

W-20459A-08-0168
W-20459A 08-0167



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ORIGINAL

47
03

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 84029

Date: 12/29/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: John and Kay Last: Poinier

Account Name: John and Kay Poinier

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: 85018

is:

Utility Company: Utility Systems, LLC

Division: Christopher Creek Haven Water

Contact Name: Jeffery Daniels

Contact Phone: [REDACTED]

Nature of Complaint:

***** W-20495A-08-0168 *****

Customer sent the following -

22 Dec. 2009

DOCKET W-20459A-08-0168

Arizona Corporation Commission
Utilities Division
1200 W. Washington St
Phoenix AZ 85007

Arizona Corporation Commission

DOCKETED

JAN -4 2010

DOCKETED BY [Signature]

RECEIVED
2009 JAN -4 A 10:59
UTILITY COMMISSION

Dear Members of the Commission:

We are writing in support of Utility System LLC's requested rate increase in Christopher Creek. We have been homeowners in the area for several years and have seen first hand the challenges represented by its aging infrastructure of tanks, pipes and pumps.

A reasonable monthly rate increase would seem a prudent investment for the future for the community, as well as the survival of a small business person who is doing his best to provide it with clean water.

Sincerely,

John and Kay Poinier
[REDACTED] Christopher Creek

Mailing address: [REDACTED]

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 12/29/2009

Opinion No. 2009 - 84029
