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Richard Hulsey
Patricia Hulsey
1052 E. Storm Cloud Dr.
Kingman, AZ 86409-1793
December 21, 2009

Kristin K. Mayes, Chairman
Arizona Corporation Commission
1200 West Washington Street
Room 100
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
DEC 28 2009

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Dear Ms. Mayes,

In reference to Docket No. W-02391A-09-0516 we would like to submit the following comments.

We purchased a home in the Fountain Hills development in July 2008. Prior to the purchase we discussed the potential water problems of a private water company with the Cerbat Water company representative. One of our concerns was the contingency plan for the well going dry. We were told that in the event of a dry well Cerbat Water Company would just tap into the Kingman city water supply and we would then buy our water from Kingman from that point on. It was presumed by us that Cerbat Water had an emergency motor in place to provide power in the event the main pump failed.

We have had at least 4 water outages since we moved into our home. None of these outages were due to a dry well but equipment failure. Three of them have been temporary and tolerable. The last outage in November was not acceptable. This is when we discovered that Cerbat Water Company did not have an emergency well motor in place at the well site. This standby motor should have been available from the first day they started to provide water as a Public Utility over 10 years ago.

It is also presumed that Cerbat Water Company has been including in our gallonage usage fees each month an amount to cover their expenses of providing that water.

Cerbat's request for a one time surcharge of \$30.00, a \$20.00/month base rate increase and an increase in gallonage charges is unreasonable and prohibitive. What have they been doing with all the money they have received to date?

The customers of Cerbat Water Company should not have to subsidize a company that is not following common prudent business practices.

Therefore, we request that Cerbat Water Company's request for rate increases be denied.

Sincerely,

Richard Hulsey
Patricia Hulsey

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