

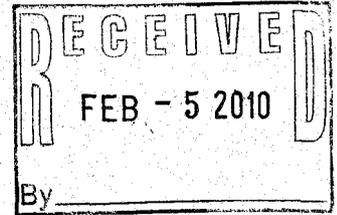
February 3, 2010

**ORIGINAL**



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RECEIVED



2010 FEB -5 1 A 11: 38

AZ CORP COMMISSION  
DOCKET CONTROL

Kristen Mayes, Chair  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, Arizona 85007

Subject: Docket Numbers W-01303A-09-0343 and SW-01303A-09-0343

Reference: Rate Consolidation and Increases

As residents of Sun City, Arizona, we are adamantly opposed to the application by Arizona-American Water Company and the proposal made by the Arizona Corporation Commission (ACC) staff to consolidate various geographic districts into one for the purpose of spreading costs, thereby leading to an exorbitant rate increase for the residents of Sun City.

Water treatment required by other districts is much greater than that required for Sun City as we have excellent water. Therefore, such a proposal is extremely unfair to Sun City residents. Sun City is a retirement community that is managed by a non-profit organization, Recreation Centers of Sun City (RCSC). RCSC funding comes from the residents of Sun City via annual property assessments. Not only will we have a huge increase in water costs for our individual properties, we will also have to pay extra assessments to the RCSC for their increased utility costs.

To have our rates increase by as much as 40% is unconscionable, considering that many of our residents on fixed incomes are already struggling as a result of our depressed economy.

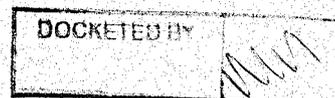
Please reconsider such an ill-advised plan.

Sincerely,

Harlan and Dortha Klaahsen  
10029 W. Denham Drive  
Sun City, AZ 85351  
Telephone: 623-875-6479  
e-mail: [dottieandharlan@aol.com](mailto:dottieandharlan@aol.com)

cc: Gary Pierce  
Sandra Kennedy  
✓ Paul Newman  
Robert Stump

Arizona Corporation Commission  
**DOCKETED**  
FEB - 5 2010



W-01303A-09-0343  
SW-01303A-09-0343

Jennifer Ybarra

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**From:** Redhatchats@aol.com  
**Sent:** Wednesday, February 03, 2010 3:14 PM  
**To:** Newman-Web  
**Subject:** Rate Consolidation and Increases

**Utility Name:** Arizona-American Water Company, Inc.  
**Docket Numbers:** W-10303A-09-0343 and SW-01303A-09-0343  
**Re:** Rate Consolidation and Increases

Dear Mr. Newman:

I am writing to express my concern about the above-mentioned Rate Consolidation and Increase proposal. I live in Sun City, and this proposal would affect my household two-fold. Not only would the water and sewer rates be increased for my household, the Recreation Centers of Sun City would also have its rates increased. Therefore, the RCSC would have to increase its annual property assessment to Sun City homeowners -- my household again. Please take into consideration the unique situation of Sun City and do not act on the Rate Consolidation and Increase Proposal.

Thank you.

Sincerely,

Beverly Thome  
18222 N. Organ Pipe Drive  
Sun City AZ 85373  
623-977-4022  
[redhatchats@aol.com](mailto:redhatchats@aol.com)

W 01303A-09-0343  
SW-01303A-09-0343

Jennifer Ybarra

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**From:** George Pfeiffer [grp3679@hotmail.com]  
**Sent:** Wednesday, February 03, 2010 12:32 PM  
**To:** Newman-Web  
**Subject:** water rate increase

Sometime in November Obama announced that the cost of living didn't go up and therefore there wouldn't be an increase to social security monthly checks. But that doesn't seem to stop the water company to increase their rates. I feel if the water company has a gripe they should take it up with the legislature and complain about the development that is going on that is causing more water usage. They should stop giving out building permits to the developers that build through out the county. Look at all the malls going up and housing developments going up and all the landscaping that goes with this. Since I moved here to Arizona all I have heard is that there is too many people moving here for the water to support. I guess that doesn't matter to state and local governments when you take in consideration the tax revenue this generates.

So far this year My Rec center fees here in Sun City West, have gone up, the condo association fee is going up, starting in March, fifteen dollars a month. That's fifteen dollars less in my food budget, plus the money the gas went up since the jerk in the White House said no cost of living for seniors. I think that was the signal for everyone else stick it to the seniors. You all a bunch of greedy pigs.

George Pfeiffer  
Sun City West,  
623 7343611 If you have any thing to say to try to tell me that I'm wrong.]  
I am not excepting excuses that goods and services have increased for you,  
because my have gone up and I don't have any poor slob to tax to get my losses  
back.

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W-01303A-09-0343  
SW-01303A-09-0343

**Jennifer Ybarra**

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**From:** Baxter Laporte & Linda Tatlock [baxter@total.net]  
**Sent:** Sunday, January 31, 2010 10:51 AM  
**To:** Stump-Web; Kennedy-Web; Mayes-WebEmail; Pierce-Web; Newman-Web  
**Subject:** VOTE NO TO WATER CONSOLIDATION

Utility Name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Re: Rate Consolidation and Increases

Dear Commissioners,

Sun City has great water rights. It is not beneficial to the Sun City seniors living on fixed income (some in the poverty level) to consolidate with surrounding communities that do not have comparable water rights. To do so will affect the watering costs for the Recreation Centers of Sun City, Inc., which has an active lien on our properties to pay their bills. What they pay is passed along to the homeowners. So, we would pay more for personal use and for watering the golf courses.

VOTE NO ON WATER CONSOLIDATION. Sun City should stand alone. Thank you for your consideration.

Sincerely,

Baxter Laporte & Linda Tatlock  
9948 W Cumberland Dr  
Sun City, AZ 85351-4554  
623-875-2545  
[tatlock@cox.net](mailto:tatlock@cox.net)

W-01303A-09-0343  
W-01303A-09-0343

Jennifer Ybarra

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**From:** THOMAS M KALE [kalesr@msn.com]  
**Sent:** Sunday, January 31, 2010 8:55 AM  
**To:** azrates@amwater.com; efraulob@azruco.gov  
**Cc:** Kristin Mayes; Gary Pierce; Sandra Kennedy; Paul Newman; rstump@azcc.gov; Mayes-WebEmail; Pierce-Web; Kennedy-Web; Newman-Web; Stump-Web  
**Subject:** rate consolidation and increases

DOCKET NUMBERS: W-01303A-09-0343 AND SW-01303A-09-0343

we are vehemently opposed to a rate consolidation and increase by bundling a group of geographical districts together. sun city has the best water in the state so this process is detrimental to us as we will help pay for costs in other districts to treat their water that our water does not require. our increases in sun city have been consistent and we want relief, not an added unnecessary increase.

please, for once, listen to the voice of the customer!!!!

thank you,

thomas and judith Kale  
10431 west sutters gold lane  
sun city az 85351

utility name: arizona-american water company, inc

W-01303A-09-0343  
SW-01303A-09-0343

Jennifer Ybarra

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**From:** Plancich Patricia [patplan@cox.net]  
**Sent:** Saturday, January 30, 2010 4:13 PM  
**To:** Newman-Web  
**Subject:** Rate Consolidation and increases

Docket Numbers : W-01303A-09-0343 and SW-01303A-09-0343

We are very apposed to the consolidation and increases in Sun City. We seniors are taking a hit from everywhere and are incomes have decreased. Please believe we are not all rich by far.

Utility Name: Arizona-American Water Company, Inc

Patricia and Gordon Plancich SR  
10332 W Salem DR  
Sun City, AZ 85351  
623-972-4773  
[patplan@cox.net](mailto:patplan@cox.net)

W-01303A-09-0343  
SW-01303A-09-0343

Jennifer Ybarra

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**From:** r hound [bestrockhound@yahoo.com]  
**Sent:** Saturday, January 30, 2010 3:25 PM  
**To:** Newman-Web  
**Subject:** Water Consolidation proposition for Sun City

We object vigorously to the proposition: Water Consolidation - Our vote is: NO.

Just why should we share our water with anyone else?

Respectfully,

Louis and Marie Kazal  
18215 Organ Pipe D r.  
Sun City, AZ 85373  
Docket # W-01303A-09-0343  
# SW-01303A-09-0343

W-01303A-09-0343  
SW-01303A-09-0343

Jennifer Ybarra

From: JAMES WEST [jwest823@msn.com]  
Sent: Saturday, January 30, 2010 4:59 AM  
To: undisclosed-recipients  
Subject: ACC approved 200% increase in water rate

ACC approved a 200% water charge increase in Sun City West by Arizona American Water.  
My Basic Service went from \$5 to \$15 a 200% increase.  
Per 1000 gallons went from 85¢ to \$2.41 a 200% increase.

My water usage was half as much this month and my charges doubled.

-----Current Water Charges-----		-----Current Water Charges-----	
Basic Service	5.87	Basic Service	14.80
Water Volume (\$.950000 x 4.00)	3.40	Water Volume (\$2.41000 x 2.00)	4.82
Groundwater Savings Fee	1.60	Groundwater Savings Fee	1.60
Groundwater Withdrawal Fee	.04	Groundwater Withdrawal Fee	.02
<b>Total water charges, Nov 10, 2009</b>	<b>10.91</b>	<b>Total water charges, Jan 12, 2010</b>	<b>21.24</b>

Monthly Arsenic recovery line item charge of \$6 to pay down plant construction cost was to be gradually reduced, however the \$6 was hidden so it can be kept at \$6 in perpetuity.

W-01303A-09-0343  
SW-01303A-09-0343

**Jennifer Ybarra**

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**From:** Joan Adair [jadair10@cox.net]  
**Sent:** Friday, January 29, 2010 5:37 PM  
**To:** Kennedy-Web; Mayes-WebEmail; Newman-Web; Pierce-Web; Stump-Web  
**Subject:** VOTE NO TO WATER CONSOLIDATION

Utility Name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Re: Rate Consolidation and Increases

Dear Commissioners,  
Sun City has great water rights. It is not beneficial to the Sun City seniors living on fixed income (some in the poverty level) to consolidate with surrounding communities that do not have comparable water rights. To do so will affect the watering costs for the Recreation Centers of Sun City, Inc., which has an active lien on our properties to pay their bills. What they pay is passed along to the homeowners. So, we would pay more for personal use and for watering the golf courses.

VOTE NO ON WATER CONSOLIDATION. Sun City should stand alone. Thank you for your consideration.

Sincerely,

Joan Adair  
16643 N. 103rd Avenue  
Sun City, AZ 85351-1148  
623-933-4609

W-01303A-09-0343  
SW-01303A-09-0343

**Jennifer Ybarra**

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**From:** Anne Randall Stewart [anne@annereport.com]  
**Sent:** Friday, January 29, 2010 5:31 PM  
**To:** Kennedy-Web; Mayes-WebEmail; Newman-Web; Pierce-Web; Stump-Web  
**Subject:** VOTE NO TO WATER CONSOLIDATION

Utility Name: Arizona-American Water Company, Inc.  
Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343  
Re: Rate Consolidation and Increases

Dear Commissioners,  
Sun City has great water rights. It is not beneficial to the Sun City seniors living on fixed income (some in the poverty level) to consolidate with surrounding communities that do not have comparable water rights. To do so will affect the watering costs for the Recreation Centers of Sun City, Inc., which has an active lien on our properties to pay their bills. What they pay is passed along to the homeowners. So, we would pay more for personal use and for watering the golf courses.

VOTE NO ON WATER CONSOLIDATION. Sun City should stand alone. Thank you for your consideration.

Sincerely,

Mr. and Mrs. Richard Stewart  
10526 W Tropicana Cir  
Sun City, AZ 85351-2218  
623-933-6192  
[anne@annereport.com](mailto:anne@annereport.com)

W-01303A-09-0343  
SW-01303A-09-0343

**Jennifer Ybarra**

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**From:** Bonnie Mirick [bmirick@gmail.com]  
**Sent:** Friday, January 29, 2010 11:17 AM  
**To:** Kristin Mayes; Mayes-WebEmail; Gary Pierce; Pierce-Web; Sandra Kennedy; Kennedy-Web; Paul Newman; Newman-Web; stemp@azcc.gov; Stump-Web  
**Subject:** Arizona-American Water Company Proposed rate Increases

Docket Numbers: W-01303A-09-0343 and SW-01303A-09-0343

These proposed actions of consolidations and rate increases are totally unfair and unrealistic for the people of Sun City. To consolidate means that we would be paying for the added expense in other areas than Sun City - why penalize the citizens of Sun City. And the Proposed rate increases are totally out of sight for people who live on fixed incomes as the citizens of Sun City do. I personally could not afford these types of increases in my water and waste bills.

Bonnie Mirick

W-01303A-09-0343  
SW-01303A-09-0343

## Arizona Corporation Commission Public Comment Form

### Step 1

*This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use the Consumers Services Assistance Form for complaints, inquiries or general inquiries.*

### Step 2

YOUR NAME Dale & Janice Caron	DATE 1/28/2001
ADDRESS, CITY, STATE AND ZIP 9438 W Brokenstone Dr	YOUR PHONE NUMBER (623) 297-6600
DOCKET YOU WISH TO COMMENT ON: W-01303A-09-0343 and SW-01303A-09-0343	DOCKET NUMBER
CASE OR UTILITY NAME American Water	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Dale@Eagle-Eye.US	

### Step 3

ENTER YOUR COMMENTS HERE:

We are writing to strongly object to both American Water Proposals, Combining of water districts and raising rates.

1. We here in Sun City, a retirement community, should not have to pay for other districts whose water needs better treatment. Combining water districts will make us pay more just like another increase.
2. It is also unfair to raise water rates by exorbitant percentages. It's bad enough you let APS raise their rates, but another major cost increase is very hard on retired folks.

Please take our age group and also a sense of fairness into consideration before allowing these dockets to be approved.

*If you need additional space for your comments, please use the continuation page below.*

### Step 4

*This form may be completed electronically, printed and mailed to:*  
 Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
 Phoenix, Arizona 85007;  
 or

*You may e-mail it as an attachment to:*  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

W-01303A-09-0343  
SW-01303A-09-0343

**Jennifer Ybarra**

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**From:** Lisa Gray [Lisa@lisagray.com]  
**Sent:** Thursday, January 28, 2010 3:33 PM  
**To:** Paul Newman  
**Cc:** Newman-Web  
**Subject:** NO!

Mr. Newman,

I am a resident of Sun City and am VERY concerned about the discussion of consolidating/bundling our services with others. And I'm also very concerned about the application for permanent revenue increases for Sun City water and wastewater. Their application requests a 27.7% increase in water and a 40.8% increase in wastewater. This is INSANE!

Both of these items would be detrimental to many, many Sun City Residents who live on fixed incomes. I urge you to vote NO on both of these issues.

Sincerely,

Lisa Gray  
Sun City Resident  
623.322.5101

W-01303A-09-0343  
SW-01303A-09-0343

February 1, 2010

Mr. Paul Newman  
Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington Street  
Phoenix, AZ 85007

RE: Arizona-American Water Company, Inc.,  
Docket Numbers: W-01303A and SW-01303A-09-0343  
Rate Consolidation and Increases

Dear Mr. Newman:

I am thankful the Recreation Centers of Sun City has informed the Sun City residents of the requested water and wastewater rate increase being requested by Arizona-American Water Company, Inc.

I am opposed to these increases for the following reasons:

- 
- I am opposed to businesses wanting increases when they have not learned how to live within their budget like the residents are having to do in this economy.
- Sun City water district should stand on its own and not be consolidated with surrounding cities.
- There is nothing wrong with the Sun City water. There is no reason for us to pay the costs for other districts to treat their water.
- With everyone cutting back out of necessity, I feel the water company should postpone ALL increases until the economy has recovered.
- I suspect these increases are desired because they want to give salary raises and purchase new vehicles.
- Those of us on Social Security did not receive a raise as of January 1, 2010, therefore, we do not have additional funds available for use.
- We have 21 single females living in our community and every one of us has to cut back in several areas, especially use of vehicles for volunteering and the giving of donations. We are learning how to live within our income and some would be in danger of losing their home if these requests are approved.
- Effective October 1, 2009, the Arizona Department of Administration began taking an additional \$143.84 from my pension check for medical coverage. I definitely don't have additional income to use for my own use and certainly not for anyone else.

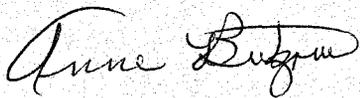
- Since we pay a yearly fee to the Recreation Centers of Sun City, any increases they incur will be passed onto the residents. As a result, we will end up paying twice. So many Sun City residents simply can't handle any additional costs.

I pray you will take a long hard look at the requests and asked lots and lots of questions. I know the water company will have lawyers representing them, however, some of us are learning how to be advocates for ourselves and our neighbors. Most of all we are finding it necessary to take care of each other in this economy in which we find ourselves. We can't afford lawyers to represent us so we must do it ourselves.

Once again, I ask that the Arizona Corporate Commission not approve the requested increases.

Thank you for taking time to read this letter. I know you have had other requests that take loads of your time. I personally feel that approval of this request would be detrimental to the lives of several Sun City residents.

Sincerely,



Annabelle (Anne) Butzow  
10815 W Kelso Dr  
Sun City, AZ 85351  
623-810-7679 (cell)