

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 84022

Date: 12/29/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Leonard Last: Harris

Account Name: Leonard Harris

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

DOCKET NOS. SW 01428A 09 0103, W 01427A 09 0104, W01427A 09 0116, W 01427A 09 0120

As a retiree living in the LPSCO's distribution area, I must request that you and the other members totally review LPSCO rate increase with concerns for the retired people it services.

The amount of this increase appears to be based more on return on investment rather than actual cost. A nearly 100% increase at this time is outrageous.

Its amassing how the old company was able to make a profit and the new company is just plain out attempting to rape the people they serve.

Thank you and your members for reviewing this outrageously high request.

Sincerely

Leonard Harris

[REDACTED]
Goodyear, AZ 85395

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

DEC 29 2009

DOCKETED BY [Signature]

RECEIVED
2009 DEC 29 P 3:46
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

12-28-

Customer comments entered for the record and filed with Docket Control.

Emailed to Carmen Madrid in Phoenix to docket.

Docket Nos.

SW 01428A 09 0103

W 01427A 09 0104

W01427A 09 0116

W01427A 09 0120

FILE CLOSED.

End of Comments

Date Completed: 12/29/2009

Opinion No. 2009 - 84022

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0114
W-01427A-09-0120

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 84024

Date: 12/29/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Marilyn **Last:** Tipodi

Account Name: Marilyn Tipodi

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Goodyear

CBR: [REDACTED]

State: AZ **Zip:** 85395

is: E-Mail

Utility Company: Liberty Water /Litchfield Park Service Company -Sewer

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket Nos. SW-01428A-09-0103
W-01427A-09-0104

Mr. Martinez,

I am not as well informed on the subject of a water rate increase by LPSCO as I should be. However, I clearly understand the end result will be a major increase to me and all residents that they serve.

I find an increase such as the one they suggest is an irresponsible act. How they can dump their inadequate financial behaviors on the community?

I would love to get an increase in my pension checks of that size! Instead, my social security did not increase (meaning a loss). My teacher's pension after 35 years of service was reduced. As you well know, most services have increased their rates.

At my age of 76, it is impossible to find much part time work to keep up with increased expenses.

I know that this is not a very educated, factual letter, but I'm sure that many of the retired folks here in Pebble Creek are shaking in fear at the thought of this increase.

The alternatives for those that this affects are not pretty. How to sell a home? Move in with the kids? Go on & not use much water?

As I stated earlier, their fiscal responsibility stinks. Please do not allow them to get away with this.

Marilyn Tripodi

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

[REDACTED]
Goodyear, AZ 85395
[REDACTED]

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12-29-

I called customer to acknowledge receipt of her email. I told customer that her Opinion would be docketed so that the Commissioners would have an opportunity to read her concerns. Customer was pleased to have received a call back from the ACC regarding her Opinion about this company's proposed rate increases.

12-29-

Customer comments entered for the record and filed with Docket Control.

Emailed to Carmen Madrid in Phoenix to docket.

Docket Nos.

SW-01428A-09-0103

W-01427A-09-0104

FILE CLOSED.

End of Comments

Date Completed: 12/29/2009

Opinion No. 2009 - 84024
