

#E-01345A-08-0172

ORIGINAL



0000106367

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

47

Investigator: Carolyn Buck

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83863 Date: 12/18/2009

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By: First: PETITION Last: PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: N/A Work: (000) 000-0000

City: N/A CBR:

State: AZ Zip: 00000 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

12/18/09 ****REFERRED BY CHAIRMAN MAYE'S OFFICE ****

Petition Petition - Docket No. E-01345A-08-0172

***** RECEIVED THE FOLLOWING PETITION SIGNED BY 29 CUSTOMERS *****

From: Sierra Club Membership Services [REDACTED] on behalf of Kurt Mattocks

Sent: Monday, December 07, 2009 12:06 PM

To: Mayes-WebEmail

Subject: Support Energy Efficiency and Renewables

Dec 7, 2009

Commissioner Kris Mayes
1200 W. Washington St.
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

DEC 21 2009

DOCKETED BY [Signature]

2009 DEC 21 11 P 3:48
RECEIVED
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Dear Commissioner Mayes,

Re: APS rate case - Docket Number E-01345A-08-0172

I am writing to express support for the proposed settlement for the APS rate case. The energy efficiency and renewable energy provisions will, help reduce pollution and water use, plus help people and businesses lower electric bills, even with increased rates.

This proposed settlement for the rate case will result in energy efficiency savings that represent 3.75% of the APS retail load by the end of 2012. By increasing energy efficiency and reducing energy consumption,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

customers can reduce their energy bills by 10-50%, even if the cost of the customer programs increases electric rates by 1-2%.

I am supportive of the program to invest in efficiency and renewable energy for K-12 schools. Eliminating the upfront costs for schools will remove a significant barrier for schools investing in renewable energy, and the energy efficiency investments will help schools lower their electric bills.

Programs that provide rebates and technical assistance to electric utility customers who purchase energy efficient lighting, air conditioners, and other equipment or invest in measures in their home, office, or other buildings that result in reductions in energy use are all good investments for the future and are necessary for reducing our energy load in Arizona.

I oppose efforts by some realtors and developers to reinstate a subsidy for urban sprawl that the Commission eliminated back in 2007.

Ratepayers should not have to provide free line extensions far from existing development.

Thank you for your leadership on energy efficiency and renewables and for considering my comments as you make your decision about whether or not to adopt this settlement.

Sincerely,

Mr. Douglas Russell
Mr. Kurt Mattocks
Bob & Pam Breen
Elizabeth Byrd
Johanna Jones
Grant Wiegert
William Thornton
Judy Fishman
Elizabeth Buchroeder Webb
Mary & Jack Wolter
Helen Greer
Robert Rubin
Melinda Mageors
Lorraine Menaker
Melinda Weisser-Lee
Peter Newton
Russell Lowes
Celeste Wernz
Susy Lebo
Angela Vitale
Jill Anne Smith
Danielle Pyevich
Yvonne Caro
Susie Stevens-Briody
Tom Ferguson
Caleb Laieski
Caleb Burkee
Christopher Carlon
Frank Hastings
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

12-18-09

Petition entered for the record and docketed.
End of Comments

Date Completed: 12/18/2009

Opinion No. 2009 - 83863

#E-01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83865

Date: 12/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Tom

Steele

Account Name: Tom Steele

Home: [REDACTED]

Street: N/A

Work: (000) 000-0000

City: N/A

CBR: 000-000-0000

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

12-18-09 ****REFERRED BY CHAIRMAN MAYE'S OFFICE ****

Docket No E-01345A-08-0172

From: [REDACTED]
Sent: Friday, November 20, 2009 8:31 AM
To: Mayes-WebEmail
Subject: Rate Increases at a time of a depressed economy

Dear Ms. Mayes:

Having heard you speak in Prescott at a Citizens Water Advocacy Group (CWAG) meeting on rate increases, particularly on APS's need for growth, I have a suggestion.

At this time, I think it is reasonable to ask "all" utilities requesting rate increases to not e granted increases for anything except proven items of need such as parts for repairs. All growth costs, wage increases and administrative increases should be denied at this time. Everyone is suffering! I am retired and lost a part time job earlier this year. For APS or any utility to "grow" at this time is more than regrettable. Please share this note with your fellow commissioners. Enough is enough.

Best regards,
Tom Steele
Retired Businessman

[REDACTED]
"It is better to look ahead and prepare than to look back and regret."
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

12/18/09

Petition Entered for the record and docketed.

End of Comments

Date Completed: 12/18/2009

Opinion No. 2009 - 83865

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone: [REDACTED]

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 - 83871

Date: 12/18/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Edward S.

Zalig

Account Name: Edward S. Zalig

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: N/A

CBR: [REDACTED]

State: AZ Zip: N/A

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: [REDACTED]

Nature of Complaint:

12-18-09 ***** REFERRED BY CHAIRMAN MAYES' OFFICE *****

DOCKET NO. E-01345A-08-0172

From: [REDACTED]
Sent: Tuesday, December 08, 2009 11:15 AM
To: Mayes-WebEmail
Subject: RATE INCREASE

I ASK THE COMMISSION TO NOT APPROVE ANY ADDITIONAL RATE INCREASE FOR APS. I OBJECT TO THE FACT THAT THESE RATE INCREASES ARE NOT WARRANTED. "THEY" WANT THE INCREASES SO THAT THEY CAN USE THE MONEY THAT I PAY TO APS TO GIVE TO SOMEONE ELSE TO USE AS A "REBATE" TO "BUY"? SOLAR POWER WHICH IN EFFECT DRIVES "CUSTOMERS" AWAY FROM THEIR NORMAL POWER SOURCE. FROM....EDWARD S. ZALIG
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12-18-09 Comments entered for the record and docketed.
End of Comments

Date Completed: 12/18/2009

Opinion No. 2009 - 83871