

SW-20445A-09-0077  
W-02450A-09-0081  
W-20446A-09-0080  
W-01732A-09-0079  
W-02451A-09-0078  
W-01212A-09-0082

ORIGINAL



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ARIZONA CORPORATION COMMI.  
UTILITY COMPLAINT FORM

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**Investigator:** Guadalupe Ortiz

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No. 2009 83621 Date: 12/9/2009**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Amy **Last:** Schoeberl

**Account Name:** Amy Schoeberl

**Home:** [REDACTED]

Arizona Corporation Commission

**Street:** [REDACTED]

**Work:**

DOCKETED

**City:** Maricopa

**CBR:**

**State:** AZ

**Zip:** [REDACTED]

**is:**

DEC 16 2009

**Utility Company:** Global Water-Santa Cruz Water Company

DOCKETED BY [REDACTED]

**Division:** Water

**Contact Name:** [REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081 and W-01212A-09-0082

Arizona Corporation Commission  
Utilities Division  
1200 West Washington Street  
Phoenix, AZ 58007-2996

Re: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077

W-02451A-09-0079, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081, W-01212A-09-0082

RECEIVED  
2009 DEC 16 P 3:18  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

In the matter of the aforementioned docket numbers, I the undersigned, a resident of Maricopa, Arizona, located in Pinal County do hereby oppose the proposed increases from Global Water for the following reasons:

The proposed increase will have a severe financial impact on my household and personal budget as well as my HOA budget My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.

The proposed rate increases are purely profit driven so that major stakeholders and investors will realize a higher rate of return. Increases do not purpose improvements to service, quality of water, or distribution and there are no plans to improve existing, or build new, infrastructures.

Maricopa is one of the hardest hit areas in the state much less the entire country for foreclosures. Proposed increases will be detrimental to attracting builders, buyers, and even renters, and commercial builders needed for growth of an already deadened community resulting in further diminished already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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maintaining green, healthy landscaping. Aesthetics are the first impression of a community and often, one of our biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, and guests as well as potential buyers.

In closing, I would like to encourage to denial of said proposal based on needs of the community as a whole. One of the reasons that my family and so many other families have decided to buy homes in Maricopa is due to the once affordable Life style it offered. The economy alone has lessened the ability to maintain affordability, and sadly, if this proposal is passed, many it will greatly impact so many families, including mine.

Amy Schoebol  
Rancho El Dorado Resident  
\*End of Complaint\*

### **Utilities' Response:**

### **Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 12/9/2009**

**Opinion No. 2009 - 83621**

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SW-20445A-09-0077  
W-02450A-09-0081  
W-20446A-09-0080  
W-01732A-09-0079  
W-02451A-09-0078  
W-01212A-09-0082

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83620

Date: 12/9/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Tyanne Last: Swenson

Account Name: Tyanne Swenson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Maricopa

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

RE: Docket No. SW-20445A-09-0077, W-02451A-09-0078, W-01732A-09-0079, W-20446A-09-0080, W-02450A-09-0081 and W-01212A-09-0082

Arizona Corporation Commission  
Utilities Division  
1200 West Washington Street  
Phoenix, AZ 58007-2996

Re: Global Water Rate Increase

Docket Numbers: SW-20445A-09-0077

W-02451A-09-0079, W-01732A-09-0079, W-20446A-09-4080, W-02450A-09-0081, W-01212A-09-0082

In the matter of the aforementioned docket numbers, I, the undersigned, a resident of Maricopa, Arizona, located in Pinal County, do hereby oppose the proposed increases from Global Water for the following reasons: The proposed increase will have a severe financial impact on my household and personal budget as well as my HOA budget My HOA is already facing significant challenges due to delinquencies and foreclosures and this will only serve to make conditions worse.

The proposes rate increases are purely profit driven so that more stakeholders and investors will realize a higher rate of return. Increases do not purpose improvements to service, quality of water, or distribution and there are no plans to improve existing or build new, infrastructures.

Maricopa is one of the hardest hit areas in the sate much less the entire community for foreclosures. Proposed increases will be detrimental to attracting builders, buyers, and even renters, and commercial builders needed for growth of an already deadened community resulting in farther diminished already reduced real estate values. Associations cannot raise assessments enough to cover increases, which will force a severe reduction in maintaining green, healthy landscaping. Aesthetics are the first impression of a community and often, one of our

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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biggest and most visible amenities. If the increased rates are approved as proposed, it will severely limit our ability to maintain those amenities, thus creating a less than desirable appearance to residents, visitors, and guests as well as potential buyers.

In closing I would like to encourage to denial of said proposal based on needs of the community as a whole. One of the reasons that my family and so many other families have decided to buy homes in Maricopa is due to the once affordable life style it offered. The economy alone has lessened the ability to maintain affordability, and sadly, if this proposal is passed, many it will greatly impact so many families, including mine.

Tyenne Swenson  
Ranchero El Dorado Resident  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED  
\*End of Comments\*

**Date Completed: 12/9/2009**

**Opinion No. 2009 - 83620**

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