

E-01575A-09-0429



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

41

Investigator: Carolyn Buck

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 84231

Date: 1/12/2010

Complaint Description: 19Y Other - Elec Dereg - Renewable Resource Portfolio
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

Complaint By: First: Kathleen

Last: Jones

JAN 12 2010

Account Name: Kathleen Jones

Home: [REDACTED]

Street: [REDACTED]

Work: (000) DOCKETED BY [Signature]

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Lainie Keltner

Contact Phone: (520) 515-3440

Nature of Complaint:

1/12/10 ***** REFERRED FROM THE CHAIRMAN'S OFFICE , ALSO sent to all Commissioners

Sulphur Springs Valley Electric Cooperative No. E-01575A-09-0429

Name: Kathleen Jones
[REDACTED]

Date: Jan 10, 2010
[REDACTED]

Docket: SSVEC Net Metering Tariff

Docket #: E 01575A-09-0429

ARIZONA CORPORATION COMMISSION
DOCKETED BY [Signature]
JAN 12 A 11: 59
RECEIVED

Dear Commissioners,

I am writing concerning the upcoming hearing on the Sulphur Springs Valley Electric Cooperative, Inc. proposal for Net Metering. I am a member/customer of SSVEC and installed a grid tied photovoltaic system in October 2009. I am participating in the SunWatts program. I have read the Net Metering Tariff proposal submitted by SSVEC under Docket referenced above. I have the following concerns:

1. Availability: "Participation under this schedule is subject to availability of enhanced metering and billing system upgrades.

There must be a deadline set for beginning participation. It is to SSVC advantage to delay this as long as possible.

2. Monthly Billing

My understanding of this section is that in any month the customer kWh usage is greater than the customer kWh generated then the customer must pay for the net usage. This would apply even if the customer, to that

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point in the calendar year, has generated more kWh than they have used.

I propose that a "running total" of kWh be kept and if at the end of any billing period (i.e. monthly) the consumer has dipped into a negative number the customer be charged for the excessive kWh usage. Annual settle up as proposed is acceptable.

3. Monthly Service Charge

The proposed fee of \$23.31 is excessive. Annually this is approximately \$280.00. I designed my system to be approximately net zero and last year I paid \$850 for my electricity usage. This would mean that in the future I expect to generate all of my electricity needs *and still pay about 1/3 of my previous costs* in addition to the large initial cost for the system. My return on investment is approximately 11 years and if I must pay this excessive monthly charge it will delay my return by 4 years. This is definitely a deterrent to others who are considering this renewal energy program.

SSVEC fixed costs to this program must/should be less than the proposed service charge and I strongly urge the Commission to not allow this charge.

Thank you for your consideration,

Kathleen Jones
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed:

Opinion No. 2010 - 84231
