

WS02676A-09-0257



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**ORIGINAL ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM**

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Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84265

Date: 1/13/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **Richard Creach**

Account Name: Richard Creach

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Rio Rico

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02676A-09-0257

Arizona Corporation Commission

DOCKETED

1/8/2010

JAN 13 2010

Richard Creach

[REDACTED]
Rio Rico, AZ

DOCKETED BY [Signature]

Phone: [REDACTED]
Email: [REDACTED]

2010 JAN 13 PM 14:09
RECEIVED
ARIZONA CORPORATION COMMISSION

Docket you wish to comment on: ws-2676A-09-0257
Position on Docket: Con

Many of us in the area are on fixed income and having a hard time with bills already. Any increase would be hard, let alone an increase of 111%.

Thanks

P.S. We need a hearing in Rio Rico where most people live who would be affected by this increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 1/13/2010

Opinion No. 2010 - 84265

WS-02676A-09-0257

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: [REDACTED] Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84268 Date: 1/13/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John R. and Joan L. Last: Reardon

Account Name: John R. and Joan L. Reardon Home: [REDACTED]

Street: [REDACTED] Work:

City: Rio Rico CBR:

State: AZ Zip: [REDACTED] is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. WS-02676A-09-0257

January 7, 2010

John R. and Joan L. Reardon

[REDACTED]

Phone: [REDACTED]
Email: [REDACTED]

Docket you wish to comment on: proposed 111% water rate increase
Case or Utility Name: Rio Rico Utilities
Docket Number: WS-02676A-09-0257
Position on Docket: Con

An increase of that size is completely unfair and would double what we pay now. As a homeowner on a fixed income, in a poor economy, in a poor country, it would be very hard on our limited budget as well as many others who are struggling in Santa Cruz County. It is another example of big business trying to take advantage of vulnerable people who can't live without their product.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 1/13/2010

Opinion No. 2010 - 84268
