

W 01303A 09 0343
SW 01303A 09 0343



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

47
CO

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84074

Date: 1/4/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First: Candace **Last:** Levi

Complaint By: Candace

Account Name: Candace Levi

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ **Zip:** 85086

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

12/31/09 DOCKET NO. W-01303A-09-0343 AND SW-01303A-09-0343 ANTHEM DISTRICT

Customer is opposed to any increase submitted by the company. She feels the rates should be decreased rather than any increases be given. She compares her Anthem rates to those as a previous customer of Scottsdale, where her bills for water also included trash. She is furious that the current rates are as high as they are and even more so at the thought of an increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer her comments would be docketed. Explained the docketing process to her and filed a complaint on her behalf regarding billing issues.

End of Comments

Date Completed: 1/4/2010

Opinion No. 2010 - 84074

DOCKET CONTROL

2010 JAN 11 P 2:10

RECEIVED

Arizona Corporation Commission
DOCKETED

JAN 11 2010

DOCKETED BY [Signature]