

WS-02676A-09-0257



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

470

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2010 84176 Date: 1/8/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Amy **Last:** Adams

Account Name: Amy Adams **Home:** (520) 289-1794

Street: 109 Cachalote Ct. **Work:**

City: n/a **CBR:** aadams@freshfrommexico.

State: AZ **Zip:** n/a **is:** E-Mail

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Water

Contact Name: Linda Byrd **Contact Phone:** (623) 935-9367

Nature of Complaint:

1/8/10 Docket No. WS-02676A-09-0257

As a resident of Rio Rico, I oppose the 111% water utility increase being proposed. My apologies for not coming forth earlier, as I must have missed the public notification. My issues: first and most obviously, the rate hike will result in doubled water bills for the residents, many of which can least afford such a substantial increase during these economic times. Second, the rate increase outlined in the original filing is designed to result in a "rate of return on the fair value rate base equal to 12.4% from water operations." 12.4% return??? Is that an appropriate expectation for ANY company to put upon their customers to deliver to them during these economic times? Third, in the ACC Staff testimony filed on 1/6/2010, they found the increase to also be out of line, instead providing for a more reasonable 47.3% increase.

It would also be appreciated if the following things could occur:

- 1) this letter be read at the March 10, 2010 meeting as I cannot attend and
- 2) a public meeting be held in Rio Rico prior to any decision being made so that residents have the opportunity to voice their opinion on the subject.

I appreciate the opportunity to provide comment.

Regards,
Amy V. Adams
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

JAN 11 2010

DOCKETED BY *MM*

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RECEIVED
ARIZONA CORPORATION COMMISSION

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

1/8/10
Docketed in WS 02676A-09-0257
End of Comments

Date Completed: 1/8/2010

Opinion No. 2010 - 84176

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2010 84175 Date: 1/8/2010

Complaint Description: 08A Rate Case Items - Opposed
08D Rate Case Items - Hearing/PC Meeting

First:

Last:

Complaint By:

Ana

Felix

Account Name:

Ana Felix

Home: (520) 377-0992

Street:

1073 San Tropez Ct.

Work:

City:

n/a

CBR:

State:

AZ Zip: n/a

is:

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division:

Water

Contact Name:

Linda Byrd

Contact Phone: (623) 935-9367

Nature of Complaint:

1/8/10 Docket No. WS-02676A-09-0257

As a resident of Rio Rico, I oppose the 111% water utility increase being proposed. My issues: first, the rate hike will result in doubled water bills for the residents, many of which can least afford such a substantial increase during these economic times. Second, in the ACC Staff testimony filed on 1/6/2010, they found the increase to also be out of line, instead providing for a more reasonable 47.3% increase.

It would also be appreciated if the following things could occur:

- 1) this letter be read at the March 10, 2010 meeting as I cannot attend and
- 2) a public meeting be held in Rio Rico prior to any decision being made so that residents have the opportunity to voice their opinion on the subject.

I thank you in advance.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed in WS 02676A-09-0257

End of Comments

Date Completed: 1/8/2010

Opinion No. 2010 - 84175