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**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2010 - 84469**

**Date:** 1/26/2010

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Jeannie **Last:** Norris

**Account Name:** Jeannie Norris

**Home:** (000) 000-0000 Corporation Commission

**Street:** n/a

**Work:** **DOCKETED**

**City:** Willcox

**CBR:** **JAN 26 2010**

**State:** AZ **Zip:** 00000

**is:**

**DOCKETED BY** [Signature]

**Utility Company:** Sulphur Springs Valley Electric Cooperative, Inc.

**Division:** Electric

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

OPINION THROUGH CHAIRMAN MAYES

From: Jeannie Norris  
Sent: Sunday, January 24, 2010 6:35 PM  
To: Newman-Web; Pierce-Web; Mayes-WebEmail; Kennedy-Web; Stump-Web  
Cc: Bruce Norris  
Subject: E-01575A-09-0453, E-01575A-08-0328 the Sonoita controversy.

**RECEIVED**  
2010 JAN 26 P 4: 15  
AZ CORP COMMISSION  
DOCKET CONTROL

SSVEC has done a good job of trying to find the best solution for the Sonoita line, a judgment confirmed by the ACC's own staff, the administrative law judge, and the third party study;

SSVEC is a valued part of the community and a good cooperative that is responsive to the needs of it's members and does a very good job of keeping in touch with us. We have confidence in the employees, management, and directors of SSVEC to serve us as reliably and affordably as possible, at least until these time and money wasters in Sonoita surfaced. It is time to stop wasting money and get the line built as soon as possible. Whatever happened to majority rule.

SSVEC has been a very intergral part of the community of Willcox, where we live. Several years ago in July there was a very severe microburst that did a tremendous amount of damage to the poles and lines and quite a few people were without power, some for several days. Not only did the linemen go above and beyond their call of duty, but their families and the rest of the SSVEC employees chipped in to help. The linemen worked non-stop for days to fix this situation and the rest of us fed these guys during that time. When Hurricane Katrina devastated the Gulf area, a number of our linemen and other personel volunteered to go out there and help all they could. And help they did, working in awful conditions with the humidity and conditions affecting their own comfort and safety.

Why did Chairman Mayes in Sierra Vista and the Administrative Law Judge in her ruling both say the ACC didn't have jurisdiction but then the ACC asserted jurisdiction anyway? This question deserves an answer.

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Now that SSVEC, the ACC staff, as well as the independent third party study have all looked at the same evidence and drawn the same conclusion it is time to stop wasting SSVEC's money and my money and get started on building the line now.

The negative statements made by opponents has distorted the view the commission has of SSVEC. SSVEC is a good cooperative, a good neighbor, and actively participates in helping our community. It donates to numerous charitable causes.

SSVEC supports our schools (20 scholarships a year, the Washington Youth Tour, and the Science Fair) which are paid from the SSVEC Foundation and not our rates. This support is more vital than ever as the state looks for more and more places to cut funds and it seems the schools are always a visible target, especially in this economic climate.

To the best of our knowledge and experience, SSVEC operates in an open and honest environment and listens to its members and it is our pleasure to inundate the ACC, especially Paul Newman with the actual facts, not the garbage those few Sonoita residents (are they all residents of the area or are there the professional troublemakers involved here?) have been spouting off to the ACC.

Thank you for your attention to this vital issue. Jeannie Norris of Willcox, AZ  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion Docketed  
\*End of Comments\*

**Date Completed: 1/26/2010**

**Opinion No. 2010 - 84469**

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