

W-02465A-09-0411
W-20453A-09-0412
W-20454A-09-0413
W-02465A-09-0414
W-20453A-09-0414
W-20454A-09-0414

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 84631 Date: 2/1/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: David B.

Wagner

Account Name: David B. Wagner

Home:

Street:

Work:

City: Hereford

CBR:

State: AZ Zip: 85615

is:

Utility Company. Liberty Water-Bella Vista Water Company, Inc.

Division: Water

Contact Name: Linda Byrd

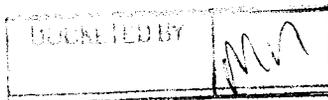
Contact Phone:

Nature of Complaint:

**** W-02465A-09-0411 ****

Arizona Corporation Commission
DOCKETED

FEB - 2 2010



AZ CORP COMMISSION
DOCKET CONTROL

2010 FEB - 2 1 A 9 47

RECEIVED

Customer sent the following -

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

To Whom It May Concern:

This letter references Docket Number W-02465A-09.-04 11.

Where is there, or can there be justification for a 32.79 percent rate increase? The average wage earner certainly doesn't typically get a 32.79 percent wage increase, So, where is the justification? To me, a 32.79 percent rate increase is almost unheard of.

Either this increase is just being requested in order for those of us who are in the Bella Vista water service area to end up being stuck into having to help pay for the repairs and other problems of the other water companies in the county; or, it's just straight up price gouging.

This appears to me to simply be a way of "jacking up" the increase request, knowing they wont get that much, in hopes of getting what they really want.

Also, why can't the meeting in June be held in the Sierra Vista area, instead of requiring all of those wishing to attend, to have to drive to Tucson? This is the affected area, not Tucson!

Sincerely,

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

David B. Wagner

Heretord, AZ 85615

cc: Liberty Water Company
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 2/1/2010

Opinion No. 2010 - 84631
