

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

DOCKETED

47
CO

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

JAN 11 2010

Priority: Respond Within Five Days

DOCKETED BY [REDACTED]

Opinion No. 2010 84159

Date: 1/8/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Edwin P.

Beakley

Account Name: Edwin P. Beakley

Home: [REDACTED]

Street: [REDACTED]

Work:

City: n/a

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

EMAIL RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-01428A-09-0103, W-01427A-09-0104, W-01427A-09-0116, and W-01427A-09-0120

1/05/2010

SW-01428A-09-0103 AND W-01427A-09-0104

The proposed rate increase is simply too high in this economic turmoil. With so many out of work and many others with fixed incomes and job uncertainties, the proposal demonstrates the both the company's insensitivity to the problems within the community which they serve and a lack of good planning which would have the company requesting smaller incremental increases over a longer period of time to recoup their upgrading investments. This kind of exorbitant increase cannot be absorbed all at once. I respectfully beg the commission to deny the entire amount requested and instead authorize a series of smaller, more manageable increases which will hopefully carry over into better economic times and also be easier for customers to budget for.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 1/8/2010

Opinion No. 2010 - 84159

SW.01428A.09.0103
W.01427A.09.0104
W.01427A.09.0116
W.01427A.09.0120

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz **Phone:** (6 [REDACTED]) **Fax:** (6 [REDACTED])

Priority: Respond Within Five Days

Opinion No. 2010 84141 Date: 1/7/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: George Last: DeMorales

Account Name: George DeMorales **Home:** (000) 000-0000

Street: [REDACTED] **Work:** [REDACTED]

City: Litchfield Park **CBR:** [REDACTED]

State: AZ **Zip:** [REDACTED] **is:** E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED] **Contact Phone:** [REDACTED]

Nature of Complaint:

REFERRED FROM EXECUTIVE DIRECTOR'S OFFICE - OPINION OPPOSED:

RE: Docket No. SW-01428A-09-0103, W-01427A-09-0104, W-01427A-09-0116, and W-01427A-09-0120

From: george de morales [mailto:[REDACTED]]
Sent: Wednesday, January 06, 2010 11:47 AM
To: Clark Lathrum
Subject: water rate hikes-Litchfield Park

Gentlemen:

Litchfield Park is known as the city of trees. Of course, it takes water to maintain the beauty of trees in our city. For years, I have maintained a bermuda and winter grass lawn. That a possible increase of 100% on water rates is ridiculous! I can understand a reasonable increase, but doubling the cost for water is totally unreasonable. Many of us are retired, and on fixed income. In these difficult economic times, it is indefensible to impose such an increase on us. I hope you will consider the burden it creates, and settle for a more reasonable rate. Please remember that if we need to remove our lawns and install a desert, rock type landscape because of the cost of water, a sizeable investment is necessary (which I don,t have).

George De Morales
Litchfield Park resident

End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

1/8/2010 Email to Customer:

Dear George De Morales

Your email dated, January 6, 2010 in regard to the rate application filed Litchfield Park Service Company ("Litchfield or Company") sent to the Arizona Corporation Commission ("Commission") has been received and will be placed on file with the Docket Control Center of the Commission to be made part of the record.

The Commission will take your comments and concerns into consideration before a decision is rendered in the Litchfield rate case. Concerns raised by customers do assist the Commission within the investigation and review of the rate application.

The Commission's independent analysis of the utility and its rate request attempts to balance the interest of both, the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed rate increase. Should you have any questions relating to this matter, please feel free to call me directly at [REDACTED] or on our in-state toll free telephone number, (800) 222-7000.

Thank you,

Guadalupe Ortiz
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division
[REDACTED]

CLOSED

End of Comments

Date Completed: 1/8/2010

Opinion No. 2010 - 84141
