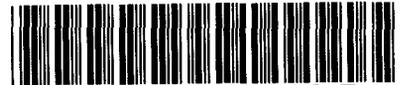


E-01575A-09-0453



0000106995

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Al Amezcua

Phone: 2010 JAN 27 A 11:40

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2010 - 84476 Date: 1/26/2010

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Meira Last: Stanger

Account Name: Meira Stanger Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner Contact Phone:

Nature of Complaint:

From: Kar Stanger [mailto:
Sent: Saturday, January 23, 2010 8:00 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web
Subject: Sulphur Springs Valley Electric Coop

I want you to know that SSVEC is an important part of my town. I support most of what they do.

Thank you,

Meira Stanger
Cases: E-01575A-09-0453 & E-01575A-08-0328

Please reference Opinion no. 84475, this is the other opinion filed by the customer.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/26/10 Comments noted and docketed for the record.

January 26, 2010

RE: SULPHUR SPRINGS VALLEY ELECTRIC COOPERATIVE, INC.

Dear SSVEC Customer:

Arizona Corporation Commission

DOCKETED

JAN 27 2010

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Your email regarding the Sulphur Springs Valley Electric Cooperative, Inc. ("SSVEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SSVEC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84476

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 84481

Date: 1/26/2010

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: **First:** Tim **Last:** Charley

Account Name: Tim Charley

Home:

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ **Zip:** 00000

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner

Contact Phone:

Nature of Complaint:

From: Tim Charley [mailto:
Sent: Saturday, January 23, 2010 4:30 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Stump-Web; Kennedy-Web
Subject: Sonoita 69KV transmission line

I am a registered voter and am writing to you on behalf of the following cases being heard by the Arizona Corporation Commission: E-01575A-09-0453 and E-01575A-08-0328. It seems absurd to me that these cases are being battled in the newspapers of our local communities.

I find it difficult to believe you are holding up the progress of the proposed 69KV line in the Sonoita area because a small number members have complained. These members knowingly, or should have known when they bought their property with these easements in place or agreed to after they purchased said property. That's part of the reason one uses a title company when purchasing property. This postponement and subsequent studies have cost SSVEC cooperative members a significant amount of money...and I don't think I need to remind you that we are a relatively poor rural area. It is time to stop wasting money and get the line built as soon as possible. Do you even have jurisdiction in this area or are you trying to flex your muscle? SSVEC, the ACC staff, and an independent third party study have all looked at the same evidence and drawn the same conclusion it is time to stop wasting SSVEC's money and my money and get started on building the line now.

SSVEC has done a good job of trying to find the best solution for the Sonoita line, a judgment confirmed by the ACC's own staff, the administrative law judge, and the third party study. They are a valued part of the community and a good cooperative that is responsive to the needs of members. SSVEC serves our community in many ways; building solar collection sites at all schools in their service area, sending high school students to a Washington Youth Tour, and funding 20 scholarships a year.

Stop dilly-dallying around. It's time to stop wasting our money and build the line!!!

Tim Charley

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/26/10 Comments noted and docketed for the record.

January 26, 2010

RE: SULPHUR SPRINGS VALLEY ELECTRIC COOPERATIVE, INC.

Dear SSVEC Customer:

Your email regarding the Sulphur Springs Valley Electric Cooperative, Inc. ("SSVEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SSVEC application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84481

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

To the best of our knowledge and experience, SSVEC operates in an open and honest environment and listens to its members. SSVEC is now and always has been a reliable, honest and reputable cooperative and clearly it is time to stop wasting money and get the line built as soon as possible. As our elected commissioners, we feel it is your job to support the large majority of SSVEC members or it soon will be time to look for new commissioners who will support the electorate.

Sincerely,

Robert and Pamela Donahue

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

January 26, 2010

RE: SULPHUR SPRINGS VALLEY ELECTRIC COOPERATIVE, INC.

Dear SSVEC Customer:

Your email regarding the Sulphur Springs Valley Electric Cooperative, Inc. ("SSVEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SSVEC application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84485

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No. 2010 - 84483** **Date:** 1/26/2010

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: **First:** **Last:**
Telly Stanger

Account Name: Telly Stanger **Home:** (000) 000-0000

Street: n/a **Work:** (000) 000-0000

City: n/a **CBR:**

State: AZ **Zip:** 00000 **is:** E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner

Contact Phone:

Nature of Complaint:

From: Telly Stanger
Sent: Saturday, January 23, 2010 6:18 PM
To: Mayes-WebEmail
Subject: Cases: E-01575A-09-0453 & E-01575A-08-0328

Dear Commissioner Mayes,

I am sending this e-mail to you to communicate my satisfaction with Sulphur Springs Valley Electric Cooperative (SSVEC) and my displeasure with the Arizona Corporation Commission (ACC). I believe that SSVEC communicates well with it's owner members the issues the cooperative is facing, their financial well-being, and current issues in the industry that ultimately affect us as members. They have done this with the issues of the Sonoita line that they have been trying to build to provide quality electrical service to the customers in that area. I am displeased with the ACC and their demands of SSVEC, especially at the cost of the cooperative's entire membership. It proves that the commission is more interested in its' political aspirations than the majority of a utilities customers. This is proven in the fact that the ACC knew from the beginning of this debacle that it had no jurisdiction in the matter, yet exercised a heavy hand to show some sort of authority.

SSVEC is a valued member of the communities in which it serves. They contribute to local charitable causes, and help young people, and those in current need to a new start in their lives. As with any utility, I understand that there are people that will never be happy, for whatever reason. Overall, I believe that with the rising costs of electricity and all energy, for that matter, we still are being treated fairly with the rates that SSVEC provides us with. They have always been willing to help when it's been needed, answer questions honestly when asked, and provide support and charity in many cases.

In the end, I believe that the few anti-supporters of the Sonoita line and the ACC will look quite sheepish due to the demands they have imposed on the Cooperative and the fact that they have proven SSVEC correct from the beginning. It's wrong that a government entity should impose such demands on a member owned utility without considering everyone that pays.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

January 26, 2010

RE: SULPHUR SPRINGS VALLEY ELECTRIC COOPERATIVE, INC.

Dear SSVEC Customer:

Your email regarding the Sulphur Springs Valley Electric Cooperative, Inc. ("SSVEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SSVEC application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84483

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion **No. 2010 - 84484** **Date:** 1/26/2010

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: **First:** Karina **Last:** Stanger

Account Name: Karina Stanger **Home:** (000) 000-0000

Street: n/a **Work:** (000) 000-0000

City: Willcox **CBR:**

State: AZ **Zip:** 00000 **is:**

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner **Contact Phone:**

Nature of Complaint:

-----Original Message-----

From: Kar Stanger

Sent: Saturday, January 23, 2010 7:48 PM

To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web

Subject: Cases: E-01575A-09-0453 & E-01575A-08-0328

Dear Corporation Commissioners:

I am writing to let you know that I support what SSVEC is trying to do with the line in Sonoita. I find it unfair that the coop members have to keep paying for the few in Sonoita who keep making this issue so costly and time consuming. I appreciate the due diligence that SSVEC has taken in this matter and the fact that they paid a 3rd party to make sure they were proceeding appropriately.

I also appreciate many other things that SSVEC has done, including helping students earn scholarship and opportunities to visit Washington DC. I think it's great that they help the community by sponsoring the Science and Engineering Fair as well. SSVEC is a leader in my community and although it is not perfect (I'd like to see lower rates and more breaks for the farmers), it is a well run company with the coop members best interests at heart.

I lend them my support at this time and ask you to do the same.

Thanks and Sincerely,
Karina Stanger, Willcox, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

January 26, 2010

RE: SULPHUR SPRINGS VALLEY ELECTRIC COOPERATIVE, INC.

Dear SSVEC Customer:

Your email regarding the Sulphur Springs Valley Electric Cooperative, Inc. ("SSVEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SSVEC application.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84484
