

W-01303A-09-0343
SW-01303A-09-0343



0000107196

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84755 Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Howard Last: Voigt

Account Name: Howard Voigt Home: (000) 000-0000

Street: Work:

City: Sun City CBR:

State: AZ Zip: is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone: ()

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Arizona Corporation Commission

DOCKETED

FEB - 5 2010

1
Sun City, AZ 85351

Jan 31, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

DOCKETED BY *MS*

RECEIVED
2010 FEB - 5 1 P 3: 53
AZ CORP COMMISSION
DOCKET CONTROL

Reference: Arizona-American Water Company, Inc.
Docket Numbers: W-01303A-09-0434, SW-01303A-09-0434
Rate Consolidation and increase

Dear Sirs,

I am a 75 year old senior living on a fixed income. I chose to purchase a home in Sun City because of its low cost of living.

That low cost of living is being eroded away by electrical, communications and water rate increases.

As I understand Arizona-American Water's rate increase request, they want to consolidate rates across a number of Sun City's neighboring communities with Sun City. Since, Sun City's water mostly comes from deep

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

wells it requires very little treatment. However other communities require considerably more treatment. Grouping Sun City with others will require us to subsidize the other communities water treatment.

Please vote against the consolidation and the water rate increase.

Thank you.
Sincerely,
Howard Voigt
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84755

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84752 Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Wanda **Last:** Truckenbrod

Account Name: Wanda Truckenbrod **Home:** (000) 000-0000

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:** ((

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Feb 1, 2010

To Whom It May Concern:

My husband took a 9% cut in his pension this year, 9% next two years (2011+2012 and most of your Sun Citizens are on fixed incomes. I think it is unfair to ask us to pay for water for third parties which would drastically increase our bills while our incomes are decreases.

Wanda Truckenbrod

Sun City, AZ 85351

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84752

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84734

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Glenda N. Last: Zvara

Account Name: Glenda N. Zvara

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: {

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

I oppose this increase, my husband and I are residents of Sun City, AZ. We are retire and live on very little income. Increasing the water rates will be a harsh decrease to our already limited income.
End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84734

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84739 Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Eleanor Last: Heckendom

Account Name: Eleanor Heckendom Home:

Street: Work:

City: Sun City CBR:

State: AZ Zip: ☿ Is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone: ()

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Sun City rates should be figured separately from Sun City West or any other city. Residents buy houses in Sun City after figuring the costs of living here, and having us consolidated with any other city will affect whether we can afford to live here and continue living independently.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84739

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2010 - 84742

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84747

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** George C. **Last:** Hallam

Account Name: George C. Hallam

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:**

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

THIS IS LUDICROUS TO EXPECT SENIORS AND OTHERS TO TOLERATE THIS BEAUROCRATICE MUMBO JUMBO TO INCREASE RATES TO PAD THE POCKETS OF SCHEMING COMPANIES TO ROB INDIVIDUALS TO INCREASE THEIR PROFITS. LETS HEARSOME JUSTIFICATION THAT COSTS TO PROVIDE THESE SERVICE HAVE INCREASED TO JUSTIFY SUCH INCREASES.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84747

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84749

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: William A. Last: Reed

Account Name: William A. Reed

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

I am against both of these dockets. We should not have to support other locations with our payments. Your staff should not allow a 27.7% rate hike for water not the 40.8% hike for wastewater. We Sun Citians should not have to support the rest of the Valley. That only happens in Russia.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84749

W-01303A-09-0343
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84757

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Willa O. **Last:** Hart

Account Name: Willa O. Hart

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** (

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Jan 31, 2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Re: Arizona-American Water Company, Inc.
Docket Numbers: W-01303A-09-0343, SW- Same numbers
Attention to Rate Consolidation and Increase

Attention: Kris Mayes: Please, Sun City has been my home since 1979, I am distressed the above name water company proposes to "bundle" our area into geographical districts, requesting an increase that will put many of our residents in dire straights. Please don't let this happen. I have admired your service for many years.

Sincerely
Willa O Hart

Sun City, AZ 8
End of Complaint

Utilities' Response:

N/A
End of Response

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Carmen Madrid.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84757

W. 01303A-09-0343
SW. 01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84715

Date: 2/3/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Victor C. Shoaff**

Account Name: Victor C. Shoaff

Home:

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

There is no legitimate reason for Sun City water customers to subsidize water customers in other cities or towns. What are you people doing wasteing taxpayers monies coming up with such schemes?

We just had a very largè rate increase in 2009 on both water a wastewater rates. Arizona American has made no additional investments to justify any increase. Greed is not justification for a rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

File Closed

End of Comments

Date Completed: 2/3/2010

Opinion No. 2010 - 84715

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Thank you,
Donald Krause
Lois Krause
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84730

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84758

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84756

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Victor A. & Bonnie L. Werlinger

Account Name: Victor A. & Bonnie L. Werlinger

Home: (000) 000-0000

Street:

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Arizona Corporation Commission
Consumer Services Section
Phoenix, AZ 85007

Re: Arizona-American Water Co., Inc.
Docket Numbers: W-01303A-09-0343, SW-01303A-09-0343
Re: Rate Consolidation and Increase

As homeowners in Sun City, we variously oppose the consolidation of water rates on a regional basis which would hike our water rates by 28 percent and our wastewater rates by 41%. Currently, water rates are expensive for all of Arizona Americans geographical district, reflecting the different costs to serve each area. Sun City has some of the best water in the state, but if bundling of regions occurs, treatment cost would rise in Sun City to make-up for additional treatment process required in other communities.

We are eighty years of age and with no increases in Social Security and with a small pension with no increases, it makes it difficult to pay our household expenses.

We respectfully ask each member of the commission to disapprove the consolidation of water rates or a regional basis.

Sincerely,
Victor A. Werlinger
Bonnie L. Werlinger

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84756

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax: (520) 622-7777

Priority: Respond Within Five Days

Opinion No. 2010 84754

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Tom & Ginny Watson**

Account Name: Tom & Ginny Watson

Street:

City: Sun City

State: AZ **Zip:** 85351

Home:

Work:

CBR:

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone: (520) 622-7777

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Arizona-American-Water Company, Inc
Docket #'s W-01303A-09-0343; SW-01303A-09-0343
Re: Rate Consolidation & Increase

Gentlemen:

We oppose your proposed "Bundling" of regions in order to average the costs. This will greatly impact the residents of Sun City, AZ with higher costs, carrying the expenses of other inefficient geographical regions.

This is typical socialistic logic to spread the wealth, and dis-incentive other regions to become more efficient or more conservative with their water usage.

The Sun City RCSC is a non-profit organization that serves and is funded by the retired residents of Sun City.

Please table this proposal.

Regards-
Tom & Ginny Watson

Sun City, AZ 85351

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84754

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84737

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Sandra S. **Last:** Ferrara

Account Name: Sandra S. Ferrara **Home**

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** 85351 **is:** E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

As a resident of Sun City since 1985 I feel that this rate increase is unnecessary. Most of us are on fixed incomes with little or no increases. This increase will effect everyone in Sun City as we are cooperative and a non profit organization funded by it's resident's I am adamantly opposed to this consolidation and increase.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84737

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: _____

Fax: _____

Priority: Respond Within Five Days

Opinion No. 2010 84741

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Mary Jane **Last:** Baumgarten

Account Name: Mary Jane Baumgarten

Home: _____

Street: _____

Work: _____

City: Sun City

CBR: _____ ja

State: AZ **Zip:** 85351

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: _____

Contact Phone: _____

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

The folks of Sun City and your service area are the most conservative people in the Phoenix area. Many are women living alone and living on small incomes. These folks do not have the ability to pay more for the water that they are currently using.

In addition, many of the condo areas do not have all of their water bills consolidated and are paying higher then needed for sewer and separate water meters.

An increase of any amount would be a hardship on the people that live here.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/4/2010

Opinion No. 2010 - 84741

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (602) 974-3300

Fax: (602) 974-3300

Priority: Respond Within Five Days

Opinion No. 2010 84746

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Felicia **Last:** Cochran

Account Name: Felicia Cochran

Home: (602) 974-3300

Street: 10000 W. Camelback Rd., Suite 1000

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Trish Meeter

Contact Phone: (602) 974-3300

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. Sun City

It is unfair to lump groups together that raises the rates for some or the users, while lowering others. We here in Sun City would be disadvantaged twice; once on our own bills, and once on the bills of the Recreation Centers of Sun City which increases would be passed on to us.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter

End of Comments

Date Completed: 2/4/2010

Opinion No. 2010 - 84746

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion **No.** 2010 **84748** **Date:** 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Michael S. **Griffin**

Account Name: Michael S. Griffin **Home:** (

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** 85351 **is:** E-Mail

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

I oppose the idea of utility consolidation in the Sun Cities.

Just from the standpoint of water usage, the almost total lack of grass yards requiring irrigation (grey water) should be a consideration when combining area households that do have grass/outside irrigation needs.

The Sun Cities have had historically low water/sewer rates and we want to keep them!

We DO NOT want to be consolidated/bundled, so as to be averaged into a single rate, as this would be detrimental to the Sun Cities.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/4/2010

Opinion No. 2010 - 84748

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: _____

Fax: (____) _____

Priority: Respond Within Five Days

Opinion No. 2010 84751

Date: 2/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Gabrielle & Werner **Last:** Krueger

Account Name: Gabrielle & Werner Krueger

Home:

Street:

Work:

City: Sun City

CBR: _____ il.

State: AZ **Zip:** 85351

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone: _____

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Re: Rate Consolidation and Increases

We residents who live in Sun City are a non-profit organization who can ill-afford this level of increase in the cost of our water and wastewater treatment. Most of us live o fixed incomes that do not keep pace with this enormous increase in our cost of living.

Even in the present downturn, many elderly people are already unable to fix up and sell their homes in order to be cared for in their final years. To increase our water 27.7% wastewater 40.8% will adversely impact these people who are just barely managing and will create even more vacant homes in this community.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/4/2010

Opinion No. 2010 - 84751

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (602) 971-2570

Fax: (602) 971-2570

Priority: Respond Within Five Days

Opinion No. 2010 84722

Date: 2/3/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Jody M. **Last:** Ryan

Account Name: Jody M. Ryan

Home:

Street: [Redacted]

Work:

City: Sun City

CBR:

State: AZ **Zip:** 85351

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

I am totally opposed to the rate increase being requested by The Arizona American Water Company. I can't believe that with the current economic situation of our country right now that they would even think of requesting a rate increase. Those of us living in Sun City can little afford to spend more on utilities when the price of medical care, gas and groceries continues to rise every day. Please do not approve this rate increase.

Jody M. Ryan

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

Docket Numbers W-01303A-09-0343, SW-01303A-09-0343

REFERENCE: ARIZONA AMERICAN WATER COMPANY, INC. - Sun City

Noted and filed in Docket Control by Trish Meeter.

End of Comments

Date Completed: 2/3/2010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2010 - 84722
