

Qwest
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0000106298

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Spirit of Service

2009 DEC 17 P 4: 32

AZ CORP COMMISSION
DOCKET CONTROL

December 17, 2009

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

RE: Amendment to filing on behalf of Qwest Corporation in Docket No. T-01051B-09-0559

Dear Sir or Madam:

Enclosed for filing please find an original and thirteen (13) copies of Qwest Corporation's (QC) amendment to its December 14, 2009 filing in the above referenced docket.

Qwest inadvertently omitted from the original filing tariff language in Section 13.3 that would allow customers the opportunity to subscribe to Qwest® Line-Backer™ for a period of three (3) months at no charge. At the end of the three months, customers would then receive the discounted rate of \$2.99 per premise per month. The attached tariff page containing the previously omitted language replaces the corresponding page originally filed on December 14, 2009.

QC respectfully requests that these proposed changes become effective January 17, 2009.

If you have any questions regarding this filing, please contact me.

Sincerely,

Dawn Salaver
Regulatory Support Manager
Office: (303) 383-6563
Fax: (303) 383-6667
e-mail: Dawn.Salaver@Qwest.com

Attachments

Arizona Corporation Commission
DOCKETED

DEC 17 2009

DOCKETED BY: *MS*

Pending

Issued: 12-14-09

Effective: 1-17-10

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

13.3 RESIDENCE MAINTENANCE PLANS

B. Terms and Conditions (Cont'd)

2. When a trouble condition is attributed to the presence of non-standard wiring or installation, only that portion of the wiring, and jacks where the problem exists will be rewired, if necessary, using standard wire, jacks and installation methods. The Company will not entirely rewire the premises even though non-standard wire may have been used on other working jacks. Rewiring work that is required to remedy an existing case of trouble will be performed in a reasonable manner.
3. Coverage of these plans will commence for all new wire maintenance customers without delay on the completion date of a service order as noted on the customer's service record. However, the Plan does not cover trouble which exists prior to establishing telephone service or prior to establishing the Plan. Existing wire maintenance customers moving to a different address may subscribe to the plans without delay; however, at least one jack must be working at the time the service is established. Installation of new jacks and wiring or rewiring of existing jacks will be at Time and Material charges as specified in 13.2, preceding.

C. Rates and Charges

1. Customers who purchase *LINE-BACKER* Service in conjunction with one of the *QWEST* Home Phone packages will receive the first three months of *LINE-BACKER* service free. The three months free offer would be applicable whether the customer orders *LINE-BACKER* at the same time or at a later date.

(N)
—
(N)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
• <i>LINE-BACKER</i> Service				
- per premises, per line	OWM	\$14.25	\$6.00	
- per premises	OWMPA	15.00	6.50	(T)
- Discounted[1]	—	15.00	2.99	(N)
• Wire Maintenance	WMR	14.25	6.00	

[1] Discounted rate applies when the per premises *LINE-BACKER* Service is added as an option to a *QWEST* Home Phone package described in 5.9.1 of this Catalog.

(C)
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