established information and referral service infrastructure.

Every community needs an assessment survey conducted in Arizona; the need for a single number to call to access information about available community resources is identified as one of the most important community needs, always, always, always!

Having the availability of the easy to remember three-digit 2-1-1 telephone number to access information about and referrals to health and human services will be the single most important advancement the Commission can make to help people in need of social services. Utilizing Community Information & Referral, Inc., an existing, experienced, and respected 45 year old non-profit community-based organization makes the best use of scarce resources.

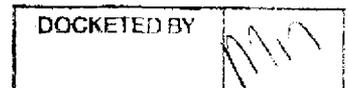
We at the Grand Canyon Chapter wholeheartedly support that CIR be designed the Lead 2-1-1 Entity in Arizona by the ACC as quickly as possible.

Sincerely yours,

Bill Epps
Chief Executive Officer
American Red Cross

Arizona Corporation Commission
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