

SW-01428A-09-0103  
W-01427A-09-0104  
W-01427A-09-0116  
W-01427A-09-0120

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 83892

Date: 12/21/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Shane & Alison Last: McKee

Account Name: Shane & Alison McKee

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

From: Alison McKee [REDACTED]  
Sent: Monday, December 21, 2009 10:24 AM  
To: Bradley Morton  
Subject: Water rate increase of Liberty Water Company.

Dear Mr Morton,

I'm writing to voice my concern over the potential water rate increase. For the past 5 years we have paid an average of \$75.00 a month for water service. When we first moved out to Litchfield Park from Phoenix we were shocked back then over the price difference (in Phoenix we paid an average of \$23.00 a month - with a pool & lush landscaping), but none the less we figured as Litchfield was a small community, that was why the price was so drastically higher! We are a household of 3 and on a fixed monthly income, we consider ourselves conservative when it comes to water use though we do have a lawn & also the extra expense of watering the public row, next to the sidewalk, in front and to the side of our house. Please help - we cannot afford an increase to the amount of which Liberty Water Company wants to raise their rates. It's outrageous! And, it's not like we have a choice in water companies here and our family sure is not getting a pay increase to cover the extra fees! I hope with your assistance, Arizona Corporation Commission will decline the application which Liberty filed to increase rates.

Thank you for your time and consideration,

Shane and Alison McKee  
[REDACTED]  
Litchfield Park, AZ 85340

[REDACTED]  
\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

DEC 21 2009

DOCKETED BY [Signature]

AZ CORP COMMISSION  
DOCKET CONTROL

2009 DEC 21 P 3:48

RECEIVED

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10

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response: [REDACTED]

Investigator's Comments and Disposition:

Opinion docketed  
\*End of Comments\*

Date Completed: 12/21/2009

Opinion No. 2009 - 83892

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

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Peter Lentz  
[REDACTED]

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed.

\*End of Comments\*

**Date Completed:** 12/21/2009

**Opinion No.** 2009 - 83890

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W-01428A-09-0103  
N-01427A-09-0104  
N-01427A-09-0116  
W-01427A-09-0120

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 - 83881 Date: 12/21/2009**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Micki **Last:** Greenrock

**Account Name:** Micki Greenrock **Home:** [REDACTED]

**Street:** [REDACTED] **Work:**

**City:** Goodyear **CBR:**

**State:** AZ **Zip:** 85395 **is:**

**Utility Company:** Liberty Water-Litchfield Park Service Company

**Division:** Water

**Contact Name:** [REDACTED] **Contact Phone:** [REDACTED]

**Nature of Complaint:**

From: Micki Greenrock [REDACTED]  
Sent: Wednesday, December 16, 2009 10:59 AM  
To: Bradley Morton  
Subject: FW: Liberty Water's (formerly LPSCO) water and sewer rate adjustment increases (116% and 78% respectively) to Litchfield Park residents

Dear Mr. Morton;

Liberty Water's proposal of water and sewer rates increases (116% and 78% respectively) to Litchfield Park residents is outrageous!

They have a scheduled hearing with you on January 4th but as a single mother with 3 children I provide for , I cannot afford to take off work that day to attend and protest in person.

Please don't allow them to exercise such extortionary increases.

Thank you,  
Micki Greenrock  
[REDACTED]  
Goodyear, AZ 85395  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed  
\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 12/21/2009

Opinion No. 2009 - 83881

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[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]