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ORIGINAL

**ARIZONA CORPORATION COMMISS.
UTILITY COMPLAINT FORM**

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Investigator: Brad Morton

Phone: 2010 JAN 27 A 11:40 **Fax:**

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2010 - 84470

Date: 1/26/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Wayne F. **Last:** Crane

Account Name: Wayne F. Crane **Home:** (000) 000-0000

Street: n/a **Work:**

City: Cochise **CBR:**

State: AZ **Zip:** 00000 **is:**

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: **Contact Phone:**

Nature of Complaint:

OPINION THROUGH CHAIRMAN MAYES

Arizona Corporation Commission
DOCKETED

JAN 27 2010

From: Wayne Crane [
Sent: Sunday, January 24, 2010 5:44 PM
To: Mayes-WebEmail
Subject: Funding for Cooperative Programs

DOCKETED BY

Commissioner Mayes:

I live in Cochise, Arizona, and am a member of Sulphur Springs Valley Electric Cooperative.

I wanted to write you regarding a couple of points.

I had been following the local newspapers' coverage of the banter regarding net metering (and delayed rebates) and the line extension in the Sonoita-Elgin area. Both lead me back to a point that I've very concerned with.

When it comes to paying for rebate programs or feasibility studies or other regulatory costs, it is the members who pay. I find it interesting that many of my neighbors have no idea that the money for the rebate program comes from a monthly assessment on each member's bill! Obviously the same is true for any other costs mandated by the Commission.

I have followed some of the hearings (listening when I can and reading newspaper follow-up stories).

To this point I have not heard an acknowledgement by the commission (or the cooperative for that matter) that every cost incurred will be picked up by the individual members on their monthly electric bills.

So in the case of the delay in rebate payments, I can understand someone being concerned that he/she will

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have to wait weeks/months before getting payments. Can that person understand that there are thousands of us who dutifully pay that surcharge each month to make the rebate possible in spite of not having an opportunity to take advantage of the very program we're all paying for?

I can understand someone being concerned about their view being obstructed by a few power poles (though I don't know how they can blame the cooperative when the cooperative purchased easements before the individuals built their homes). Can those individuals understand that each of us is paying for the upgrade and all the costs associated with continued outages and delays?

As a cooperative member I understand that each member deserves affordable, reliable electric power. I have no problem in helping to upgrade the system for members in Santa Cruz County given the current quality of their power reliability. After all, there are times when upgrades are made in my rural area and all the other members help pay for them. But there are mounting expenses that are coming about because a small group of individuals are blocking efforts by the cooperative to do its job as mandated by the Corporation Commission!

Please understand who ends up paying the bills and look out for us!

Thank you.

Wayne E. Crane
Cochise, Arizona
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion Docketed
End of Comments

Date Completed: 1/26/2010

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