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April 22, 1999

VIA HAND DELIVERY

Jerry L. Rudibaugh, Chief Hearing Officer
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

Re: Joint filing of Service Quality matrix, Docket No. T-03021A-96-0448 et al.

Dear Mr. Rudibaugh:

This is to confirm that you have agreed to extend the deadline for the parties to file the joint service quality matrix from April 23, 1999, until May 7, 1999. If this does not reflect your understanding, please call me as soon as possible.

Thank you for your assistance in this matter. If you have any questions, please do not hesitate to contact me.

Very truly yours,

Timothy Berg

TB/rmz

cc: Docket Control (11 copies)
All Parties of Record

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Arizona Corporation Commission
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