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2009 DEC 17 P 2:58

December 16, 2009

AZ CORP COMMISSION  
DOCKET CONTROL

Brian Mc Neil, Executive Secretary  
Arizona Corporation Commission  
Telecommunications Division  
1200 West Washington  
Phoenix, AZ 85007

Re: Globalcom Inc.  
d/b/a GCI Globalcom Inc.  
d/b/a First Communications of Illinois  
Docket No. T-03854A-09-0538

Dear Mr. Mc Neil:

In accordance with the request of staff member, Lori Morrison, enclosed please find an original and thirteen (13) copies of responses to Staff's First Set of Data Requests for the above referenced company.

In addition, enclosed is a duplicate of this letter. Please date-stamp the duplicate and return same in the enclosed postage-paid envelope attached thereto.

Should you have any questions concerning this filing, please contact me at (269) 381-8893 or by email at [patrick@crockerlawfirm.com](mailto:patrick@crockerlawfirm.com)

Very truly yours,

CROCKER & CROCKER, P.C.

Patrick D. Crocker

PDC/pas

Arizona Corporation Commission  
DOCKETED

DEC 17 2009

DOCKETED BY *MM*

STAFF'S FIRST SET OF DATA REQUESTS TO  
GLOBALCOM INC.  
D/B/A GCI GLOBALCOM INC.  
D/B/A FIRST COMMUNICATIONS OF ILLINOIS  
DOCKET NO. T-03854A-09-0538

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In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.

**Please make sure each numbered item and each part of the item is answered completely. In order for Staff to continue with its review of this application, the following information must be submitted:**

STF 1.1 Please explain in detail how the addition of the proposed Environmental Impact Fee would not be considered a rate increase to affected customers.

**It would be the customer's choice to have this fee or not. The customer can choose not to have the increase by selecting paperless invoices. With national focus on going green, our customer's selection for paperless invoices provides them a small way to help the world we live in.**

STF 1.2 Since providing a paper bill to customers has been part of Globalcom's provision of service and possibly has been included in the cost of providing service up to this point, why is the Company proposing to charge for paper bills at this time?

**This charge is not solely for paper invoicing. It is applied to First Communications accounts for the administration and facilitation of maintaining the physical assets required to provide services to our customers, which include, but are not limited to paper invoicing, facilities management and network operations.**

STF 1.3 What is the average monthly cost per billing account to produce a monthly paper billing statement?

**\$6.83**

STF 1.4 How many of Globalcom's customers will be impacted by the proposed increase?

**There are 19 Globalcom Inc. d/b/a First Communications end users. These customers will choose to have the increase. We hope that the majority of them will choose not to have the environmental impact fee and select paperless invoices.**

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GLOBALCOM INC.  
D/B/A GCI GLOBALCOM INC.  
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STF 1.5 Please provide a copy of the notice Globalcom intends to send its impacted customers.

**Globalcom has only commercial customers in Arizona. Customers were notified by bill message beginning October 22, 2009. All customers were notified by November 10, 2009 via bill message as follows:**

**Effective 12/22/2009, First Communications will be implementing a monthly Environmental Impact Fee of \$10.00 to your account. These changes may increase your total charge. These charges will be voted on at a future Open Meeting of the Arizona Corporation Commission. These changes will become effective only upon approval by the Commission. If you have any questions, please contact First Communications at 800.589.1531. If you have further questions, you may contact the Consumer Services Section of the Commission at 602.542.4251 or 800.222.7000 or you may go to its website at [www.azcc.gov](http://www.azcc.gov).**

STF 1.6 What is the estimated annual revenue impact of the proposed rate increase?

**\$2280.00**

STF 1.7 As an alternative to the proposed rate increase, would the Company consider instead the possibility of offering a monthly credit of \$3.00 or \$4.00 per account for those customers who chose the paperless option for receiving their monthly bill?

**Not at this time.**