

SW-01428A-09-0103  
W-01427A-09-0104  
W-01427A-09-0116  
W-01427A-09-0120

**ORIGINAL**  
**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**



47  
CO

**Investigator:** Al Amezcua

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2010 - 84298**

**Date:** 1/14/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Jarica **Last:** Chesser

**Account Name:** Jarica Chesser

**Home:**

**Street:**

**Work:** (000) 000-0000

**City:** Goodyear

**CBR:**

**State:** AZ **Zip:** 85338

**is:** E-Mail

**Utility Company:** Liberty Water /Litchfield Park Service Company -Sewer

**Division:** Sewer

**Contact Name:** Linda Byrd

**Contact Phone:**

**Nature of Complaint:**

Jarica Chesser

Goodyear, AZ 85338

Phone:

Email:

Docket you wish to comment on: Goodyear water increase (W-01427A-09-0103)  
Case or Utility Name: Liberty Water Rate  
Docket Number: SW-01428A-09-0103  
Position on Docket: Con

Please show me the data that you need such a large increase. I would like concrete information substantiating every facet of your proposed increase. If this goes through it will cripple the people who are working to stay in Goodyear and its surrounding areas. Each increase is hard on all of us. HOA fees, APS, Water/Sewer, the list goes on. I know you don't care but our Governor just signed a bill that could DECREASE my pay by 5%! I understand the need to cover costs but who do I get to pass the buck too? APS made a nice profit with their last hike, are you working toward this to? I am astounded and very disappointed. We are the last in our neighborhood, almost everyone around us has foreclosed. Is this your objective? I believe it will work against Goodyear to allow this to occur. It will detour people from moving in and could eventually force us out.  
\*End of Complaint\*

**Utilities' Response:**

Arizona Corporation Commission  
**DOCKETED**

**Investigator's Comments and Disposition:**

JAN 15 2010

DOCKETED BY *MM*

2010 JAN 15 PM 11:40  
1000000000

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

1/14/10 Email

January 14, 2010

RE: Litchfield Park Service Co.

Dear Water Customer:

Your letter regarding the Litchfield Park Service Co ("LPSCo") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the LPSCo application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua  
Public Utilities Consumer Analyst II  
Utilities Division  
\*End of Comments\*

**Date Completed: 1/14/2010**

**Opinion No. 2010 - 84298**

---