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**ORIGINAL**

**ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM**

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 85027

Date: 2/16/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Norm & Linda Last: Sunstad

Account Name: Norm & Linda Sunstad

Home: (000) 000-0000

Street:

Work: (000) 000-0000

Arizona Corporation Commission

City: Sedona

CBR: N/A

**DOCKETED**

State: AZ Zip: 86351

is: Other

**FEB 17 2010**

Utility Company: Little Park Water Company, Inc.

DOCKETED BY

Division: Water

Contact Name: Steve Gudovic

Contact Phone: (928) 284-2298

Nature of Complaint:

2/16/10 CORRESPONDANCE RECEIVED

REFERENCE: LITTLE PARK WATER COMPANY Docket No. W-02192A-09-0531- OPINION OPPOSED

2/7/10

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington St.  
Phoenix, AZ 85007

Re: Little Park Water Company, Inc. Docket No. W-02 192A-09-0531

To Whom it May Concern:

We are residents in the service area of the Little Park Water Company, Inc. and are aware of the rate filing referenced above that will increase our monthly costs. Although we understand the need for periodic increases, 1 12% seems excessive and are urging a look at alternative ways to meet funding needs. Perhaps a reduction in operating costs or at least spreading out the increase over a longer period of time.

3 comments for your consideration:

1) the meter size should not affect the cost for the first 1000 gals of water use. Currently and in the proposed funding, there is a significantly higher charge for those of us with 1 " pipes which are required for indoor sprinklers. This unfairly penalizes newer residents who are required to have indoor sprinklers. I suggest charging the same for all residential units for the first 1000 gallons of water use. It seems all water costs should be related to

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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use.

2) the next commodity charge which increases as water consumption increases is an improvement as it should discourage excessive use of water.

3) information about water use by each residential unit should be available to everyone and well publicized. There is a growing sense in AZ that we should be planting drought tolerant landscape and conserving this precious resource, yet some people still water landscape excessively. If water use was made public, some residents would be appropriately ashamed. Peer pressure could work to save water.

Thank you for considering these suggestions.

Sincerely,  
Norm & Linda Sunstad  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Comments entered for the record and docketed in Docket No. W-02192A-09-0531

\*End of Comments\*

Date Completed:

Opinion No. 2010 - 85027

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