



ORIGINAL



0000106438

RECEIVED

Arizona Corporation Commission

DECEMBER 23 2009

DEC 23 2009

NR

December 22, 2009

2009 DEC 23 PM 3:28

RECEIVED

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington  
Phoenix, Arizona 85007-2996

T-03406A-09-0579

Via Overnight Delivery

**Re: Notice of Price Changes & Revisions to Arizona C.C. Tariff No. 4 of Eschelon  
Telecom of Arizona, Inc. dba Integra Telecom**

To Whom It May Concern:

Enclosed for filing with the Commission are originals and 14 copies of revised tariff sheets for Arizona C.C. Tariff No. 4 of Eschelon Telecom of Arizona, Inc. dba Integra Telecom (Integra). Integra respectfully submits that the proposed revisions are administrative in nature and in accordance with R14-2-1109. The Company has provided 30-days notice to its customers in accordance with A.R.S. § 40-367 and Integra's Master Service Agreement. The proposed revisions are as follows:

- 1) 1<sup>st</sup> Revised Sheet Nos. 1 and 2 – revised Check Sheets.
- 2) 1<sup>st</sup> Revised Sheet No. 4 – revised Table of Contents sheet.
- 3) 1<sup>st</sup> Revised Sheet No. 71 – added new T1 product, Integrated Voice PRI, and set the Maximum Rate for the Integrated Voice PRI service components.
- 4) 1<sup>st</sup> Revised Sheet No. 84 – removed internal, Company-specific, acronyms (text only).
- 5) 1<sup>st</sup> Revised Sheet No. 86 – added new feature packages, Feature Package and Feature Package Plus and moved the obsolete ValueSelect feature packages to 1<sup>st</sup> Revised Sheet No. 115 in Section 5 – OBSOLETE SERVICES.
- 6) 1<sup>st</sup> Revised Sheet No. 96 – added new Expedite Charge description.
- 7) 1<sup>st</sup> Revised Sheet No. 97 – added new Expedite and Analog Loop Cancellation Charge Maximum Rates; and clarified the T-1 Cancellation Charge (text only).
- 8) 1<sup>st</sup> Revised Sheet No. 115 – Obsolete ValueSelect feature packages moved from Original Sheet Nos. 86 and 131.
- 9) 1<sup>st</sup> Revised Sheet No. 120 – Section name changed to INTEGRA SPECIAL PROGRAMS; added the new VPN Solutions offering, including descriptions and rates, both Maximum and Current.
- 10) Original Sheet Nos. 120.1, 120.2, 120.3, 120.4, and 120.5 – the new VPN Solutions, continued, including descriptions, and Maximum and Current rates; Section name changed.
- 11) 1<sup>st</sup> Revised Sheet Nos. 121, 122, 123, and 124 – Section name changed.
- 12) 1<sup>st</sup> Revised Sheet No. 125 – Off-Net Business Line rates have been rebalanced (below maximums which can be found on Original Sheet No. 68).
- 13) 1<sup>st</sup> Revised Sheet No. 126 – New Integrated Voice PRI current rates listed.
- 14) 1<sup>st</sup> Revised Sheet No. 129 - removed internal, Company-specific acronyms (text only).

- 15) 1<sup>st</sup> Revised Sheet No. 131 - added new feature packages, Feature Package and Feature Package Plus, and moved the obsolete ValueSelect feature packages to 1<sup>st</sup> Revised Sheet No. 115 in Section 5 – OBSOLETE SERVICES. Current rates listed.
- 16) 1<sup>st</sup> Revised Sheet No. 132 – Directory Assistance rate increased (below maximum, which can be found on Original Sheet No. 94).
- 17) 1<sup>st</sup> Revised Sheet No. 133 – Current rates for Expedite and Analog Loop Cancellation charges listed.

Given the highly competitive marketplace and the negative pressures of the current economy, Integra respectfully requests that the Commission accept this filing with an effective date of February 1, 2010.

I have enclosed one extra copy of this filing; please date-stamp and return it in the enclosed envelope. Thank you for your assistance in this matter. If you have any questions or concerns, please contact the undersigned directly.

Sincerely,



Catherine A. Murray  
Manager Regulatory Affairs  
Integra Telecom

Phone: 763-745-8466

Facsimile: 763-754-8459

E-mail: [camurray@integratelecom.com](mailto:camurray@integratelecom.com)

Enclosures

CHECK SHEET

The Title Sheet and Sheets 1 through 137 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

Sheet No.	Revision	Sheet No.	Revision	Sheet No.	Revision
Title	Original				
1	1 <sup>st</sup> Revised*	31	Original	61	Original
2	1 <sup>st</sup> Revised*	32	Original	62	Original
3	Original	33	Original	63	Original
4	1 <sup>st</sup> Revised*	34	Original	64	Original
5	Original	35	Original	65	Original
6	Original	36	Original	66	Original
7	Original	37	Original	67	Original
8	Original	38	Original	68	Original
9	Original	39	Original	69	Original
10	Original	40	Original	70	Original
11	Original	41	Original	71	1 <sup>st</sup> Revised*
12	Original	42	Original	72	Original
13	Original	43	Original	73	Original
14	Original	44	Original	74	Original
15	Original	45	Original	75	Original
16	Original	46	Original	76	Original
17	Original	47	Original	77	Original
18	Original	48	Original	78	Original
19	Original	49	Original	79	Original
20	Original	50	Original	80	Original
21	Original	51	Original	81	Original
22	Original	52	Original	82	Original
23	Original	53	Original	83	Original
24	Original	54	Original	84	1 <sup>st</sup> Revised*
25	Original	55	Original	85	Original
26	Original	56	Original	86	1 <sup>st</sup> Revised*
27	Original	57	Original	87	Original
28	Original	58	Original	88	Original
29	Original	59	Original	89	Original
30	Original	60	Original	90	Original

\* Sheets effective as of the date shown at the bottom of this page.

Issued: December 22, 2009

Effective Date: February 1, 2010

Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

CHECK SHEET, Continued

Sheet No.	Revision	Sheet No.	Revision	Sheet No.	Revision
91	Original	120	1 <sup>st</sup> Revised*		
92	Original	120.1	Original*		
93	Original	120.2	Original*		
94	Original	120.3	Original*		
95	Original	120.4	Original*		
96	1 <sup>st</sup> Revised*	120.5	Original*		
97	1 <sup>st</sup> Revised*	121	1 <sup>st</sup> Revised*		
98	Original	122	1 <sup>st</sup> Revised*		
99	Original	123	1 <sup>st</sup> Revised*		
100	Original	124	1 <sup>st</sup> Revised*		
101	Original	125	1 <sup>st</sup> Revised*		
102	Original	126	1 <sup>st</sup> Revised*		
103	Original	127	Original		
104	Original	128	Original		
105	Original	129	1 <sup>st</sup> Revised*		
106	Original	130	Original		
107	Original	131	1 <sup>st</sup> Revised*		
108	Original	132	1 <sup>st</sup> Revised*		
109	Original	133	1 <sup>st</sup> Revised*		
110	Original	134	Original		
111	Original	135	Original		
112	Original	136	Original		
113	Original	137	Original		
114	Original				
115	1 <sup>st</sup> Revised*				
116	Original				
117	Original				
118	Original				
119	Original				

\* Sheets effective as of the date shown at the bottom of this page.

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

TABLE OF CONTENTS, Continued

<b>SECTION 3 - INTEGRA LOCAL EXCHANGE SERVICES.....</b>	<b>64</b>
3.1. DESCRIPTION OF SERVICE.....	64
3.2. APPLICATION OF RATES.....	64
3.3. PROMOTIONAL OFFERINGS.....	65
3.4. LOCAL SERVICE TERM PLANS.....	66
3.5. BASIC BUSINESS LOCAL EXCHANGE SERVICE.....	67
3.6. T1-BASED SERVICES.....	69
3.7. CUSTOM CALLING FEATURES.....	74
3.8. DIRECTORY LISTINGS.....	90
3.9. DIRECTORY ASSISTANCE.....	94
3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES.....	95
3.11. ABBREVIATED DIALING CODES (N-1-1).....	100
<b>SECTION 4 - INTEGRA LONG DISTANCE INTEREXCHANGE SERVICES.....</b>	<b>108</b>
4.1. GENERAL.....	108
4.2. APPLICATION OF RATES.....	109
4.3. LONG DISTANCE SERVICES.....	110
4.4. LONG DISTANCE RATES AND CHARGES.....	112
<b>SECTION 5 - OBSOLETE SERVICES.....</b>	<b>115</b>
<b>SECTION 6 - INTEGRA SPECIAL PROGRAMS.....</b>	<b>120</b>
6.1. VPN SOLUTIONS.....	120
<b>SECTION 7 - PRICE LIST.....</b>	<b>125</b>
7.1. BASIC BUSINESS LOCAL EXCHANGE SERVICE RATES & CHARGES.....	125
7.2. T1-BASED SERVICES RATES & CHARGES.....	126
7.3. CUSTOM CALLING FEATURES RATES & CHARGES.....	129
7.4. DIRECTORY LISTINGS RATES.....	132
7.5. DIRECTORY ASSISTANCE RATE.....	132
7.6. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES.....	133
7.7. LONG DISTANCE RATES AND CHARGES.....	134

(T)  
(N)

Issued: December 22, 2009

Effective Date: February 1, 2010

Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

**3.6. T1-BASED SERVICES, Continued**

3.6.6. Rates and Charges

<u>Service or Service Element</u>	<u>Maximum Monthly Recurring Charge</u>	<u>Maximum Non-Recurring Charge (Install)</u>
Integra ISDN PRI:		
2 Year Term (On-Net)	\$690.00	\$750.00
2 Year Term (Off-Net)	\$935.00	\$750.00
3 Year Term (On-Net)	\$650.00	\$500.00
3 Year Term (Off-Net)	\$860.00	\$500.00
Integra Digital Voice T1		
2 Year Term (On-Net)	\$835.00	\$750.00
2 Year Term (Off-Net)	\$935.00	\$750.00
3 Year Term (On-Net)	\$750.00	\$500.00
3 Year Term (Off-Net)	\$860.00	\$500.00
Integrated Voice PRI		
2 Year Term (per channel, On-Net)	\$37.50	
2 Year Term Digital Local Loop		\$750.00
3 Year Term per (per channel, On-Net)	\$34.50	
3 Year Term Digital Local Loop		\$375.00

(N)  
 |  
 (N)

Issued: December 22, 2009

Effective Date: February 1, 2010

Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

**3.7 CUSTOM CALLING FEATURES, Continued**

**3.7.3. Ala Carte Feature Rates<sup>1</sup>**

<b>Feature</b>	<b>Monthly Recurring Charge Maximum</b>	<b>Non-Recurring Installation Charge Maximum</b>
Call Waiting	\$12.00	\$20.00
Call Forward Busy	\$4.00	\$20.00
Call Forward No Answer	\$5.50	\$20.00
Call Forward Busy/No Answer	\$7.50	\$20.00
Call Forward Variable	\$9.00	\$20.00
3 Way Calling	\$8.25	\$20.00
Hunting	\$12.00	\$20.00
Call Transfer	\$10.50	\$20.00
Speed Calling 30	\$8.25	\$20.00
Speed Calling 8	\$6.00	\$20.00
Continuous Redial	\$7.00	\$20.00
Selective Call Rejection	\$8.25	\$20.00
Distinctive Ring (each)	\$11.25	\$20.00
Call Hold	\$4.50	\$20.00
Last Call Return	\$6.00	\$20.00
Caller ID Number	\$15.00	\$20.00
Caller ID Name & Number per line	\$15.00	\$20.00
Caller ID Name & Number per ISDN-PRI Circuit	\$200.00	\$200.00
Call Waiting ID	\$18.75	\$20.00
Anonymous Call Rejection	\$2.00	\$20.00
Disconnected Number Referral	\$2.00	\$37.50
Spontaneous Call Waiting ID	\$18.75	\$20.00
Call Redirection	\$50.00	\$400.00
Remote Access Call Forwarding	\$9.00	\$20.00

(T)

(T)

<sup>1</sup> Regular applicable service connection charges apply.

Issued: December 22, 2009  
 Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

Effective Date: February 1, 2010

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

**3.7 CUSTOM CALLING FEATURES, Continued**

3.7.4. “Feature Package” & “Feature Package Plus” for Basic, Nexus and Novus Business Lines and Nexus Analog Channels

(K, N)

<u>Feature Package Name</u>	<u>Monthly Recurring Rate Maximum</u>	<u>Non-Recurring Installation Charge Maximum</u>
Feature Package Per Line	\$4.50	\$22.50
Feature Package Plus Per Account	\$20.25	\$22.50

A. Feature Packages Include Customer choice of any or all of the following:

- |                           |                               |
|---------------------------|-------------------------------|
| 3 Way Calling             | Last Call Return              |
| Anonymous Call Rejection  | Selective Call Rejection      |
| Call Transfer             | Speed Calling 8               |
| Caller ID Number          | Call Forward Busy             |
| Caller ID Name & Number   | Call Forward No Answer        |
| Call Waiting              | Call Forwarding Variable      |
| Call Waiting w/ Caller ID | Remote Access Call Forwarding |
| Continuous Redial         |                               |
| Hunting                   | One Voicemail Box             |

(N)

(K)

Material moved to 1<sup>st</sup> Revised Sheet No. 115.

Issued: December 22, 2009  
 Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

Effective Date: February 1, 2010

---

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

**3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES, Continued**

**3.10.1. Non-Recurring Service Charges - Descriptions, Continued**

- F. After Hours Conversion Charge  
This charge applies when installation/conversion of service is scheduled during non-business hours.
- G. Cancellation Charge  
This charge applies when the Customer cancels an order for Service after the Company begins processing the order and/or has delivered the circuit to the Customer, but before Service commences.
- H. Service Disconnection Charge  
Whenever the Services, or any portion of the Services being provided by the Company are disconnected, a per-order Service Disconnection Charge will be applied to the Customer's account.
- I. Historic Invoices and Account Research  
Charges will apply when the Customer requests that the Company provide invoices which the Company originally issued more than six months prior to the Customer's request, or the Customer requests copies of invoices that are available on line, but the Customer does not wish to retrieve on his own. A Service Order Charge will apply per request in addition to charges for the production of the requested materials. Invoices that are more than 24 months old may not be available.
- J. Expedite Charge  
This charge applies when the Customer requests circuit delivery earlier than the standard intervals permit. (N)  
|  
(N)

SECTION 3 – INTEGRA LOCAL EXCHANGE SERVICE, Continued

**3.10. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES, Continued**

3.10.2. Non-Recurring Service Charges - Rates

<u>Service</u>	<u>Maximum Non-Recurring Charge</u>	
Service Order Charge – Analog Services	\$50.00	
Service Order Charge – T1 Based, Digital Services	\$500.00	
Move or Delay Charge – Analog Services	\$100.00	
Move or Delay Charge – T1 (per circuit)	\$1000.00	
T1 Trunk/Channel Add (per order)	\$100.00	
Reconnect Charge – DS0 (single voice-grade line)	\$100.00	
Reconnect Charge – DS1 (T1 or greater circuit)	\$1250.00	
Change of Ownership Charge	\$50.00	
After-Hours Conversions	\$500.00	
Expedite Charge	\$500.00	(N)
T-1 Cancellation Charge - after circuit is delivered to Customer premise	\$750.00	(T)
Analog Loop Cancellation Charge – after loop is delivered to Customer premise	\$150.00	(N) (N)
Cancellation Charge – after commencement of order processing	\$450.00	
Service Disconnection Charge	\$50.00	
Historic Invoice – Electronic Copy (per month requested)	\$50.00	
Historic Invoice – Mail or Fax Copy (per month requested)	\$50.00	
Plus:	\$0.50 per page	

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

SECTION 5 – OBSOLETE SERVICES

5.1. ValueSelect Optional Feature Packages for Basic Business Line and Novus and Nexus Services (M)

<u>Feature Package Name</u>	<u>Monthly Recurring Rate Maximum/Current</u>	<u>Non-Recurring Installation Charge Maximum/Current</u>
ValueSelect, per line	\$7.50/\$4.95	\$22.50/\$15.00
ValueSelect Custom Plus, per service location	\$18.75/\$12.50	\$22.50/\$15.00

A. ValueSelect Feature Package Includes:

Call Forward Busy	3 Way Calling
Call Forward No Answer	Selective Call Rejection
Call Forward Busy/No Answer	Call Transfer
Call Forwarding Variable	Hunting
Call Waiting	Speed Calling 8

B. ValueSelect Custom Plus Package Includes:

Call Forward Busy	Selective Call Rejection
Call Forward No Answer	Call Transfer
Call Forward Busy/No Answer	Hunting
Call Forwarding Variable	Speed Calling 8
Call Waiting	Caller ID Number
Call Waiting w/ Caller ID	Caller ID Name & Number
One Voice Mail Box (T)	Last Call Return
Continuous Redial	Anonymous Call Rejection
3 Way Calling	Distinctive Ring
	Remote Access Call Forwarding

Material moved from Original Sheet Nos. 86 & 131.

Issued: December 22, 2009

Effective Date: February 1, 2010

Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

(M)

SECTION 6 – INTEGRA SPECIAL PROGRAMS

(T)

**6.1. VPN SOLUTIONS**

(N)

6.1.1. Description

VPN Solutions provides the Customer with dynamically allocated bandwidth for local and long distance voice calls, Internet access, and private IP VPN connectivity over a T1 connection. Voice calls use VoIP (Voice over Internet Protocol) technology; voice calls are converted from/to VoIP at the Customer's premise. When lines are not in use for voice calls, the entire bandwidth is available for access into the MPLS network. Voice calls are prioritized.

VPN Solutions is available to Customers with multiple locations either intrastate or in multiple states. Extended Loop Fees may apply (see Section 6.1.4.).

6.1.2. VPN Solutions Voice Components and Rates

<b>Service or Service Element</b>	<b>Monthly Recurring Charge Max./Current</b>	<b>Non-Recurring Charge (Install) Max./Current</b>
<u>Basic Business Line VPN Two (2) Year Term</u>		
Basic Business Line VPN	\$30.00/\$20.00	\$67.50/\$45.00
<u>Basic Business Line VPN Three (3) Year Term</u>		
Basic Business Line VPN	\$27.00/\$18.00	\$67.50/\$45.00

(N)

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

**6.1. VPN SOLUTIONS, Continued**

(N)

**6.1.2. VPN Solutions Voice Components and Rates, Continued**

<b>Service or Service Element</b>	<b>Monthly Recurring Charge Max./Current</b>	<b>Non-Recurring Charge (Install) Max./Current</b>
<u>Novus VPN Two (2) Year Term</u>		
Novus VPN Business Lines (per line)		
1 – 8 lines	\$30.00/\$20.00	\$67.50/\$45.00
9 – 16 lines	\$27.00/\$18.00	\$67.50/\$45.00
Novus VPN Business Lines (per T1)		
Up to 16 lines	\$325.00/\$216.00	\$750.00/\$500.00
Novus VPN Circuit		\$750.00/\$500.00
<u>Novus VPN Three (3) Year Term</u>		
Novus VPN Business Lines (per line)		
1 – 8 lines	\$27.00/\$18.00	\$67.50/\$45.00
9 – 16 lines	\$22.50/\$15.00	\$67.50/\$45.00
Novus VPN Business Lines (per T1)		
Up to 16 lines	\$270.00/\$180.00	\$750.00/\$500.00
Novus VPN Circuit		\$375.00/\$250.00

(N)

Issued: December 22, 2009  
 Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

Effective Date: February 1, 2010

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

6.1. VPN SOLUTIONS, Continued

(N)

6.1.3. VPN Solutions Feature Options and Rates

A. The *Feature Package* and *Feature Package Plus* Feature Packages for Novus VPN Business Lines\*

<u>Service or Service Element</u>	<u>Monthly Recurring Charge Max./Current</u>	<u>Non-Recurring Charge (Install) Max./Current</u>
Feature Package, per line	\$4.50/\$3.00	\$22.50/\$15.00
Feature Package Plus, per service location	\$20.25/\$13.50	\$22.50/\$15.00

*Feature Package* and *Feature Package Plus* include the following optional features:

- 3-Way Calling
- Anonymous Call Rejection
- Call Transfer
- Caller ID Name and Number
- Call Waiting
- Call Waiting ID
- Continuous Redial
- Circular Hunting
- Series Hunting
- Multi-Line Hunting
- Last Call Return
- Selective Call Rejection
- Speed Calling 8
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Remote Access Call Forward
- Caller ID Number

\* See Section 3.7.1. for individual feature descriptions.

(N)

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

6.1. VPN SOLUTIONS, Continued

(N)

6.1.3. VPN Solutions Feature Options and Rates, Continued

B. Optional Line Features (Feature availability varies by location.)\*

<u>Feature</u>	<u>Monthly Recurring Charge Max./Current</u>	<u>Non-Recurring Charge (Install) Max./Current</u>
Distinctive Ring #1	\$12.00/\$7.45	\$7.50/\$5.00
Distinctive Ring #2	\$12.00/\$7.45	\$7.50/\$5.00
Distinctive Ring #3	\$12.00/\$7.45	\$7.50/\$5.00
Speed Calling 30	\$9.00/\$6.00	\$7.50/\$5.00
Caller ID Block Fixed	\$5.00/\$0.00	\$7.50/\$5.00
Message Waiting Audible & Visual	\$5.00/\$0.00	\$5.00/\$0.00
Hotline	\$5.00/\$0.00	\$7.50/\$5.00
Continuous Redial – per use	\$5.00/\$0.00	\$2.00/\$0.95
Last Call Return – per use	\$5.00/\$0.00	\$2.00/\$0.95

\* See Section 3.7.1. for individual feature descriptions.

(N)

Issued: December 22, 2009

Effective Date: February 1, 2010

Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

6.1. VPN SOLUTIONS, Continued

(N)

6.1.3. VPN Solutions Feature Options and Rates, Continued

C. Optional Blocking Features (Feature availability varies by location.)\*

<b>Service or Service Element</b>	<b>Monthly Recurring Charge Max./Current</b>	<b>Non-Recurring Charge (Install) Max./Current</b>
Call Blocking - 0+	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - 1+	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - 1+ - allows 800	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - 900/976 Service	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - Carrier Code	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - DA	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - Deny All Toll	\$5.00/\$0.00	\$7.50/\$5.00
Call Blocking - International	\$5.00/\$0.00	\$7.50/\$5.00
Custom Number Selection (per number or per block of DIDs)	\$5.00/\$0.00	\$400.00/\$250.00
Disconnected Number Referral	\$5.00/\$0.00	\$50.00/\$25.00

\* See Section 3.7.1. for individual feature descriptions.

(N)

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

**6.1. VPN SOLUTIONS, Continued**

(N)

6.1.3. VPN Solutions Feature Options and Rates, Continued

D. Directory Listings\*

<u>Service</u>	Monthly	Non-Recurring
	Recurring Charge	Charge
	<u>Max./Current</u>	<u>Max./Current</u>
Directory Listing White Page	\$0.00	\$0.00
Directory Listing Additional White Page	\$9.00/\$6.00	\$20.00/\$10.00
Directory Information Listing	\$9.00/\$6.00	\$20.00/\$10.00
Directory Listing Cross Reference	\$9.00/\$6.00	\$20.00/\$10.00
Directory Listing Foreign	\$9.00/\$6.00	\$30.00/\$15.00
Directory Listing Non-Published Number	\$6.00/\$3.50	\$30.00/\$15.00
Directory Listing Non-Listed	\$6.00/\$3.50	\$30.00/\$15.00

\* See Section 3.8. for Directory Listings descriptions.

6.1.4. Miscellaneous T1 Charges

<u>Service or Service Element</u>	Monthly	Non-Recurring
	Recurring Charge	Charge (Install)
	<u>Max./Current</u>	<u>Max./Current</u>
Extended Loop Fee	\$150.00/\$75.00	
Non-Standard Configuration	\$450.00/\$450.00	
Sequential DID Station Numbers (per number)	\$0.25/\$0.15	\$0.60/\$0.30
Non-Sequential DID Numbers (per number)	\$1.60/\$0.85	\$0.60/\$0.30
Inbound Caller ID	\$5.00/\$0.00	\$5.00/\$0.00
Call Redirection	\$37.50/\$25.00	\$375.00/\$250.00

(N)

Issued: December 22, 2009  
Issued By:

Effective Date: February 1, 2010

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

SECTION 6 -- INTEGRA SPECIAL PROGRAMS, Continued

(T)

(Reserved for Future Use)

---

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

(Reserved for Future Use)

---

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

(Reserved for Future Use)

---

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

SECTION 6 – INTEGRA SPECIAL PROGRAMS, Continued

(T)

(Reserved for Future Use)

---

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

SECTION 7 – PRICE LIST

**7.1. BASIC BUSINESS LOCAL EXCHANGE SERVICE RATES & CHARGES**

Service	Monthly Recurring Charge				Non-Recurring Charge	
	Month-to-Month	1-Year Term	2-Year Term	3-Year Term		
Basic Business On-Net	\$28.99	\$26.99	\$25.99	\$23.99	\$45.00	
Basic Business Off-Net (Qwest Zone 1)	\$42.50	\$42.50	\$42.50	\$42.50	\$45.00	(I)
Basic Business Off-Net (Qwest Zone 2)	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00	(R)
Basic Business Off-Net (Qwest Zone 3)	\$47.50	\$47.50	\$47.50	\$47.50	\$45.00	(R)
Market Expansion Line (Remote Call Forward)	\$18.00	\$18.00	\$18.00	\$18.00	\$45.00	
Market Expansion Line Additional Pathway	\$9.95	\$9.95	\$9.95	\$9.95	\$0.00	

Issued: December 22, 2009  
 Issued By:

Effective Date: February 1, 2010

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

SECTION 7 – PRICE LIST, Continued

**7.2. T1-BASED SERVICES RATES & CHARGES**

<b>Service or Service Element</b>	<b>Monthly Recurring Charge</b>	<b>Non-Recurring Charge (Install)</b>
Integra ISDN PRI:		
2 Year Term (On-Net)	\$459.00	\$500.00
2 Year Term (Off-Net)	\$625.00	\$500.00
3 Year Term (On-Net)	\$434.50	\$250.00
3 Year Term (Off-Net)	\$574.00	\$250.00
Integra Digital Voice T1		
2 Year Term (On-Net)	\$550.00	\$500.00
2 Year Term (Off-Net)	\$625.00	\$500.00
3 Year Term (On-Net)	\$499.00	\$250.00
3 Year Term (Off-Net)	\$574.00	\$250.00
Integrated Voice PRI		
2 Year Term (per channel, On-Net)	\$25.00	
2 Year Term Digital Local Loop		\$500.00
3 Year Term per (per channel, On-Net)	\$23.00	
3 Year Term Digital Local Loop		\$250.00

(N)  
 |  
 (N)

SECTION 7 – PRICE LIST, Continued

**7.3. CUSTOM CALLING FEATURES RATES & CHARGES**

7.3.1. Ala Carte Feature Rates<sup>6</sup>

<u>Feature</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Installation Charge</u>
Call Waiting	\$8.00	\$10.00
Call Forward Busy	\$2.50	\$10.00
Call Forward No Answer	\$3.50	\$10.00
Call Forward Busy/No Answer	\$5.00	\$10.00
Call Forward Variable	\$6.00	\$10.00
3 Way Calling	\$5.45	\$10.00
Hunting	\$8.00	\$10.00
Call Transfer	\$7.00	\$10.00
Speed Calling 30	\$5.50	\$10.00
Speed Calling 8	\$3.85	\$10.00
Continuous Redial	\$4.35	\$10.00
Selective Call Rejection	\$5.50	\$10.00
Distinctive Ring (each)	\$7.45	\$10.00
Call Hold	\$3.00	\$10.00
Last Call Return	\$3.85	\$10.00
Caller ID Number	\$9.95	\$10.00
Caller ID Name and Number	\$9.95	\$10.00
Caller ID Name and Number (per ISDN PRI Circuit)	\$20.00	\$250.00
Call Waiting ID	\$12.50	\$10.00
Anonymous Call Rejection – <i>Free w/ caller ID</i>		\$10.00
Disconnected Number Referral	\$0.00	\$25.00
Spontaneous Call Waiting ID	\$12.50	\$10.00
Call Redirection	\$25.00	\$250.00
Remote Access Call Forwarding	\$6.00	\$10.00

(T)

(T)

<sup>6</sup> Regular applicable service connection charges apply.

Issued: December 22, 2009  
 Issued By:

Effective Date: February 1, 2010

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232

SECTION 7 – PRICE LIST, Continued

**7.3. CUSTOM CALLING FEATURES RATES & CHARGES, Continued**

7.3.2. “Feature Package” & “Feature Package Plus” for Basic, Nexus and Novus Business Lines and Nexus Analog Channels

(K, N)

<u>Feature Package Name</u>	<u>Monthly Recurring Rate</u>	<u>Non-Recurring Installation Charge</u>
Feature Package Per Line	\$3.00	\$15.00
Feature Package Plus Per Account	\$13.50	\$15.00

A. Feature Packages Include Customer choice of any or all of the following:

- |                           |                               |
|---------------------------|-------------------------------|
| 3 Way Calling             | Last Call Return              |
| Anonymous Call Rejection  | Selective Call Rejection      |
| Call Transfer             | Speed Calling 8               |
| Caller ID Number          | Call Forward Busy             |
| Caller ID Name & Number   | Call Forward No Answer        |
| Call Waiting              | Call Forwarding Variable      |
| Call Waiting w/ Caller ID | Remote Access Call Forwarding |
| Continuous Redial         |                               |
| Hunting                   | One Voicemail Box             |

(N)

(K)

Material moved to 1<sup>st</sup> Revised Sheet No. 115.

Issued: December 22, 2009  
Issued By:

Manager, Regulatory Affairs  
Integra Telecom  
1201 NE Lloyd Blvd., Suite 500  
Portland, OR 97232

Effective Date: February 1, 2010

SECTION 7 – PRICE LIST, Continued

**7.4. DIRECTORY LISTINGS RATES**

<u>Listing Type*</u>	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Installation Charge</u>
First White Page Listing	\$0.00	\$0.00
Additional White Page Listing	\$4.75	\$10.00
Directory Information Listing	\$4.75	\$10.00
Cross Reference Listing	\$4.75	\$10.00
Foreign Listing	\$4.75	\$15.00
Non-Published Number Listing	\$2.35	\$15.00
Non-Listed Listing	\$1.85	\$15.00

\*All rates quoted are per single listing.

**7.5. DIRECTORY ASSISTANCE RATE**

The rate set forth below applies for Local and Nationwide Directory Assistance services. This charge per call includes Call Completion, if requested, to the number requested. Call Completion is available to numbers located in the US, its territories, and Canada.

	<u>Rate</u>
Directory Assistance per Call	\$2.50

(1)

SECTION 7 – PRICE LIST, Continued

**7.6. MISCELLANEOUS RECURRING & NON-RECURRING CHARGES**

7.6.1. Non-Recurring Service Charges - Rates

<u>SERVICE</u>	<u>NON-RECURRING CHARGE</u>	
Service Order Charge – Analog Services	\$25.00	
Service Order Charge – T1 Based, Digital Services	\$250.00	
Move or Delay Charge – Analog Services	\$45.00	
Move or Delay Charge – T1 (per circuit)	\$500.00	
T1 Trunk/Channel Add (per order)	\$45.00	
Reconnect Charge – DS0 (single voice-grade line)	\$45.00	
Reconnect Charge – DS1 (T1 or greater circuit)	\$1000.00	
Change of Ownership Charge	\$25.00	
After-Hours Conversions	\$250.00	
Expedite Charge	\$250.00	(N)
T-1 Cancellation Charge - after circuit is delivered to Customer premise	\$600.00	(T)
Analog Loop Cancellation Charge – after loop is delivered to Customer premise	\$60.00	(N) (N)
Cancellation Charge – after commencement of order processing	\$300.00	
Service Disconnection Charge	\$25.00	
Historic Invoice – Electronic Copy (per month requested)	\$25.00	
Historic Invoice – Mail or Fax Copy (per month requested)	\$25.00	
Plus: \$0.25 per page		

7.6.2. Recurring Charge(s)

Network Access Assessment (applied to recurring and usage-based charges): 4.95%

Issued: December 22, 2009

Effective Date: February 1, 2010

Issued By:

Manager, Regulatory Affairs  
 Integra Telecom  
 1201 NE Lloyd Blvd., Suite 500  
 Portland, OR 97232