

W. 01303A-09-0343
SW. 01303A-09-0343



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84422

Date: 1/22/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Mary Last: Dunlop

Account Name: Mary Dunlop

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Phoenix

CBF: [REDACTED]

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. W-01303A-09-0343)

From: [REDACTED]
Sent: Thursday, January 21, 2010 4:13 PM
To: Utilities Div - Mailbox
Subject: ACC Comment Form

Arizona Corporation Commission
DOCKETED

JAN 26 2010

Arizona Corporation Commission
Public Comment Form

Name: Mary Dunlop
Date: January 21, 2010
Address: [REDACTED]
Phone: [REDACTED]

DOCKETED BY [Signature]

RECEIVED
2010 JAN 26 A 11:33
PUBLIC COMMENT FORM

DOCKET YOU WISH TO COMMENT ON: Anthem proposed rate increase
DOCKET NUMBER: W-01303A-09-0343
CASE OR UTILITY NAME: Arizona American Water
YOUR POSITION ON THE DOCKET: CON
YOUR E-MAIL ADDRESS: mjddunlop@aol.com

I find it incredible that Arizona American Water can propose to increase our water rates, along with sewer rates, by over 100%. At no time were we ever made aware that a balloon payment was due for the water infrastructure. Del Webb should have paid for the cost and included it in the purchase price of the homes. That is the assumption that was made by many.

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We have a pool as do many of our neighbors. We pay for the water that refills the pool during the summer months due to evaporation. How can that even be considered added to the sewer costs??? That water has gone into the air, not down the sewer. The same is true for irrigation of our cactus.

We do not want the Arizona Corporation Commission to approve this rate hike.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/22/10-
Emailed to Trish Meeter in Phoenix to docket.
Docket No. W-01303A-09-0343
FILE CLOSED.
End of Comments

Date Completed: 1/22/2010

Opinion No. 2010 - 84422
