

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Depending on the recommendations of the Commission's Utilities Division Staff and the final decision by the ACC, it is my sincere wish that common sense will prevail and this request by BWC be summarily denied.

Sincerely,

Brian A. Billideau
Owner

Bellemont, Az.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/29/10 Response email to customer
January 29, 2010

RE: BELLEMONT WATER COMPANY

Dear Water Customer:

Your email regarding the Bellemont Water Company ("Bellemont") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Bellemont application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division

1/29/10
-----Original Message-----
From: Al Amezcua <Aamezcua@azcc.gov>
To: bbillideau@aol.com
Sent: Thu, Jan 28, 2010 4:43 pm
Subject: RE: Proposed Surcharge, Bellemont Water Company

Good afternoon Mr. Billideau,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I wanted to thank you for your quick response. Staff would like to speak with you tomorrow between 2:00 and 3:00 pm if possible. We would like to address your questions. Please let me know ASAP if you are available tomorrow between 2 and 3. Also provide me with a telephone number where you can be reached at.

Thank you,

Alfonso Amezcua
Arizona Corporation Commission
Utilities Division
Consumer Services

Aamezcua@azcc.gov

From:
Sent: Friday, January 29, 2010 9:38 AM
To: Al Amezcua
Subject: Re: Proposed Surcharge, Bellemont Water Company

Good Morning Mr. Amezcua,

Yes sir, I would be interested in speaking with you or members of the Commission staff. I will not be available today after noon as I have a very important medical appointment this afternoon. If possible with either yourself or your staff, I will be available between 11:00 a.m. and noon this morning at 623 551 4270, or we could arrange for a time next week.

I did receive a response from one of my tenants yesterday who said that if this surcharge were to be approved, he would make every effort to leave Bellmont as soon as possible. Of the five responses I've received from five other owners, we all agree that should this surcharge be approved, we will look into an alternative water source.

Thank you for your time,

Brian Billideau
End of Comments

Date Completed: 1/29/2010

Opinion No. 2010 - 84543

ARIZONA CORPORATION COMMISSION
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1/29/10 Response email to customer
January 29, 2010

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Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/29/2010

Opinion No. 2010 - 84547

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No. 2010 - 84550** **Date:** 1/29/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Scott **Esmeier**

Account Name: Scott Scooter Esmeier **Home:** (000) 000-0000

Street: **Work:**

City: Belmont **CBR:**

State: AZ **Zip:** 00000 **is:** Cellular

Utility Company: **Bellemont Water Co.**

Division: Water

Contact Name: Nona McClain

Contact Phone:

Nature of Complaint:

1/29/10

From: Scooter Esmeier [mailto:Scooter
Sent: Friday, January 29, 2010 9:37 AM
To: Al Amezcua
Subject: bellemont water company

I am in receipt of special notice for the possible rate increase. Schuff steel company has already put substantial monies into bellemont Water Company with building an additional tank, repair of the pumps and back up generator. This has greatly helped the overall users in the area. For all of the current users and Schuff to be subjected to paying for bellmonts expansion in the way of monthly surcharge is wrong. We currently pay one of the highest fees in Arizona for our water. I don't see were a new well will enhance the service we are currently getting and if the new well expands the ability of bellemount to add more customers than traditional methods to secure there financing should be done and not borne by the current users

Schuff is not in favor of this surcharge

Scott "Scooter" Esmeier
Vice President-Production
Schuff International

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

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January 29, 2010

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Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/29/2010

Opinion No. 2010 - 84550
