

E-01575A-08-0328



0000106992

ORIGINAL

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

47
09

Investigator: Al Amezcua

Phone: 2010 JAN 27 | A 11: 36 |

Fax: -----

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2010 - 84475

Date: 1/26/2010

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: Meira

Last: Stanger

Account Name: Meira Stanger

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner

Contact Phone:

Nature of Complaint:

From: Kar Stanger [mailto:
Sent: Saturday, January 23, 2010 8:00 PM
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web
Subject: Sulphur Springs Valley Electric Coop

I want you to know that SSVEC is an important part of my town. I support most of what they do.

Thank you,

Meira Stanger
Cases: E-01575A-09-0453 & E-01575A-08-0328

Please reference Opinion no. 84476, this is the other opinion filed by the customer.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/26/10 Comments noted and docketed for the record.

January 26, 2010

RE: SULPHUR SPRINGS VALLEY ELECTRIC COOPERATIVE, INC.

Dear SSVEC Customer:

Arizona Corporation Commission
DOCKETED

JAN 27 2010

DOCKETED BY

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Your email regarding the Sulphur Springs Valley Electric Cooperative, Inc. ("SSVEC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SSVEC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 1/26/2010

Opinion No. 2010 - 84475
