



0000107337

ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

47
CD

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85045

Date: 2/16/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mrs. Gary Last: Heiser

Account Name: Mrs. Gary Heiser Home:

Street: Work:

City: Rio Rico CBR:

State: AZ Zip: 85648 is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd Contact Phone:

Nature of Complaint:

***** WS-02676A-09-0257 *****

Customer sent the following -

A 111.36% Increase in the water rate is absurd. Santa Cruz County is a "poorer" county and folks can not afford a water bill that will be more than double. We have a high unemployment rate also. If an increase in the water fee is necessary, it needs to be drastically less than 111.36%. Liberty Water can tighten their "belts" like everyone else.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 2/16/2010

Opinion No. 2010 - 85045

Arizona Corporation Commission

DOCKETED

FEB 17 2010

DOCKETED BY

MM

RECEIVED
CORP COMMISSION
DOCKET CONTROL
FEB 17 A 11:52