

W.01303A.09.0343  
SW.01303A.09.0343



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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
RECEIVED  
UTILITY COMPLAINT FORM**

47  
CD

**Investigator:** Guadalupe Ortiz

**Phone:**

2010 FEB -5 P 3: 53

**Fax:**

**Priority:** Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

**Opinion No. 2010 84712**

**Date:** 2/3/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Barbara **Last:** Odle

Arizona Corporation Commission  
**DOCKETED**

**Account Name:** Barbara Odle

**Home:**

**FEB - 5 2010**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

DOCKETED BY  
[Signature]

**State:** AZ **Zip:**

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

REFERRED FROM CHAIRMAN MAYES OFFICE (SENT TO ALL COMMISSIONERS):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

From: Barbara Odle [mailto:.....]  
Sent: Monday, February 01, 2010 12:39 PM  
To: Utilities Div - Mailbox; Kristin Mayes; Mayes-WebEmail; Gary Pierce; Pierce-Web; Sandra Kennedy; Kennedy-Web; Paul Newman; Newman-Web; rstump@azcc.gov; Stump-Web; azrates@amwater.com; cfraulob@azruco.gov  
Subject: Public Comment on Rate Consolidation and Increases

**PUBLIC COMMENT**

Utility Name: Arizona-American Water Co. Inc. Date: 02/01/2010  
Address: Phone: ( )  
Docket Name: Rate Consolidation and Increases  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Position: Con  
e-mail Address: ---

The elderly have already taken a big hit with the economy over the past couple of years. Now you are trying to hit us again. Please do not pass this Consolidation and Increase.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

AMG

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Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

Date Completed: 2/3/2010

Opinion No. 2010 - 84712

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84781**

**Date:** 2/5/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Dale and Patsy

Remala

**Account Name:** Dale and Patsy Remala

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ      **Zip:**

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

To: Arizona Corporation Commission, Consumer Services  
1200 W. Washington St.  
Phoenix, AZ 85007

Date: February 1, 2010

Re: District Consolidation and Rate Increases

TO WHOM IT MAY CONCERN

As a resident of Sun City, AZ, I protest the district consolidation and the 27.7% increase in water rates and the 40.8% increase in wastewater as proposed by the Arizona- American Water Company, Inc.

My Name and information is as follows:

Dale and Patsy Remala

END OF COMPLAINT

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/5/2010**

**Opinion No. 2010 - 84781**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84771**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Paul G. **Last:** Meeden

**Account Name:** Paul G. Meeden

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:** 85373

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343  
2/1/2010

Paul G. Meeden

Sun City, AZ

Phone:

Email: .

Docket you wish comment on: Proposed increase in water and waste water rates  
Case or Utility Name: Arizona-American Water Company, Inc.  
Docket Number: W-01303A-09-0343  
Position on Docket: Con

I am writing to express strong opposition to the rate consolidation and increases proposed by Arizona-American Water Company, Inc., in docket numbers W-01303A-09-0343 and SW-01303A-09-0343. To ask for large increases on the heels of a very substantial increase in water rates last year is unconscionable, especially with the economic climate we are now experiencing. I am urging all Commission members to turn down this out-of-bounds request. Thanks very much for your consideration.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/4/2010**

**Opinion No. 2010 - 84771**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Guadalupe Ortiz

**Phone:** 602-974-6000

**Fax:** 602-974-6000

**Priority:** Respond Within Five Days

**Opinion No. 2010 84778**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** John & Susan **Last:** Zwiernik

**Account Name:** John & Susan Zwiernik

**Home:** 602-974-6000

**Street:** 10607 W. Bayside Rd.

**Work:** 602-974-6000

**City:** Sun City

**CBR:** 0.00

**State:** AZ **Zip:** 85351

**is:** 0.00

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** John & Susan Zwiernik

**Contact Phone:** 602-974-6000

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-03432/2/10

Sun City, AZ 85351

Feb. 1, 2010

Dear Sir/Madam:

Our names are John & Susan Zwiernik of 10607 W. Bayside Rd., Sun City, AZ 85351. Our phone # is 602-974-6000. Our email address is john.zwiernik@sun-city.com

Utility Name: Arizona-American Water Co., Inc.  
Docket #'s W-01303A-09-0343, SW-01303A-09-0343  
Re: Rate Consolidation and increases.

The Arizona-American Water Co., Inc. is seeking your approval to consolidate water rates on a regional basis in addition to hiking water in Sun City by nearly 28% and wastewater rates by nearly 41%.

We are against both of these proposals. Consolidating water rates on a regional basis will raise our rates. We think the way it is now makes more sense as this system reflects the differing cost to serve each geographic area. Why change a system that is fair?

The proposal on increasing water rates 27.7% is way out of line. In these economic times residents of Sun City aren't getting raises in their income. Many are living on Social Security and barely making it. How can a 27.7% increase be justified?

The proposal to increase wastewater rates 40.8% is ridiculous! How can that large of an increase be fair?

Please consider the hardships these rate increases would cause our retired residents. We are counting on you

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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to be fair.

Thank you,  
Susan Zwiernik  
John Zwiernik  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/4/2010**

**Opinion No. 2010 - 84778**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84770**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Robert & Ellen **Last:** Pena

**Account Name:** Robert & Ellen Pena

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:**

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

2/2/10

Arizona Corporation Commission  
Consumer Services Section  
Re: Rate Consolidation and Increases

I am writing to you, to please not allow a rate consolidation and increase at this time, as asked for by Arizona-American Water Company. Docket Number: W-01303A-09-0343 and SW-01303A-09-0343.

Our HOA has raised our dues twice within two months for a total of \$17.00 more a month. With no increase in our social security checks, it is getting harder everyday to make ends meet. Thank you, for your consideration.

Robert & Ellen Pena

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/4/2010

Opinion No. 2010 - 84770

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84774**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Lois **Last:** Johnson

**Account Name:** Lois Johnson **Home**

**Street:** **Work:**

**City:** Sun City **CBR:**

**State:** AZ **Zip:** **is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:** **Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-03432/2/10

2/2/10

Consumer Services,

I am not for the rate increase of water following.  
Water Company Inc  
Docket #'s W-01303A-09-0343, SW-01303A-09-0343

Thank you  
Lois Johnson

Sun City, AZ ;  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed:** 2/4/2010

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Opinion No. 2010 - 84774

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:** (

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84773**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** **Marcus & Carole Olson**

**Account Name:** Marcus & Carole Olson

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:** 85373

**is:**

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**Utility Company:** **Arizona - American Water Company**

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

February 2, 2010

Marcus & Carole Olson

Sun City, AZ

Phone:

Email:

Docket you wish to comment on: Rate Consolidation and Increase  
Docket Number: W-01303A-09-0343 & SW-01303A-09-0343  
Case or Utility Name: Arizona-American Water Company, Inc.  
Position on Docket: Con

We feel that rate consolidation is not in the best interest of Sun City because of the quality of our water vs some other water districts. We should not be penalized for having good quality water by having to pay higher rates to treat the water in other districts when our water does not require that same higher level of treatment. Most Sun Citian's are living on fixed incomes, some are even declining incomes and many of Sun City's 40,000 residents are simply living on Social Security and little else, if anything. The rate increases that are being requested (27.7% & 40.8%) would be harmful to all residents and devastating to these residents. At this time the economy, local, and national, does not warrant these increases to the consumer. We ask that this application by Arizona-American Water Company, Inc. be denied. Thank you for your consideration.

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/4/2010**

**Opinion No. 2010 - 84773**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2010 84776**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Donna

Eklund

**Account Name:** Donna Eklund

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:**

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-03432/2/10

2/2/2010

Donna Eklund

Sun City, AZ

Phone: \_\_\_\_\_

Email:

Docket you wish to comment on: W-01303A-09-0343 and SW-01303A-09-0343

Docket Number: W-01303A-09-0343 and SW-01303A-09-0343

Case or Utility Name: Arizona-American Water Company, Inc.

Position on Docket: Con

Rate consolidation has no advantage to Sun City Residents. We have good water at a reasonable rate. Consolidation will raise the rates and not improve our water quality. Sun City residents should not have to pay the cost of treating the water in other areas. Sun City is a non-profit organization that serves the 27,931 residents of Sun City. The residents will be hit with increases in water and waste water and also by the increase to RCSC, which will be passed on in annual property assessments.

In the current economy to increase rates on water and waste water to residents on fixed incomes is not acceptable.

\*End of Complaint\*

**Utilities' Response:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/4/2010**

**Opinion No. 2010 - 84776**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84777**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Dianne

Ramentol

**Account Name:** Dianne Ramentol

**Home:** (000) 000-0000

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ      **Zip:** {

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-03432/2/10

2/1/2010

Dianne Ramentol

Email:

Docket you wish to comment on: Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

Case or Utility Name: Arizona-American Water Company, Inc

Position on Docket: Con

This is small community that is very responsible regarding water and usage- Also we are a fixed income community that has learned throughout our lifetime to be careful and frugal but, with medicines and Doctors, and the costs of food we cannot afford another increase, additional and unnecessary cost. Please listen to our very knowledgeable and responsible governing board and reconsider this action.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/4/2010

Opinion No. 2010 - 84777

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:** ( ) - -

**Fax:** ( ) - -

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84775**

**Date:** 2/4/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Elmer D. & Beverly J. Bruner

**Account Name:** Elmer D. & Beverly J. Bruner

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ Zip:

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-03432/2/10

2/10/2010

□

Elmer D. & Beverly J. Bruner

Phone:

Email:

Docket you wish to comment on: Rate Consolidation & Increase  
Docket Number: W-01303A-09-0343 & SW-01303A-09-0343  
Case or Utility Name: Arizona-American Water Company, Inc.  
Position on Docket: Con

We are opposed to the rate consolidation and increase proposal.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/4/2010

Opinion No. 2010 - 84775

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84783**

**Date:** 2/5/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** KENNETH L. and BO HEMPHILL

**Account Name:** KENNETH L. and BONNIE J. HEMPHILL

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ Zip:

**is:**

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**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

KENNETH L. HEMPHILL  
BONNIE J. HEMPHILL

February 1, 2010

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St.  
Phoenix, AZ 85007

I am writing to express my opposition to the rate increase for water and consolidation for the Sun City area.

The consolidation of geographical districts and cost averaging to the communities will be a detriment to the retired people of Sun City. The people of Sun City use less water than families and live on a fixed income. To group together with other family type communities would be completely unfair to: Sun City people. I do not feel we should bare the burden of people who can not nor will not conserve water. I feel that there is other ways to solve these problems and it is not consolidation of districts.

My wife and I are against Arizona American Water Co., Inc., regarding rate consolidation and water rate increases.

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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Docket # W-01303A-09-0343 and  
Docket # SW-01303A-09-00343

Sincerely,

Kenneth L. Hemphill  
Bonnie J. Hemphill  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/5/2010**

**Opinion No. 2010 - 84783**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Guadalupe Ortiz

**Phone:** \_\_\_\_\_

**Fax:** \_\_\_\_\_

**Priority:** Respond Within Five Days

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**Opinion No. 2010 84784**

**Date:** 2/5/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** **Mary Lou Anderson** **Richard R. Ranson**

**Account Name:** Mary Lou Anderson-Richard R. Ranson

**Home:** \_\_\_\_\_

**Street:** \_\_\_\_\_

**Work:** \_\_\_\_\_

**City:** Sun City

**CBR:** \_\_\_\_\_

**State:** AZ **Zip:** \_\_\_\_\_

**is:** \_\_\_\_\_

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**Utility Company:** **Arizona - American Water Company**

**Division:** Water

**Contact Name:** \_\_\_\_\_

**Contact Phone:** \_\_\_\_\_

**Nature of Complaint:**

Correspondence Received - Opinion Opposed (Sun City Water District):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

Feb.2, 2010

Arizona-American Water Company, Inc.

Please be informed that my husband, Richard R. Ranson, and I are adamantly opposed to the proposed Sun City Water & Wastewater Rate Consolidation and Increase; Docket Numbers. W-01303A-09-0343 and SW-01303A-09-0343.

Sincerely,

Mary Lou Anderson-Richard R. Ranson

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/5/2010

Opinion No. 2010 - 84784

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**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 2/5/2010**

**Opinion No. 2010 - 84785**

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Guadalupe Ortiz

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No.** 2010 84714 **Date:** 2/3/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Mr. and Mrs. Richard Stewart

**Account Name:** Mr. and Mrs. Richard Stewart

**Home:**

**Street:**

**Work:**

**City:** Sun City

**CBR:**

**State:** AZ **Zip:**

**is:**

**Utility Company:** Arizona - American Water Company

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

REFERRED FROM CHAIRMAN MAYES OFFICE (SENT TO ALL COMMISSIONERS):

RE: Docket No. W-01303A-09-0343 and SW-01303A-09-0343

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From: Anne Randall Stewart [mailto:  
Sent: Friday, January 29, 2010 5:31 PM  
To: Kennedy-Web; Mayes-WebEmail; Newman-Web; Pierce-Web; Stump-Web  
Subject: VOTE NO TO WATER CONSOLIDATION

Utility Name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Re: Rate Consolidation and Increases

Dear Commissioners,

Sun City has great water rights. It is not beneficial to the Sun City seniors living on fixed income (some in the poverty level) to consolidate with surrounding communities that do not have comparable water rights. To do so will affect the watering costs for the Recreation Centers of Sun City, Inc., which has an active lien on our properties to pay their bills. What they pay is passed along to the homeowners. So, we would pay more for personal use and for watering the golf courses.

VOTE NO ON WATER CONSOLIDATION. Sun City should stand alone. Thank you for your consideration.

Sincerely,

Mr. and Mrs. Richard Stewart

Sun City, AZ

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

\*End of Comments\*

**Date Completed:** 2/3/2010

**Opinion No.** 2010 - 84714

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