



NEW APPLICATION  
ORIGINAL

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**VIA OVERNIGHT MAIL**

December 28, 2009

Arizona Corporation Commission  
**DOCKETED**

DEC 30 2009

**Advice No. T-09-02**

DOCKETED BY	NR
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Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007

T-03016A-09-0584

Re: Teleport Communications Group, Inc.  
Docket No. T-03016A-09

Enclosed for filing are an original and thirteen (13) copies of revisions to the TCG Phoenix A.C.C. No. 1 Tariff. (Teleport Communications Group, Inc. (TCG) is a wholly-owned subsidiary of AT&T.) The purpose of this filing to reformat the existing TCG Phoenix tariff to be more consistent in format with TCG tariffs filed in the other states where it conducts business. No changes were made to rates or terms and conditions. To assist in your review of this tariff reformat filing, I am enclosing a separate list of filed tariff pages and also a written summary of changes to the tariff.

The requested effective date of this filing is January 28, 2010.

If you have any questions, please call me at 775-333-3991.

Sincerely,

*Janice Ono by EAM w/permission*  
Janice L. Ono

Enclosures

RECEIVED  
2009 DEC 30 A 10:33  
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## TCG Arizona Local Services Tariff Reformat

There were no changes in rates or terms and conditions.

The Title Page was unchanged.

The Technical Terms and Abbreviations, previously in Section 1, is now in Section 2.34.

The Preliminary Statement is now in Section 1.

The Rules and Regulations remain in Section 2. Section 2 was renamed to General Regulations.

Dedicated Access Services remain in Section 3. Section 3 was renamed to Access Services.

The Enhanced Local Telephone Services, previously in Section 4, are now in Section 7, except as follows:

- PrimeXpress network Service, previously in Section 4.7, is now in Section 11.
- PrimePlus IntraLATA Toll Service, previously in Section 4.8, is now in Section 9.
- Call Completion Service, previously in Section 4.0, is now in Section 3.2.
- Operator Services, previously in Section 4.10, is now in Section 6.1.
- Directory Assistance, previously in Section 4.11, is now in Section 6.2.
- Busy Line Verify and Interrupt Service, previously in Section 4.12, is now in Section 6.4.
- PrimeNBX Service, previously in Section 4.13, is now in Section 16.
- Customer Owned Coin Operated Telephone Service, previously in Section 4.14, is now in Section 22.
- Special Promotions, previously in Section 4.15, is now in Section 4.
- 9-1-1 Telecommunications Service, previously in Section 4.16, is now in Section 5.
- Maintenance Visit Charges, previously in Section 4.17, is now in Section 6.5.
- PrimePlex PRI Service, previously in Section 4.18, is now in Section 18.
- PrimePath Service, previously in Section 4.19, is now in Section 10.
- PrimeLink Service, previously in Section 4.20, is now in Section 21.
- PrimePath NBX Service, previously in Section 4.21, is now in Section 17.
- Business Local Service, previously in Section 4.22, is now in Section 7.8.
- Prime Digital Trunk Service, previously in Section 4.23, is now in Section 12.
- Added Labor Charges, previously in Section 4.24, is now in Section 6.6.
- Integrated Prime Service, previously in Section 4.25, is now in Section 13.
- Alternate Enhanced Redirect Service, previously in Section 4.26, is now in Section 20.
- Prime on Integrated Network Connection Service, previously in Section 4.27, is now in Section 19.

Temporary Promotional Offerings, previously in Section 6, are now in Section 4.

The Service Area is now in the Tariff Information.

The Price List Section continues to contain rates and charges.

ARIZONA - TCG REFORMAT

LIST OF TARIFF PAGES

LOCAL SERVICE TARIFF

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2	1 - 53	Original
3	1 - 38	Original
4	1	Original
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7	1 - 11	Original
8	1	Original
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Title Page	1	Original

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CAROL PAULSEN, DIRECTOR

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TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the rules and regulations, service descriptions, and rates applicable to the furnishing of service and facilities for intrastate telecommunications services provided by TCG Phoenix with principal offices at 2730 E. Camelback Road, Phoenix, Arizona, 85016. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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9.	PrimePlus IntraLATA Toll Service
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SERVICE AREA

The rates, rules, terms and conditions pursuant to this tariff apply for service provided throughout the State of Arizona.

Local Service and/or Exchange areas for this state are concurrent with those defined in the AT&T Local Exchange Services Tariff Section 3.1.

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1. APPLICATION OF TARIFF

- 1.1 This tariff sets forth intrastate rates and rules applicable to the provision and resale of local exchange telecommunications services and intraLATA interexchange services.

Services under this Tariff may be offered and billed under the name of the Teleport Communications Group Operating Company serving the customer's location, or under the name of a subsidiary or affiliate, including but not limited to AT&T Corp. or AT&T Communications. Services may be offered singly or in bundles with services offered by Teleport Communications Group Operating Companies or their affiliates.

The rates and rules contained herein are subject to change pursuant to the rules and regulations of the Arizona Corporation Commission ("ACC").

THE RATES CONTAINED HEREIN ARE THE MAXIMUM AMOUNT THAT TCG PHOENIX WILL CHARGE FOR EACH SERVICE WITHIN THE STATE OF ARIZONA. REFER TO THE PRICE SHEET FOR A LIST OF TCG'S CURRENT RATE SCHEDULE.

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## 2. GENERAL REGULATIONS

### 2.1 Undertaking of the Company

This tariff sets forth the service offering, rates, terms and conditions applicable to the furnishing of Dedicated Access and Local Exchange Services by TCG Phoenix to customers within the State of Arizona.

Local Exchange Services consists of any of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others, unless otherwise noted. Service is offered via the facilities in combination with resold services provided by other certificated carriers.

Services, features and functions will be provided where facilities are available. Such facilities include, but are not limited to, billing capability, technical capability and the ability of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs). The Company reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by the Company to modify or withdraw its services at any time. In the event that the Company makes a material modification of its terms and conditions, customers shall have an opportunity to cancel contracts or tariffed services without penalty.

The Company reserves the right to increase charges for the Services provided to Customer, regardless of any term commitment, as a result of: (i) expenses incurred by the Company reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on the Company related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to the Company or increases in the amount the Company is required to pay to other carriers. In this event, customer shall have an opportunity to cancel tariffed services. Customers with tariffed based contracts will be held to the terms and conditions of their contract until such contract is expired.

#### Application for Service

Customers desiring to obtain TCG Phoenix Service must complete the Company's standard service order form (s).

An applicant for service must pay all previous indebtedness to the Company for telephone services before service will be furnished. The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for telephone service previously furnished, until the indebtedness is satisfied.

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## 2. GENERAL REGULATIONS

### 2.1 Undertaking of the Company

An application for service becomes a contract upon the signing of TCG's Service Order Form. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred.

### 2.2 Reserved for Future Use

### 2.3 Initial Service Periods

Except as otherwise provided, the initial (or minimum) period for all services and facilities is one month at the same location.

The length of contract period for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

The Company may require a contract period longer than one month at the same location in connection with special (non-standard) types of arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

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## 2. GENERAL REGULATIONS

### 2.4 Advance Payment

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges for a period to be set between the Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill.

### 2.5 Deposits and Establishment of Credit

#### 2.5.1 Deposits

The Company may, in order to safeguard its interest, require an applicant or a customer to make a suitable deposit to be held by the Company as a guarantee of the payment of charges for service or for loss of or damage to Company property. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations and the prompt payment of bills on presentation.

The Company may request a deposit from any customer during the first twelve (12) months that a customer receives service if the customer, during that period, pays late four times or has service discontinued for nonpayment two times.

The Company may request a deposit from any customer after the first twelve (12) months that the customer has received service if the customer has had service discontinued two times in a twelve (12) month period, or if the Company provides evidence that the customer used a device or scheme to obtain service without payment. The Company may also request a deposit from any business customer after the first twelve (12) months the customer has received service if the customer pays late at least six (6) times during any twelve (12) month period.

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## 2. GENERAL REGULATIONS

### 2.5.1 Deposits (Cont'd.)

The Company will not require a deposit from a new applicant for service if the applicant is able to meet any of the following requirements:

- a. The applicant has had continuous telephone service of a comparable nature with the company at another service location within the past two years and was not delinquent in payment more than once during the last 12 consecutive months or disconnected for nonpayment.
- b. The applicant can produce a letter regarding credit or verification from a telephone company where service of a comparable nature was last received which states:
  - i. Applicant had a timely payment history at time of service discontinuation.
  - ii. Applicant has no outstanding liability from prior service.
- c. In lieu of a deposit, a new applicant may provide a Letter of Guarantee from an existing customer with service who is acceptable to the company or a surety bond as security for the company. The company shall review and release an existing customer as a guarantor for the new applicant after 12 consecutive months if no obligations are delinquent and has maintained a timely payment history.

The Company shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the company's records.

The Company shall not request a deposit from an applicant or customer in excess of the estimated charges for two (2) months. The company may review the customer's usage after service has been connected and adjust the deposit amount based upon the customer's actual usage.

1. For customer that has over six (6) months service, and a deposit is requested, the estimated charges for customers shall be based on the average monthly billing of the past six (6) months to that customer.
2. In the case of an applicant for service or a present customer who does not have six (6) months service with the Company, the Company may use the average monthly bill for that type of service to determine the correct amount for that deposit. The estimated deposit for an applicant may take into consideration past billing history for services of another company if service was provided within the State of Arizona and within six (6) months of the application.

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## 2. GENERAL REGULATIONS

### 2.5.3 Interest to be Paid on Deposits

Interest shall be paid on all deposits held by the Company. Deposits held will accrue 6% simple interest in accordance with Arizona Corporation Commission regulations. At the request of a customer, the Company shall compute the accrued interest upon the deposit and pay such amount to the customer. The Company need not make such payment more often than once in a twelve (12) month period, nor sooner than twelve (12) months after receipt of a deposit.

### 2.5.4 Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit as authorized above, not sooner than five (5) days after delivery or eight (8) days after mailing of written notice of intention to disconnect.

### 2.5.5 Service Reconnection Charge

Where service has been discontinued for failure to establish credit as authorized by these regulations, a reconnect charge will be made and collected by the Company. This amount equals the initial Service Connection Charge.

### 2.5.6 Payment of Deposits

The Company may request that a maximum of 1/3 of the amount of a requested deposit from any customer be paid within twelve (12) days after the date of the request for deposit. An applicant may be requested to pay no more than 1/3 of the deposit amount prior to the establishment of service. At least two billing periods shall be allowed for the balance of the deposit. A customer or applicant may, at their option, pay the deposit on more expedited schedule.

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## 2. GENERAL REGULATIONS

### 2.5.7 Refund of Deposits

Deposits plus interest shall be automatically refunded after being held for twelve (12) months, so long as:

1. the customer has paid the past due bill for service owed to the same company;
2. the service has not been discontinued for nonpayment;
3. the customer has not paid late four (4) times; or
4. the Company has not provided evidence that the customer used a device or scheme to obtain service without payment.

If the Company does not return a customer's deposit after twelve (12) months, the Company shall provide the customer with the reasons the deposit is being retained, if the customer so requests.

Deposits plus interest shall be refunded when service has been terminated for more than thirty (30) days, less the amount of unpaid bills, if any, for that service. A transfer of service from one premises to another within the area served by the Company shall not be deemed a termination of service by the Company if the class of service remains the same. When a deposit plus interest is applied to the liquidation of unpaid bills, the Company shall provide the customer with a statement showing the amount of the unpaid bill(s) liquidated by the deposit plus interest, and the balance remaining due either to the customer or to the Company.

All deposit refunds shall be by separate check and not by credit to the customer's account unless the deposit is used to pay the customer's final bill. When a deposit or portion of deposit is refunded, the Company shall issue a Cancellation Notice carrying the same serial number as the Deposit Receipt and showing what portion of deposit is being refunded. No refund of less than one dollar (\$1.00) need be issued. When refunds are not deliverable, records shall be maintained to show the Company's efforts toward locating the applicant or customer, and delivering such refund.

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2. GENERAL REGULATIONS

2.5.8 Surety Bonds

The Company shall agree to accept a Surety Bond in lieu of a cash deposit, provided such surety bond has been issued by an insurance company that has received a certificate of authority from the Department of Insurance to do business in Arizona.

2.5.9 Establishment of Credit

The Company, in order to assure that payment of its charges for service or for loss of or damage to Company property, will require applicants and customers to establish and maintain credit.

The establishment or reestablishment of credit as provided in this section shall not relieve the applicant or customer from compliance with other provisions of this tariff as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

If the Company finds that the applicant for service has failed to pay for past due telephone service of the same class provided by any telephone company, the Company may refuse to provide service unless the applicant, at the option of the Company, pays the past due bill and/or furnishes a deposit.

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## 2. GENERAL REGULATIONS

### 2.5.9 Establishment of Credit (Cont'd.)

In order to insure the payment of all charges due for its service or for loss of or damage to Company property, the Company may require any applicant or customer to establish and maintain his/her credit in one of the following ways:

1. Demonstrating to the satisfaction of the Company that his/her credit is acceptable by providing information which is pertinent to the applicant's credit standing.
2. By providing a suitable guarantee in writing, in a form presubscribed by the Company.
3. By payment of a cash deposit.
4. The Company shall judge as to whether or not the reference or guarantee in writing would be acceptable.

Telephone customer credit information will be exchanged between telephone companies and other utilities. Customer credit information will be retained for three (3) years.

TCG Phoenix upon request of its customers, will provide acceptable options in order to pursue any billing or credit disputes.

If an applicant for service is unable to provide satisfactory credit information, the company may refuse to provide service unless the applicant furnishes a deposit.

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## 2. GENERAL REGULATIONS

### 2.6 Payment for Service

The customer is responsible for payment of all charges for facilities and services furnished, including charges for services originated, or charges accepted, at such facilities. This customer responsibility also includes charges associated with the fraudulent use of facilities and services by the customer or any end users of the customer. All bills are payable at the Company's business offices.

At such time as the Company completes installation or connection of the necessary facilities and/or equipment to provide TCG Phoenix Service the Company shall conduct appropriate tests thereon. Upon successful completion of such tests the Company shall notify the Customer that such services are available for use, and the date of such notice shall be called the "Service Date" and shall be the starting date for billing.

Customer shall pay the amount(s) as specified in the tariff for the Services. Nonrecurring charges, including construction, are due in advance. Fixed recurring charges shall be billed in advance after the Service date is determined and will be due no later than thirty (30) days after the date of the invoice. Variable recurring charges and other charges shall be billed as incurred, and will be due no later than thirty (30) days after the date of the invoice. Any amount not received within the thirty (30) day period will be subject to the Company's standard late charge of 1.5% per month, or, if lower, the legal limit applicable to such charges. Customer agrees to review each invoice promptly and to notify the Company of any discrepancies within 45 days of receipt of each invoice. In the event that the Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, the Company shall be entitled to make a reasonable estimate of the Customer's usage of Services in the period in question for billing purposes.

When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

Company shall be entitled to make a reasonable estimate of the Customer's usage of Services in the period in question for billing purposes.

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## 2. GENERAL REGULATIONS

### 2.6 Payment for Service (Cont'd.)

#### Billing Procedures:

1. The billing date shall be printed on the bill and the date rendered shall be the mailing date.
2. Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered.
3. Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.
4. All payments shall be made at or mailed to the office of the company or to the company's duly authorized representative.
5. Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations herein.

#### Measurement of Service:

Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment on a per call basis and partial cents will be rounded to the next whole cent, when the billing capability is available on a per call basis.

#### 2.6.1 Local Exchange Service

Charges for local exchange service are billed monthly, in advance, for one month's minimum charge and in arrears for minute of use charges, except when payment for messages is made by cash deposit in a coin telephone. Minute of use charges are billed without being detailed as to the duration, time of day, or destination of individual calls.

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## 2. GENERAL REGULATIONS

### 2.6.2 Toll Service

From all stations except those equipped with coin boxes - toll messages and charges are billed in arrears and are payable upon request. If a customer within the first twenty-four months of service accumulates high charges for all toll calls in a short period of time, and the customer's credit record indicates that satisfactory payment may not be made on this amount, a company may issue a special toll bill. The special bill shall be due ten (10) days from the mailing date of the bill, seven (7) days if delivered. An unusually high toll bill shall be considered an amount in excess of 2 times the average of the past three months toll bills or an average for that class of service if three months actual is not available.

### 2.6.3 Collect, Third Party, or Credit Card Billing, or Operator Assisted Billing of Minute of Use Calls

Where the user to any service where a Minute of Use rate schedule is in effect requests that a local area call be charged to the called telephone, a third telephone or to a credit card, the charges described in Section 4.10.2, in addition to applicable usage charges.

Where such a user requests that a call outside of the local area be charged to the called telephone, a third telephone or to a credit card, provisions covering Intrastate Toll Telephone Service in Section 4.10 of this tariff are applicable.

### 2.6.4 Late Payment Charge

A late payment charge of 1.50 percent, or lower if required by statute or regulation, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The late payment charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill. The amount of the late payment penalty shall be indicated upon the customer's bill.

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## 2. GENERAL REGULATIONS

### 2.6.4 Late Payment Charge (Cont'd.)

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributed to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

### 2.6.5 Non-Sufficient Funds Checks

Checks presented in payment for services and subsequently returned to the Company by the customer's financial institution for "Non-Sufficient Funds" (NSF) or other reasons will incur a nonrecurring charge per customer, per check:

Per NSF Check  
\$20.00

A customer will be placed on a "cash only" basis upon receipt of two (2) NSF checks within a twelve (12) month period of time. "Cash only" is herein defined as Cashier's Checks, U.S. currency, or money orders.

Receipt of a subsequently dishonored negotiable instrument in response to a notice of discontinuance shall not constitute payment of a customer's account and the Company will not be required to issue additional notice prior to discontinuance. However, three (3) banking days must be allowed for redemption of such instrument.

A customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to the company under the original terms of the bill nor defer the company's provision for termination of service for nonpayment of bills.

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## 2. GENERAL REGULATIONS

### 2.7 Cancellation of Application for Service

Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at 6%).

Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases the charge will be based on such elements as the cost of the equipment, facilities, and material, the supervision, general and administrative expense, other provision for return on investment, and any other costs associated with the special construction or arrangements.

### 2.8 Grounds for Refusal of Service

A company may refuse to establish service if any of the following conditions exists:

- a. The applicant has an outstanding amount due for similar company services and the applicant is unwilling to make acceptable arrangements with the company for payment.
- b. A condition exists which in the company's judgment is unsafe or hazardous to the applicant, the general population, or the company's personnel or facilities.
- c. Refusal by the applicant to provide the company with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.
- d. Customer is known to be in violation of the company's tariffs filed with the Commission.

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## 2. GENERAL REGULATIONS

### 2.8 Grounds for Refusal of Service (Cont'd.)

- e. Failure of the customer to furnish such funds, suitable facilities, and/or rights-of-way necessary to serve the customer and which have been specified by the company as a condition for providing service,
- f. Applicant falsifies his or her identity for the purpose of obtaining service.

### 2.9 Termination of Service

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company forty five (45) days in advance and upon payment of the termination charges given below, in addition to all charges due for service which had been furnished.

1. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
2. In case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will continue only to the date of termination of the extra listings subject, however, to a minimum charge for one month:
  - a) The contract for the main service is terminated.
  - b) The listing party becomes a customer for some class of exchange service.
  - c) The listed party moves to a new location.
  - d) The listed party dies.

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## 2. GENERAL REGULATIONS

### 2.9 Termination of Service (Cont'd.)

3. The customer will furnish the Company with forty five (45) days prior written notice should it desire to terminate an application or contract, in whole or in part, for which the initial application or contract period is in excess of one month at the same location. Customers who terminate any such application or contract prior to the end of the minimum period will be subject to an early termination charge as follows:
  - a) In the event of termination before the establishment of service, the charge will be a proportion of the sum of the expenses incurred by the Company in connection with the performance of the contract.
  - b) In the event that one or more Local Services are terminated prior to the completion of the Minimum Retention Period, a Service Termination Charge will apply. For Local Services that are terminated with less than twelve months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to three months recurring charges will apply. For Local Services that are terminated with between twelve and twenty-three months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to six months recurring charge will apply. For Local Services that are terminated with twenty-four or more months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to nine months recurring charges will apply.
4. Not less than three working days advance notice must be given a person, in writing, or by telephone at the company's office to discontinue service, to change occupancy or to change account responsibility.
5. The customer in whose name service is being rendered shall be responsible for all Company services provided and/or consumed up to the scheduled date of service discontinuation.
6. Existing service may be continued for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company is made to pay all outstanding charges against the services.
7. Change of responsibility on a customer account shall occur only in those cases where both parties previously shared telephone service.

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## 2. GENERAL REGULATIONS

### 2.10 Provision and Ownership of Directories

#### 2.10.1 Distribution

The Company, in contract with U.S. West, will distribute to its customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge where, in the opinion of the Company, such provision will lead to a more efficient use of the service by that particular customer.

#### 2.10.2 Provision

Directories regularly furnished to customer as an aid to the use of telephone service. The Company shall have the right to make a charge for directories issued in replacement of directories lost, destroyed, defaced, or mutilated while in possession of customer.

### 2.11 Provision and Ownership of Telephone Numbers

The customer has no property right in the telephone number or any right to continuance of service through any particular office. The Company may change the telephone number or the central office designation, or both, of a customer whenever it deems it desirable in the conduct of its business to do so.

The numbers will not be changes as a penalty or to enforce payment for directory advertising charges. Changes may be made if required for engineering for technical reasons.

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## 2. GENERAL REGULATIONS

### 2.12 Taxes

Customer shall pay all sales, use, gross receipts, excise, access, bypass, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the Company's net income). Such taxes shall be separately stated on the applicable invoice.

### 2.13 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this tariff by, the Customer or of an authorized or joint user, or to the operation or malfunction of the facilities, power or equipment provided by the Customer or authorized or joint user, will be credited to the Customer for the part of the service that the interruption affects.

If the company plans to interrupt service for more than four hours to perform necessary repairs or maintenance, the company shall attempt to inform affected customers at least 24 hours in advance of the scheduled date and estimated duration of the service interruption. Such repairs shall be completed in the shortest possible time to minimize the inconvenience to the company's customers.

The Commission shall be notified of major interruptions in service affecting the entire system or any major division.

#### 2.13.1 Credit for Interruptions

A credit allowance will be given on a per line basis for any period during which any line subscribed to by the Customer hereunder and/or, if applicable, company-provided station equipment attached thereto is out of service, except as specified below. Out of Service conditions are defined as complete loss of call origination and/or receipt capability. Credit allowances, if any, shall be deducted from the charges payable by the Customer hereunder and shall be expressly indicated on the next bill to the Customer. An interruption period begins when the Customer reports a malfunction in service to the company. A malfunction period ends when the affected line and/or associated station equipment is fully operative.

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2. GENERAL REGULATIONS

2.13.1 Credit for Interruptions (Cont'.)

1. Credit Allowances do not apply to Interruptions
  - a) caused by Customer;
  - b) due to failure of power or equipment provided by the Customer or others;
  - c) during any period in which the Company is not given access to the service premises; and
  - d) due to scheduled maintenance and repair.

2. Interruption of 24 Hours or Less - Portion of Daily Per Line Charge

Length of Service Interruption	Credit
Less than 4 hours	None
4 hours up to but not including 8 hours	1/3 of day
8 hours up to but not including 12 hours	1/2 of day
12 hours up to but not including 16 hours	2/3 of day
16 hours up to but not including 24 hours	One day

Two or more service interruptions of the same type to the same line/equipment of 2 hours or more during any one twenty-four hour period shall be considered as one interruption. In no event shall such interruption credits for any one line/equipment exceed one day's fixed recurring charges for such line/equipment in any 24-hour period.

3. Interruptions over 24 Hours - Service interruptions over 24 hours will be credited 4 hours for each 4-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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## 2. GENERAL REGULATIONS

## 2.13.2 Limitation Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or non-compliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
2. Interruptions of service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, joint user, or other common carrier providing service connected to the service offered by the Company;
3. Interruptions of service during any period in which the Company is not given access to the premises at which the Company provided service is interrupted or terminated.
4. Interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.
4. Interruptions of service during any period when the Customer, authorized user, or joint user has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements

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## 2. GENERAL REGULATIONS

### 2.14 Disputed Bills

1. Any Customer who disputes a portion of a bill rendered for Company service shall pay the undisputed portion of the bill and provide written notice to the Company that such unpaid amount is in dispute prior to the delinquent date of the bill. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by the Customer.

Upon receipt of the Customer notice of dispute, the Company shall:

- a) Notify the Customer within five working days of the receipt of a written dispute notice.
- b) Initiate a prompt investigation as to the source of the dispute.
- c) Withhold disconnection of service until the investigation is completed and the Customer is informed of the results.
- d) Once the Customer has received the results of the Company's investigation, the Customer shall submit payment within five working days to the Company for any disputed amounts. Failure to make full payment shall be grounds for termination of service. Prior to termination the Company shall inform the Customer of his right of appeal to the Commission.
- e) In the event a Customer and Company cannot resolve a service and/or bill dispute, the Customer shall file a written statement of dissatisfaction with the Commission; by submitting such notice to the Commission, the Customer shall be deemed to have filed an informal complaint against the Company.
- f) The Company may implement normal termination procedures if the Customer fails to pay all bills rendered during the resolution of the dispute by the Commission.
- g) If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges will apply and shall be deemed correct and binding on the Customer. If, alternatively, the Company credits the charges after investigating the dispute, the Late Payment Charge will not apply.

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## 2. GENERAL REGULATIONS

### 2.14 Disputed Bills (Cont'd)

2. In the event of a billing dispute for dedicated and switched access services, the written notice of dispute provided by the Customer to the Company shall include written documentation to support its claim for incorrect billing. Sufficient written documentation consists of the following information, where such information is relevant to the dispute:
  - a. Dedicated Access
    - A clear explanation of the basis of the dispute, including what the Customer believes is incorrect (e.g., nonrecurring charge; mileage; circuit identification) and the reason why the Customer believes the bill is incorrect (e.g., monthly rate billed not same as in tariff; facility not ordered; service not received)
    - The account number under which the bill was rendered
    - The date of the bill
    - The invoice number
    - The circuit number, line number, trunk group number, Two-Six Code (TSC), end office or tandem identification, or other appropriate facility identification
    - The exact dollar amount in dispute
    - The universal service order code(s) (USOCs) associated with the service
    - The Purchase Order Number(s) and dates involved for disputes involving order activity
    - Details sufficient to identify the specific amount(s) and item(s) in dispute
    - The name of the person responsible for the Customer's dispute
    - Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth, preceding.

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## 2. GENERAL REGULATIONS

### 2.14 Disputed Bills (Cont'd)

#### b. Switched Access

- A clear explanation of the basis of the dispute, including what the Customer believes is incorrect (e.g., nonrecurring charge; mileage; circuit identification) and the reason why the Customer believes the bill is incorrect (e.g., monthly rate billed not same as in tariff; facility not ordered; service not received)
- The account number under which the bill was rendered
- The date of the bill
- The invoice number
- The exact dollar amount in dispute
- Call Detail Records (CDRs)
- The universal service order code(s) (USOCs) and/or rate element associated with the service
- Details sufficient to identify the specific amount(s) and item(s) in dispute
- The name of the person responsible for the Customer's dispute
- Additional data as the Company reasonably requests from the Customer to resolve the dispute. The request for such additional information shall not affect the Customer's dispute date as set forth, preceding.

3. In the event that the Customer disputes all or part of the billed amounts, and the Customer pays the total billed amount and the dispute is resolved in favor of the Customer, the Company will refund any overpayment. In addition, the Company will pay to the Customer penalty interest on the overpayment. When a claim is filed within ninety (90) days of the due date, the penalty interest period shall begin on the payment date. When a claim is filed more than ninety (90) days after the due date, the penalty interest period shall begin on the date of the claim or the date of overpayment, whichever is later.

The penalty interest period shall end on the date that the Company actually renders the overpayment to the Customer. The penalty interest rate shall be the rate set forth in 2.6, preceding.

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## 2. GENERAL REGULATIONS

### 2.15 Notice

Notice shall be deemed properly given if delivered in person or when deposited with the U.S. Postal Service.

Any advanced written notice of termination shall contain the following information:

- a. The name of the person whose service is to be terminated and the telephone number where service is being rendered.
- b. The Company rules of regulation that was violated and explanation thereof or the amount of the bill which the customer has failed to pay in accordance with the payment policy of the Company, if applicable.
- c. The date on or after which service may be terminated.
- d. A statement advising the customer to contact the Company at a specific phone number for information regarding any deferred billing or other procedures which the Company may offer or to work out some other mutually agreeable solution to avoid termination of the customer's service.

### 2.16 Discontinuance and Restoration of Service

Upon non-payment of any charges or deposits owing to the Company, the Company may, by 10 days prior written notice to the Customer, discontinue or suspend service under this tariff without incurring any liability.

Upon violation by Customer of any advisory, rule, or regulation issued by the ACC, the Company may, by 10 days prior written notice to the Customer, discontinue or suspend service under this tariff, without incurring any liability.

Upon violation of any of the other terms or conditions for furnishing service under this tariff, the Company, by 30 days' prior notice in writing to the Customer, may discontinue or suspend service under this tariff, without incurring any liability.

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## 2. GENERAL REGULATIONS

### 2.16 Discontinuance and Restoration of Service (Cont'd.)

The Company will not disconnect service for failure of the customer to pay for services or equipment which are not regulated by the Commission.

Upon condemnation of all or any material portion of the facilities used by the Company to provide service to a Customer or in the event a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service under this tariff without incurring any liability.

If all or any significant portion of the facilities or associated equipment used to provide the Service to Customer shall be taken for any public or quasi-public purpose by any lawful power or authority by the exercise of the right of condemnation or eminent domain, Company shall be entitled to elect to terminate service upon written notice to Customer.

Upon the Company's discontinuance of service to the Customer, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at 6%).

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's rules and Regulations and the Regulations of the ACC which specify the priority system for such activities.

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## 2. GENERAL REGULATIONS

### 2.17 Customer Information to be Provided

Information for Customers:

The Company shall make available upon customer request not later than 60 days from the date of request a concise summary of the rate schedule applied for by such customer.

The summary shall include the following:

The charges for basic service and incremental ancillary services requested by the applicant.

In addition, the company shall make available upon customer request no later than 60 days from date of service commencement a concise summary of the company's tariffs or the Commission's rules and regulations concerning:

1. Deposits
2. Terminations of service
3. Billing and collection
4. Complaint handling

Each company shall transmit to affected customers by the most economic means available a concise summary of any change in the company's tariffs affecting those customers.

This information shall be transmitted to the affected customer within 60 days of the effective date of the change.

### 2.18 Rate Information

Pertinent information regarding the Company's services, rates and charges shall be provided directly to Customers, or shall be available for inspection at the Company's local business address

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## 2. GENERAL REGULATIONS

### 2.19 Temporary Service

Temporary service will be provided if such service provision is consistent with the best interest of the Company. Applicants for temporary service may be required to pay the Company, in advance of service establishment, the funds provided under the terms of a construction agreement or the cost of installing and removing facilities necessary for furnishing the desired service.

Where the duration of service is less than one month, the applicant may also be required to advance a sum of money equal to the estimated bill for service.

### 2.20 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

### 2.21 Service Connections and Facilities on Customer's Premises

#### 2.21.1 Service Connection Charges

Service Connection Charges are nonrecurring charges for establishing or modifying telephone services. Service Connection Charges are incurred by customer-initiated requests only. Service Connection Charges apply for the establishment, reestablishment, or reconnection of services.

Unless specifically exempted in this or other Sections of this tariff, Service Connection Charges apply to all customer-initiated requests, and are in addition to all other scheduled rates and charges.

The charges specified herein reflect service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the customer. For customer requests for expedited services that require installations on a date that is less than the normal offered interval, a 100% increase in applicable Service Connection Charges shall apply.

A Customer may request the rescheduling of the effective service date of an order. Where the Customer requests such a rescheduling less than thirty (30) days prior to the originally requested service date, the Customer may be charged a rescheduling charge equal to the greater of \$100 or the non-recurring charge applicable to the service being rescheduled. If a Customer requests a rescheduling on or after the originally scheduled installation date, or fails to accept or use a service made available for the Customer's use on the originally scheduled effective service date, the Company may begin assessing, and Customer shall pay, Monthly Recurring Charges beginning thirty-one (31) days after the original service effective date.

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## 2. GENERAL REGULATIONS

### 2.21.1 Service Connection Charges (Cont'd.)

Customer requests performed on an out-of-hours basis shall also incur a 100% add-on to applicable Service Connection Charges, (excluding the Service Ordering Charge) along with any additional costs that may be involved.

The cost of all new construction of inside customer premise wiring shall be the responsibility of the customer. Service Connection Charges for the initial establishment of telephone service are payable with the first bill rendered for service.

A customer requesting an underground service connection in an area served by overhead facilities shall pay for the difference between the cost of an overhead service connection and the actual cost of the underground connection as a nonrefundable contribution. The customer may elect to provide the underground trenching on private property as an offsetting portion of the additional cost of the underground facilities.

At the time of the request for service, the customer may elect to pay Service Connection Charges in equal installments over a period of 3 months without interest. Customers selecting this payment option are required to pay each monthly installment in full or be subject to a Late Payment Charge.

### 2.21.2 Provision of Equipment and Facilities

All services along the facilities between the point identified as the Company's origination point and the point identified as the Company's termination point will be furnished by the Company, its agents, vendors or contractors.

The Company may undertake to use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

The Company shall schedule the Customer for service connection and/or establishment within ten working days of the date the customer has been accepted for service, except in those instances when the customer requests service establishment beyond the ten working day limitation. The maximum interval of ten working days applies to single line business installation only. Multiline services and any special equipment configurations shall be installed within a reasonable time frame based on availability of necessary equipment.

Unless another time frame is mutually acceptable to the company and the customer, each company shall schedule service establishment appointments within a maximum range of four hours during normal working hours. Service establishments are where the company's and customer's facilities are available and the company needs only to connect the service.

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## 2. GENERAL REGULATIONS

### 2.21.2 Provision of Equipment and Facilities (Cont'd.)

The Company undertakes to use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer, joint user, or authorized user may not, nor may he permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

Equipment the Company provides or installs at the Customer's premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided the equipment.

The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer, joint user, or authorized user when the service difficulty or trouble report results from the use of equipment or facilities the Customer, joint user, or authorized user provided.

The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities; subject to this responsibility the Company shall not be responsible for:

1. The transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
2. The reception of signals by Customer provided equipment.

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## 2. GENERAL REGULATIONS

### 2.21.2 Provision of Equipment and Facilities (Cont'd.)

The Customer, authorized user, or joint user is responsible for ensuring that Customer provided equipment connected to Company equipment and facilities is compatible with such Company equipment and facilities. Where the facilities are provided by the customer the installation shall be in accordance with the Company's specification. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Customer will submit to Company a complete manufacturer's specification sheet for each item of equipment that is not provided by the Company and which shall be attached to the Company's facilities. The Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with Company's facilities. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing TCG Service and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

TCG may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carrier which are applicable to such connections.

### 2.21.3 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of a lack of facilities, or due to any other cause beyond the Company's control.

The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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## 2. GENERAL REGULATIONS

### 2.21.4 Prohibited Uses

The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.

The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and ACC regulations, policies, orders, and decisions.

The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this tariff. The Customer shall not, without prior written consent of the Company, which consent shall not be unreasonably withheld, assign, transfer, or in any other manner dispose of, any of its rights, privileges, or obligations under this tariff, and any attempt to make such an assignment, transfer, disposition without consent shall be null and void.

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## 2. GENERAL REGULATIONS

### 2.21.4 Prohibited Uses (Cont'd.)

The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

A Customer may not use the services so as to interfere with or impair service over any facilities and associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment.

Customer use of any resold service obtained from other service providers shall also be subject to any applicable restrictions in the underlying providers' publicly available tariffs.

A Customer, joint user, or authorized user shall not represent that its services are provided by the Company, or otherwise indicate to its Customers that its provision of services is jointly with the Company, without the written consent of the Company. The relationship between the Company and Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement.

### 2.21.5 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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## 2. GENERAL REGULATIONS

### 2.21.6 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer.

Special construction is that construction undertaken;

1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
2. of a type other than that which the Company would normally undertake in the furnishing of its services;
3. over a route other than that which the Company would normally utilize in the furnishing of its services;
4. in a quantity greater than that which the Company would normally construct;
5. on an expedited basis;
6. on a temporary basis until permanent facilities are available;
7. involving abnormal costs; or
8. in advance of its normal construction.

### 2.21.7 Station Equipment

Customer provided terminal equipment on the premises of the Customer, authorized user, or joint user, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer, authorized user, or joint user. Conformance of Customer provided station equipment with part 68 of the FCC Rules is the responsibility of the Customer.

The Customer, authorized user, or joint user is responsible for ensuring that Customer provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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## 2. GENERAL REGULATIONS

### 2.22. Obligations of the Customer

The Customer shall be responsible for:

1. The payment of all applicable charges as set forth in this tariff.
2. Damage or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, authorized user, or joint user or the non-compliance by the Customer, authorized user, or joint user with these regulations; or by fire or theft or other casualty on the premises of the Customer, authorized user, or joint user unless caused by the negligence or willful misconduct of the employees or agents of the Company.
3. Each customer shall notify the company of any equipment failure identified in the company's equipment.
4. Providing as specified from time to time by the Company any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, authorized user, or joint user and the level of heating and air conditioning necessary to maintain the proper environment on such premises.
5. Obtaining, maintaining, and otherwise having full responsibility for all rights of way and conduit necessary for installation of facilities and associated equipment used to provide Advanced Communications Service to the Customer, authorized user, or joint user from the point of entry to the termination point of the Customer's premises. Any and all costs associated with the obtaining and maintaining of the rights of way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if harm to the Company's employees or property might result from installation or maintenance by the Company.

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## 2. GENERAL REGULATIONS

### 2.22 Obligations of the Customer (Cont'd.)

7. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible, and obtaining permission for Company agents or employees to enter the premises of the Customer, authorized user, or joint user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of service as stated herein, removing the facilities or equipment of the Company;
8. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.
9. Keeping the Company's equipment and facilities located on the Customer's premises or rights-of-way obtained by the Customer free and clear of any liens or encumbrances relating to the Customer's use of the Company's services or from the locations of such equipment and facilities.

### 2.23 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

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## 2. GENERAL REGULATIONS

### 2.23 Liability of the Company (Cont'd.)

The liability of the Company for damages arising out of the furnishing of these services shall be limited to the extension of allowances for interruption as set forth in Section 2.13, preceeding, whether caused by acts of omissions of the Company, this limitation of liability includes, but is not limited to damages arising from mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or other damages arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company. The Company will not be liable for any special, consequential, exemplary or punitive damages a Customer may suffer, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents.

The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

The Company shall not be liable for any act or omission of any entity furnishing facilities or equipment to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers regardless of whether such facilities are furnished to the Company, the Customer or any Users.

The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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## 2. GENERAL REGULATIONS

### 2.23 Liability of the Company (Cont'd.)

The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.

The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but are not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

The Company shall not be liable for and damages whatsoever associated with service, facilities, or equipment that the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with TCG Phoenix.

The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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## 2. GENERAL REGULATIONS

### 2.23.1 Claims

The Customer and any authorized or joint users, jointly and serially, shall indemnify and hold the Company harmless from claims, loss, damage, expense (including attorneys fees and court costs), or liability for patent infringement arising from (1) combining with, or using in connection with facilities the Company furnished, facilities the Customer, authorized user, or joint user furnished or (2) use of facilities the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense (including attorneys fees and court costs), or liability arising out of any commission or omission by the Customer, authorized user, or joint user in connection with the service. In the event that any such infringing use is enjoined, the Customer, authorized user, or joint user, at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer, authorized user, or joint user shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such slander, libel, infringement, or other claims.

### 2.24 Tests, Adjustments and Inspections

#### 2.24.1 Testing and Adjusting

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

#### 2.24.2 Inspections

Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer, authorized user, or joint user is complying with the requirements set forth above for the installation, operation, and maintenance of Customer provided facilities, equipment, and wiring in the connection of Customer provided facilities and equipment to company owned facilities and equipment. If the protective requirements for Customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the customer promptly if there is any need for further corrective action. Within (10) days of receiving this notice, the Customer must take such action. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

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## 2. GENERAL REGULATIONS

### 2.25 Supply to Separate Premises and Resale

TCG Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carrier which are applicable to such connections.

#### 2.25.1 Interconnection Provisions

Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

#### 2.25.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services offered pursuant to this tariff. From each joint use arrangement, one member will be designated to be the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from this Customer. Without affecting the Customer's ultimate responsibility for payment of all charges of the service, each joint user shall be responsible for the payment of the charges billed to it.

### 2.26 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors. The Customer shall not have, nor shall it assert, any right, title or interest in all the fiber optic or other facilities and associated equipment provided by the Company hereunder.

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## 2. GENERAL REGULATIONS

### 2.27 Rights-of-Way

Each customer shall grant adequate easement and right-of-way satisfactory to the Company to ensure that customer's proper service connection. Failure on the part of the customer to grant adequate easement and right-of-way shall be grounds for the Company to refuse service. Where economically feasible, the Company shall directly or through third parties use reasonable efforts to obtain and maintain rights-of-way necessary for installation of facilities used to provide TCG Service. Except as otherwise provided herein, any and all costs associated with acquiring the rights-of-way up to the point of entry to the Customer's location shall be borne entirely by the Company. Any and all costs associated with obtaining and maintaining of the rights-of-way from the point of entry at the Customer's location to the termination point where service is finally delivered to the Customer, including, but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities, shall be borne entirely by the Customer.

The Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions and restrictions of such rights-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, the Customer agrees that it shall assist the Company in the procurement and maintenance of such right-of-way.

If the Company discovers that a customer or his agent is performing work or has constructed facilities adjacent to or within an easement or right-of-way and such work, construction or facility poses a hazard or is in violation of federal, state or local laws, ordinances, statutes, rules or regulations, or significantly interferes with the Company's access to equipment, the Company shall notify the customer or his agent and shall take whatever actions are necessary to eliminate the hazard, obstruction or violation at the customer's expense.

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## 2. GENERAL REGULATIONS

### 2.28 Services Provided by Other Carriers

The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

### 2.29 Governmental Authorizations

The provision of TCG Service is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such rules, regulations, orders, decisions, or directives.

### 2.30 Moves, Adds, and Changes

Upon receipt of written notice from the Customer, the Company will add, delete or change locations or features of specific lines and equipment. The Company shall charge the Customer a non-recurring charge for such service. In the event that in excess of 10% of the lines and equipment that were installed are deleted, the Customer will be subject to the Company's standard termination charges.

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## 2. GENERAL REGULATIONS

## 2.31 Universal Service Fund

## a. Description

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for intraLATA toll service and local service set forth in this tariff. If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of those surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by the Arizona Corporation Commission order.

## b. Rates

Surcharge	
Access Line - Category 1	
- per line, per month	\$0.0038
IntraLATA Toll - Category 2	
- total monthly intraLATA toll charges	.1781%

## 2.32 Primary Interexchange Carrier "PIC" Change Charge

## a. Description

A PIC Change Charge is a non-recurring charge. It applies to existing Local Service customers who request a change in their PIC designation for pre-subscription of IntraLATA service. The charge is applied on a per-line or per trunk basis. When both the IntraLATA and InterLATA designation is changed at the same time, only one PIC change charge applies.

## 2.33 Individual Case Basis (ICB) Arrangements

For special situations, rates for Private Line Services will be determined on an Individual Case Basis (ICB) and specified by contract between the Company and the Customer.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations

Certain terms used generally throughout this tariff for TCG Services are defined below.

Access Line: A communications facility that connects service from a common distribution source to the service access point.

Additional Listing: Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

Add/Drop Multiplexing: A multiplexing function that allows lower level signals to be added or dropped from an Optical Carrier (OC) channel.

Advanced Payment: Part of all of a payment required before the start of service.

Applicant: A person or agency who requests telecommunications service. Includes persons seeking reconnection of their service after Company-initiated termination.

Application: A request made orally or in writing for telephone service, as distinguished from an inquiry as to the availability or charges for such service.

Arizona Corporation Commission: The regulatory authority of the state of Arizona having jurisdiction over public service corporations operating in Arizona.

Asynchronous: A method of transmission in which information is sent with each character (byte) providing synchronization via start and stop bits.

Authorized User: A person, firm or corporation which is authorized by the Customer or joint user to be connected to the service of the Customer or joint user, respectively, through an application for service.

Auxiliary Line Service: Auxiliary line service is additional individual line service furnished to supplement the main individual line service of a customer.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Base Rate Area: A specific area, within which the schedule rates for local exchange service apply without exchange line mileage or without special rates in lieu of mileage. The Base Rate Area of all exchanges is the same as the Exchange Boundary Area as shown on the Exchange Boundary Maps filed with U.S. West's tariffs.

Basic Exchange Service: Service provided to business customers at a flat or measured rate which affords access to the telecommunications network.

Billing Period: The time interval between the issuance of two consecutive bills for company service.

Bit: The smallest unit of information in the binary system of notation.

Building: A structure under one roof and of such a nature that it can in itself fulfill the requirements of a business or residence establishment, or both; or two or more structures that are connected by means of enclosed passageways (overhead bridges, subways, or a ground level) or common basements, permitting access from one building to the other, that are suitable for the routing, placing, and proper protection of inside cable and wire type facilities. In no case can conduit be considered an enclosed passageway.

Central Office Area: The area within which the customer's lines are connected to the central office operating unit, or units, established by the telephone company to serve that area. More than one central office may be located in the same building.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Central Office: The switching equipment and operating arrangements which provide exchange and long distance service to the public and interconnection of customer telecommunication services. There may be more than one central office in a building or exchange.

Channel: A path (or paths) for electrical communication between two or more stations or telephone company offices and furnished in such a manner as the telephone company may elect.

Circuit: A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Commission: The Arizona Corporation Commission.

Commissions: The percentage of amounts paid as a fee in consideration of service rendered to the Company.

Company: TCG - Phoenix or Teleport Communications Group ("TCG").

Connecting Arrangement: The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the company; or facilities of the company with other facilities of the Company.

Connecting Company: A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interexchanged.

Construction Charge: A separate nonrecurring charge made to the company by the applicant for the construction of facilities under the terms of a construction agreement or construction tariff. This charge is in excess of those contemplated under the rates quoted in this tariff and is not refundable.

Continuous Property: Continuous property is defined as plot of ground, together with any buildings thereon, occupied by the customer; which is not separated by public thoroughfares or by property occupied by others.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Contract: The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

Cost: The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer: The person, firm or corporation in whose name service is rendered and is responsible for the payment of charges and compliance with the terms and conditions of this tariff. The name is evidenced by the signature on the application or contact for service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Customer-Provided Equipment: All communications systems, devices, apparatus and their associated wiring, provided by customer.

Day: Day Rates apply for any portion of a call occurring Monday through Friday during the period from 8:00 A.M. to but not including 5:00 P.M.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

Digital Bit Stream: Synchronous flow of binary data in digital form from a single customer-provided source at a predetermined speed.

Direct Inward Dial (DID): Provides capability for direct inward dialing to a PBX station without attendant assistance.

Direct Inward Outward Dial (DIOD): Provides the combined capabilities of DID and DOD.

Direct Outward Dial (DOD): Provides recognition, by the exchange telephone network, of the capability in a PBX for direct outward dialing to an outside station without attendant assistance.

Directory Listing: A publication in U.S. West's alphabetical directory of information relative to a customer's name or other identification and telephone number.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Disconnect Notice: The written notice sent to a customer following billing, notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

District: A geographic area of an exchange, corresponding to a central office area, which serves as the basis for determination of usage rates.

Drop Wire: Wires between an open wire lead or aerial or underground cable terminal and the point of entrance to the premises in which the customer's telephone service is located. The drop wire terminates in the protector or its equivalent.

Duplex (Channels) Service: When applied to a channel service, denotes one with the capability of the simultaneous transmission, to the extent of its defined characteristics, of two messages, one in each direction.

End Office: The term "end office" denotes the LEC switching system office or serving wire center where Customer station loops are terminated for purposes of interconnection to each other and/or to trunks.

Entrance Facilities: Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Evening: Evening Rates apply for any portion of a call occurring Monday through Friday during the period from 5:00 P.M. to but not including 11:00 P.M.

Exchange: A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

Exchange Area: The area within which the telephone company furnished complete telephone service from one specific exchange at the exchange rates applicable within that area.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Extended Area Service (IntraLATA Toll Service): A type of telephone service furnished under tariff provisions whereby customers of a given exchange may completed calls to and receive messages from one or more exchanges without the application, where provided by the tariff, of long distance message telecommunications charges.

Facilities: Includes, in the aggregate or otherwise, but is not limited to, the following:

channels	lines
apparatus	devices
equipment	accessories
communications paths	systems

which are provided by the Company and utilized by it in the furnishing of telecommunications services or which are provided by a customer and used for telecommunications purposes.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Flat Rate Service: Unlimited calling privileges to a specified area furnished at a fixed periodic charge.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the case.

Installation Charge: A nonrecurring charge made at the time of installation of communications service which may apply in place of or in addition to service charges and other applicable charges for service or equipment.

Interface: The term "Interface" denotes that point on the premises of the customer at which provision is made for connection of other than Company provided facilities to facilities provided by the Company.

Interface Equipment: Equipment provided by the Company at the interface location to accomplish the direct electrical connection of facilities provided by the Company with facilities provided by other than the Company.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Interface Jack: A connecting device provided for use as a point of demarcation between network access service and customer owned equipment.

Joint User: A person, firm or corporation which is designated by the Customer as a user of TCG Enhanced Local Exchange Service furnished to the Customer and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC: LEC (local exchange company) refers to the dominant, monopoly local exchange carrier in an area also served by the Company, e.g., U.S. West.

Line Extension: The lines and equipment necessary to provide service to additional customers.

Local Service Area: That area throughout which a customer of local exchange service obtains telephone service without the payment of a toll charge. A local service area may consist of one, or more than one, central office areas.

Maintenance Visit Charge: A charge applied when the location of reported trouble is found to be in customer provided equipment.

Mbps: Megabits per second, denotes millions of bits per second.

Mileage: The measurement upon which charges are computed for line extensions.

Minimum Contract Period: The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Network Control Signaling: The transmission signals used in the telecommunications network which performs functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications network.

Network Control Signaling Unit: The terminal equipment furnished the customer for the provision of network control signaling.

Node: Any TCG or Customer location that is capable of performing Add/Drop Multiplexing.

Nonrecurring Charge: A one-time charge associated with a specific item of equipment or service. This charge applies to installation and to subsequent modifications.

NSF Check: Any negotiable instrument returned by a bank, savings institution, or other eligible institution which is returned by that institution with one of the following instructions: non sufficient funds, uncollectible funds, account closed, account frozen, no account.

OC-n: Optical Carrier-n. A SONET optical signal transmitted at rates of  $n \times 51.840$  Mbps. OC-3 = 155.52 Mbps, OC-12 = 622 Mbps.

Person: A natural person, firm partnership, corporation, association, municipality, cooperative, organization, government agency, real estate trust, or other organization operating as a single legal entity.

Point of Demarcation: The Point of Demarcation is a point in a customer's circuit to which the Telephone Company is responsible for service and beyond which the customer is responsible for service.

Port: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Premises: One premises is all space in the same building occupied by a customer or authorized user and all space occupied by the same customer in different buildings on continuous property. All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided by public streets, alleys or railways.

Private Branch Exchange System: A private exchange system is an arrangement of equipment, consisting of switching apparatus with attendant's telephones, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephone interconnection between these stations, and also communication with the general exchange system.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continues for the agreed upon duration of the service.

Registered Equipment: The term "Registered Equipment" as used in this tariff denotes equipment which complies with and has been approved within the registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

Service Area: The territory in which the company has been granted a Certificate of Convenience and Necessity and is authorized by the Commission to provide telephone service.

Service Access Point: A demarcation point where facilities owned, leased, or under license by a customer to connect to the Company provided access line.

Service Connection Charge: The nonrecurring charge which covers the cost of establishing, moving, changing or reconnecting service or equipment or subsequent additions to that service.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Service Order: The written request for TCG services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Serving Wire Center: A serving wire center denotes the wire center from which the customer designated premises would normally obtain dial tone from the Company.

Shared: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Standard Network Interface: The point where Company network services or facilities terminate and the Company's responsibility for installing and maintaining such services or facilities ends.

Synchronous: A method of transmission in which information being transmitted over a line is controlled by a timing device.

Synchronous Optical Network (SONET): A set of international standards for fiber based transmission systems. SONET defines standard optical carrier transmission rates and utilizes a modular multiplexing signal approach based on the application of Synchronous Transport Signals.

Tariff: The rates, services, products, charges, rules and regulations adopted and filed by the Company with the Arizona Corporation Commission.

TCG Phoenix: The equipment and support facilities utilized by TCG to provide telecommunications services pursuant to this tariff.

TCG Phoenix Service: The term "TCG Phoenix Service" means any service offered herein.

Temporary Service: Service to premises or enterprises which are temporary in character, or where it is known in advance that the service will be of limited duration.

Termination: Permanent disconnection of telecommunications service.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Termination Charge: A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

The Trunk: A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus. The circuit is not intended to provide for general exchange service through either of the PBX systems with which it connects.

Touch Calling: Multifrequency dialing arrangement furnished from central offices whereby calls are originated through the use of push buttons in lieu of a rotary dial.

Toll Message: A message between stations in different exchange areas for which a long distance charge is applicable and is furnished under the provisions of the applicable toll tariff.

Person to Person Toll Message: A toll message in which the user stipulates a desire for communications with a specified person or extension station at a specified location.

Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

Collect Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.

Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the called station, but rather to a station not involved in the message.

Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

Toll Rate: The initial period charge prescribed for toll message usually based upon a minimum initial period and distance between change.

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## 2. GENERAL REGULATIONS

### 2.34 Technical Terms and Abbreviations (Cont'd)

Type I Channels: Type I digital channels are provided where both endpoints of a channel are served by the Company's network. Type 1 Channels are offered at 44.736 Mbps, 6.312 Mbps, 1.544 Mbps, and DS0 levels.

Type II Channels: Type II digital channels are provided where at least one endpoint of a channel is served by the network of an entity with whom the Company's network is interconnected; such channels are provided via a combination of the Company's facilities and the facilities of the interconnected entity. Channels where both endpoints are served by an interconnected entity's network will be provided at the Company's sole discretion on an Individual Case Basis (ICB). Type II Channels are provided at 44.736 or 1.544 Mbps, as well as at DS0.

User: Any person who uses telecommunications service provided by a company under the jurisdiction of the Arizona Corporation Commission.

Utility: The company providing telephone service to the public in compliance with state law.

Voice Grade Facility: A communications path between two points comprised of any form or configuration of physical plant capable of and typically used in the telecommunications industry for transmission is within the frequency bandwidth of approximately 300 to 3000 Hertz.

Weekend: Weekend rates apply for any portion of a call occurring during the period from 11:00 P.M. to but not including 8:00 A.M. Sunday through Friday, all Saturday, and Sunday to but not including 5:00 P.M.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services

TCG Dedicated Access Services consists of any of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others. Service is offered via the Company's facilities for the transmission of one-way or two-way communications, unless otherwise noted.

#### Reciprocity

Notwithstanding any other provision of this tariff, with respect to any Customer that, on its own or through an Affiliate, provides services comparable to the services provided under this tariff to the Company within Arizona, during any billing period, if the applicable rates and charges set forth in this tariff are lower than the rates and charges offered or charged anywhere within Arizona by the Customer or its affiliate to the Company for such comparable services as of the last day prior to such billing period, ("Customer Price"), then for such Customer, the comparable rates and charges in this tariff may be increased by the Company to an amount equal to such Customer Price.

#### 3.1.1 Services Offered

Digital channels over the Company's network are furnished for full-duplex transmission of digital signals. The following private line services are offered in this tariff:

DS3 Service	(44.736 Mbps)
DS1 Service	(1.5 Mbps)
DS0 Service	(up to 64 kbps)
Video Service	(4.2 MHz bandwidth)
LanLink Service	(4, 10, or 16 Mbps)
OmniLink Service	(OC-3 and OC-12 SONET Rings)

Other services may be provided by the Company on an Individual Case Basis (ICB).

\* Effective July 18, 2008, all Services residing in this section will no longer be available under this tariff. Customers may maintain their existing Service arrangements until their current contract term expires. At the end of the Customer's current contract term, Customers may continue to maintain their existing Service arrangements on a month-to-month basis until terminated by either party. After July 18, 2008, no new term plan renewals will be permitted, and no moves, adds or changes (including reconfigurations) to an existing Service arrangement will be permitted for Customers whose Service arrangements are on a month-to-month basis.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.2 Rate Elements

Non-recurring and monthly recurring rates apply for each Digital Transmission Service furnished by the Company. Monthly recurring rates vary according to the time period for which the customer commits to take the service. Unless otherwise noted, three standard rate elements are used in calculating the monthly recurring rate for each service:

Local Distribution Channel (LDC): This rate element applies to each end-point of a digital channel provided to a customer.

Interoffice Channel Mileage-Fixed: This rate element applies per digital channel whenever there is mileage associated with the channel; a digital channel has mileage associated with it when the endpoints of the channel are located in geographic areas normally served out of separate local exchange carrier ("LEC") end offices. This rate element applies per circuit endpoint.

Interoffice Channel Mileage-Per Mile: This rate element applies whenever there is mileage associated with the digital channel. The unit rate is multiplied by the number of miles (Interoffice Mileage) between the two LEC end offices serving the geographic areas in which the endpoints of the channel are located. Interoffice Mileage is determined according to the V&H coordinates method set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. Fractions of a mile are rounded up to the next whole mile before rates are applied.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.3 Basic and Mixed Vendor Services

DS3, DS1 and DS0 Service may be provided as either Basic or Mixed Vendor Services, depending upon the availability of facilities. Basic Service rates apply when both endpoints of the channel are served by the Company's network. Mixed Vendor Service rates apply when one endpoint of the transmission channel is served by a local exchange carrier's network (Mixed Vendor Services are provided via a combination of the Company's facilities and local exchange carrier facilities).

DS3, DS2, DS1 and DS0 channels where both endpoints are served by a local exchange carrier's network will be provided at the sole discretion of the Company, on an Individual Case Basis (ICB).

Optional features and functions are also available on an Individual Case Basis, these include:

Cross-Connection Charge. This rate element applies for cross-connections within Company locations between one or more Customer services, or between the services of different Customers.

Multiplexing Charge. This rate element applies where the Customer requests that its services be multiplexed onto higher bandwidth facilities for delivery to the Customer.

DEXCS Port Charge. This rate element applies where the customer requests that its services be connected to a DEXCS port.

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## 3. ACCESS SERVICES

## 3.1 TCG Dedicated Access Services (Cont'd)

## 3.1.4 DS3 (44.736 Mbps)

Digital channels furnished by the Company at 44.736 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps +/- 20 ppm

Line Code: Bipolar with three-zero substitution

Test Load: 75 ohms resistance +/- 5 percent

Power Levels: For an all-ones transmitted pattern, the power in a 2 KHz band about 22.368 KHz shall be -1.8 to +5.7 dBm and the power in a 2 KHz band about 44.736 KHz shall be at least 20 dB below that in a 2 KHz band about 22.368 KHz.1

## NOTES:

1. The power levels specified by CCITT Recommendation G.703 are identical except that the power is to be measured in 3 KHz bands.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.4 DS3 (44.736 Mbps) (Cont'd)

Digital channels furnished by the Company at 44.736 Mbps will be provided by the Company in one of the following configurations, as specified by the customer (there is no price differential):

Clear Channel DS3: A DS3 signal that is transmitted intact and transparently as provided at the customer interface. No performance monitoring is performed since all 44.736 Mbps are considered customer data or voice.

M13 Framed DS3: A DS3 that is channelized into 28 DS1 (1.544 Mbps) signals and include a predefined standard multiplexing scheme as defined in ANSI T1.107a. The M13 DS3 contains parity bits which can be monitored to offer an approximate measure of performance. 43.232 Mbps is customer data (or voice), the remainder being used for framing, synchronization, parity, etc.

C-bit Parity Framed DS3: Can be used for subrated or non-subrated DS3 signals, allows DS3 signal monitoring for an end-to-end performance measurement on an in-service basis, transmitted on the maintenance data communications channel. The C-bit parity format is defined in ANSI T1.107a. 43.232 Mbps is customer data (or voice), the remainder being used for framing, synchronization, parity, etc.

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## 3. ACCESS SERVICES

## 3.1 TCG Dedicated Access Services (Cont'd)

## 3.1.4 DS3 (44.736 Mbps) (Cont'd)

## A. DS3 - RATES

This service consists of a DS3 (44.736 Mbps) capacity digital channel available on a 24 hour per day, 7 day per week basis between two points. There is a 1-year minimum service period for each Basic DS3.

## TYPE I DS3 RATES

Rates	MTM	1 YR	3 YR	5 YR
Local Distribution Channel (Per Channel)	\$2,500	\$2,425	\$2,250	\$2,000
Interoffice Channel Mileage (1-8) (Fixed)	\$580	\$560	\$520	\$460
Interoffice Channel Mileage (Per Mile)	\$80	\$80	\$70	\$60
Interoffice Channel Mileage (9-25) (Fixed)	\$650	\$630	\$580	\$520
Interoffice Channel Mileage (Per Mile)	\$80	\$80	\$70	\$60
Interoffice Channel Mileage (26-50) (Fixed)	\$700	\$685	\$630	\$565
Interoffice Channel Mileage (Per Mile)	\$80	\$80	\$75	\$60
Interoffice Channel Mileage (over 50) (Fixed)	\$760	\$740	\$685	\$600
Interoffice Channel Mileage (Per Mile)	\$90	\$90	\$85	\$75
Installation Rate		\$560 per Local Distribution Channel		

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## 3. ACCESS SERVICES

## 3.1 TCG Dedicated Access Services (Cont'd)

## 3.1.4 DS3 (44.736 Mbps) (Cont'd)

## A. DS3 - RATES (Cont'd)

TYPE II DS3 RATES

Rates	MTM	1 YR	3 YR	5 YR
Local Distribution Channel (Per Channel)	\$2,500	\$2,425	\$2,250	\$2,000
Interoffice Channel Mileage (1-8) (Fixed)	\$580	\$560	\$520	\$460
Interoffice Channel Mileage (Per Mile)	\$80	\$80	\$70	\$60
Interoffice Channel Mileage (9-25) (Fixed)	\$650	\$630	\$580	\$520
Interoffice Channel Mileage (Per Mile)	\$80	\$80	\$70	\$60
Interoffice Channel Mileage (26-50) (Fixed)	\$700	\$685	\$630	\$565
Interoffice Channel Mileage (Per Mile)	\$80	\$80	\$75	\$60
Interoffice Channel Mileage (over 50) (Fixed)	\$760	\$740	\$685	\$600
Interoffice Channel Mileage (Per Mile)	\$90	\$90	\$85	\$75
Installation Rate		\$560 per Local Distribution Channel		

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## 3. ACCESS SERVICES

## 3.1 TCG Dedicated Access Services (Cont'd)

## 3.1.5 DS1 (1.544 Mbps)

Digital channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment interfacing to such channels shall meet the following technical characteristics:

Line Rate: 1.544 Mbps +/- 130 ppm

Line Code: AMI: bipolar with at least 12.5% average ones density and no more than 15 consecutive zeros;  
-- or --

B8ZS: no minimum density of ones and no consecutive zeros limit.

Test Load: 100 ohms resistance.

Pulse Shape: The pulse amplitude shall be between 2.4 and 3.6 volts.

Power Levels: For an all-ones transmitted pattern, the power in a 2 KHz band about 772 KHz shall be 12.4-18.0 dBm and the power in a 2 KHz band about 1544 KHz shall be at least 29 dB below that in a 2 KHz band about 771 KHz.

Pulse Imbalance: There shall be less than 0.5 dB difference between the total power of the positive pulses and of the negative pulses.

## NOTES:

1. The CCITT specification is +/- 50 ppm
2. Recommended for new equipment: The power in a 2 KHz band about 772 KHz shall be 12.6-17.9 dBm. CCITT requirements: The power in a 3 KHz band about 772 KHz is 12.0-19.0 dBm.
3. CCITT requirements: The power in a 3 KHz band about 1544 KHz shall be at least 25 dB below that in a 3 KHz band about 772 KHz.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.5 DS1 (1.544 Mbps) (Cont'd)

Digital channels furnished by the Company at 1.544 Mbps will be provided in one of the following configurations, as specified by the customer (there is no price differential):

Unframed DS1: A DS1 signal that does not follow standard framing formats of 192 bits for data and a 193rd bit for framing. An unframed DS1 cannot be synchronized to the network and is not performance monitored.

D4/SF DS1: A framed DS1 consisting of 12 frames (2316 bits) of 192 bits preceded by one framing bit (F bit). The 12 frames, called a superframe, provide a mechanism for identifying robbed-bit signaling channels. This service can be coded as AMI or B8ZS.

ESF DS1: Extends superframe structure from 12 to 24 frames (4632 bits) and redefines the 8 kbps pattern into 2 kbps for mainframe and robbed-bit signaling synchronization, 2 kbps for CRC-6 and 4 kbps for terminal-to-terminal data link. This service can be coded as AMI or B8ZS.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.5 DS1 (1.544 Mbps) (Cont'd)

Fanout DS1 Service allows a customer to aggregate up to 28 DS1 digital channels which terminate at the same location into a single DS3 Local Distribution Channel. DS1 and DS3 channels provided as part of a Fanout DS1 Service shall meet the technical specifications prescribed herein.

This service consists of up to 28 DS1 (1.544 Mbps) digital channels, which are aggregated at a TCG Node onto a standard DS3 circuit with Interoffice Mileage and a Local Distribution Channel at the terminating end.

Fanout DS1's consist of 3 rate elements:

- 1) DS1 Local Distribution Channels - Rated as a standard DS1 Local Distribution Channel.
- 2) Central Office Multiplexing - Aggregates the 28 DS1's onto DS3 interoffice facilities.
- 3) Optional Client Premise Multiplexing - Aggregates the 28 DS1's into DS3 interoffice facilities.
- 4) DS3 Interoffice Mileage/Local Distribution Channel - Rated as standard DS3 Circuit.

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3. ACCESS SERVICES

3.1 TCG Dedicated Access Services (Cont'd)

3.1.5 DS1 (1.544 Mbps) (Cont'd)

A. DS1 - RATES

This service consists of a DS1 (1.544 Mbps) capacity digital channel available on a 24 hour per day, 7 day per week basis between two points.

DS1 RATE SCHEDULE

Rates	MTM	1 YR	3 YR	5 YR
Local Distribution Channel (Per Channel)	\$260	\$260	\$240	\$200
Interoffice Channel Mileage (1-8) (Fixed)	\$165	\$165	\$150	\$130
Interoffice Channel Mileage (Per Mile)	\$30	\$30	\$25	\$20
Interoffice Channel Mileage (9-25) (Fixed)	\$215	\$215	\$190	\$170
Interoffice Channel Mileage (Per Mile)	\$30	\$30	\$25	\$20
Interoffice Channel Mileage (26-50) (Fixed)	\$225	\$225	\$200	\$180
Interoffice Channel Mileage (Per Mile)	\$30	\$30	\$30	\$20
Interoffice Channel Mileage (over 50) (Fixed)	\$250	\$250	\$225	\$200
Interoffice Channel Mileage (Per Mile)	\$30	\$30	\$30	\$25
Installation Rate		\$560 per Local Distribution Channel		

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3. ACCESS SERVICES

3.1 TCG Dedicated Access Services (Cont'd)

3.1.5 DS1 (1.544 Mbps) (Cont'd)

A. DS1 - RATES (Cont'd.)

TYPE II DS1 RATES

<u>Rates</u>	<u>MTM</u>	<u>1 YR</u>	<u>3 YR</u>	<u>5 YR</u>
<u>Local Distribution Channel (Per Channel)</u>	\$260	\$260	\$240	\$200
<u>Interoffice Channel Mileage (1-8) (Fixed)</u>	\$165	\$165	\$150	\$130
<u>Interoffice Channel Mileage (Per Mile)</u>	\$30	\$30	\$25	\$20
<u>Interoffice Channel Mileage (9-25) (Fixed)</u>	\$215	\$215	\$190	\$170
<u>Interoffice Channel Mileage (Per Mile)</u>	\$30	\$30	\$25	\$20
<u>Interoffice Channel Mileage (26-50) (Fixed)</u>	\$225	\$225	\$200	\$180
<u>Interoffice Channel Mileage (Per Mile)</u>	\$30	\$30	\$30	\$20
<u>Interoffice Channel Mileage (over 50) (Fixed)</u>	\$250	\$250	\$225	\$200
<u>Interoffice Channel Mileage (Per Mile)</u>	\$30	\$30	\$30	\$25
<u>Installation Rate</u>		<u>\$560 per Local Distribution Channel</u>		

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## 3. ACCESS SERVICES

## 3.1 TCG Dedicated Access Services (Cont'd)

## 3.1.5 DS1 (1.544 Mbps) (Cont'd)

## A. DS1 - RATES (Cont'd.)

## VOLUME DISCOUNTS

LOCAL DISTRIBUTION CHANNEL

# of DS1's	Rate Per DS1 Channel	
	3 Year	5 Year
<u>10-20</u>		
Zone 1	\$883	\$1,353
Zone 2	\$883	\$1,353
Zone 3	\$833	\$1,353
<u>10-20</u>		
Zone 1	\$1,215	\$1,077
Zone 2	\$1,215	\$1,077
Zone 3	\$1,215	\$1,077
<u>10-20</u>		
Zone 1	\$1,596	\$1,418
Zone 2	\$1,596	\$1,418
Zone 3	\$1,596	\$1,418

- NOTES:
1. In addition to the above Local Distribution Channel Charge, you need to add the standard Fixed and Per Mile rates reflected on Page 3.
  2. Volume discounts will apply when a customer orders two or more DS1 circuits between the same locations at the same time.

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3. ACCESS SERVICES

3.1 TCG Dedicated Access Services (Cont'd)

3.1.5 DS1 (1.544 Mbps) (Cont'd)

B. FANOUT DS1 - RATES

FANOUT DS1 SERVICE RATES

Service Configuration	Non-Recurring	Monthly Recurring		
		1 Yr.	3 Yr.	5 Yr.
DS3 Channel between a Client Location and a TC Node*		Standard DS3 Rate Schedule		
DS3/1 Mux @ TC Node	\$360	\$460	\$430	\$380
Optional DS3/1 Mux @ Client Location	\$260	\$460	\$430	\$380
DS1 Fanout Channel		Standard DS1 Rate Schedule		

HIGH CAPACITY DS1 SERVICE

Service Configuration	Non-Recurring	Monthly Recurring		
		1 Yr.	3 Yr.	5 Yr.
Twenty Eight (28) DS1's between two Client Locations		Standard DS3 Rate Schedule		
DS3/1 Muxes @ Both Client Locations	\$720	\$920	\$850	\$760

\* Fanout circuit mileage and pricing should be determined by the customer's preferred routing scheme (i.e., based on mileage between US West Central Offices serving the circuit endpoints) and not on TCPHX node location(s) where the circuit(s) are actually being routed. For example, a customer may designate the US West Phoenix North Central Office as his preferred fanout location.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.6 DS0 Service

DS0 service is a Digital Transmission Service furnished by the Company at transmission speeds of 2.4 kbps, 4.8 kbps, 9.6 kbps, 19.2 kbps, 56 kbps, 64 kbps, or in multiples of 56 kbps or 64 kbps up to a total of 1.544 Mbps. Such channels will be configured by the Company to transmit digital data at specified data rates or analog signals converted to digital signals, as described below. DS0 services are provided as either a "Basic DS1 Service" consisting of a point-to-point digital channel, or as a "Fanout DS0 Service" which allows a Customer to aggregate up to 24 DS0 channels that terminate in the same location into a single DS1 Local Distribution Channel. Interconnections to such channels and equipment interfacing to such channels shall meet the technical characteristics described below in connection with each service configuration. The NCI Codes referenced below are defined in Bell Communications Research (Bellcore) publication TR-NPL-000335. Each DS0 channel will be provided in one of the following configurations, as specified by the Customer:

##### Effective 2-Wire DS0 Service

This provides a digital transmission channel capable of normally carrying, among other information, the digitized representation of human speech. At the Company's point of interconnection with the User, the service will have the technical characteristics of a standard 2-wire analog telephone circuit. Specific configurations are as follows:

1. Private Line Manual Ringdown: 2 wire, 600 ohm or 900 ohm, Loop Start with industry standard demarcation (NCI Code: 02AC2, 02AC3). Provides a circuit connecting two specific locations, where signaling (i.e., ringing current) is provided externally by the Customer. A transmission can be originated from either end. Ringing at 20 Hz will be at industry-standard voltage and current.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.6 DS0 Service (Cont'd)

2. Private Line Automatic Ringdown (PLAR): 2 wire, 600 ohm, Loop Start with industry standard demarcation (NCI Code: 02LR2). Provides a circuit connecting two specific locations, where signaling (ringing) is automatically generated by the Company upon off hook (transmission origination). Either end can originate. Ringing at 20 Hz will be at industry-standard voltage and current.
3. OPX/Tie Line/FX/Tie Trunk Private Lines (OPX): 2 wire, 600 ohm or 900 ohm, Loop Start, Ground Start, or E+M, with industry standard demarcation (Possible NCI Codes: 02LS2, 02LS3, 02GS2, 02GS3, 02LO2, 02GO2, 04EA2-M, 04EA2-E, 06EB2-M, 06EB2-E). The circuit will be transparent to OPX signaling (e.g., DP or MF dialing, ringing).
4. 2-Wire Transmission Only: 2 wire, 600 ohm, open loop (continuously connected) with industry standard demarcation (NCI Code: 02NO2). C4 conditioned circuit connecting two locations, typically used for voice-grade data services.

#### Effective 4-Wire DS0 Service

This provides a digital transmission channel capable of normally carrying, among other information, the digitized representation of human speech and duplex transmission of data converted to analog signals. At the Company's point interconnection with the User, the service will have the technical characteristics of a standard 4-wire data-conditioned telephone circuit. Specific configurations are as follows:

1. 4-wire Transmission Only: 4 wire, 600 ohm, open loop (continuously connected), with industry standard demarcation. C4/D1 conditioned circuit, with separate transmit and receive wire pairs. (NCI Codes: 04N02, 04DA2.)
2. 4-Wire Tie Line/Tie Trunk Private Lines: 4-wire talk path, 600 ohm, with industry standard demarcation. Additional leads for signaling, supporting Type I, II, and III E+M or reverse E+M. (NCI Codes: 06EA2-M, 06EA2-E, 08EB2-M, 08EB2-E, and 08EC2.)

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.6 DS0 Service (Cont'd)

###### A. Digital DS0 Service

This provides a digital transmission channel capable of normally carrying synchronous digital data signals. The following service configurations are available:

Low Speed DS0 Data Service: provides a point-to-point, DDS-compatible full-duplex synchronous circuit operating at 2.4 Kbps, 4.8 Kbps, 9.6, or 19.2 Kbps, with error correction. Supports all DDS control codes. Secondary channel is supported. (Possible NCI Codes: 04DU5-24, 04DU5-48, 04DU5-96, 04DU5-19).

56 Kbps DS0 Data Service: provides a [] point-to-point, DDS compatible full-duplex synchronous circuit operating at 56 Kbps. No error correction is provided. Supports all DDS control codes. Optional secondary channel is supported. (Possible NCI Code: 04DU5-56)

64 Kbps DS0 Data Service: provides a [] point-to-point, 64 Kbps clear channel for a full-duplex synchronous data circuit. No error correction or in-band control codes are supported. (Possible NCI Code: 04DU5-64).

Fractional DS1 Service: provides a [] point-to-point channel at any speed between 56 Kbps and 1.544 Mbps for full-duplex synchronous data transmission, provided that the speed is a multiple of 56 or 64 Kbps. (NCI Code format: 04DU5-\_\_\_\_).

###### B. Fanout DS0 Service

Fanout DS0 Service allows a customer to aggregate up to 24 DS0 channels that terminate in the same location into a single DS1 Local distribution Channel.

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3.1 TCG Dedicated Access Services (Cont'd)

3.1.6 DS0 Service (Cont'd)

C. DS0 - RATES

STANDARD DS0 RATES

DS0 Service	Non- Recurring	Monthly Recurring	
		DS0 Local Distribution Channel	DS0 Mileage
2 wire voice grade	\$95	\$30	\$50 plus \$0.30 per mile
4 wire voice grade	\$95	\$50	\$50 plus \$0.30 per mile
2.4 to < 56 kbps	\$180	\$160	\$65 plus \$1.00 per mile
56 or 64 kbps	\$180	\$160	\$65 plus \$1.00 per mile
56 or 64 kbps x N (N > 1)	\$180 x N with \$2,000 MAX	\$160 x N	\$65 plus \$1.00 per mile

\* Local Distribution Channel rates are applied on a "per local distribution channel" basis.

D. FANOUT DS0 - RATES

DS0 FANOUT SERVICE

Standard Rate Elements	Non- Recurring	Monthly Recurring		
		1-2 yr	3-5 yr	5+ yr
DS1 Service	Apply appropriate DS1 Non-Recurring Charge	Standard DS1 Rate Schedule		
DS1/0 Mux @ TC Node	\$130	\$415	\$380	\$330
DS0 Service	Apply appropriate DS0 Non-Recurring Charge	Standard DS0 Rate Schedule		

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.7 Video Service

The Company will furnish a broadcast quality signal in accordance with NTSC standards. For a short haul link, the video channel and its associated audio subchannels will have the following technical characteristics:

Video:  
Input/Output

**Impedance:** The standard video input/output impedance for unbalanced-to-ground connection shall be 75 ohms, with a return loss of at least 30 dB over the frequency range of 0 to 4.2 MHz.

**Signal Input/Output Level:** The standard composite picture signal input/output level shall be 1.0 volts peak-to-peak measured across the standard input impedance.

**Bandwidth:** Each video channel shall have a minimum of 4.2 MHz bandwidth.

**Signal-to-Noise Ratio:** Signal-to-noise ratio shall not be less than 67 dB.

Audio:  
Input/Output

**Impedance:** Audio input/output impedance shall be 600 ohms balanced-to-ground with a return loss of at least 30 dB over a frequency range of 50 to 15,000 Hz.

Signal:  
Input/Output The audio test tone

**Level:** Input/output level for rated maximum modulation shall be in the range from 0 to +18 dBm. The frequency of the test tone signal shall be 1000 Hz. Nominal program transmission volume is +8 VU.

**Bandwidth:** Each audio subchannel shall have a minimum bandwidth of 15 KHZ.

**NOTES:**

1. In accordance to EIA-RS250C short haul specifications.
2. An alternate standard for video is balanced-to-ground 124 ohms.
3. An alternate standard for audio is balanced-to-ground 150 ohms.

Video Channels will be furnished by the Company in accordance with NTSC in one of the following configurations, as specified by the customer (there is no price differential between configurations):

Composite: A single hand-off containing the audio and video information.

Baseband: Separate hand-offs for the audio and video information. The audio is discriminated from the video portion of the signal.

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## 3. ACCESS SERVICES

## 3.1 TCG Dedicated Access Services (Cont'd)

## 3.1.6 Video Service

## A. Rates

VIDEO RATES

Service Component	Non- Recurring	Monthly Recurring		
		1 YR	3 YR	5 YR
Local Distribution Channel (Per Channel)	\$1,000	\$600	\$550	\$520
Interoffice Channel Mileage (Fixed)	---	\$100	\$100	\$100
Interoffice Channel Mileage (Per Mile)	---	\$110	\$100	\$95
Additional Audio Channels* (Per Audio Channel)	\$1,000	\$200	\$200	\$200
Scrambling Capability (Per Video Channel)	---	\$200	\$200	\$200

\* Standard rates include two (2) audio channels. A customer may order additional audio channels up to a maximum of four. There is no charge for the installation of additional audio channels when they are ordered at the time of the initial video circuit installation.

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### 3. ACCESS SERVICES

#### 3.1 TCG Dedicated Access Services (Cont'd)

##### 3.1.7 Customer Transfer Charges

Customer Transfer Charges apply when a TCG Local Customer is transferred from TCG to an Incumbent Local Exchange Carrier (ILEC) or to a Competitive Local Exchange Carrier (CLEC) that imposes charges similar to those imposed by the ILEC for activities related to Customer migration between carriers. A Customer Transfer Charge may also apply to non-standard requests for migration of a Customer between TCG and a CLEC, to which the Customer's service is being migrated.

#### A) Application of Charges

The following non-recurring charges apply:

- a. Customer Transfer Charges apply per each DS-0 and DS-1 facility, and will be equal to the New Service Request special access or UNE-loop charges applied by the dominant LEC.
- b. A Supplemental Charge applies per each request made to change or revise the original order.
- c. An Expedite Charge applies in instances where TCG receives a Request to reduce the migration interval to less than the standard, published TCG interval pertaining to expedites.
- d. A Cancellation Charge applies in instances where a Customer Transfer Request is cancelled.
- e. Reciprocal Pricing, as specified below applies..

#### B) Rates and Charges

Notwithstanding any other provision of this tariff, rates and charges in this Section may be increased by the Company to an amount equal to the rate charged by the Incumbent LEC for similar such activities.

The rates and charges below are applicable to each TCG Local Customer Transfer, per service transferred.

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3. ACCESS SERVICES

3.1 TCG Dedicated Access Services (Cont'd)

3.1.8 Customer Transfer Charges (Cont'd)

B) Rates and Charges (Cont'd)

1. For orders requesting the transfer of less than one hundred (100) Telephone numbers or less than one hundred (100) DS-0 equivalents:

	Per Request	Per DSO Facility	Per DS-1 Facility	
			First Facility	Each Add'l Facility
Customer Transfer Charge		\$10.00	\$626.50	\$626.50
Expedite Charge		\$130.00	\$300.00	\$0.00
Supplemental Charge	\$37.48			
Cancellation Charge	\$37.48			

2. For orders requesting the transfer of more than one hundred (100) telephone numbers or more than one hundred (100) DS-0 equivalents:

	First Hour Or Fraction Thereof	Each Add'l Hour Or Fraction Thereof
Per Transfer Request	\$350.00	\$100.00

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service

##### 3.2.1 General

Call Completion Service provides for the capability of originating and terminating intrastate long distance calls to and from an end user's premises to a customer's facilities via TCG's switch. Transport between TCG's switch and the customer's premises are provided via Switched Transport Services as specified in Section 3.2.5.2 following.

Toll Free 8YY Transit Traffic Service is an access service in which the Company transports Toll Free traffic originated by a third party who is not an end user or other user of the Company's local exchange service through its wire center to an interexchange Carrier Customer.

Connectivity options for Toll Free 8YY Transit Traffic Service include (1) direct connection utilizing a Direct End Office Trunk (DEOT) from the Company's switch to the IXC, or (2) indirect connection via a tandem provider's switch.

##### 3.2.2 Call Completion Service Arrangement

Call Completion is provided as a trunkside connection, Feature Group D (FGD), to TCG's switches with an associated 10XXX access code for the customer's use in originating and terminating communications.

##### 3.2.3 Manner of Provisioning

Call Completion Service is provisioned as FGD at the DS1 level using D3/D4 format on a per trunk basis and is differentiated by type and directionality of transmission. Originating traffic type represents capacity for carrying traffic from the end user to the customer or Toll Free Transit Traffic originated by a third party who is not an end user of the Company; Terminating traffic represents capacity for carrying traffic from the customer to the end user. All traffic must be associated with customer-provided Carrier Identification Code (CIC).

An out of band signaling connection (Common Channel Signaling Access Services Port) is required in conjunction with FGD service equipped with out of band signaling. Out of band signaling allows the customer to pass call set-up information over a path which is separate from the message path utilizing 6 System 7 (SS7) protocol. This connection is provided at the DS0 level and provides the interconnection between TCG's Signal Transfer Point (STP) and the customer's Signaling Point of Interconnection (SPOI).

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.4 Provisioning and Description of FGD

FGD is provided as trunk side switching and may be provided with wink start or start-pulsing signals and answer and disconnect supervisory signaling, or without signaling when out of band signaling is specified.

FGD switching is provided with multifrequency address or out of band signaling. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by TCG to the customer's premises where Call Completion Service terminates. Such address signals are subject to the ordinary transmission capabilities of the Digital transmission Service provided.

Calls in the terminating direction will not be completed to 950-XXXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 or 555-1212), service codes 611 and 911, or 10XXX access codes.

The access code for FGD switching is a uniform access code of the form 10XXX. A single access code will be the assigned number of all FGD access provided to the customer by TCG. No access code is required for calls to a customer over FGD facilities if the end user's service is arranged for presubscription.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North America Numbering Plan (NANP), except for 00-dialed calls which are routed to the predesignated customer. For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and where the TCG switch is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 10XXX access code is used, FGD switching also provides for dialing the digit 0 for access to the customer's operator, 911 for access to emergency reporting services, or the end-of-dialing digit(#) for cut-through access to the customer's premises.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.4 Provisioning and Description of FGD (Cont'd)

Optional features available with FGD are:

- A. Automatic Number Identification (ANI) This option provides the automatic transmission of a ten digit number and information digits to the customer's premises for originating calls to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with all individual transmission paths in a trunk group. When out of band signaling is specified, the customer may obtain an ANI equivalent by ordering the Charge Number optional feature as specified in (d) following. The ten-digit ANI telephone number will be transmitted on all calls except those identified as multiparty line or ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described following).

The information digits identify: (1) telephone number is the station billing number - no special treatment required, (2) multiparty line- telephone number is a multiparty line and can not be identified - number must be obtained via an operator or in some other manor, (3) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - number must be obtained via an operator or in some other manor, (4) hotel/motel originated call which requires room number identification, (5) coinless station, hospital, inmate, etc. call which requires special screening or handling by the customer, and (6) call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment. The ANI telephone number is the listed telephone number of the customer and is not the telephone number of the calling party.

- B. Calling Party Number (CPN. This option provides for the automatic transmission of the calling party's ten digit telephone number to the customer's premises for originating calls. The ten-digit telephone number consist of the NPA plus the seven-digit telephone number, which may or may not be the same as the calling station's charge number. The protocol for CPN is contained in Technical reference TR-TSV-000905. This feature is only available when out of band signaling is specified.

TCG will transmit a "privacy indicator" as part of the CPN information in those jurisdictions where end users may elect that their CPN information may not be passed to the called party, and where the end user has taken the necessary actions to ensure that their CPN is so blocked.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.4 Provisioning and Description of FGD (Cont'd)

- C. Charge Number (CN) This option provides for the automatic transmission of the ten-digit billing number of the calling station number and originating line information. The protocol for CN is contained in Technical reference TR-TSV-000905. This feature is only available when out of band signaling is specified.
- D. Carrier Selection Parameter (CSP) This option provides for the automatic transmission of a signaling indicator which signifies to the customer whether the call being processed originated from a presubscribed end user of that customer. The protocol for CSP is contained in Technical reference TR-TSV-000905. This feature is only available when out of band signaling is specified.
- E. 800 Data Base Access Service and Toll Free 8YY Transit Traffic Service. 800 Data Base Access Service is an originating only trunk side service. When an 800+NXX+XXXX call is originated by an end user, TCG will perform customer identification based on screening of the full ten-digits of the 800 number to determine the location to which the call is to be routed.

Toll Free 8YY Transit Traffic Service is an access service in which the Company transports Toll Free traffic originated by a third party who is not an end user or other user of the Company's local exchange or exchange access service through its wire center to an Interexchange Carrier Customer. The connection to the interexchange carrier can be either directly via a Direct End Office Trunk from the Company's switch to the IXC or indirectly via the tandem provider's switching facility. This service provides for the use of Tandem Switching, Tandem Termination, Tandem Facility, and 800 Data Base Query functionalities.

To the extent the Company jointly provides Toll Free 8YY Transit Traffic Service in conjunction with a third-party carrier that will bill Interexchange Carrier Customers of that third-party carrier's switched access service, pursuant to that third-party carrier's tariff or other authority, for that third-party carrier's portion of the total service, the Company and third-party carrier(s) will enter into a billing agreement with all billing carriers which is consistent with the provisions contained in MECAB. Toll Free 8YY Transit Traffic Service calls routed to a tandem provider's switching facility will conform to the LATA restrictions as defined both in said tandem provider's switched access tariff and in MECAB.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.4 Provisioning and Description of FGD (Cont'd)

###### E. (Cont'd)

800 Data Base Access Service calls and Toll Free 8YY Transit Traffic Service calls will be delivered to the customer directly from a TCG end office only when the end office is equipped with 800 Data Base query functionality, i.e., the ability to query the 800 Data Base to perform ten-digit customer identification. When the end office does not have 800 data Base query functionality, 800 calls will be blocked.

Call Completion rates and charges apply to 800 data Base Access services calls originated from TCG end offices and calls originating from the Toll Free 8YY Transit Traffic Service. In addition to Call Completion usage charges, a basic query charge as specified in 4.5.2(G) following applies to each 800 Data Base Access service call delivered to the customer and to each Toll Free 8YY Transit Traffic Service call delivered to the customer. A basic query charge consists of customer identification (i.e., Carrier Identification Number (CIC), delivery of the ten-digit number, ANI, and the allowable area of service, designated by the customer, from which 800 calls can be received.

- F. Common Channel Signaling Access Service (CCSAS). This option allows the customer to exchange signaling information for FGD call set up over a communications path which is separate from the message path. This service includes a dedicated 56 Kbps out of band signaling connection between the customer's SPOI and the Company's STP. CCSAS is provisioned for two-way transmission of out of band signaling information.

Each CCSAS Signaling Connection provides for two-way digital transmission at a speed of 56 Kbps. The connection to the STP pair can be made from either the customer's signaling Point (SP) which requires a minimum of two 56 Kbps circuits or from the customer's STP pair which requires a minimum of four 56 Kbps circuits. STP locations are set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. CCSAS Signaling Connection rates and charges are specified in 4.6 following.

- G. Operator Transfer Service. This option allows end user Customers who dial 0- to be transferred to the customer's Operator service by TCG operators.

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3. ACCESS SERVICES

3.2 Call Completion Service (Cont'd)

3.2.5 Call Completion Rate Application

Non-recurring and usage rates apply for each Call Completion Service furnished by the Company. Non-recurring charges are the one time charges that apply for a specific work activity, (e.g., new installations or changes to existing installations). Usage rates apply only when a specific rate element is used. They apply on a per Call Completion Service access minute and are accumulated over a monthly period.

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3. ACCESS SERVICES

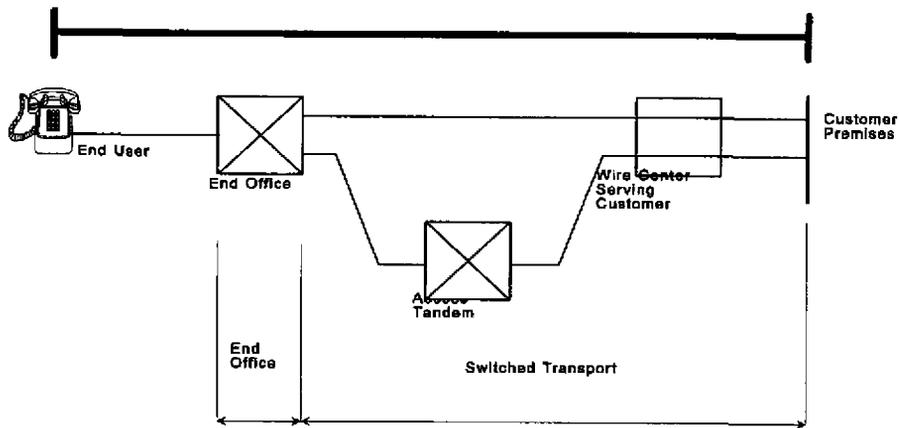
3.2 Call Completion Service (Cont'd)

3.2.5 Call Completion Rate Application (Cont'd)

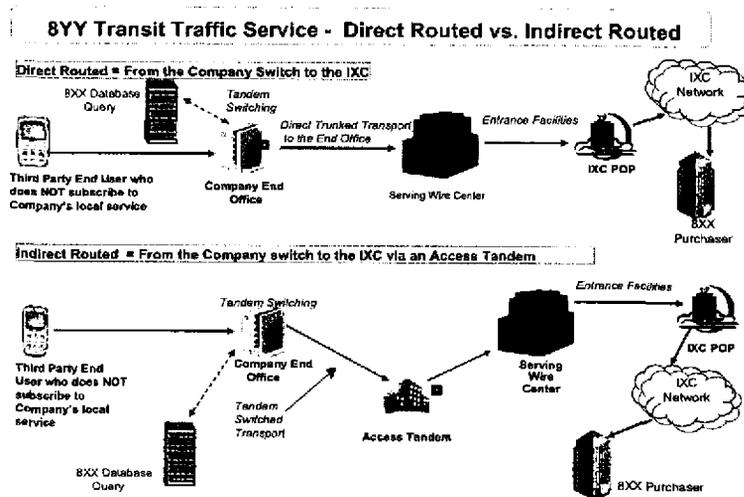
3.2.5.1 Rate Categories

The following diagram depicts a generic view of the components of Call completion Service and the manner in which the components are combined to provide a complete service.

Call Completion Service



The following diagram depicts the call flow for Toll Free 8YY Transit Traffic Service.



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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.5 Call Completion Rate Application (Cont'd)

###### 3.2.5.2 Switched Transport

Switched transport provides the transmission facilities between the customer premises or collocated interconnection location and the Company's end-office switch(es) where the customer's traffic is switched to originate or terminate customer's communications.

###### A. Entrance Facility Rate Category

An Entrance Facility provides the communications path between a customer's premises and the Company serving wire center (SWC) of that premises for the sole use of the customer. The Entrance Facility is provided as DS1 service. An Entrance Facility is required whether the customer's premises and the serving wire center are located in the same or different buildings.

###### B. Direct Trunk Transport Rate Category

Direct Trunk Transport provides the transmission path from the serving wire center of the customer's premises to an end office or as an option from the serving wire center to a tandem office. This transmission path is dedicated to the use of a TCG single customer.

The Direct Trunked Transport rate category is comprised of a monthly fixed rate and a monthly per mile rate based on the facility provided, i.e., DS1. The fixed rate provides the circuit equipment at the ends of the transmission links. The per mile rate provides the transmission facilities, including intermediate transmission circuit equipment, between the end points of the circuit. The Direct trunked Transport rate is the sum of the fixed and per mile rates. For purposes of determining the per mile rate, mileage shall be measured as airline mileage between the serving wire center of the customer's premises and the end office or directly to the access tandem using the V&H coordinates method.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.5 Call Completion Rate Application (Cont'd)

##### 3.2.5.2 Switched Transport (Cont'd)

#### C. Tandem Switched Transport Rate Category

Tandem Trunk Transport provides the transmission path from the SWC of the customer's premises to an end office utilizing tandem switching functions. Tandem Switched Transport consist of circuits dedicated to the use of a single customer from the customer's premises to the access tandem and circuits used in common by multiple customers from the access tandem to an end office. For Tandem Switched Transport the Company will determine the type of facilities from the SWC of the customer's premises to the end office based on the customer's order for service based on a busy hour minutes of capacity basis or on a per trunk basis.

The Tandem Switched Transport rate category is comprised of a Tandem Transport fixed MOU rate, Tandem Transport Per Mile/Per MOU rate, and a Tandem Switching MOU rate. The fixed rate provides the circuit equipment at the end of the interoffice transmission links. The per mile rate provides the transmission facilities, including intermediate transmission circuit equipment, between the end points of the interoffice circuits. For purposes of determining the per mile rate, mileage shall be measured as airline mileage between the SWC of the customer's premises and the end office using the V&H coordinates method. The Tandem Switching rate provides for the tandem switching facilities. The Tandem Switched Transport rate is the sum of the fixed rate, the per mile rate, and the Tandem Switching MOU rate. The Tandem Switched Transport Rate Category applies to Toll Free 8YY Transit Traffic Service.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.5 Call Completion Rate Application (Cont'd)

##### 3.2.5.2 Switched Transport (Cont'd)

#### C. Tandem Switched Transport Rate Category (Cont'd)

In addition, the customer has the option to purchase direct trunks to the access tandem as specified above. If the customer chooses this option, the per mile/per MOU rate shall be measured between the tandem office and the end office (common traffic) using the V&H coordinates method for all of the customer's usage at that specific tandem. The fixed per MOU rate and the Tandem Switching rates will also apply.

(1) 8YY Transit Traffic: Direct Routed

For direct-routed 8YY Transit Traffic, the tandem switching rate element will be billed. The Tandem switching charge is in addition to the 800 Database Service charge described in Section 3.2.4.

(2) 8YY Transit Traffic: Indirect Routed

For indirect-routed 8YY Transit Traffic, the following 3 rate elements will be billed: Tandem switching, tandem transport (fixed) tandem transport facility (per mile). These rate elements are in addition to the 800 Database Service charge described in Section 3.2.4.

#### D. Common Channel Signaling Access

Common channel Signaling Access (CCSA) is comprised of a STP Port Termination rate and a STP Link Transport rate.

The STP Port termination rate provides for the point of termination to the signal switching capability of the STP.

The STP Link Transport rate provides for the transmission facilities between the SWC of the customer designated premises and the Company STP. STP Link Transport may be provided by an Interconnector that has a collocated interconnection node in a wire center or other location where one of the Company's STP's is located.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.5 Call Completion Rate Application (Cont'd)

##### 3.2.5.2 Switched Transport (Cont'd)

#### E. Interface Groups

Interface Groups are provided for terminating the Switched Transport at the customer's premises. Each Interface Group provides a specified interface at the customer's facilities, (e.g., DS1, DS3). Where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may at the option of the customer be provided with optional features.

Interface Group 6 provides DS1 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths. The interface is provided with individual transmission path bit stream supervisory signaling.

#### F. Nonchargeable Optional Features

##### 1. Out of Band Signaling

- a. This option allows the customer to exchange signaling for FGD call set-up over a communications path which is separate from the message path. This option is provided with SS7 protocol and requires the establishment of a Common Channel signaling Access Service between the customer's SPOI and the Company's STP.
- b. Out of band signaling is provided in both the originating and terminating direction. Each signaling connection is provisioned for two-way transmission of out of band signaling information.

#### G. Chargeable Optional Features

##### 1. 800 Data base Access Service

##### a. 800 Data Base Query Charge

The basic query charge is assessed the customer based on the query of the 800+NXX+XXXX number dialed and/or delivered to the customer in conjunction with 800 Data Base Access Service or Toll Free 8YY Transit Traffic Service. 800+NXX+XXXX calls delivered to the customer are based on information derived via queries to the 800 Data Base.

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.5 Call Completion Rate Application (Cont'd)

###### 3.2.5.3 End Office

The End Office rate category provides for the local end office switching and end user termination functions necessary to complete the transmission of Call Completion Services to and from the end users served by the Company's end offices. The End Office rate category consist of the Call Completion rate element.

###### A. Call Completion Rate Category

The Call Completion rate element provides for the use of end office switching equipment, terminations for the end user lines terminating in the local end office, and for the termination of calls at a Company Intercept operator or recording.

###### B. Composite Rate

Both originating and terminating Call Completion Service Rates in Section 3.2 are composite rate elements. Call Completion Service provides for all functions necessary to deliver a call from the Customer to the Company's end user or from the Company's end user to the Customer.

###### C. Nonchargeable Optional Features

###### 1. Automatic Number Identification (ANI)

(Described in 3.2.4(a) preceding)

###### 2. Calling Party Number (CPN)

(Described in 3.2.4(b) preceding)

###### 3. Charge Number (CN)

(Described in 3.2.4(c) preceding)

###### 4. Carrier Selection Parameter (CSP)

(Described in 3.2.4(d) preceding)

###### 5. Common Channel Signaling Access Service (CCSAS)

(Described in 3.2.4(f) preceding)

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### 3. ACCESS SERVICES

#### 3.2 Call Completion Service (Cont'd)

##### 3.2.5 Call Completion Rate Application (Cont'd)

###### 3.2.5.3 End Office (Cont'd)

#### D. Chargeable Optional Features

##### 1. 800 Data Base Access Service

(Described in 3.2(e) preceding)

##### 2. Operator Transfer Service

(Described in 3.2.4g) preceding)

###### 3.2.5.4 Feature Group D Usage Measurement

For originating calls over FGD with multifrequency address signaling, usage measurement begins when the originating entry switch receives the first wink supervisory signal forwarded from the customer's point of termination. For originating calls over FGD with out of band signaling, usage measurement begins when the last point of switching sends the initial address message to the customer.

The measurement of originating call usage over FGD ends when the originating entry switch receives disconnect supervision from either the end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

For terminating calls over FGD, the measurement of access minutes begins when the entry switch receives answer supervision from the terminating end user's end office indicating the terminating end user has answered.

The measurement of terminating call usage over FGD ends when the FGD entry switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch. For 800 Data Base Access usage measurement begins when the originating end office switch receives the first wink supervisory signal forwarded from the customer's point of termination. 800 Data Base Access usage measurement ends when the originating end office receives on-hook disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the end office.

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3. ACCESS SERVICES

3.2 Call Completion Service (Cont'd)

3.2.6 Rates and Charges

SERVICE ORDERS

Service Component	Non-Recurring Charge
-Installation Charge (per line\trunk)	\$4,000.00
-1st	\$4,000.00
-Add'l	
-Access Order Charge - Per Access Request	\$50.00
-Engineering Change Charge - Per Access Request	\$100.00
-Service Date Change - Per Access Request	\$80.00
-Design Change - Per Access Request	\$90.00

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## 3. ACCESS SERVICES

## 3.2 Call Completion Service (Cont'd)

## 3.2.6 Rates and Charges (Cont'd)

## SWITCHED TRANSPORT

Service Component	Rates	
	Non-Recurring	Recurring
Entrance Facility-DS3	Use DS3 Local Distribution Channel Rates	Use DS3 Local Distribution Channel Rates
Entrance Facility-DS1	Use DS1 Local Distribution Channel Rates	Use DS1 Local Distribution Channel Rates
Direct Trunked Transport Mileage		
- DS3 Fixed - DS3 Per Mile	Use DS3 Interoffice Channel Mileage Rates	Use DS3 Interoffice Channel Mileage Rates
- DS1 Fixed - DS1 Per Mile	Use DS1 Interoffice Channel Mileage Rates	Use DS1 Interoffice Channel Mileage Rates
Tandem Switched Transport - Tandem Trans. Fixed - Tandem Trans. Per Mile - Tandem Switching	Non-Recurring None None None	Per Access Minute \$.000862 \$.000048 \$.008500
Common Channel Signaling Access	Non-Recurring	Recurring
STP Port Termination (per port) STP Link Transport (per mile)	ICB None	None ICB

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## 3. ACCESS SERVICES

## 3.2 Call Completion Service (Cont'd)

## 3.2.6 Rates and Charges (Cont'd)

## END OFFICE

Service Component	Originating (\$ Per MOU)	Terminating (\$ Per MOU)
Call Completion - No Minimum Volume	\$.04692	\$.06500

## 800 DATABASE ACCESS

Service Component	Non-Recurring	Per Query
800 Data Base Query	None	\$0.02

## OPERATOR TRANSFER

Service Component	Non-Recurring	Per Call
Operator Transfer (per call)	None	\$0.22

## PRESUBSCRIPTION

Service Component	Non-Recurring	Recurring
Presubscription (per line)	\$20.00	None

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#### 4. Promotional Offerings

##### 4.1 Temporary Promotional Offerings

The Company will, from time to time, offer special promotions on its Network Services to its customers waiving certain charges.

##### 4.1.1 Alternate Enhanced Redirect Solutions (AERS) NRC Waiver Promotion

From March 10, 2009 through June 30, 2009, the Company will waive all installation Non Recurring Charges for Prime Standalone Services Customers placing new orders for Alternate Enhanced Redirect Solutions (AERS) service. Service must be ordered by June 30, 2009. This promotion is available to customers utilizing Prime standalone services only. Customers with AERS on ABN do not qualify for this promotion.

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## 5. EMERGENCY NUMBER SERVICE (911)

### 5.1 9-1-1 Telecommunication Service

All terms and conditions set forth in this Section are fully applicable to TCG Local Exchange Service.

#### 5.1.1 Service Overview

1. When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide 9-1-1 Telecommunications Service (9-1-1 Service) for the purpose of voice reporting emergencies by the public.
2. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity).
3. A Public Safety Answering Point (PSAP) is the answering point for a 9-1-1 call. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's answer first; Secondary PSAP's receive calls on a transfer basis only.
4. Any person dialing "9-1-1" from a telephone which is usable for local exchange telephone network access and arranged to provide 9-1-1 Service will be automatically connected to the appropriate Public Safety Answering Point (PSAP) for that telephone. Any service, which is arranged for incoming traffic only or which, in whole or part, provides network access via a central office switch other than the customer's local central office switch, is not arranged for 9-1-1 Service. Such services include, but are not limited to: Direct Inward Dialing Service.
5. For the purposes of this tariff a Responding Agency is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
6. 9-1-1 calls originated from TCG's Local Exchange Service access facilities shall be completed to the appropriate PSAP without a charge being assessed to the calling party by the Company.

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## 5. EMERGENCY NUMBER SERVICE (911)

### 5.1 9-1-1 Telecommunication Service (Cont'd.)

#### 5.1.1 Service Overview (Cont'd.)

7. 9-1-1 Service may be classified as one of two types: Basic Service and Enhanced Service.
  - a. Basic 9-1-1 Service provides for routing all 9-1-1 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP which is prepared to receive those calls. Basic 9-1-1 Service has certain inherent features and optional features which may or may not be available with Enhanced 9-1-1 Service.
  - b. Enhanced 9-1-1 Service provides certain features such as selective routing of 9-1-1 calls to a specific PSAP which is selected from the various PSAP's serving customers within that central office area. Enhanced 9-1-1 Service has certain other inherent and optional features which may or may not be available with Basic 9-1-1 Service.

Universal Emergency Number Service - 9-1-1 is an exchange service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 9-1-1.

For purposes of the Universal Emergency Number Service - 9-1-1, the Company adopts the rates, terms and conditions contained in Qwest Corporation's Exchange and Network Services Price Cap Tariff, Section 9.2.1, Universal Emergency Number Service- 9-1-1.

#### 5.1.2 Regulations (These regulations apply to both Basic and Enhanced Service, as appropriate.)

1. This offering is limited to the provision and use of the digits "9-1-1" as the Universal Emergency Telephone Number (Code).
2. 9-1-1 Service is a one-way service only.
3. The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1". The Company's entire liability arising out of the provision of 9-1-1 Service under this tariff shall be limited as set forth in this Section and in Section 2.22.

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## 6. SUPPLEMENTAL SERVICES

### 6.1 Operator Handled Calling

Operator Handled Calling Service is provided to Customers and Users of the Company's Local and IntraLATA calling services and to users accessing presubscribed public payphones or customer provided stations for operator assisted calls. In addition to charges which would otherwise apply pursuant to other Sections of this tariff, each operator call will be assessed a charge(s) as set forth within.

**Person-to-Person:** Calls completed with the assistance of a company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station.

**Station-to-Station:** Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or LEC calling card. Calls may be completed with or without the assistance of a Company operator.

**Operator Dialed Charge:** The end user places the call without dialing the designation number, although the capability to do it himself exists. The end user will dial "0" for local calls and long distance calls and then requests the operator to dial the called station.

**Billed to LEC Calling Card:** Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a LEC calling card.

#### A) Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Handled local calls are the same as those set forth in preceding sections.

In addition, to the usage charges identified above, the following-operator-assisted charges will apply:

See the Price List for charges.

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## 6. SUPPLEMENTAL SERVICES

### 6.2 Directory Assistance

Customers and Users of the Company's calling services (excluding 800 services), may obtain directory assistance in determining and obtaining telephone numbers within Arizona by calling the Directory Assistance operator.

Directory Assistance charges apply for all requests for which the Company's facilities are used. Two numbers requested are charged as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.

See the Price List for Rates and Charges.

A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during the call,
2. the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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## 6. SUPPLEMENTAL SERVICES

### 6.3 Directory Listings

#### A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to TCG Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. TCG shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

#### B. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

#### C. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, names of officers of the Corporation; or
3. For any business establishment, names of associates or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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## 6. SUPPLEMENTAL SERVICES

### 6.3 Directory Listings (Cont'd)

#### D. Non-Published Listings

##### 1. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

##### 2. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.23, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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6. SUPPLEMENTAL SERVICES

6.3 Directory Listings (Cont'd)

E. Non-Listed Listings

1. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

2. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.23, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

F. Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings may be subject to an Installation/Change Charge.

Maximum Rates<sup>1</sup>

	Non-Recurring Installation/Change Charge - Per Change	Monthly Charge
Main Listing	No Charge	No Charge
Additional Listing		\$3.00
Non-Published Listing	\$16.00	\$3.00
Non-Listed Listing	\$16.00	\$3.00

Note 1: See Price List for current rates.

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## 6. SUPPLEMENTAL SERVICES

### 6.4 Busy Line Verify and Line Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.

#### 6.4.1 Regulations

A charge will apply when:

1. The operator verifies that the line is busy.
2. The operator verifies that the line is available for incoming calls.
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. Both a Verification Charge and an Interruption Charge may apply.

No charge will apply:

1. When the calling party advises that the call is to or from an official public emergency agency.
2. Under conditions other than those specified within preceding.
3. Charges for verification and interruption may be billed to a third number or a Company-issued Calling Card.

Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

#### 6.4.2 Rates

See the Price List for current charges.

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## 6. SUPPLEMENTAL SERVICES

### 6.5 Maintenance Visit Charge

The Maintenance Visit Charge applies for time spent on a customer's premises by a Company employee during which it is determined that a service difficulty or trouble reported results from customer-provided terminal equipment and/or communications systems connected to Company facilities or in detarrified CPE provided by the Company.

The Maintenance Visit Charge will be credited to the customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charge is applied will commence when Company personnel arrive at the customer premises and end when work is completed. The rates for Maintenance of Service vary by time customer request, as further described in this Section.

#### 6.5.1 Application of Rates and Charges

The minimum charge for a Maintenance Visit Charge is one-half (2) hour.

For purposes of this Section, Basic Time refers to the period when services are performed by the Company on business days during regularly scheduled work hours. Overtime refers to the period when services are performed by the Company on business days but outside of regularly scheduled work hours. Premium Time refers to the period when services are performed by the Company on non-business days, such as weekends and Company holidays.

#### 6.5.2 Rates and Charges

See the Price List for rates and charges.

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6. SUPPLEMENTAL SERVICES

6.6 Added Labor Charge

6.6.1 Description

In situations where a PrimeXpress or PrimePlex PRI Customer reports a trouble to the Company for clearance and is subsequently informed that no reported trouble has been found in the Company's facilities, the Customer shall be responsible for payment of an Added Labor Charge if the Customer still requests the dispatch of Company personnel to the Customer's site. An Added Labor Charge will be applied as shown below for the period of time from when Company personnel are dispatched to the Customer's premises to when the work is completed.

No charges will apply if the reported trouble is found to be in Company facilities. Failure of Company personnel to detect the reported trouble in Company facilities will result in no charge to the Customer if the reported trouble is discovered in the Company facilities at a later date.

6.6.2 Rate Regulations

Rates are applied in the 6-minute increments. Customers will be charged a minimum charge based on the Minimum Hours shown below. Fractions of 6-minute increments will be rounded up to the next whole 6-minute increment.

Business hours are defined as 8:00 am up to but not including 6:00 pm, Monday through Friday (non-holiday). Non-business hours are defined as 6:00 pm up to but not including 8:00 am, Monday through Friday and all day Saturday and Sunday.

Non-business hour rates will apply to the following holidays: New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day, and Christmas Day (December 25), and on legal holidays when New Year's, Independence, or Christmas Day holidays fall on dates other than January 1, July 4, or December 25 respectively.

6.6.3 Minimum Rates

\$10.00 per 6- minute increment

Maximum Rates

\$70.00 per 6-minute increment

6.6.4 Minimum Hours

Business Hours: 1 Hour  
Non-Business Hours: 4 Hours

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

### 7.1 TCG Enhanced Local Telephone Services

TCG Local Exchange Service consists of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others and is offered via the Company's facilities for the transmission of one-way or two-way communications, unless otherwise noted.

TCG Local Exchange Service provides a Customer with a connection to the Company's switching network which enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local and IntraLATA Calling Services as set forth in this tariff.
3. access interstate and international calling services provided by other certified common carriers.
4. access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling.

TCG Local Exchange Service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

The following TCG Local Exchange Service are offered in this tariff:

- TCG Local Exchange Service
- PrimeXpress Network Service
- Call Completion Service
- TCG Operator Services
- TCG PrimeNBX Service
- TCG Public Telephone Service
- 9-1-1 Telecommunications Service
- PrimeLink Service
- PrimePath NBX Service

The following sections set forth the rules and regulations governing the application of rates for TCG Local Exchange Service.

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

### 7.2 Timing of Calls

The customer's usage charge is based on the actual usage of TCG's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when either party hangs up. TCG does not charge for uncompleted calls.

### 7.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA: 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

### 7.4 Service Components

TCG Local Exchange Service is the furnishing of facilities necessary for communicating within and between specified exchange areas. The service is classified as both Local Exchange and IntraLATA Toll Service. Service is comprised of three components:

1. Nonrecurring Connection Charge
2. Monthly Network Access Line Rates
3. Monthly Recurring Usage Charges

Service is furnished only for use by the customer, the customer's family, guest, household, employees and business associates.

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7. ENHANCED LOCAL TELEPHONE SERVICES

7.5 Service Connection Charge

The Service Connection Charge is a nonrecurring charge which applies to the following:

1. The installation of a new service.
2. The transfer of an existing service to a different location.
3. A change from one class of service to another.
4. Restoral of service after suspension or termination for nonpayment.

7.6 Monthly Network Access Line Rates

A TCG Network Access Line is the connecting facilities between a customer's premises and a serving central office that provides customer access to the dial network for placing and receiving calls. Rates are listed under PrimePath Service in Section 10 herein.

7.7 Usage Charges

Flat Rate Service entitles customers to an unlimited number of calls within the local calling area.

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

### 7.8 Business Local Service

#### A) Description

Business Local Service provides a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business Local Service lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Business Local Service also provides Customers with the option to select Business Trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize Business Trunks for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Customers utilizing Business Local Service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

Business Local Service is offered as a stand-alone product, or in conjunction with an associated interLATA long distance service offering provided by AT&T (Seamless Link offering).

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7. ENHANCED LOCAL TELEPHONE SERVICES

7.8 Business Local Service

B) Monthly Recurring Charges

Business Local Service is subject to monthly recurring charges on a per line or per trunk basis.

C) Non-Recurring Charges

1) Installation Charge

Business Local Service is subject to a non-recurring Installation Charge on a per line or per-trunk basis.

2) Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to Business Local Service lines and trunks are subject to non-recurring Service Order Charges on a per order basis.

3) Line Move or Add with Dispatch

Adds and moves to an existing Business Local Service line or trunk that require dispatch of company personnel to a Customer location are subject to non-recurring charges on a per site, per hour basis, with a 1 hour minimum charge per site.

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

## 7.8 Business Local Service (Cont'd)

## D) Features

Business Local Service is available with the following optional features. Customers may order features individually or as part of a Feature Package, as shown below. Monthly Recurring Charges and Non-Recurring Charges associated with features are applied on a per line basis, and are in addition to any other applicable charges. The following optional features and feature packages may be ordered:

Call Forward Busy  
Call Forward Don't Answer  
Call Forward Variable  
Call Waiting/Cancel Call Waiting  
Hunting  
Speed Calling (8-Code)  
Three-Way Calling

Feature Package 1 includes:  
Call Forward Variable, Three-Way Calling

Feature Package 2 includes:  
Call Forward Variable, Three-Way Calling,  
Call Waiting/Cancel Call Waiting

Feature Package 3:  
Call Forward Variable, Three-Way Calling, Call  
Waiting/Cancel Call Waiting, Speed Calling 8-Code

Feature Package 4 includes:  
Call Forward Variable, Three-Way Calling,  
Call Waiting/Cancel Call Waiting, Speed Calling 8-Code,  
Voice Mail

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

### 7.8 Business Local Service (Cont'd)

#### E) Local Calling Service

##### 1) Rating of Calls

Local Calling Service usage is billed on a flat-rate basis and is non-time-of-day sensitive. Local Calling Service calls are billed in 1 second increments, with an initial billing period of 30 seconds per call.

##### 2) Exchange Areas

Local Calling Areas for Business Local Service are based on airline mileage between the originating serving wire center and the terminating serving wire center. The method for calculation of airline mileage is shown in Section 4.2.

A Business Local Service call that is 47 miles or less will be defined as a local call, except when the call crosses a LATA boundary. Local Calling Service rates are shown in Section 5.17(D).

#### F) IntraLATA Toll Service

##### 1) Description

IntraLATA Toll Service is furnished for telephone communications between telephones in different local calling areas within a LATA in accordance with the regulations and schedules of charges specified in this tariff. A LATA is an area defined in the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0191.

The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided. A call that terminates within the same LATA but outside the local calling area is considered an IntraLATA Toll Service call.

##### 2) Rating of Calls

IntraLATA Toll Service usage is billed on a measured basis and is non-time-of-day sensitive. IntraLATA Toll Service calls are billed in 1 second increments, with an initial billing period of 30 seconds per call. IntraLATA Toll Service rates are shown in Section 5.17 (E).

#### G) Volume Discount

Business Local Service includes a usage Volume Discount which automatically applies a 25% discount, not to exceed a total discount of \$5,000 per billing month, per main billed account, to the total monthly eligible Business Local Service usage charges for Customers who bill, in that billing month, a minimum of \$50.00 of eligible usage charges. Eligible usage charges include local and intraLATA toll usage charges billed to the Customer's Business Local Service main billed account. When eligible Business Local Service usage charges are included in the calculation of a volume discount in an AT&T interstate tariff, the volume discount in the AT&T interstate tariff will apply in lieu of the Volume Discount specified herein.

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

## 7.8 Business Local Service (Cont'd)

7.8.1 Minimum RatesA) Monthly Recurring Charges

	<u>Per month</u>
Per Line	\$18.00
Per Basic Trunk	\$39.00
Per DID Trunk	\$61.50
DID Number Blocks	
Initial 20 numbers	\$1.50
Each add'l 10 numbers	\$1.00

B) Non-Recurring Charges1) Installation Charge

Per Line:	\$12.50
Per Basic Trunk:	\$12.50
Per DID Trunk:	\$12.50

## DID Number Blocks

Initial 20 numbers	\$10.00
Each add'l 10 numbers	\$ 5.00

2) Service Order Charge

	<u>Per Order</u>
Service Order Charge:	\$20.00

3) Line Move or Add with Dispatch

	<u>Per Hour</u>
Line Move or Add w/ Dispatch:	\$62.50

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7. ENHANCED LOCAL TELEPHONE SERVICES

7.8 Business Local Service (Cont'd)

7.8.1 Minimum Rates (Cont'd.)

C) Features

	<u>Monthly Recurring Charge</u>	<u>Non- Recurring Charge</u>
Caller ID	\$ 3.75	\$ 0.00
Call Forward Busy	\$ 2.50	\$ 0.00
Call Forward- Don't Answer	\$ 2.00	\$ 0.00
Call Forward Variable	\$ 2.37	\$ 0.00
Call Waiting/ Cancel Call Waiting	\$ 3.75	\$ 0.00
Call Transfer	\$ 3.00	\$ 0.00
Hunting	\$ 0.00	\$ 0.00
Speed Calling (8-Code)	\$ 1.50	\$ 0.00
Speed Calling (30-Code)	\$ 2.25	\$ 0.00
Three-Way Calling	\$ 2.00	\$ 0.00
Feature Package 1	\$ 4.37	\$ 0.00
Feature Package 2	\$ 8.12	\$ 0.00
Feature Package 3	\$ 9.62	\$ 0.00
Feature Package 4	\$15.62	\$ 0.00

D) Local Calling Service

	<u>Initial 30 Seconds</u>	<u>Each Add'l 1 Second</u>
Local Calling Service	\$0.0000	\$0.0000

E) IntraLATA Toll Service

	<u>Initial 30 Seconds</u>	<u>Each Add'l 1 Second</u>
IntraLATA Toll Service	\$0.0360	\$0.0012

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

## 7.8 Business Local Service (Cont'd)

7.8.2 Maximum RatesA) Monthly Recurring Charges

	<u>Per month</u>
Per Line	\$72.00
Per Basic Trunk	\$156.00
Per DID Trunk	\$246.00

## DID Number Blocks

Initial 20 numbers	\$6.00
Each add=1 10 numbers	\$4.00

B) Non-Recurring Charges1) Installation Charge

Per Line:	\$50.00
Per Basic Trunk:	\$50.00
Per DID Trunk:	\$50.00

## DID Number Blocks

Initial 20 numbers	\$40.00
Each add=1 10 numbers	\$20.00

2) Service Order Charge

	<u>Per Order</u>
Service Order Charge:	\$80.00

3) Line Move or Add with Dispatch

	<u>Per Hour</u>
Line Move or Add w/Dispatch:	\$250.00

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## 7. ENHANCED LOCAL TELEPHONE SERVICES

## 7.8 Business Local Service (Cont'd)

7.8.2 Maximum Rates (Cont'd.)C) Features

	Monthly Recurring <u>Charge</u>	Non- Recurring <u>Charge</u>
Caller ID	\$15.00	\$10.00
Call Forward Busy	\$10.00	\$10.00
Call Forward- Don't Answer	\$ 8.00	\$10.00
Call Forward Variable	\$ 9.50	\$10.00
Call Waiting/ Cancel Call Waiting	\$15.00	\$10.00
Call Transfer	\$12.00	\$10.00
Hunting	\$10.00	\$10.00
Speed Calling (8-Code)	\$ 6.00	\$10.00
Speed Calling (30-Code)	\$ 9.00	\$10.00
Three-Way Calling	\$ 8.00	\$10.00
Feature Package 1	\$17.50	\$10.00
Feature Package 2	\$32.50	\$10.00
Feature Package 3	\$38.50	\$10.00
Feature Package 4	\$62.50	\$10.00

D) Local Calling Service

	Initial <u>30 Seconds</u>	Each Add'l <u>1 Second</u>
Local Calling Service	\$0.1000	\$0.0033

E) IntraLATA Toll Service

	Initial <u>30 Seconds</u>	Each Add'l <u>1 Second</u>
IntraLATA Toll Service	\$0.1440	\$0.0048

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8. RESERVED FOR FUTURE USE

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## 9. PRIMEPLUS INTRALATA TOLL SERVICE

## 9.1 PrimePlus IntraLATA Toll Service

PrimePlus IntraLATA Toll Calls terminate in zones within each second minimum and 6 second incremental basis. Discounts applicable to PrimePlus IntraLATA Toll Service are shown in the Price List.

## Minimum Rates

Initial	Each Add'l
<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0150	\$0.0050

## Maximum Rates

Initial	Each Add'l
<u>18 Seconds</u>	<u>6 Seconds</u>
\$0.0600	\$0.0200

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CAROL PAULSEN, DIRECTOR

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## 10. PRIMEPATH SERVICE

### 10.1 PrimePath Service

#### A) Description

PrimePath business line services provide a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. PrimePath business lines are provided for connection to Customer-provided single-line terminal equipment such as station sets or facsimile machines. PrimePath business line service is offered as either business lines, key lines, or business trunks. Customers utilizing PrimePath business line services must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of access lines required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines causes interference, the Company shall have the right to discontinue service without prior notification to the Customer

#### B) Service Charges

Non-recurring Service Order Charges apply to various Customer requests on a per order basis. Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to business lines, key lines, or business trunks. Service Order charges will apply to initial service orders and subsequent orders on a per request basis.

Service Order Charge: \$80.00 per order

In addition to the standard Service Order Charge, the following charges will apply for applicable work performed by the Company after initial installation.

Feature Change without Dispatch: Non-recurring charges which do not require dispatch of company personnel to change a feature or group of features on a per request basis on an existing TCG service. Feature changes are those that affect the functionality or characteristics of telecommunications services for business lines, key lines, or trunks.

Feature Change

w/o Dispatch Charge: \$60.00 per request

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## 10. PRIMEPATH SERVICE

## 10.1 PrimePath Service (Cont'd.)

## B) Service Charges (Cont'd.)

Multiple Feature Change with Dispatch: Non-recurring charges which require dispatch of company personnel to a single site to change a feature or group of features on per site and per hour basis. Feature changes are those that affect the functionality or characteristics of telecommunication services for business lines, key lines, or trunks. Charges are rounded to the nearest work hour with one hour minimum charge.

Multiple Feature Change  
w/ Dispatch: \$250.00 per hour

Line Move or Add with Dispatch: Non-recurring charges which requires dispatch of company personnel to a single site to move or add telecommunications services to an existing TCG business line, key line, or business trunk service on a per site and per hour basis. Adds and moves of business lines, key lines, or trunks pertain to these charges. Charges are rounded to the nearest work hour with a 1 hour minimum.

Line Move or Add  
w/ Dispatch: \$250.00 per hour

Record Order Charge: Non-recurring charges associated with maintaining information for billing services. Changes to such information are charged a record order charge on a per request basis.

Record Order Charge: \$40.00 per request

PIC Change Charge  
(per line, key line, or trunk): \$20.00 per request

Maximum Rates

25 Pair Termination Blocks: \$130.00 per block

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10. PRIMEPATH SERVICE

10.1 PrimePath Service (Cont'd.)

C) Unbundled Features

- Call Forward Busy \$5.00 per line, per month
- Call Forward Don't Answer \$5.00 per line, per month
- Call Forward Variable \$7.00 per line, per month
- Call Transfer \$9.00 per line, per month
- Call Waiting/  
Cancel Call Waiting \$10.00 per line, per month
- Caller ID\* \$13.75 per line, per month
- Caller ID w/Name \$18.00 per line, per month
- Distinctive Ring Service \$2.00 per line, per month
- Remote Call Forwarding \$14.50 per line, per month
- Speed Calling \$5.00 per line, per month
- Three Way Calling \$6.00 per line, per month

\* Caller ID is available with the following blocking options:

Selective Blocking - is designed to allow the customer the option to block delivery of their telephone number on a per call basis. Customers may control the delivery of their telephone number by dialing \*67 (1167 on rotary dial phones) before dialing the telephone number they are calling. Blocking does not work when dialing 800/888 and 900 services and 911 emergency services.

Complete Blocking - will automatically block a calling party's telephone number from being transmitted on all calls. However, the calling party can choose to override Complete Blocking and transmit their number on selected calls by pressing \*82 (1182 rotary phones) before dialing the number. Blocking does not work when dialing 800/888 and 900 services and 911 emergency services.

Caller ID With Name - this feature permits the display of a listed name associated with a telephone number from which the call is being made. The name and number will be delivered to a Customer-provided display device.

D) Standard Business Lines

Standard Business Lines are analog lines with the ability to originate and terminate voice telephone calls.

Non-Recurring	Monthly Recurring
\$50.00	\$65.00

E) Key Lines

Key lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Non-Recurring	Monthly Recurring
\$50.00	\$65.00

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## 10. PRIMEPATH SERVICE

## 10.1 PrimePath Service (Cont'd.)

## F) Business Trunks

Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way in Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo). When the Customer elects to utilize Business Trunks for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

## 1) Rates

	Non- Recurring	Monthly Recurring
Basic Trunk: (Inbound Only, DOD, Combo)	\$50.00	\$75.00
DID Trunk:	\$50.00	\$150.00
DID Numbers:		
10 Block	\$10.00	\$2.50 per block
100 Block	\$10.00	\$25.00 per block

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CAROL PAULSEN, DIRECTOR

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## 10. PRIMEPATH SERVICE

## 10.1 PrimePath Service (Cont'd.)

## G. PrimePath Easy Rate

PrimePath Easy Rate is a business line package that includes PrimePath business lines with unlimited local usage, Touch Tone, and a set of optional features for a single monthly recurring price. Prime Path Easy Rate is limited to PrimePath analog business lines. This plan is not available on PrimePath Key Lines, PrimePath Trunks, Prime Digital Trunks, PrimeXpress, PrimePlex, PrimeConnect or any services on INCS, Integrated Access, AT&T AccuRing, AT&T UltraAvailable Ring, DEF, or any other local service offering.

Customers must meet the following eligibility criteria and adhere to the restrictions in order to qualify for and maintain PrimePath Easy Rate service:

- 1) Customers must agree to purchase a minimum of 100 PrimePath Easy Rate lines and must sign a PrimePath Easy Rate Certification Form identifying each location and telephone number that will be subscribed to the offer.
- 2) PrimePath Easy Rate lines may all be in one location or may be distributed across multiple locations where this service is available.
- 3) A customer's PrimePath Easy Rate lines can not be ordered for or provisioned at the same location (service address) as the same customer's PrimePath Standard lines, if any.
- 4) A customer's PrimePath Easy Rate charges can not be billed on the same account as the same customer's any PrimePath Standard lines, if any.
- 5) Customers that commit to a term rate plan for PrimePath Easy Rate must maintain all lines on the plan for the duration of the term, and are subject to a minimum retention period equal to the term commitment.

Customers with existing PrimePath Standard lines may change those lines to PrimePath Easy Rate and may add or remove features as long as all above listed criteria is met. The non-recurring Service Order Charges and any Feature Change Charges (associated with features included in the PrimePath Easy Rate offer) will be waived at the time of the change from PrimePath Standard lines to PrimePath Easy Rate. Future changes will result in the billing of standard non-recurring charges as listed in this tariff.

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10. PRIMEPATH SERVICE

10.1 PrimePath Service (Cont'd.)

G. PrimePath Easy Rate (Cont'd)

Customers are required to pay the monthly recurring charge as specified below whether or not any or all optional features are activated. The monthly recurring line charge includes unlimited local calling, Touch Tone service, and the following optional features: Caller ID (number only), Call Waiting, Call Forwarding Busy, Call Forwarding No Answer, Call Forwarding Variable, Remote Access to Call Forwarding, Three-Way Calling, Speed Calling 8, Repeat Dialing, Call Return, Calling Blocking and Hunting. Features that are not included in the PrimePath Easy Rate offer may be added for the additional standard monthly recurring and/or non-recurring charges as listed in this tariff.

1. Monthly Recurring Charge

Per PrimePath Easy Rate Line

Minimum Rates Month-to- Month	1 Year Term	2 Year Term	3 Year Term
\$28.00	\$28.00	\$28.00	\$28.00
Maximum Rates Month-to- Month	1 Year Term	2 Year Term	3 Year Term
\$112.00	\$112.00	\$112.00	\$112.00

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CAROL PAULSEN, DIRECTOR

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## 11. PRIMEXPRESS NETWORK SERVICE

### 11.1 PrimeXpress Network Service

#### 11.1.1 Description

PrimeXpress Network Service provides dedicated connections from an end user's premises to Business Calling Service and to services provided by interexchange carriers that have interconnected to the Company's switch. PrimeXpress Network Service is delivered to the Customer premise at a DS1 (1.544 Mbps) rate. A PrimeXpress facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring facility or Ultravailable Ring (UVN) facility. PrimeXpress Network Service is available in 1, 2 or 3 year term commitments.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by The Company, exceeds 200,000 MOU, and attains 100% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeXpress High Volume Inbound Calling option, PrimeConnect, listed below.

Effective October 19, 2006 customers who order PrimeXpress Network Service are subject to a usage limit of 100,000 local outbound minutes per full T1/PRI per calendar month. The Company reserves the right to charge an additional monthly recurring flat-rate fee equivalent to the Customer's term plan commitment for each successive additional full T1/PRI that would be required to enforce the usage limit. The Company reserves the right to audit customer's PrimeXpress usage for these conditions and impose such additional fees on a monthly basis required.

All End User equipment connecting to PrimeXpress Network Service must meet F.C.C Part 68 requirements and be technically compatible with the parameters delineated herein. PrimeXpress Network Service is offered with the options of DTMF or MF signaling pulse and wink start or immediate start trunk signaling.

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring or Ultravailable Ring (UVN) facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges.

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CAROL PAULSEN, DIRECTOR

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## 11. PRIMEXPRESS NETWORK SERVICE

### 11.1 PrimeXpress Network Service

#### 11.1.2 PrimeXpress High Volume Inbound Calling Option- PrimeConnect (Cont'd)

Digital PrimeXpress Network Service can be configured to support high volumes of inbound calling. PrimeConnect is the High Volume Inbound Calling option that: 1) supports a maximum of two rate centers per DS1 facility or T1 trunk, 24 DSO's within the TCG designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The Customer will be charged rates for PrimeConnect Service. The Company reserves the right to audit the Customer's PrimeXpress usage for the above conditions.

The Customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the TCG network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PrimeConnect trunks to satisfy the call completion criteria listed above.

#### A) PrimeConnect Customer Access requirements:

PrimeConnect supports inbound calling only, and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

PrimeConnect is intended solely for the purposes of providing local and non-toll access into a Customer's location. In the event that local and intraLATA non-toll calls placed into a Customer's location become subject to additional charges imposed by connecting carriers or by regulation, the Company reserves the right to modify the facility rate charges for traffic into the location upon 30 days written notice to the Customer. The Customer has the option to accept the rate change(s) or terminate the contract without penalty, unless specifically bound to specific commitments associated with capital recovery, special construction, or other issues written into the Customer's contract or agreement with the Company over and above the normal terms and conditions of the contract or agreement.

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CAROL PAULSEN, DIRECTOR

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## 11. PRIMEXPRESS NETWORK SERVICE

### 11.1 PrimeXpress Network Service

#### 11.1.3 Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with PrimeXpress Network Service, PrimePlex PRI Service or Prime Digital Trunk Service only.

ICR can redirect all or only pre-selected DID numbers, depending on the Customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the Customer to obtain any necessary permissions for the use of any Destination Number.

If ICR is ordered in two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty four simultaneous calls for trunk groups of one to four T1's, and a maximum of forty eight simultaneous calls for trunk groups of five T1's or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

#### 1) Application of Rates

Incoming Call Redirect rates consist of a non-recurring and a monthly recurring charge per T1, a local usage charge per redirected call, and a nonrecurring charge per change or group of changes requested in a Customer's listing of Redirected Numbers or Destination Numbers.

#### 11.1.4 Rates and Charges

See the Price List for Rates and Charges.

#### 11.1.5 Individual Case Basis Arrangements

The Company may provide rates for PrimeXpress Network Service on an Individual Case Basis (ICB) specified by contract between the Company and the Customer.

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11. PRIMEXPRESS NETWORK SERVICE

11.1 PrimeXpress Network Service

11.1.6 Rates

Trunks (Minimum of 24)

PRIMEXPRESS BASIC CONNECTION MAXIMUM RATES	Non-Recurring Installation	1 Year	3 Year	5 Year
DOD Trunk	\$1,500	\$900	\$855	\$810
DID/DOD Trunk	\$1,500	\$900	\$855	\$810

PRIMEXPRESS ADVANCED CONNECTION MAXIMUM RATES	Non-Recurring Installation	1 Year	3 Year	5 Year
DID Trunk	\$2,500	\$1,750	\$1,660	\$1,575
DID/DOD Trunk	\$2,500	\$1,750	\$1,660	\$1,575

PRIMEXPRESS DID NUMBERS MAXIMUM RATES	Non-Recurring	Monthly Recurring
Per Block of 100	\$100	\$315
Per Block of 20	\$20	\$63

PRIMECONNECT CALLING OPTION MAXIMUM RATES	Non-Recurring Installation	Monthly Recurring Charge
DOD Trunk	\$4,400	\$4,080
DID/DOD Trunk	\$4,400	\$4,080

Change Order Charge Maximum Rates	\$2000 per change)
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11.1.7 Individual Case Basis Arrangements

The Company may provide rates for PrimeXpress Network Service on an Individual Case Basis (ICB) specified by contract between the Company and the Customer.

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## 11. PRIMEXPRESS NETWORK SERVICE

## 11.1 PrimeXpress Network Service

## 11.1.6 Rates (Cont'd)

INCOMING CALL REDIRECT OPTION MAXIMUM RATES	Non-Recurring Installation	Monthly Recurring Charge
Per T1	\$500	\$160
Per Change	\$160	
Local Usage Rate Plan (per minute)		\$.04

Prime Express Provisioned on AT&T ACCU-Ring:\*

Maximum Rates


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DOD/Combo Trunks
Monthly Recurring:

1 Year Term \$1,500 per DS1 facility  
2 Year Term \$1,475 per DS1 facility  
3 Year Term \$1,475 per DS1 facility

## DID/DOD Trunks

Monthly Recurring:

1 Year Term \$2,500 per DS1 facility  
2 Year Term \$2,485 per DS1 facility  
3 Year Term \$1,800 per DS1 facility

## DID Number Blocks

First 20 \$7.00  
Additional 10 \$4.00

\* Also requires an AT&T ACCU-Ring facility and multiplexing.

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## 12. PRIME DIGITAL TRUNK

### 12.1 Prime Digital Trunk (Cont'd)

#### 12.1.2 Rate Regulations

The following rate elements apply to Prime Digital Trunk service:

- 1) Per Active Channel (PAC) charge - monthly recurring charge applicable to each active DSO channel. A minimum of 12 PACs must be ordered per PDT facility.
- 2) Non-recurring installation charges are applicable for each DSO channel.
- 3) See Section 5.5 for local calling rates and Section 5.7 for intraLATA rates associated with PDT service.

#### 12.1.3 Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with PrimeXpress Network Service, PrimePlex PRI Service or Prime Digital Trunk Service only.

ICR can redirect all or only pre-selected DID numbers, depending on the Customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the Customer to obtain any necessary permissions for the use of any Destination Number.

If ICR is ordered in two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty four simultaneous calls for trunk groups of one to four T1's, and a maximum of forty eight simultaneous calls for trunk groups of five T1's or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

#### 1) Application of Rates

Incoming Call Redirect rates consist of a non-recurring and a monthly recurring charge per T1, a local usage charge per redirected call, and a nonrecurring charge per change or group of changes requested in a Customer's listing of Redirected Numbers or Destination Numbers.

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## 12. PRIME DIGITAL TRUNK

## 12.1 Prime Digital Trunk (Cont'd)

## 12.1.4 Minimum Rates

## A) DOD, Two-Way Trunks

Non-Recurring Installation:*	\$25.20 per DS0 channel
Monthly Recurring:	
PAC:	
- 1 Year Term	\$17.32 per DS0 channel
- 2 Year Term	\$17.12 per DS0 channel
- 3 Year Term	\$16.95 per DS0 channel

## B) DID, DID/DOD Trunks

Non-Recurring Installation: *	\$50.85 per DS0 channel
Monthly Recurring:	
PAC:	
- 1 Year Term	\$37.57 per DS0 channel
- 2 Year Term	\$37.15 per DS0 channel
- 3 Year Term	\$36.75 per DS0 channel

## C) DID Numbers

Non-Recurring Installation: *	\$9.00 per block
Block of 20 numbers:	\$1.35 per block per month

## Incoming Call Redirect Option

Non-Recurring Installation:	\$ 125.00 per T1
Per Change:	\$ 40.00
Monthly Recurring::	\$ 40.00 per T1
Local Usage Rate Plan(per minute)	\$ .01

- \* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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## 12. PRIME DIGITAL TRUNK

## 12.1 Prime Digital Trunk (Cont'd)

## 12.1.5 Maximum Rates

## A) DOD, Two-Way Trunks

Non-Recurring Installation:\* \$100.80 per DS0 channel

Monthly Recurring:

PAC:

- 1 Year Term \$69.30 per DS0 channel
- 2 Year Term \$68.50 per DS0 channel
- 3 Year Term \$67.80 per DS0 channel

## DID, DID/DOD Trunks

Non-Recurring Installation:\* \$203.40 per DS0 channel

Monthly Recurring:

PAC:

- 1 Year Term \$150.30 per DS0 channel
- 2 Year Term \$148.60 per DS0 channel
- 3 Year Term \$147.00 per DS0 channel

## DID Numbers

Non-Recurring Installation:\* \$36.00 per block  
Block of 20 numbers: \$5.40 per block per month

## Incoming Call Redirect Option

Non-Recurring Installation:	\$ 500.00	per T1
Per Change:		\$ 160.00
Monthly Recurring::	\$ 160.00	per T1
Local Usage Rate Plan(per minute)		\$ .04

- \* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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### 13. INTEGRATED PRIME SERVICE

#### 13.1 Integrated Prime Service

##### 13.1.1 Description

Integrated Prime Service provides Local Voice Services on a Customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include Local Prime Services via Integrated PrimePath Lines and Trunks, Integrated PrimePath NBX analog lines and Integrated Prime Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the Customer is located. The features and corresponding rates available for use with PrimePath, PrimePath NBX and Prime Digital Trunks are also available for use with Integrated Prime Service. Monthly recurring and non-recurring line charges are shown below. There is no minimum channel size requirement for Integrated Prime Service.

Integrated PrimePath services provide a Customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated PrimePath is provided for connection to Customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated PrimePath is offered as either business lines, key lines, or business trunks. Customers utilizing Integrated PrimePath services must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

Integrated Prime Digital Trunks (PDT) is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The Customer may opt to utilize Integrated PDT service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the Customer elects to utilize Integrated PDT for both inbound and outbound calls, they may choose Two-Way service which allows incoming to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the Customer is required to subscribe to sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99 percent. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of Integrated PDT trunks or channels to satisfy the call completion criteria listed above.

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### 13. INTEGRATED PRIME SERVICE

#### 13.1 Integrated Prime Service

##### 13.1.1 Description (Cont'd)

The Integrated PrimePath NBX service component is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 3, 2004. Existing term plan Customers with contracts for Integrated PrimePath NBX in effect or on order prior to June 3, 2004 may continue under their existing terms and conditions and may move, add or change stations at their existing locations, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 3, 2004 will be placed on month-to-month tariff rates upon the effective date of this tariff, subject to the termination schedule stated below. Customers with contracts that expire after June 3, 2004 will be placed on month-to-month tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless otherwise provided in) the termination schedule stated below. Integrated PrimePath NBX services will be terminated based on the schedule set forth below:

- 1) Customers with contracts that expired on or before June 3, 2004 will have two (2) years from June 3, 2004 to migrate to a different service, as their service will be terminated on that date.
- 2) Customers with contracts expiring in 2004 or 2005 will have two (2) years from contract expiration to migrate to a different service, as their service will be terminated on that date.
- 3) Customers with contracts expiring in 2006 will have one (1) year from contract expiration to migrate to a different service, as their service will be terminated on that date.
- 4) Customers with contracts expiring in 2007 or beyond must migrate to a different service on or before contract expiration, as their service will be terminated on contract expiration.

Early termination penalties will be waived for Integrated PrimePath NBX customers wishing to terminate their Integrated PrimePath NBX service and migrate to a different service prior to their contract expiration.

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### 13. INTEGRATED PRIME SERVICE

#### 13.1 Integrated Prime Service

##### 13.1.1 Description (Cont'd)

Integrated PrimePath NBX is a central office-based analog communications Centrex service available to customers who do not wish to own and operate a PBX. Features and functions normally resident in the PBX are resident in the central office switch (DMS and 5ESS), and are subscribed to by the customer. Rather than purchasing DID/DOD trunks and numbers between the Local Serving Office (LSO) and a PBX, the customer subscribes to AT&T's CO-based service. The service provides direct inward dialing capability.

- A) Customers subscribing to this service must have AT&T channelized SINA T1 or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexor equipment that provides voice trunk and/or channel signaling.
- B) Channel Bank is not included with Integrated Prime Service.
  - 1) For AT&T Integrated Prime Digital Trunks, The Customer's M24/Channel Bank must provide a T1 interface to the Customer's digital trunk interface in the PBX.
  - 2) For AT&T Integrated PrimePath Trunks, Customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.
  - 3) For AT&T Integrated PrimePath Lines and AT&T Integrated PrimePath NBX analog lines, Customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.
- C) Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Prime Service as specified below whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Prime Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Prime Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

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EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 13. INTEGRATED PRIME SERVICE

## 13.1 Integrated Prime Service

## 13.1.1 Description (Cont'd)

- D) If the service is terminated in whole or in part by the customer after initial installation, but prior to the completion of the service period, the customer shall be liable for the charges applicable for the remaining contract period. The formula for such charges is number of lines times number of months remaining times line rate.
- E) If customer adds lines after initial installation during the time of the contract and these additional lines consist of less than or equal to 50% of the original order, the additional lines are contracted at the same rate as the initial lines, but the contract termination date shall be the original contracted date.
- F) If customers adds lines after installation during the time of the contract and these additional lines in total consist of more than 50% of the original order, then a new contract must be executed with a new termination date and at the current tariffed rate for all lines.
- G) Customers relocating within the same TCG metropolitan service area where Integrated Prime Service is available may continue on the same contract, subject to additional installation and service order charges.
- H) Customers extending service beyond the contract period without a new contract will automatically renew on a month-to-month basis at the highest available line, feature and usage rates associated with Integrated Prime Service.
- I) Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Prime Service system calling.
- J) Enhanced features are available for an additional charge as described for PrimePath, PrimePath NBX or Prime Digital Trunks services.

## 1) Features

All Standard, Implemented, Optional and Enhanced features offered for use with PrimePath Service, PrimePath NBX Service, and Prime Digital Trunk are available for use with Integrated Prime Service, and at the rates and charges specified in this tariff.

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CAROL PAULSEN, DIRECTOR

13. INTEGRATED PRIME SERVICE

13.1 Integrated Prime Service

13.1.2 Integrated Prime Service and Charges

A) Integrated PrimePath Minimum Rates

- 1) Standard Line: Standard Lines are analog lines with the ability to originate and terminate voice telephone calls.

Rates, per line <u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$12.50	\$15.38	\$15.00	\$14.60

- 2) Key Lines: Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Rates, per line <u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$12.50	\$15.38	\$15.00	\$14.60

- 3) Business Trunks: Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment.

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
		<u>1 Year</u>	<u>2 year</u>	<u>3 Year</u>
Basic Trunk:				
DOD or Two-Way	\$12.50	\$18.63	\$18.15	\$17.33
DID or DID/DOD	\$12.50	\$39.33	\$38.40	\$37.13

Note: DID number block charges also apply. See PrimePath section.

4) Non-Recurring Charges

Service Order Charge -- per order \$20.50

- \* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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CAROL PAULSEN, DIRECTOR

13. INTEGRATED PRIME SERVICE

13.1 Integrated Prime Service

13.1.2 Integrated Prime Service and Charges (Cont'd)

B) Integrated PrimePath Maximim Rates

- 1) Standard Line: Standard Lines are analog lines with the ability to originate and terminate voice telephone calls.

Rates, per line <u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$50.00	\$61.50	\$60.00	\$58.40

- 2) Key Lines: Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Rates, per line <u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$50.00	\$61.50	\$60.00	\$58.40

- 3) Business Trunks: Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment.

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Basic Trunk:				
DOD or Two-Way	\$50.00	74.50	\$72.60	\$69.30
DID or DID/DOD	\$50.00	\$157.30	\$153.60	\$148.50

Note: DID number block charges also apply. See PrimePath section.

4) Non-Recurring Charges

Service Order Charge -- per order \$80.00

- \* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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13. INTEGRATED PRIME SERVICE

13.1 Integrated Prime Service

13.1.2 Integrated Prime Service and Charges (Cont'd)

C) Integrated PrimePath NBX Analog Lines Minimum Rates

1) Line Charges

Per line	<u>Monthly Recurring</u>		
<u>Non- Recurring*</u>	1 Year	2 Year	3 Year
\$12.50	\$16.85	\$16.43	\$16.00

2) Non-Recurring Charges

Installation -- per line*	\$12.50
Service Order Charge -- per order	\$20.00

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects AT&T or TCG, or a subsidiary or affiliate of TCG, as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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CAROL PAULSEN, DIRECTOR

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## 13. INTEGRATED PRIME SERVICE

## 13.1 Integrated Prime Service

## 13.1.2 Integrated Prime Service and Charges (Cont'd)

## C) Integrated PrimePath NBX Analog Lines Maximum Rates

1) Line Charges

Per Line	Monthly Recurring			
<u>Non- Recurring</u>	Mo. To Mo.	1 Year	2 Year	3 Year
\$50.00	\$74.10	\$67.40	\$65.70	\$64.00

2) Non-Recurring Charges

Installation -- per line	\$50.00
Service Order Charge -- per order	\$80.00

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CAROL PAULSEN, DIRECTOR

13. INTEGRATED PRIME SERVICE

13.1 Integrated Prime Service

13.1.2 Integrated Prime Service and Charges (Cont'd)

D) Integrated Prime Digital Trunk Minimum Rates

1) DOD, Two-Way Trunks

<u>Non-Recurring Installation per DSO Channel*</u>	Monthly Recurring per DSO Channel		
	1 Year	2 Year	3 Year
\$25.20	\$18.63	\$18.15	\$17.33

2) DID, DID/DOD Trunks

<u>Non-Recurring Installation per DSO Channel*</u>	Monthly Recurring per DSO Channel		
	1 Year	2 Year	3 Year
\$50.85	\$39.33	\$38.40	\$37.13

Note: DID number block charges also apply. See PrimePath section.

3) Non-Recurring Charges

Service Order Charge -- per order                      \$20.00

\* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG, or a subsidiary or affiliate of TCG, as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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13. INTEGRATED PRIME SERVICE

13.1 Integrated Prime Service

13.1.2 Integrated Prime Service and Charges (Cont'd)

D) Integrated Prime Digital Trunk Maximum Rates

1) DOD, Two-Way Trunks

	Monthly Recurring per DSO Channel		
	1 Year	2 Year	3 Year
Non-Recurring <u>Installation per DSO Channel*</u>			
\$100.80	\$74.50	\$72.60	\$69.30

2) DID, DID/DOD Trunks

	Monthly Recurring per DSO Channel		
	1 Year	2 Year	3 Year
Non-Recurring <u>Installation per DSO Channel*</u>			
\$203.40	\$157.30	\$153.60	\$148.50

Note: DID number block charges also apply. See PrimePath section.

3) Non-Recurring Charges

Service Order Charge -- per order \$80.00

\* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG, or a subsidiary or affiliate of TCG, as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

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14. RESERVED FOR FUTURE USE

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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15. RESERVED FOR FUTURE USE

ISSUED: DECEMBER 29, 2009  
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CAROL PAULSEN, DIRECTOR

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## 16. PRIMENBX SERVICE

### 16.1 PrimeNBX Service

#### 16.1.1 Service Description

TCG PrimeNBX Service provides customers with access to local and toll telecommunications services via TCG Facilities and resold facilities provided by other certificated carriers. PrimeNBX station lines may be employed for intercommunication calling among affiliated users, for access to advanced features, for originating and receiving resold intraLATA services, and for access to interLATA services provided by interexchange carriers.

The customer is responsible for supplying touchtone telephone station sets and selecting an interexchange carrier for interLATA service from among the interexchange carriers which are interconnected with the Company's system.

PrimeNBX is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 3, 2004. Existing term plan Customers with contracts for Prime NBX in effect or on order prior to June 3, 2004 may continue under their existing terms and conditions and may move, add or change stations at their existing locations, based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 3, 2004 will be placed on month-to-month tariff rates, subject to the termination schedule stated below. Customers with contracts that expired before July 9, 2006 will be placed on month-to-month tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless provided in) the termination schedule stated below. Customers with contracts that expired after July 9, 2006 will be allowed either to choose to keep their contract rate up to and including July 31, 2011, subject to the limitations on move adds, and changes described above, or to choose to change to month-to-month rates, subject to the schedule stated below.

- 1) Customers with expired contracts, who are presently receiving service on a month-to-month basis, will have until July 31, 2011, to migrate to a different service, as their service will be terminated on that date. There will be no contract renewals for customers with expired contracts or who have terminated service.
- 2) Customers with contracts that expire after December 20, 2007 will have until July 31, 2011, or until their contract termination date, whichever is later, to migrate to a different service, as their service will be terminated on that date.

Early termination fees will be waived for PrimeNBX customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.

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CAROL PAULSEN, DIRECTOR

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## 16. PRIMENBX SERVICE

### 16.1 PrimeNBX Service (Cont'd)

#### 16.1.2 PrimeNBX Station Lines

PrimeNBX Station Lines are available in analog or digital formats. Each format is offered in a Blocking and Non-Blocking configuration. Basic Station Lines provide intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance. Basic Station Lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) and Automatic Identification of Outward Dialing. Attendant Station Lines direct incoming exchange calls to the Customer's Main Listed Number, and also enable Basic Station Line users to access the attendant.

#### 16.1.3 PrimeNBX Features

PrimeNBX provides customers with access to advanced features, including Basic Station Line features, attendant Station Line features, and optional System related features.

#### 16.1.4 Rates and Charges

See the Price List for rates and charges.

#### 16.1.5 PrimeNBX Features

Except as stated below, all PrimeNBX Features will be provided to customers on an individual case basis.

#### 16.1.6 Individual Case Basis Arrangements

The Company may provide rates for TCG PrimeNBX Service on an Individual Case Basis (ICB) and specified by contract between the Company and the Customer.

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## 16. PRIMENBX SERVICE

## 16.1 PrimeNBX Service (Cont'd)

16.1.7 Station Line RatesANALOG STATION LINE RATES

PRIMENBX ANALOG STATION LINES ACTUAL RATES	Monthly Recurring Charges				
	Term				
	1 yr	2 yrs	3 yrs	4 yrs	5 yrs
Non-Blocking Rates					
49 - 499	\$60	\$60	\$60	\$55	\$55
Blocking Rates					
49 - 499	\$45	\$45	\$40	\$40	\$40
Over 500 Lines	ICB	ICB	ICB	ICB	ICB

DIGITAL STATION LINES RATES

PRIMENBX DIGITAL STATION LINES ACTUAL RATES	Monthly Recurring Charges				
	Term				
	1 yr	2 yrs	3 yrs	4 yrs	5 yrs
Non-Blocking Rates					
1 - 48	\$185	\$185	\$180	\$170	\$170
49 - 499	\$70	\$70	\$65	\$65	\$65
Blocking Rates					
1 - 48	\$85	\$85	\$85	\$80	\$80
49 - 499	\$55	\$55	\$50	\$50	\$50
Over 500 Lines	ICB	ICB	ICB	ICB	ICB

Effective May 1, 2002, these rates are only available to existing Customers.

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CAROL PAULSEN, DIRECTOR

16. PRIMENBX SERVICE

16.1 PrimeNBX Service (Cont'd)

16.1.7 Station Line Rates (Cont'd)

ANALOG STATION LINE RATES

Non Recurring Charge                      \$50

PRIMENBX ANALOG STATION LINES MAXIMUM RATES	Monthly Recurring Charges			
	Term			
	Mo. To Mo.	1 Yr	2 Yrs	3 Yrs
49-499	\$84.10	\$48.80	\$47.70	\$43.30

DIGITAL STATION LINES RATES

Non Recurring Charge                      \$50

PRIMENBX DIGITA L STATION LINES MAXIMUM RATES	Monthly Recurring Charges			
	Term			
	Mo. To Mo.	1 Yr	2 Yrs	3 Yrs
24 -48	\$112.10	\$81.10	\$79.30	\$69.00
49-499	\$112.10	\$48.80	\$47.70	\$43.30

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CAROL PAULSEN, DIRECTOR

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## 17. PRIMEPATH NBX

## 17.1 PrimePath NBX

## A) Description

PrimePath NBX is a central office-based analog communications service over loop-start facilities for a retail end-user. The service provides direct inward dialing capability without the requirement of CPE such as a key system or PBX, as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the Customer is located. Standard, Implemented and Optional features are listed below. Standard features are provisioned on all lines and Implemented features are provisioned on all lines and Implemented features may be chosen on a per line basis at no additional recurring cost. Optional features are available for an additional per-month charge and one-time installation charge. Monthly recurring and non-recurring line and feature charges are shown below. A minimum of 10 PrimePath NBX lines per main customer location is required. Additional locations of the same customer within the same locally defined rate center may subscribe to the same PrimePath NBX system with a minimum of 6 PrimePath NBX lines where facilities permit. A PrimePath NBX system is associated with only one invoice. Customers must commit to at least a one-year term commitment; two-year term plans are also available.

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CAROL PAULSEN, DIRECTOR

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## 17. PRIMEPATH NBX

## 17.1 PrimePath NBX (Cont'd)

## A) Description (Cont'd)

PrimePath NBX is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 3, 2004. Existing term plan Customers with contracts for PrimePath NBX in effect or on order prior to June 3, 2004 may continue under their existing terms and conditions and may move, add or change stations at their existing locations, based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 3, 2004 will be placed on month-to-month tariff rates, subject to the termination schedule stated below. Customers with contracts that expired before July 9, 2006 will be placed on month-to-month tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless provided in) the termination schedule stated below. Customers with contracts that expired after July 9, 2006 will be allowed either to choose to keep their contract rate up to and including July 31, 2011, subject to the limitations on move adds, and changes described above, or to choose to change to month-to-month rates, subject to the schedule stated below.

- 1) Customers with expired contracts, who are presently receiving service on a month-to-month basis, will have until July 31, 2011, to migrate to a different service, as their service will be terminated on that date. There will be no contract renewals for customers with expired contracts or who have terminated service.
- 2) Customers with contracts that expire after December 20, 2007 will have until July 31, 2011, or until their contract termination date, whichever is later, to migrate to a different service, as their service will be terminated on that date.

Early termination fees will be waived for PrimePath NBX customers wishing to terminate their PrimePath NBX service and migrate to a different service prior to their contract expiration.

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CAROL PAULSEN, DIRECTOR

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17. PRIMEPATH NBX

17.1 PrimePath NBX (Cont'd)

A) Description (Cont'd)

Customers requiring more than 48 lines per any location may purchase Prime NBX Service where facilities permit and under current tariffs with Prime NBX features and rates.

- 1) Customers subscribing to this service are required to pay the monthly rate for service as specified whether or not all implemented features are activated at initial installation. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.
- 2) A customer may elect to subscribe to PrimePath NBX optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

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CAROL PAULSEN, DIRECTOR

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## 17. PRIMEPATH NBX

## 17.1 PrimePath NBX (Cont'd)

## A) Description (Cont'd)

- 3) If the service is terminated in whole or in part by the customer after initial installation, but prior to the completion of the service period, the customer shall be liable for the remaining contract period. The formula for such charges is number of lines times number of months remaining times line rate.
- 4) If customer adds lines after initial installation during the time of the contract and these additional lines consist of less than or equal to 50% of the original order, the additional lines are contracted at the same rate as the initial lines, but the contract termination date shall be the original contracted date.
- 5) If customers add lines after installation during the time of the contract and these additional lines in total consist of more than 50% of the original order, then a new contract must be executed with a new termination date and at the current tariffed rate for all lines.
- 6) Customer's relocating within the same TCG metropolitan service area where PrimePath NBX is available may continue on the same contract, subject to additional installation and service order charges.
- 7) Customer's extending service beyond the contract period without a new contract will automatically renew on a month to month basis at the highest available line, feature and usage rates associated with PrimePath NBX.
- 8) Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal PrimePath NBX system calling. Assume dial 9" is NOT available with PrimePath NBX.
- 9) Existing PrimePath NBX customers purchasing additional lines in excess of 48 lines per individual customer location for all locations may purchase Prime NBX at the same or greater term for all lines subject to availability, tariffs and new service agreement without termination liability under PrimePath NBX. Additional lines subject to Prime NBX installation and service order charges.

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CAROL PAULSEN, DIRECTOR

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## 17. PRIMEPATH NBX

## 17.1 PrimePath NBX (Cont'd)

## B) Features

- 1) Standard Features - The following features are provisioned at no additional charge for all PrimePath NBX service lines. Standard line treatments for blocking apply.

-Call Hold	-Direct Outward Dialing
-Call Transfer*	-Distinct Ringing Within Group
-Direct Inward Dialing	-Station to Station Dialing
-Three-Way Calling	-Automatic ID of Outward Dialing

## 2) Implemented Features

The following features are available upon request with the PrimePath NBX service with no additional charge.

- Call Forward-Busy\*
- Call Forward-No Answer\*
- Call Forward-Variable\*
- Call Waiting/Cancel Call Waiting
- Line Hunting-Terminal
- Message Waiting Indicator (interrupt dial tone)
- Speed Calling-8

\* Customers utilizing Call Forward-Busy, Call Forward-No Answer, Call Forward-Variable, and Call Transfer will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

## C) Rates

- 1) Non-Recurring Charges
- |                                  |         |
|----------------------------------|---------|
| Installation (per line)          | \$25.00 |
| Service Order Charge (per order) | \$40.00 |

## 2) Monthly Recurring Charges

	<u>Mo. To Mo.</u>	<u>1 Year</u>	<u>2 Year</u>
Analog Full Service (10-48)	\$84.10	\$91.00	\$90.00
Analog Blocking Service (10-48)	\$84.10	\$42.00	\$41.50

## D) Individual Case Basis (ICB) Arrangements

No Individual Case Basis (ICB) Arrangements exist at this time.

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CAROL PAULSEN, DIRECTOR

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## 18. PRIMEPLEX PRI SERVICE

### 18. PrimePlex PRI Service

#### 18.1 General

TCG PrimePlex PRI service is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PrimePlex PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. A PrimePlex PRI facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 or Ultravailable Ring facility.

#### 18.2 Regulations

##### A) Explanation of Terms

###### Circuit Switching

A switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

###### PrimePlex Primary Rate Interface (PRI)

PrimePlex PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit switched data applications. PrimePlex PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel. It can also be provisioned as a 24 B channels when coupled with controlling D facilities on other PRI circuits and backup D facilities. PRI provides the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channelized transport. In addition, PrimePlex PRI provides the Customer with the service capabilities and features described in Paragraphs C and E following.

###### Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

## A) Explanation of Terms (Cont'd.)

Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI Customer Premises Equipment (CPE) located at the customer premises must be compatible with the network interface. This network interface is defined as follows:

The network interface is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the Network Termination 2 (NT2). The NT2 is customer premises equipment required for providing physical compatibility in terminating telephone facilities at the customer premises.

PRI Line Group

A PRI Line Group is a group of channels which are designated as one of the following:

- \$ Incoming Business Dial Tone Line Group.
- \$ Outgoing Business Dial Tone Line Group.
- \$ Two-Way Business Dial Tone Line Group.
- \$ Call-by-Call Service Selection Line Group.

Only one Call-by-Call line group may be provisioned on a PrimePlex PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a PrimePlex PRI Arrangement. The total number of line groups per PRI Arrangement is limited to four. The capability to assign other than Call-by-Call line groups varies by central office switch type.

Primary Rate Access Facility

Primary Rate Access Facility provides a high capacity access path at a transmission speed of 1.544 megabits per second (Mbps) for communications between the Customer's premises and the serving central office. Each Primary Rate Access Facility supports one PrimePlex PRI arrangement.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

## A) Explanation of Terms (Cont'd.)

Primary Rate Interface Arrangement

PrimePlex PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

B Channel

The B Channel is a 64 kilobits per second (Kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobits per second (Kbps) channel that carries signaling and control for the B channels.

Software Defined Lines

Software Defined Lines are lines which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically ride on the 4-wire ISDN Primary Rate Access Facility.

Simulated Facility Group

A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.

## B) Customer Premise Equipment (CPE)

The CPE used by the customers subscribing to PrimePlex PRI must comply with ISDN Primary Rate Interface specifications as designated by the Telephone Company or BellCore.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

## C) Service Capabilities

PrimePlex PRI provides the capability to:

- 1) Transport Customer information in the form of circuit switched voice or data up to 64 Kbps over any B channel.
- 2) Allow, where available, one D channel to control up to 20 PRI Arrangements. In such cases, a single D channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements in a specific grouping, allowing supplemental PRI Arrangements to consist of 24 B channels.
- 3) Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD), or configure channels to access multiple services on a Call-by-Call basis. All of the preceding services may be accessed on a Call-by-Call Service Selection basis, except two way lines which must be dedicated to specific channels.
- 4) Allow the user to have access to the directory number of the calling party.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

## D) Conditions

This service is offered subject to the following conditions:

- 1) PrimePlex PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- 2) ISDN-compatible terminal equipment is required for operation. It is the Customer's responsibility to power and obtain such equipment.
- 3) PrimePlex PRI service does not preclude customers from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, Customers will be able to originate and receive circuit-switched data calls outside of their serving central office.
- 4) This tariff does not provide for the transmission of packet data on the B or D channels. Packet data is not offered on the B or D channels.
- 5) Existing local usage or MTS rates apply to circuit-switched voice calls. The Unlimited Usage Package is not available with PrimePlex PRI service.
- 6) All PRI Arrangement configurations must have at least one 23B+D PRI Arrangement for signaling and control functions. A 23B+Backup D PRI Arrangement is required whenever more than 47 B channels are controlled by a single D channel.
- 7) When more than one TCG service is accessed over the same PrimePlex PRI Arrangement, Call-by-Call Service Selection may be required.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

## D) Conditions (Cont'd.)

- 8) Each line group is equipped with one telephone number. Additional numbers may be ordered in blocks of 100 as specified in Section 4.7.2 preceding.
- 9) Telephone numbers ordered in blocks of 100 from Section 4.7.2 preceding and Individual Additional Telephone Numbers ordered from this Tariff may not be delivered on the same Simulated Facility Group or dedicated trunk group.
- 10) The quantity of Individual Additional Telephone Numbers may not exceed the size of the trunk group or Simulated Facility Group to which they are assigned.
- 11) PrimePlex circuit-switched data PRI is intended only for data calls, including video.
- 12) Effective October 19, 2006, customers who order PrimePlex PRI Service are subject to a usage limit of 100,000 local outbound minutes per full T1/PRI per calendar month. The Company reserves the right to charge an additional monthly recurring flat-rate fee equivalent to the Customer's term plan commitment for each successive additional full T1/PRI that would be required to enforce the usage limit. The Company reserves the right to audit customer's PrimePlex usage for these conditions and impose such additional fees on a monthly basis as required.

PrimePlex PRI High Volume Inbound Calling Option-PrimeConnect PRI

At the Company's discretion, the Company may reconfigure the Customer's service from PrimePlex PRI to PrimeConnect PRI Service if the Customer's PrimePlex PRI usage meets one or more of the following criteria: (1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B + 1D channel, within the TCG designated service area, (2) supports inbound calling only, (3) equals or exceeds an average call duration of 10 minutes per call, (4) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The Customer will be charged rates for PrimeConnect Service as listed below. The Company reserves the right to audit the Customer's PrimePlex PRI usage for the above conditions

The Customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the TCG network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PrimeConnect PRI trunks to satisfy the call completion criteria listed above.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

PrimePlex PRI High Volume Inbound Calling Option- PrimeConnect  
PRI (Cont'd)

## A. PrimeConnect PRI Customer Access Requirements:

PrimeConnect PRI supports inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

PrimeConnect PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a Customer's location. In the event that local and intraLATA non-toll calls placed into a Customer's location become subject to additional charges imposed by connecting carriers or by regulation, the Company reserves the right to modify the facility rate charges for traffic into the location upon 30 days written notice to the Customer. The Customer has the option to accept the rate change(s) or terminate the contract without penalty, unless specifically bound to specific commitments associated with capital recovery, special construction, or other issues written into the Customer's contract or agreement with the Company over and above the normal terms and conditions of the contract or agreement.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.2 Regulations (Cont'd.)

## E) Features

The following standard features are available with PrimePlex PRI:

- 1) Backup D Channel: Automatically takes over for a failed D channel in case of trouble. This is purchased as part of a 23B+Backup D PRI Arrangement.
- 2) Call-by-Call Service Selection (CBC): Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID, DOD, and business dial tone lines. The customer premises equipment signals the local serving central office as to what type of service to access for each call.
- 3) Calling Party Number (CPN): Allows the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.
- 4) Multiple Facility Signaling Control: Allows the D channel of one PRI Arrangement to provide signaling for up to 20 PRIs terminating on a switch module. Requires Backup D channel.
- 5) Original Called Number (OCN): which must be ordered for specific PRI ISDN trunks, places the callers original dialed digits into the OCN field of the selected ISDN message, for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back-up) on the ISDN trunk.
- 6) 2 B-Channel transfer on PRI: allows a controller that is interfaced over an ISDN PRI to initiate the transfer of one of its calls to another call so that the two end-users are connected to each other within the switch and the two PRI B-channels to the controller are released.
- 7) Caller ID With Name: this feature permits the display of a listed name associated with a telephone number from which the call is being made. The name and number will be delivered to a Customer-provided display device.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd)

## 18.3 Rate Regulations

## A) Application of Rates

- 1) Business dial tone line functionality is included in the PrimePlex PRI Service rates and charges.
- 2) When DID numbers are ordered from Section 4.7.2 preceding, a DID line connection service charge applies for each B channel dedicated to DID service, or DID-simulated facility group member over which DID numbers are transmitted.
- 3) When a Customer converts existing DS1 facilities provided under PrimeXpress Service to PrimePlex Primary Rate ISDN Access Facilities, installation charges for the Primary Rate Access Facility are waived.
- 4) Hunting Service is included in PrimePlex PRI rates.

## B) Payment Options

A PrimePlex PRI customer may select a month-to-month option (only available to current month-to-month PrimePlex PRI customers as of June 10, 1999), or a 1, 2, or 3 year contract. All PRI services and features at a given premises must be subscribed to the same payment option.

## C) Additions to Service

During the contract period, the customer may add PRI services at the same monthly rate as specified in the initial contract. The contract period for these additional services will end coterminous with the initial contract.

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## 18. PRIMEPLEX PRI SERVICE

## 18. PrimePlex PRI Service (Cont'd.)

## 18.3 Rate Regulations (Cont'd.)

## D) Changes in Future Contract Rates

If the monthly rates on a contract are lowered, the subscriber may be allowed to cancel the existing contract without penalty, providing the subscriber signs up for a new contract of equal or greater monetary value. The subscriber will be subject to all terms, conditions, and prices of the new contract.

## E) Renewal Options

Prior to the expiration of the existing contract period, a customer may extend the contract for another contract period without incurring termination liability charges. The new contract will indicate the designated rates then in effect. The new contract period must be for a period of time which is equal to or greater than the length of the original contract. The number of PRI arrangements must be equal to or greater than the number of arrangements contained in the original contract. The contract period effective date will be the date the customer signs the new contract.

Customers who terminate a term commitment for a stand-alone PrimePlex PRI facility and purchase a PrimePlex PRI facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimePlex PRI term commitment will not be liable for early termination charges.

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## 18. PRIMEPLEX PRI SERVICE

## 18. TCG PrimePlex PRI Service (Cont'd.)

## 18.4 Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with PrimeXpress Network Service, PrimePlex PRI Service or Prime Digital Trunk Service only.

ICR can redirect all or only pre-selected DID numbers, depending on the Customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the Customer to obtain any necessary permissions for the use of any Destination Number.

If ICR is ordered in two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty four simultaneous calls for trunk groups of one to four T1's, and a maximum of forty eight simultaneous calls for trunk groups of five T1's or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

## 1) Application of Rates

Incoming Call Redirect rates consist of a non-recurring and a monthly recurring charge per T1, a local usage charge per redirected call, and a nonrecurring charge per change or group of changes requested in a Customer's listing of Redirected Numbers or Destination Numbers.

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18. PRIMEPLEX PRI SERVICE

18. TCG PrimePlex PRI Service (Cont'd.)

18.5 Maximum Rates

PRI Arrangement - Stand-Alone:

	Non Recurring	Month -to- Month	2 Year	3 Year
Initial 23B+D	\$5600.00	\$4200.00	\$4000.00	\$3780.00
Each additional 23B+D or 24B without backup D	\$5600.00	\$4200.00	\$4000.00	\$3780.00
23B+backup D	\$5600.00	\$4200.00	\$4000.00	\$3780.00

	Non- Recurring	1 Year	2 Year	3 Year
OCN	\$500	\$300	\$300	\$300
2 B-Channel Transfer (per PRI)				
12 simultaneous calls	\$900	\$300	\$300	\$300
24 simultaneous calls	\$900	600	\$600	\$600
36 simultaneous calls	\$900	\$900	\$900	\$900

Rates and Charges:

	Monthly Recurring
DID (per channel)	\$36.00
DID/DOD (per channel)	\$18.00
Non-Recurring (per T1)	\$500.00

Incoming Call Redirect Option

Non-Recurring Installation:	\$ 500.00	per T1
Per Change:	\$ 160.00	
Monthly Recurring::	\$ 160.00	per T1
Local Usage Rate Plan (per minute)	\$ .04	

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18. PRIMEPLEX PRI SERVICE

18. TCG PrimePlex PRI Service (Cont'd.)

18.5 Maximum Rates (Cont'd)

PRI Arrangement -- Data Only

	Non Recurring	Month -to- Month	2 Year	3 Year
Initial 23B+D	\$5600.00	\$2280.00	\$2160.00	\$2050.00
Each additional 23B+D or 24B without backup D	\$5600.00	\$2280.00	\$2160.00	\$2050.00
23B+backup D	\$5600.00	\$2280.00	\$2160.00	\$2050.00
Change Charge Per order	\$ 90.00			

Local Usage Allowance for Circuit Switched Data Only\*\*

<u>Distance</u>	<u>Usage Charge Per Minute</u>
0-25 miles	\$0.072
25+	\$0.126

\*\*For pre-existing customers as of December 23, 1999.

PRI Arrangements - Provisioned on AT&T ACCU-Ring:\*

Voice and Data

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Initial 23B+D	\$3,000	\$2,900	\$2,500
Each additional 23B+D or 24B without backup D	\$3,000	\$2,900	\$2,500
23B+backup D	\$3,000	\$2,900	\$2,500

	Non- <u>Recurring</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
OCN	\$500	\$300	\$300	\$300
2 B-Channel Transfer (per PRI)				
12 simultaneous calls	\$900	\$300	\$300	\$300
24 simultaneous calls	\$900	\$600	\$600	\$600
36 simultaneous calls	\$900	\$900	\$900	\$900

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Data Only			
Initial 23B+D	\$1,950	\$1,900	\$1,750
Each additional 23B+D or 24B without backup D	\$2,000	\$1,950	\$1,800
23B+backup D	\$1,950	\$1,900	\$1,750

\* Also requires an AT&T ACCU-Ring facility and multiplexing.

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19. PRIME ON INTEGRATED NETWORK CONNECTION SERVICE (PRIME ON INCS)

19.1 Prime on Integrated Network Connection Service (Prime on INCS)

19.1.1 General

Prime On INCS provides one of the following services: PrimeXpress, PrimePlex, PrimePath Lines or Prime Digital Trunks over an INCS access arrangement. Each individual Customer location must be in an area where AT&T has the necessary facilities.

19.1.2 Provisioning

The INCS access arrangement will connect to the Customer's premises via a T1 line. Customer must provide compatible customer premise equipment, (CPE), and interfaces to support the Local voice line and trunk applications.

19.1.3 Types of Service

Types of service delivery of INCS with the Prime services are as follows:

PrimeXpress - delivers as 24 (twenty four) voice grade digital channels.

PrimePlex- delivers current functionality, excluding the delivery of Switched Digital Service with 64 KBPS End-To-End through the network.

Prime Digital Trunks--Delivered as 3-23 voice grade digital channels. If 24 digital channels are required, a DS-1 Digital facility must be used.

PrimePath Lines- Delivers switched local exchange service for customers with 3-24 analog DS0 PrimePath Line needs.

19.1.4 Features

All standard requirements, capabilities and feature functionality that are available for use with PrimePath lines, PrimePlex and PrimeXpress Services, and Prime Digital Trunks are available for use with Prime On INCS at the rates and charges specified in this tariff.

19.1.5 Application of Rates

Prime On INCS rates consist of a non-recurring and monthly recurring charge. All voice services delivered over INCS are billed separately.

Prime On INCS is available on a 1, 2 or 3-year term commitment as described in the Rates section.

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19. PRIME ON INTEGRATED NETWORK CONNECTION SERVICE (PRIME ON INCS)

19.1 Prime on Integrated Network Connection Service (Prime on INCS)  
(Cont'd)

19.1.6 Maximum Rates<sup>1</sup>

PrimeXpress on INCS  
Change Order Charge \$100.00

	<u>Non-Recurring</u>	<u>Month to Month</u>	<u>Monthly Charges</u>		
			1 Year	2 Year	3 Year
DOD	\$3000	N/A	\$1390	\$1090	\$1020
Combo	\$3000	N/A	\$1390	\$1090	\$1020
DID/DOD	\$5000	N/A	\$1490	\$1090	\$1020
DID	\$5000	N/A	\$1490	\$1090	\$1020

PrimePlex on INCS  
Non-Recurring Charge \$5600.00  
Change Order Charge \$100.00

		<u>Month to Month</u>	<u>Monthly Charges</u>		
			1 Year	2 Year	3 Year
Voice	23B+D	N/A	\$1560	\$1250	\$1170
	24B	N/A	\$1560	\$1250	\$1170
	23B+Backup D	N/A	\$1560	\$1250	\$1170
Data	23B+D	N/A	N/A	N/A	N/A
	24B	N/A	N/A	N/A	N/A
	23B+Backup D	N/A	N/A	N/A	N/A

Prime Digital Trunks on INCS  
Non-Recurring Charge \$50.00  
Change Order Charge \$100.00

	<u>Monthly Charges</u>		
	1 Year	2 Year	3 Year
DOD, Two-Way Trunks	\$74.50	\$72.60	\$69.30
DID, DID/DOD Trunks	\$157.30	\$153.60	\$148.50

DID Number Blocks  
First 20 \$5.40  
Additional 10 \$2.70

PrimePath on INCS  
Non-Recurring Charge \$50.00  
Change Order Charge \$100.00

	1 Year	2 Year	3 Year
Monthly Charges Business Lines	\$29.65	\$28.90	\$28.15

Note 1: See Price List for current rates.

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## 20. ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

### 20.1 Alternate Enhanced Redirect Solution (AERS)

#### 20.1.1 General

Alternate Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, TCG reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

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20. ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

20.1 Alternate Enhanced Redirect Solution (AERS) (Cont'd)

20.1.1 General

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. TCG assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, TCG reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

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## 20. ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

### 20.1 Alternate Enhanced Redirect Solution (AERS) (Cont'd)

#### 20.1.2 Limitations

AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.

Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value Arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a full twelve (12) months of billing, a Disconnect Charge as stated in the RATE LIST shall be applied for each such terminated Customer Group.

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20. ALTERNATE ENHANCED REDIRECT SOLUTION (AERS)

20.1 Alternate Enhanced Redirect Solution (AERS) (Cont'd)

Maximum Rates

	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
	<u>Non-Recurring</u>		<u>Monthly Recurring</u>	
	<u>Charge</u>		<u>Charge</u>	
Customer Group Option	\$	270.00		
-per 10 telephone numbers			\$	63.00
-per telephone number over 10				6.30
Customer Group, per telephone number		16.00		
Control Numbers, per control number				
(minimum of 2)		50.00		25.00
Redirect Option, Customer Groups 3-9				
-per option in Customer Group				150.00
Redirect Change Charge		100.00		
Change Charge Other		100.00		
Change Pin Code Charge		100.00		
Customer Group Change Charge		100.00		
per telephone number		0.00		
Disconnect Charge		2,000.00		

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## 21. PRIMELINK SERVICE

### 21.1 PrimeLink Service

#### A) Description

PrimeLink is an optional feature package available to business Customers of PrimePath, PrimeXpress, and PrimeNBX network access services. Non-recurring and monthly recurring charges for PrimeLink are applied on a per line or per trunk basis and are in addition to any applicable charges associated with network access services.

PrimeLink requires all Customer locations to be connected to the same Company switch. All Customer locations must be affiliated with each other under the same corporate PrimeLink flat rate feature charges. The Customer must subscribe to PrimeLink on all network access lines used for voice communications at each Customer location.

PrimeLink service is offered subject to the availability of required Company facilities and compatibility with Customer-Provided Equipment (CPE). Use of the PrimeLink features may result in the loss of ANI (Automatic Number Identification) and the Customer is responsible for the applicable) or CPN (Calling Party Number) information associated with the originating caller.

PrimeLink provides the following services:

PrimeLink Abbreviated Digit Dialing --This allows abbreviated digit dialing between stations in different Customer locations, where all locations are part of the same wholly owned enterprise and are served by the same Company switch. Number of digits required for PrimeLink Abbreviated Digit Dialing is dependent upon the type of CPE.

PrimeLink Transfer --This allows users to transfer calls between stations in different Customer locations, where all locations are part of the same wholly owned enterprise and are served by the same Company switch. Availability of this feature is dependent upon the type of CPE.

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## 21. PRIMELINK SERVICE

## 21.1 PrimeLink(Cont'd.)

## A) Description (Cont'd.)

PrimeLink 3-Way Calling --This allows users to initiate three-way calls with one outside party and one party at another Customer location, where both Customer locations are part of the same wholly owned enterprise and are served by the same Company switch. Availability of this feature is dependent upon the type of CPE.

## B) Rates

	<u>Non-Recurring Charges</u>	<u>Monthly Charges</u>
PrimeXpress (per T-1)	\$250.00	\$125.00
PrimeNBX (per Line)	\$5.00	\$2.50
PrimePath (per Business Line)	\$5.00	\$2.50
PrimePath (per Business Trunk)	\$5.00	\$5.00

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22. CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS)

22. Customer Owned Coin Operated Telephone Service (COCOTS)

22.1 Description

- A. A COCOT access line provides an Independent Payphone Provider (IPP) with an individual and distinct local loop for dial tone access to the public switched network. This access line is to be used with a customer-owned, coin-operated telephone set as well as a customer-owned coinless telephone set.
- B. Audiotex Call Blocking and 700/900 Call Restriction are available upon customer request.
- C. COCOTS will be provided only where facilities are available from the Company and where volumes are adequate.
- D. COCOTS provides for outgoing and incoming calling at the subscriber's discretion.
- E. Directory listings are available as regularly provided with business service.

22.2 Use of Service by the Customer

- A. As in the case of other business services provided by the Company, telecommunications services may be resold or shared by the line subscriber when used with COCOTS. The total call charge to an End User for a resold call must be collected from the User by the line subscriber.
- B. The Customer shall be solely responsible for the provision, installation, operation, and maintenance of the station equipment used in conjunction with the COCOTS access line and for all aspects of business relations with its Users concerning operation of and service difficulties associated with use of, the COCOTS set, including refunds.

22.3 Regulations

- A. Customer-provided equipment may be used with COCOTS subject to Part 68 and Part 15 of the FCC's rules and regulations and the provisions of TCG Phoenix's tariffs.
- B. The Customer shall provide to TCG Phoenix the FCC registration number and ringer equivalence number for the registered COCOTS set.
- C. The Customer assumes sole responsibility for compliance with all local, state, and federal regulations governing the provision and use of COCOTS sets. The station equipment (and the operation thereof) used in conjunction with the COCOTS access line shall comply with those requirements.

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## 22. CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS)

## 22. Customer Owned Coin Operated Telephone Service (COCOTS) (Cont'd)

## 22.3 Regulations (Cont'd.)

- D. Except as modified by this section, the service area, rates, regulations, and other terms and conditions of service for COCOTS are the same as those applicable to the Company's Local Standard Business Line Customers in the exchange or zone in which the COCOTS set is located, including all applicable business local message charges specified elsewhere in this tariff, and all directory assistance charges, interzone and message toll service charges specified in other tariffs of TCG Phoenix.
- E. COCOTS will be provided with selective call screening as stated in the Price List, except where facilities for such screening are not available or operative.
- F. The Company is not responsible for malfunctions of Customer-owned sets or other Customer-provided station equipment, or for misdirected calls, disconnects, or other service problems caused by the use of Customer-owned equipment.
- G. The Customer shall prominently display at each COCOTS set the name of the owner or agent responsible for the service and the procedure for reporting service difficulties and obtaining coin refunds. In addition, the station operator will display clear operating instructions, how to contact the LEC, how to contact directory assistance or emergency services, dial around instructions, and how to get a rate quote.
- H. Where a COCOTS has additional jacks or other arrangements that could be used for the connection of an extension telephone set, the Customer must prominently display at the COCOTS set location a sign to advise users that an extension telephone may be connected and that the conversation may be heard by others. This requirement is waived if arrangements are made to automatically prevent a third party from listening on an extension telephone.
- I. Customers of TCG COCOT Service are bound by TCG's deposit policy as illustrated in this tariff.
- J. Line subscribers are responsible for operating all station equipment within the guidelines set in place by the Arizona Corporation Commission.
- K. The line subscriber is responsible for paying all bills associated with the line service including FCC charges, and other appropriate charges.
- L. After five (5) DA calls per month, the line subscriber will be billed for each DA call made from the line. Five are included in the monthly line charge.

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22. CUSTOMER OWNED COIN OPERATED TELEPHONE SERVICE (COCOTS)

22. Customer Owned Coin Operated Telephone Service (COCOTS)

22.4 Rates

Rates for Operator Surcharges and interLATA and intraLATA Toll Calling will be equivalent to those published by U.S. West in their Tariff. Calling rate schedules are published in the Price List of this tariff.

No charge will apply to calls to an emergency number (911) or to reach the TC Systems operator (0-).

COCOTS Rates	Service Installation Charge	Service Move Charge
	<u>Per Month</u>	<u>Per Move</u>
Maximum Rates	\$63.00	\$40.00

Includes all available screening and blocking features  
 Originating Line Screening  
 Billed Number Screening  
 011 blocks  
 900, 700, 976 blocks  
 1 + blocking for coinless if requested  
 1010XXX1 + blocks  
 1010XXX011 + blocks

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3. ACCESS SERVICES

3.1.4 DS3 - RATES

This service consists of a DS3 (44.736 Mbps) capacity digital channel available on a 24 hour per day, 7 day per week basis between two points. There is a 1-year minimum service period for each Basic DS3.

TYPE I DS3 RATES

Rates	Month to Month	1 YR.	3 YR.	5 YR.
Local Distribution Channel (Per Channel)	\$1346	\$1213	\$1189	\$1041
Interoffice Channel Mileage (1-8) (Fixed)	\$287	\$279	\$259	\$216
Interoffice Channel Mileage (Per Mile)	\$40	\$39	\$37	\$32
Interoffice Channel Mileage (9-25) (Fixed)	\$324	\$315	\$292	\$243
Interoffice Channel Mileage (Per Mile)	\$42	\$40	\$37	\$33
Interoffice Channel Mileage (26-50) (Fixed)	\$352	\$342	\$317	\$264
Interoffice Channel Mileage (Per Mile)	\$41	\$40	\$37	\$33
Interoffice Channel Mileage (over 50) (Fixed)	\$380	\$369	\$342	\$285
Interoffice Channel Mileage (Per Mile)	\$47	\$46	\$42	\$37
Installation Rate	\$290 per Local Distribution Channel			

\* Effective July 18, 2008, all Services residing in this section will no longer be available under this tariff. Customers may maintain their existing Service arrangements until their current contract term expires. At the end of the Customer's current contract term, Customers may continue to maintain their existing Service arrangements on a month-to-month basis until terminated by either party. After July 18, 2008, no new term plan renewals will be permitted, and no moves, adds or changes (including reconfigurations) to an existing Service arrangement will be permitted for Customers whose Service arrangements are on a month-to-month basis.

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## 3. ACCESS SERVICES

## 3.1.4 DS3 - RATES (Cont'd)

## TYPE II DS3 RATES

Rates	Month to Month	1 YR.	3 YR.	5 YR.
Local Distribution Channel (Per Channel)	\$1346	\$1213	\$1189	\$1,041
Interoffice Channel Mileage (1-8) (Fixed)	\$287	\$279	\$259	\$216
Interoffice Channel Mileage (Per Mile)	\$40	\$39	\$37	\$32
Interoffice Channel Mileage (9-25) (Fixed)	\$324	\$315	\$292	\$243
Interoffice Channel Mileage (Per Mile)	\$42	\$40	\$37	\$33
Interoffice Channel Mileage (26-50) (Fixed)	\$352	\$342	\$317	\$264
Interoffice Channel Mileage (Per Mile)	\$41	\$40	\$37	\$33
Interoffice Channel Mileage (over 50) (Fixed)	\$380	\$369	\$342	\$285
Interoffice Channel Mileage (Per Mile)	\$47	\$46	\$42	\$37
Installation Rate	\$290 per Local Distribution Channel			

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## 3. ACCESS SERVICES

## 3.1.5 DS1 - RATES

This service consists of a DS1 (1.544 Mbps) capacity digital channel available on a 24 hour per day, 7 day per week basis between two points.

DS1 RATE SCHEDULE

Rates	Month to Month	1 YR	3 YR	5 YR
Local Distribution Channel (Per Channel)				
Zone 1	\$110	\$110	\$100	\$88
Zone 2	\$119	\$110	\$110	\$95
Zone 3	\$129	\$128	\$119	\$103
Interoffice Channel Mileage (1-8) (Fixed) (All Zones)	\$79	\$79	\$67	\$59
Interoffice Channel Mileage (Per Mile)	\$13	\$13	\$11	\$10
Interoffice Channel Mileage (9-25) (Fixed) (All Zones)	\$95	\$95	\$81	\$72
Interoffice Channel Mileage (Per Mile) (All Zones)	\$14	\$14	\$13	\$11
Interoffice Channel Mileage (26-50) (Fixed) (All Zones)	105	\$105	\$89	\$79
Interoffice Channel Mileage (Per Mile) (All Zones)	\$14	\$14	\$12	\$10
Interoffice Channel Mileage (over 50) (Fixed) (All Zones)	\$114	\$114	\$97	\$86
Interoffice Channel Mileage (Per Mile) (All Zones)	\$14	\$14	\$12	\$10
Installation Rate		\$298 per Local Distribution Channel		

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## 3. ACCESS SERVICES

## 3.1.5 DS1 - RATES (Cont'd)

## TYPE II DS1 RATES

Rates	Month to Month	1 YR.	3 YR.	5 YR.
Local Distribution Channel (Per Channel)				
Zone 1	\$110	\$110	\$100	\$88
Zone 2	\$119	\$110	\$110	\$95
Zone 3	\$129	\$128	\$119	\$103
Interoffice Channel Mileage (1-8) (Fixed) (All Zones)	\$79	\$79	\$67	\$59
Interoffice Channel Mileage (Per Mile) (All Zones)	\$13	\$13	\$11	\$10
Interoffice Channel Mileage (9-25) (Fixed) (All Zones)	\$95	\$95	\$81	\$72
Interoffice Channel Mileage (Per Mile) (All Zones)	\$14	\$14	\$13	\$11
Interoffice Channel Mileage (26-50) (Fixed) (All Zones)	105	\$105	\$89	\$79
Interoffice Channel Mileage (Per Mile) (All Zones)	\$14	\$14	\$12	\$10
Interoffice Channel Mileage (over 50) (Fixed) (All Zones)	\$114	\$114	\$97	\$86
Interoffice Channel Mileage (Per Mile) All Zones	\$14	\$14	\$12	\$10
Installation Rate	\$298 per Local Distribution Channel			

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## 3. ACCESS SERVICES

## 3.1.5 DS1 - RATES (Cont'd)

VOLUME DISCOUNTSLOCAL DISTRIBUTION CHANNEL

<u>10-20</u>		
Zone 1	\$80	\$71
Zone 2	\$80	\$71
Zone 3	\$80	\$71
<u>21-40</u>		
Zone 1	\$75	\$67
Zone 2	\$75	\$67
Zone 3	\$75	\$67
<u>40 +</u>		
Zone 1	\$71	\$63
Zone 2	\$71	\$63
Zone 3	\$71	\$63

## NOTES:

1. In addition to the above Local Distribution Channel charge, add the standard DS1 Fixed and Per Mile rates. Standard DS1 installation also applies per end. (See DS1 Standard Rate Schedule for fixed, per mile and installation rates.)
2. Volume discount rates are only applicable to Type 1 DS1 circuits. Requests for Type II volume discounts must be submitted to Field Marketing via the Non Standard Request process.
3. Volume discounts will apply when a customer orders 10 or more DS1 circuits at the same time, between the same locations on the same term.

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3. ACCESS SERVICES

3.1.5 DS1 - RATES (Cont'd)

FANOUT DS1 SERVICE RATES

Service Configuration	Non-Recurring	Monthly Recurring		
		1 Yr.	3 Yr.	5 Yr.
DS3 Channel between a Client Location and a TC Node*	Standard DS3 Rate Schedule*			
DS3/1 Mux @ TC Node	\$185	\$269	\$250	\$222
Optional DS3/1 Mux @ Client Location	\$185	\$269	\$250	\$222
DS1 Fanout Channel	Standard DS1 Rate Schedule**			

\* One DS3 Local Distribution Charge

\*\* One DS1 Local Distribution Charge applies to each individual DS1 Fanned out from Node.

NOTE: Fanout circuit mileage and pricing should be determined by the customer's preferred routing scheme (i.e., based on mileage between US West Central Offices serving the circuit endpoints) and not on TCPHX node location(s) where the circuit(s) are actually being routed. For example, a customer may designate the US West Phoenix North Central Office as his preferred fanout location.

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3. ACCESS SERVICES

3.1.5 DS1 - RATES (Cont'd)

HIGH CAPACITY DS1 SERVICE

Service Configuration	Non-Recurring	Monthly Recurring		
		1 Yr	3 Yr	5 Yr
Twenty Eight (28) DS1's between two Client Locations		Standard DS3 Rate Schedule*		
DS3/1 Muxes @ Both Client Locations	\$370	\$537	\$500	\$444

\* Two (2) Local Distribution Channel Charges Apply

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## 3. ACCESS SERVICES

## 3.1.7 VIDEO SERVICE - RATES

VIDEO RATES

Service Component	Non-Recurring	Monthly Recurring		
		1 YR.	3 YR.	5 YR.
Local Distribution Channel (Per Channel)	\$500	\$300	\$275	\$260
Interoffice Channel Mileage (Fixed)	---	\$0	\$0	\$0
Interoffice Channel Mileage (Per Mile)	---	\$55	\$50	\$47
Additional Audio Channels* (Per Audio Channel)	\$500	\$100	\$100	\$100
Scrambling Capability (Per Video Channel)	---	\$100	\$100	\$100

\* Standard rates include two (2) audio channels. A customer may order additional audio channels up to a maximum of four. There is no charge for the installation of additional audio channels when they are ordered at the time of the initial video circuit installation.

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## 3. ACCESS SERVICES

## 3.1.7 VIDEO SERVICE - RATES (Cont'd)

VIDEO RATES

Service Component	Non-Recurring	Monthly-Recurring		
		1 YR	3 YR	5 YR
Local Distribution Channel (Per Channel)	\$500	\$300	\$275	\$260
Interoffice Channel Mileage (Fixed)	---	\$0	\$0	\$0
Interoffice Channel Mileage (Per Mile)	---	\$55	\$50	\$47
Additional Audio Channels* (Per Audio Channel)	\$500	\$100	\$100	\$100
Scrambling Capability (Per Video Channel)	---	\$100	\$100	\$100

\* Standard rates include two (2) audio channels. A customer may order additional audio channels up to a maximum of four. There is no charge for the installation of additional audio channels when they are ordered at the time of the initial video circuit installation.

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3. ACCESS SERVICES

3.2 Call Completion Rates

SERVICE ORDERS

Service Component	Non-Recurring Charge
-Installation Charge (per line\trunk) -1st -Add'l	\$2,004.00 \$2,004.00
-Access Order Charge - Per Access Request	\$50.00
-Engineering Change Charge - Per Access Request	\$50.00
-Service Date Change - Per Access Request	\$42.00
-Design Change - Per Access Request	\$42.00

SWITCHED TRANSPORT

Service Component	Rates	
	Non-Recurring	Recurring
Entrance Facility-DS3	Use DS3 Local Distribution Channel Rates	Use DS3 Local Distribution Channel Rates
Entrance Facility-DS1	Use DS1 Local Distribution Channel Rates	Use DS1 Local Distribution Channel Rates
Direct Trunked Transport Mileage		
- DS3 Fixed - DS3 Per Mile	Use DS3 Interoffice Channel Mileage Rates	Use DS3 Interoffice Channel Mileage Rates
- DS1 Fixed - DS1 Per Mile	Use DS1 Interoffice Channel Mileage Rates	Use DS1 Interoffice Channel Mileage Rates
Tandem Switched Transport	Non-Recurring	Per Access Minute
-Tandem Trans. Fixed -Tandem Trans. Per Mile -Tandem Switching	None None None	\$.000480 \$.000048 \$.006750
Common Channel Signaling Access	Non-Recurring	Recurring
STP Port Termination (per port) STP Link Transport (per mile)	ICB None	None ICB

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## 3. ACCESS SERVICES

3.2 Call Completion Rates (Cont'd)

## END OFFICE

Service Component	Originating (\$ Per MOU)	Terminating (\$ Per MOU)
Call Completion - No Minimum Volume	\$0.033524	\$0.047724

## 800 DATABASE ACCESS

Service Component	Non-Recurring	Per Query
800 Data Base Query	None	\$0.01

## OPERATOR TRANSFER

Service Component	Non-Recurring	Per Call
Operator Transfer (per call)	None	\$0.22

## PRESUBSCRIPTION

Service Component	Non-Recurring	Recurring
Presubscription (per line)	\$10.00	None

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### 3. ACCESS SERVICES

#### 3.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

For special situations, rates for Private Line Services will be determined on an Individual Case Basis (ICB) and specified by contract between the Company and the Customer.

#### 3.4 Service Connection Charge

The Service Connection Charge is a nonrecurring charge which applies to the following:

1. The installation of a new service.
2. The transfer of an existing service to a different location.
3. A change from one class of service to another.
4. Restoral of service after suspension or termination for nonpayment.

#### 3.5 Monthly Network Access Line Rates

A TCG Network Access Line is the connecting facilities between a customer's premises and a serving central office that provides customer access to the dial network for placing and receiving calls. Rates are listed under PrimePath Service in Section 10.

##### Usage Charges

Flat Rate Service entitles customers to an unlimited number of calls within the local calling area.

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4. PROMOTIONAL OFFERINGS

4.1 Special Promotions

The Company will, from time to time, offer special promotions on its Network Services to its customers waiving certain charges.

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6. SUPPLEMENTAL SERVICES

6.1 Operator Service Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Handled local calls are the same as those set forth in preceding sections.

In addition, to the usage charges identified above, the following operator-assisted charges will apply:

Type of Call	Per Call
Person-to-Person	\$3.50
Station-to-Station	\$1.30
Operator Dialed Charge	\$1.50
Billed to LEC Calling Card	\$0.50

6.2 Directory Assistance Rates

<u>Rate Element</u>	<u>Unit</u>	<u>Recurring Rate</u>
Directory Assistance	Per Two Numbers Requested	\$ .85

A credit will be given for calls to Directory Assistance when:

1. the Customer experiences poor transmission or is cut-off during the call,
2. the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
3. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

6.3 Directory Listings Charges

	<u>Non-Recurring Installation/Change Charge Per Change</u>	<u>Monthly Charge</u>
Additional Listing		\$1.50
Non-Published Listing	\$8.00	\$1.50
Non-Listed Listing	\$8.00	\$1.50

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## 6. SUPPLEMENTAL SERVICES

6.4 Busy Line Verify and Line Interruption Service

Verification Charge, each request	\$1.50
Interrupt Charge, each request	\$1.50

## 6.5 Maintenance Charges

The minimum charge for a Maintenance Visit Charge is one-half hour.

For purposes of this Section, Basic Time refers to the period when services are performed by the Company on business days during regularly scheduled work hours. Overtime refers to the period when services are performed by the Company on business days but outside of regularly scheduled work hours. Premium Time refers to the period when services are performed by the Company on non-business days, such as weekends and Company holidays.

Maintenance Visit Charge	Basic	Overtime	Premium
Per Premises Visit, Business (Per 1 Hour)	\$75	\$100	\$150

## 6.6 Added Labor Charge

Actual Rates \$30.00 per 6-minute increment

Minimum Hours

Business Hours:	1 Hour
Non-Business Hours	4 Hours

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7. END USER NETWORK ACCESS SERVICES

7.8 Business Local Service

Actual Rates

A) Monthly Recurring Charges

	<u>Per month</u>
Per Line	\$32.75
Per Basic Trunk	\$78.00
Per DID Trunk	\$123.00
DID Number Blocks	
Initial 20 numbers	\$ 3.00
Each add'l 10 numbers	\$ 2.00

B) Non-Recurring Charges

1) Installation Charge

Per Line:	\$25.00
Per Basic Trunk:	\$25.00
Per DID Trunk:	\$25.00
DID Number Blocks	
Initial 20 numbers	\$20.00
Each add'l 10 numbers	\$10.00

2) Service Order Charge

Service Order Charge:	<u>Per Order</u> \$40.00
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3) Line Move or Add with Dispatch

Line Move or Add w/ Dispatch:	<u>Per Hour</u> \$125
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7. END USER NETWORK ACCESS SERVICES

7.8 Business Local Service (Cont'd)

Actual Rates

C) Features

	<u>Monthly Recurring Charge</u>	<u>Non- Recurring Charge</u>
Caller ID	\$ 7.50	\$ 0.00
Call Forward Busy	\$ 5.00	\$ 0.00
Call Forward- Don't Answer	\$ 4.00	\$ 0.00
Call Forward Variable	\$ 4.75	\$ 0.00
Call Waiting/ Cancel Call Waiting	\$ 7.50	\$ 0.00
Call Transfer	\$ 6.00	\$ 0.00
Hunting	\$ 0.00	\$ 0.00
Speed Calling (8-Code)	\$ 3.00	\$ 0.00
Speed Calling (30-Code)	\$ 4.50	\$ 0.00
Three-Way Calling	\$ 4.00	\$ 0.00
Feature Package 1	\$ 8.75	\$ 0.00
Feature Package 2	\$16.25	\$ 0.00
Feature Package 3	\$19.25	\$ 0.00
Feature Package 4	\$31.25	\$ 0.00

D) Local Calling Service

	<u>Initial Add'l</u>	<u>Each</u>
Local Calling Service	<u>30 Seconds</u> \$0.0000	<u>1 Second</u> \$0.0000

E) IntraLATA Toll Service

	<u>Initial 30 Seconds</u>	<u>Each Add'l 1 Second</u>
IntraLATA Toll Service	\$0.0720	\$0.0024

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9. PRIMEPLUS INTRALATA TOLL SERVICE

9.1 PrimePlus IntraLATA Toll Service

PrimePlus IntraLATA Toll Calls terminate in zones within each LATA. PrimePlus IntraLATA Toll Calls are billed on an 18 second minimum and 6-second incremental basis. Discounts applicable to PrimePlus IntraLATA Toll Service are shown in Section 9.2 following.

	Initial	Each Add'l
	<u>18 Seconds</u>	<u>6 Seconds</u>
PrimePlus Rates	\$0.030	\$0.010

9.2 PrimePlus Usage Discount

Customers who commit to 1, 2, or 3-year term commitments are eligible to receive the discounts shown below on their PrimePlus usage charges. Discounts are calculated based on the term commitment and are applied to the total amount of qualifying revenue in a billing period.

At the end of the Customer's term commitment, the Customer will convert to month-to-month pricing at tariff rates in effect at that time. For services requiring a one-year term commitment, the Customer will receive one-year term rates at tariff rates in effect at that time unless the Customer notifies the Company in writing thirty (30) days prior to the expiration of the Customer's term plan of their intent to discontinue service.

Customers who discontinue service prior to the end of their term commitment will be assessed an early termination charge equal to their average monthly usage charges times the number of months remaining on their term commitment. The average monthly usage will be determined by calculating the Customer's PrimePlus usage charges for the first six full months of service and dividing by six. If the Customer has been in service less than six months, the average monthly usage will be determined by calculating the Customer's total usage charges and dividing by the number of months the Customer has been in service. Customers may discontinue service prior to the end of their term commitment without liability if they migrate to another Company local service offering with a term commitment equal to or greater than their current term commitment. Customers whose PrimePlus monthly usage exceeds \$100,000.00 will not be eligible for discounts under this plan.

Term Commitments

<u>Usage Discount</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0 - \$100,000	8.0%	10.0%	12.0%
\$100,000 +	0%	0%	0%

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## 10. PRIMEPATH SERVICE

## 10.1 PrimePath Service

Actual RatesService Charges

Service Order Change	\$40.00 per order
Feature Change w/o Dispatch	\$30.00 per request
Multiple Feature Change w/ Dispatch	\$125.00 per hour
Line Move or Add w/ Dispatch	\$125.00 per hour
Record Order Charge	\$20.00 per request

PIC Change Charge

(per line, key line or trunk) \$10.00 per request

PIC Change Charge applies to the following services:

PrimePath Lines and Trunks  
Prime Digital Trunks  
Integrated PrimePath Lines and Trunks  
PrimeNBX  
Integrated Prime Digital Trunks  
Integrated PrimePath NBX  
PrimePath Line on INCS  
Prime Digital Trunks on INCS  
PrimePath NBX

25 Pair Termination Blocks \$65.00 per block

Unbundled Features

- Call Forward Busy	\$ 4.50 per line, per month
- Call Forward Don't Answer	\$ 3.50 per line, per month
- Call Forward Variable	\$ 4.25 per line, per month
- Remote Call Forwarding	\$14.50 per line, per month
- Call Transfer	\$ 5.50 per line, per month
- Call Waiting/ Cancel Call Waiting	\$ 6.75 per line, per month
- Caller ID	\$ 6.75 per line, per month
- Caller ID w/Name	\$ 9.00 per line, per month
- Distinctive Ring Service	\$ 1.00 per line, per month
- Speed Calling	\$ 2.75 per line, per month
- Three Way Calling	\$ 3.50 per line, per month

Standard Business Line \*\*

<u>Non-Recurring*</u>	<u>Monthly Recurring</u>
\$25.00	\$36.10

Key Lines \*\*

<u>Non-Recurring*</u>	<u>Monthly Recurring</u>
\$25.00	\$36.10

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\* Effective November 24, 2003, these rates are only available to existing customers.

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## 10. PRIMEPATH SERVICE

## 10.1 PrimePath Service (Cont'd)

Business Trunks\*\*

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>
Basic Trunk (Inbound Only, DOD, Combo)	\$25.00	\$42.40
DID Trunk	\$25.00	\$82.90
DID Numbers		
Initial Block of 20:		\$2.70
Each Add'l Block of 10:		\$1.35

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\* Effective November 24, 2003, these rates are only available to existing customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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10. PRIMEPATH SERVICE

10.1 PrimePath Service (Cont'd)

Actual Rates

Service Charges

Service Order Change	\$40.00 per order
Feature Change w/o Dispatch	\$30.00 per request
Multiple Feature Change w/ Dispatch	\$125.00 per hour
Line Move or Add w/ Dispatch	\$125.00 per hour
Record Order Charge	\$20.00 per request

<u>PIC Change Charge</u> (per line, key line or trunk)	\$10.00 per request
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<u>25 Pair Termination Blocks</u>	\$65.00 per block
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Unbundled Features

- Call Forward Busy	\$ 4.50 per line ,per month
- Call Forward Don't Answer	\$ 3.50 per line, per month
- Call Forward Variable	\$ 4.25 per line, per month
- Remote Call Forwarding	\$14.50 per line, per month
- Call Transfer	\$ 5.50 per line, per month
- Call Waiting/ Cancel Call Waiting	\$ 6.75 per line, per month
- Caller ID	\$ 6.75 per line, per month
- Caller ID w/Name	\$ 9.00 per line, per month
- Distinctive Ring Service	\$ 1.00 per line, per month
- Speed Calling	\$ 2.75 per line, per month
- Three Way Calling	\$ 3.50 per line, per month

Standard Business Line

Non-Recurring \$25.00

Monthly Recurring

<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$37.60	\$34.65	\$33.90	\$33.15

Key Lines

Non-Recurring \$25.00

Monthly Recurring

<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$37.60	\$34.65	\$33.90	\$33.15

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

10. PRIMEPATH SERVICE

10.1 PrimePath Service (Cont'd)

Business Trunks

	<u>Non-Recurring*</u>		
Basic Trunk	\$25.00		
Monthly Recurring			
<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$44.05	\$42.25	\$41.30	\$39.65

	<u>Non-Recurring*</u>		
DID Trunk	\$25.00		
Monthly Recurring			
<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$87.25	\$83.65	\$81.80	\$80.00

DID Numbers

Initial Block of 20:	\$2.70
Each Add'l Block of 10:	\$1.35

PrimePath Easy Rate

Monthly Recurring Charge

Per PrimePath Easy Rate Line

<u>Month-to-Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
\$56.00	\$55.75	\$55.50	\$55.00

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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10. PRIMEPATH SERVICE

10.1 PrimePath Service (Cont'd)

Actual Rates

Rates

Non-Recurring Charges	
Installation (per line)	\$25.00
Service Order Charge (per order)	\$40.00

Monthly Recurring Charges

	<u>Mo. To Mo.</u>	<u>1 Year</u>	<u>2 Year</u>
Analog Service (10-48)	\$42.05	\$38.70	\$37.85

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 11. PRIMEXPRESS NETWORK SERVICE

11.1.6 PrimeXpress Actual Rates - Stand Alone\*\*\*

Non-Recurring  
Order Change Charge: \$100.00 per order

DOD/Combo Trunks

Non-Recurring Installation:\*\* \$1500.00 per DS1 Facility

Monthly Recurring:

1 Year Term	\$865.00 per DS1 Facility
2 Year Term	\$850.00 per DS1 Facility
3 Year Term	\$815.00 per DS1 Facility
5 Year Term *	\$810.00 per DS1 Facility

DID/DOD Trunks

Non-Recurring Installation:\*\* \$2500.00 per DS1 Facility

Monthly Recurring:

1 Year Term	\$1260.00 per DS1 Facility
2 Year Term	\$1235.00 per DS1 Facility
3 Year Term	\$ 970.00 per DS1 Facility
5 Year Term *	\$1575.00 per DS1 Facility

\* 5 year term pricing is only available to current 5 year term PrimeXpress customers as of June 14, 1999.

DID Numbers

	<u>Monthly Recurring</u>
Initial block of 20	\$2.70
Each add'l block of 10	\$1.35

\*\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\*\* Effective November 24, 2003, these rates are only available to existing Customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 11. PRIMEXPRESS NETWORK SERVICE

11.1.6 PrimeXpress Actual Rates - Stand Alone (Cont'd)\*\*

PrimeXpress High Volume Calling Option: PrimeConnect Rates

Non-Recurring Installation:	Per DS1 Facility \$1,500.00
<u>Monthly Recurring:</u>	Per DS1 Facility
Month-to-Month	\$2,200.00
1 Year Term	\$970.00
2 Year Term	\$770.00
3 Year Term	\$735.00

Incoming Call Redirect Option

<u>Non-Recurring Installation:</u>	\$ 250.00 per T1
Per Change:	\$ 80.00
<u>Monthly Recurring:</u>	\$ 80.00 per T1
Local Usage Rate Plan (per minute)	\$ .02

Prime Express Provisioned on AT&T ACCU-Ring:\*

DOD/Combo Trunks\*\*

Monthly Recurring:

1 Year Term	\$ 610 per DS1 facility
2 Year Term	\$ 595 per DS1 facility
3 Year Term	\$ 595 per DS1 facility

DID/DOD Trunks\*\*

Monthly Recurring:

1 Year Term	\$1005 per DS1 facility
2 Year Term	\$ 980 per DS1 facility
3 Year Term	\$ 750 per DS1 facility

DID Numbers

	<u>Monthly Recurring</u>
Initial block of 20	\$2.70
Each add'l block of 10	\$1.35

\* Also requires an AT&amp;T ACCU-Ring facility and multiplexing.

\*\* Effective November 24, 2003 these rates are only available to existing Customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 11. PRIMEXPRESS NETWORK SERVICE

11.1.6 PrimeXpress Actual Rates - Stand Alone (Cont'd)

Non-Recurring  
Order Change Charge: \$100.00 per order

## DOD/Combo Trunks

Non-Recurring Installation:\* \$1500.00 per DS1 Facility

1 Year Term	\$845.00 per DS1 Facility
2 Year Term	\$695.00 per DS1 Facility
3 Year Term	\$660.00 per DS1 Facility

## DID or DID/DOD Trunks

Non-Recurring Installation:\* \$2500.00 per DS1 Facility

1 Year Term	\$895.00 per DS1 Facility
2 Year Term	\$695.00 per DS1 Facility
3 Year Term	\$660.00 per DS1 Facility

## DID Numbers

	Monthly
	<u>Recurring</u>
Initial block of 20	\$2.70
Each add'l block of 10	\$1.35

- \* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

## 11. PRIMEXPRESS NETWORK SERVICE

11.1.6 PrimeXpress Actual Rates - Stand Alone (Cont'd)PrimeXpress High Volume Calling Option: PrimeConnect Rates

	Per DS1 Facility
Non-Recurring Installation:	\$1,500.00
<u>Monthly Recurring:</u>	Per DS1 Facility
Month-to-Month	\$2,200.00
1 Year Term	\$970.00
2 Year Term	\$770.00
3 Year Term	\$735.00

Incoming Call Redirect Option

<u>Non-Recurring Installation:</u>	\$ 250.00	per T1
Per Change:	\$ 80.00	
<u>Monthly Recurring:</u>	\$ 80.00	per T1
Local Usage Rate Plan (per minute)	\$ .02	

Prime Express Provisioned on AT&T ACCU-Ring:\*

## DOD/Combo Trunks

Monthly Recurring:

1 Year Term	\$ 590 per DS1 facility
2 Year Term	\$ 440 per DS1 facility
3 Year Term	\$ 440 per DS1 facility

## DID or DID/DOD Trunks

Monthly Recurring:

1 Year Term	\$ 640 per DS1 facility
2 Year Term	\$ 440 per DS1 facility
3 Year Term	\$ 440 per DS1 facility

## DID Numbers

	Monthly Recurring
Initial block of 20	\$2.70
Each add'l block of 10	\$1.35

\* Also requires an AT&T ACCU-Ring facility and multiplexing.

Individual Case Basis Arrangements

The Company may provide rates for PrimeXpress Network Service on an Individual Case Basis (ICB) specified by contract between the Company and the Customer.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 12. PRIME DIGITAL TRUNK

## 12.1 Prime Digital Trunk

Actual Rates\*\*

## A) DOD, Two-Way Trunks

Non-Recurring Installation:\* \$50.40 per DS0 channel

Monthly Recurring:

## PAC:

- 1 Year Term \$42.40 per DS0 channel  
- 2 Year Term \$41.95 per DS0 channel  
- 3 Year Term \$41.45 per DS0 channel

## B) DID, DID/DOD Trunks

Non-Recurring Installation:\* \$101.70 per DS0 channel

Monthly Recurring:

## PAC:

- 1 Year Term \$82.90 per DS0 channel  
- 2 Year Term \$82.00 per DS0 channel  
- 3 Year Term \$81.05 per DS0 channel

## C) DID Numbers

Non-Recurring Installation:\*  
\$18.00 per block

Initial Block of 20: \$2.70  
Each Add'l Block of 10: \$1.35

Monthly Recurring

## Incoming Call Redirect Option

Non-Recurring Installation: \$ 250.00 per T1  
Per Change: \$ 80.00  
Monthly Recurring:: \$ 80.00 per T1  
Local Usage Rate Plan  
(per minute) \$ .02

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\* Effective November 24, 2003 these rates are only available to existing customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 12. PRIME DIGITAL TRUNK

## 12.1 Prime Digital Trunk

Actual Rates

## A) DOD, Two-Way Trunks

Non-Recurring Installation:\* \$50.40 per DS0 channel

Monthly Recurring:

## PAC:

- 1 Year Term \$42.25 per DS0 channel  
- 2 Year Term \$41.30 per DS0 channel  
- 3 Year Term \$39.65 per DS0 channel

## B) DID, DID/DOD Trunks

Non-Recurring Installation:\* \$101.70 per DS0 channel

Monthly Recurring:

## PAC:

- 1 Year Term \$83.65 per DS0 channel  
- 2 Year Term \$81.80 per DS0 channel  
- 3 Year Term \$79.25 per DS0 channel

## C) DID Numbers

Non-Recurring Installation:\*  
\$18.00 per block

Monthly Recurring

Initial 20 numbers: \$2.70 per block per month  
Add'l 10 numbers: \$1.35

## Incoming Call Redirect Option

Non-Recurring Installation: \$ 250.00 per T1  
Per Change: \$ 80.00  
Monthly Recurring:: \$ 80.00 per T1  
Local Usage Rate Plan  
(per minute) \$ .02

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

13. INTEGRATED PRIME SERVICE

13.1.2 Integrated Prime Service

A) Integrated Prime Service and Charges \*\*

Integrated PrimePath Actual Rates

- 1) Standard Line: Standard Lines are analog lines with the ability to originate and terminate voice telephone calls.

Rates, per line	<u>Monthly Recurring</u>		
<u>Non-Recurring*</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$25.00	\$30.75	\$30.00	\$29.20

- 2) Key Lines: Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Rates, per line	<u>Monthly Recurring</u>		
<u>Non-Recurring*</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$25.00	\$30.75	\$30.00	\$29.20

- 3) Business Trunks: Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment.

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Basic Trunk:				
DOD or Two-Way	\$25.00	\$37.25	\$36.30	\$34.65
DID or DID/DOD	\$25.00	\$78.65	\$76.80	\$74.25

Note: DID number block charges also apply. See PrimePath section.

4) Non-Recurring Charges

Service Order Charge -- per order \$40.00

\* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\* Effective November 24, 2003, these rates are only available to existing Customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

13. INTEGRATED PRIME SERVICE

13.1.2 Integrated Prime Service (Cont'd)

A) Integrated Prime Service and Charges (Cont'd)

Integrated PrimePath - Actual Rates

- 1) Standard Line: Standard Lines are analog lines with the ability to originate and terminate voice telephone calls.

Rates, per line

<u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$25.00	\$29.65	\$28.90	\$28.15

- 2) Key Lines: Key Lines are analog lines designed to be used with Customer provided key system equipment. Calling features are not available with Key Lines.

Rates, per line

<u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$25.00	\$29.65	\$28.90	\$28.15

- 3) Business Trunks: Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment.

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>		
		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Basic Trunk:				
DOD or Two-Way	\$25.00	\$37.25	\$36.30	\$34.65
DID or DID/DOD	\$25.00	\$78.65	\$76.80	\$74.25

Note: DID number block charges also apply. See PrimePath section.

4) Non-Recurring Charges

Service Order Charge -- per order \$40.00

- \* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 13. INTEGRATED PRIME SERVICE

## 13.1.2 Integrated Prime Service (Cont'd)

## A) Integrated Prime Service and Charges (Cont'd)

## a. Integrated PrimePath NBX Analog Lines Actual Rates

1) Line Charges

Per Line	Monthly Recurring				
	<u>Non- Recurring</u>	Mo. To Mo.	1 Year	2 Year	3 Year
\$25.00	\$37.05	\$33.70	\$32.85	\$32.00	

2) Non-Recurring Charges

Installation -- per line	\$25.00
Service Order Charge -- per order	\$40.00

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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13. INTEGRATED PRIME SERVICE

13.1.2 Integrated Prime Service (Cont'd)

A) Integrated Prime Service and Charges (Cont'd)

Integrated Prime Digital Trunk Actual Rates

1) DOD, Two-Way Trunks

<u>Non-Recurring Installation per DSO Channel*</u>	Monthly Recurring per DSO Channel		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$50.40	\$37.25	\$36.30	\$34.65

2) DID, DID/DOD Trunks

<u>Non-Recurring Installation per DSO Channel*</u>	Monthly Recurring per DSO Channel		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$101.70	\$78.65	\$76.80	\$74.25

Note: DID number block charges also apply. See PrimePath section.

3) Non-Recurring Charges

Service Order Charge -- per order \$40.00

\* Installation charges will be waived for customers adding new locations (not applicable for moves) where service is available, when Customer signs a new contract with a minimum one year commitment, and selects AT&T or TCG, or a subsidiary or affiliate of TCG, as the primary carrier for Local and IntraLATA calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

16. PRIMENBX SERVICE

16.1.4 PrimeNBX Rates

ANALOG STATION LINE RATES

PRIMENBX ANALOG STATION LINES ACTUAL RATES	Monthly Recurring Charges				
	Term				
	1 yr	2 yrs	3 yrs	4 yrs	5 yrs
Non-Blocking Rates					
49 - 499	\$31.00	\$30.00	\$28.50	\$28.00	\$27.00
Blocking Rates					
49 - 499	\$22.50	\$22.00	\$21.00	\$20.00	\$19.00
Over 500 Lines	ICB	ICB	ICB	ICB	ICB

DIGITAL STATION LINES RATES

PRIMENBX DIGITAL STATION LINES ACTUAL RATES	Monthly Recurring Charges				
	Term				
	1 yr	2 yrs	3 yrs	4 yrs	5 yrs
Non-Blocking Rates					
1 - 48	\$92.00	\$91.50	\$90.00	\$85.50	\$84.00
49 - 499	\$34.50	\$33.50	\$33.00	\$32.50	\$32.00
Blocking Rates					
1 - 48	\$43.00	\$42.50	\$42.00	\$41.00	\$40.00
49 - 499	\$28.00	\$27.00	\$26.00	\$25.00	\$24.00
Over 500 Lines	ICB	ICB	ICB	ICB	ICB

Effective May 1, 2002, these rates are only available to existing Customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

16. PRIMENBX SERVICE

16.1.5 PrimeNBX Features

Except as stated below, all PrimeNBX Features will be provided to customers on an individual case basis.

16.1.6 Individual Case Basis Arrangements

The Company may provide rates for TCG PrimeNBX service on an Individual Case Basis (ICB) and specified by contract between the Company and the Customer.

16.1.7 PrimeNBX Rates

(a) ANALOG STATION LINE RATES

Non Recurring Charge      \$25

PRIMENBX ANALOG STATION LINES ACTUAL RATES	Monthly Recurring Charges			
	Term			
	Mo. To Mo.	1 Yr	2 Yrs	3 Yrs
49-499	\$42.05	\$24.40	\$23.85	\$21.65

b) DIGITAL STATION LINES RATES

Non Recurring Charge      \$25

PRIMENBX DIGITAL STATION LINES ACTUAL RATES	Monthly Recurring Charges			
	Term			
	Mo. To Mo.	1 Yr	2 Yrs	3 Yrs
24 -48	\$56.05	\$40.55	\$39.65	\$34.50
49-499	\$56.05	\$24.40	\$23.85	\$21.65

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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17. PRIMEPATH NBX SERVICE

17.1 PrimePath NBX Service

Actual Rates

Rates

Non-Recurring Charges

Installation (per line)	\$25.00
Service Order Charge (per order)	\$40.00

Monthly Recurring Charges

	<u>Mo. To Mo.</u>	<u>1 Year</u>	<u>2 Year</u>
Analog Service (10-48)	\$42.05	\$38.70	\$37.85

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

18. PRIMEPLEX PRI SERVICE

18.5 TCG PrimePlex PRI Service\*\*

Actual Rates

PRI Arrangement- Voice and Data - Stand Alone

	Non Recurring*	Month -to- Month	1 Year	2 Year	3Year
Initial 23B+D	\$2800**	\$2100	\$1510	\$1480	\$1375
Each Additional 23B+D Or 24B without backup D	\$2800*	\$2100	\$1510	\$1480	\$1375
23B+backup D	\$2800*	\$2100	\$1510	\$1480	\$1375

	Non- Recurring	1 Year	2 Year	3Year
OCN	\$250	\$150	\$150	\$150
2 B-Channel Transfer (per PRI)		\$150	\$150	\$150
12 simultaneous calls	\$500	\$150	\$150	\$150
24 simultaneous calls	\$500	\$300	\$300	\$300
36 simultaneous calls	\$500	\$450	\$450	\$450

Rates and Charges:

DID (per channel)	\$18.00
DID/DOD (per channel)	\$ 9.00

Non-Recurring (per T1)  
\$250.00

Incoming Call Redirect Option

<u>Non-Recurring Installation:</u>	\$ 250.00	per T1
Per Change:	\$ 80.00	
<u>Monthly Recurring:</u>	\$ 80.00	per T1
Local Usage Rate Plan (per minute)	\$ .02	

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\* Effective November 24, 2003 these rates are only available to existing customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

18. PRIMEPLEX PRI SERVICE

18.5 TCG PrimePlex PRI Service (Cont'd)\*\*\*

Actual Rates

PrimePlex PRI High Volume Inbound Calling Option: PrimeConnect PRI

	Per DS1 Facility
Non-Recurring Installation:	\$1,500.00

Monthly Recurring:

	Per DS1 Facility
Month-to-Month	\$2,200.00
1 Year Term	\$1,005.00
2 Year Term	\$ 850.00
3 Year Term	\$ 810.00

PRI Arrangement -- Data Only\*\*\*

	Non Recurring**	Month -to- Month*	<u>1 Year</u>	<u>2 Year</u>	<u>3Year</u>
Initial 23B+D	\$2800	\$1140	\$1080	\$1060	\$960
Each additional 23B+D or 24B without backup D	\$2800	\$1140	\$1105	\$1080	\$985
23B+backup D	\$2800	\$1140	\$1080	\$1060	\$960

\* Month-to-month pricing is only available to current month-to-month PrimePlex PRI customers as of July 10, 1999.

Change Charge	
Per order	\$45.00

Local Usage Allowance for Circuit Switched Data Only

<u>Distance</u>	<u>Usage Charge Per Minute</u>
0-25 miles	\$0.036
25+	\$0.063

\* Local Usage Allowance is only available to current PrimePlex PRI customers as of July 10, 1999.

\*\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

\*\*\* Effective November 24, 2003 these rates are only available to existing customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

## 18. PRIMEPLEX PRI SERVICE

## 18.5 TCG PrimePlex PRI Service (Cont'd)\*\*

Actual RatesPRI ARRANGEMENTS - Provisioned on AT&T ACCU-Ring:\*Voice and Data

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Initial 23B+D	\$1,255	\$1,225	\$1,155
Each additional 23B+D or 24B without backup D	\$1,255	\$1,225	\$1,155
23B+backup D	\$1,255	\$1,225	\$1,155

<u>Feature</u>	<u>Non- Recurring</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
OCN	\$250	\$150	\$150	\$150
2 B-Channel Transfer (per PRI)				
12 simultaneous calls	\$500	\$150	\$150	\$150
24 simultaneous calls	\$500	\$300	\$300	\$300
36 simultaneous calls	\$500	\$450	\$450	\$450

Data Only

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Initial 23B+D	\$825	\$805	\$740
Each additional 23B+D or 24B without backup D	\$850	\$825	\$765
23B+backup D	\$825	\$805	\$740

\* Also requires an AT&T ACCU-Ring facility and multiplexing.

\*\* Effective November 24, 2003 these rates are only available to existing customers.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

## 18. PRIMEPLEX PRI SERVICE

## 18.5 TCG PrimePlex PRI Service (Cont'd)

Actual RatesPRI Arrangement- Voice and Data Stand Alone

	<u>Non Recurring*</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Initial 23B+D	\$2800*	\$930	\$775	\$735
Each Additional 23B+D Or 24B without backup D	\$2800*	\$930	\$775	\$735
23B+backup D	\$2800*	\$930	\$775	\$735

PrimePlex Features

	<u>Non- Recurring</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3Year</u>
OCN	\$250	\$150	\$150	\$150
2 B-Channel Transfer (per PRI)				
12 simultaneous calls	\$500	\$150	\$150	\$150
24 simultaneous calls	\$500	\$300	\$300	\$300
36 simultaneous calls	\$500	\$450	\$450	\$450

Rates and Charges:

	<u>Monthly Recurring</u>
DID (per channel)	\$18.00
DID/DOD (per channel)	\$ 9.00

Non-Recurring (per T1)  
\$250.00

## Incoming Call Redirect Option:

<u>Non-Recurring Installation:</u>	\$ 250.00	per T1
Per Change:	\$ 80.00	
<u>Monthly Recurring:</u>	\$ 80.00	per T1
Local Usage Rate Plan (per minute)	\$ .02	

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

## 18. PRIMEPLEX PRI SERVICE

## 18.5 TCG PrimePlex PRI Service (Cont'd)

Actual Rates

PrimePlex PRI High Volume Inbound Calling Option: PrimeConnect PRI

	Per DS1 Facility
Non-Recurring Installation:	\$1,500.00
<u>Monthly Recurring:</u>	Per DS1 Facility
Month-to-Month	\$2,200.00
1 Year Term	\$1,005.00
2 Year Term	\$ 850.00
3 Year Term	\$ 810.00

## PRI Arrangement -- Data Only

	Non <u>Recurring*</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Initial 23B+D	\$2800	\$930	\$775	\$735
Each additional 23B+D or 24B without backup D	\$2800	\$930	\$775	\$735
23B+backup D	\$2800	\$930	\$775	\$735

## Change Charge

Per order \$45.00

## Local Usage Allowance for Circuit Switched Data Only

<u>Distance</u>	<u>Usage Charge Per Minute</u>
0-25 miles	\$0.036
25+	\$0.063

\* Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 18. PRIMEPLEX PRI SERVICE

## 18.5 TCG PrimePlex PRI Service (Cont'd)

Actual RatesPRI ARRANGEMENTS - Provisioned on AT&T ACCU-Ring:\*Voice and Data

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Initial 23B+D	\$675.00	\$520.00	\$515.00
Each additional 23B+D or 24B without backup D	\$675.00	\$520.00	\$515.00
23B+backup D	\$675.00	\$520.00	\$515.00

Data Only

	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Initial 23B+D	\$675	\$520	\$515
Each additional 23B+D or 24B without backup D	\$675	\$520	\$515
23B+backup D	\$675	\$520	\$515

\* Also requires an AT&T ACCU-Ring facility and multiplexing.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

19. PRIME ON INTEGRATED NETWORK CONNECTION SERVICE (INCS)

19.1 Prime on Integrated Network Connection Service (Prime on INCS)

Rates

PrimeXpress on INCS

Change Order Charge \$50.00

	<u>Non-Recurring</u>	<u>Month to Month</u>	<u>Monthly Charges</u>		
			1 Year	2 Year	3 Year
DOD	\$1500	N/A	\$695	\$545	\$510
Combo	\$1500	N/A	\$695	\$545	\$510
DID/DOD	\$2500	N/A	\$745	\$545	\$510
DID	\$2500	N/A	\$745	\$545	\$510

PrimePlex on INCS

Non-Recurring Charge \$2800.00

Change Order Charge \$50.00

Voice		<u>Month to Month</u>	<u>Monthly Charges</u>		
			1 Year	2 Year	3 Year
	23B+D	N/A	\$780	\$625	\$585
	24B	N/A	\$780	\$625	\$585
	23B+Backup D	N/A	\$780	\$625	\$585

Data

	23B+D	N/A	N/A	N/A	N/A
	24B	N/A	N/A	N/A	N/A
	23B+Backup D	N/A	N/A	N/A	N/A

Prime Digital Trunks on INCS

Non-Recurring Charge \$25.00

Change Order Charge \$50.00

	<u>Monthly Charges</u>		
	1 Year	2 Year	3 Year
DOD, Two-Way Trunks	\$37.25	\$36.30	\$34.65
DID, DID/DOD Trunks	\$78.65	\$76.80	\$74.25

DID Number Blocks

First 20	\$2.70
Additional 10	\$1.35

Non-Recurring Charge applies when the feature is added to the service.

Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer signs a new contract with a minimum one year term commitment, and selects TCG as the primary carrier for Local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration they will be billed the appropriate installation charge.

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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19. PRIME ON INTEGRATED NETWORK CONNECTION SERVICE (INCS)

19.1 Prime on Integrated Network Connection Service (Prime on INCS)  
(Cont'd)

Rates

PrimePath on INCS  
Non-Recurring Charge     \$25.00  
Change Order Charge     \$40.00

Monthly Charges	1 Year	2 Year	3 Year
Business Lines	\$29.65	\$28.90	\$28.15

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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## 20. ALTERNATE ENHANCED REDIRECT SOLUTION

## 20.1 Alternate Enhanced Redirect Solution (AERS)

## Rates

	Non-Recurring Charge	Monthly Recurring Charge
Customer Group Option	\$ 135.00	
-per 10 telephone numbers		\$ 31.50
-per telephone number over 10		3.15
Customer Group, per telephone number	8.00	
Control Numbers, per control number (minimum of 2)	25.00	12.50
Redirect Option, Customer Groups 3-9 -per option in Customer Group		75.00
Redirect Change Charge	50.00	
Change Charge Other	50.00	
Change Pin Code Charge	50.00	
Customer Group Change Charge	50.00	
per telephone number	0.00	
Disconnect Charge	1,000.00	

ISSUED: DECEMBER 29, 2009  
EFFECTIVE: JANUARY 28, 2010  
CAROL PAULSEN, DIRECTOR

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22. CUSTOMER OWNED COIN OPERATED COIN SERVICE

22.1 Customer Owned Coin Operated Telephone Service (COCOTS)

Except as modified by this section, the service area, rates, regulations, and other terms and conditions of service for COCOTS are the same as those applicable to the Company's Local Standard Business Line Customers in the exchange or zone in which the COCOTS set is located, including all applicable business local and intraLATA toll charges specified elsewhere in this tariff, and all directory assistance charges, operator service and toll service charges specified within.