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ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

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Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 - 83740

Date: 12/15/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Kevin Last: Beckwith

Account Name: Kevin Beckwith Home: (000) 000-0000

Street: [REDACTED] Work: [REDACTED]

City: Phoenix CBR:

State: AZ Zip: 85004 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Against rate increase  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed  
\*End of Comments\*

Date Completed: 12/15/2009

Opinion No. 2009 - 83740

Arizona Corporation Commission  
DOCKETED  
DEC 15 2009  
DOCKETED BY [Signature]

RECEIVED  
2009 DEC 15 P 4: 08  
AZ CORP COMMISSION  
DOCKET CONTROL

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 83741

Date: 12/15/2009

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Ronald L. Last: Sprague, P.E.

Account Name: Ronald L. Sprague, P.E.

Home: (6 [REDACTED])

Street: N/A

Work:

City: N/A

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

REFERRED FROM CHAIRMAN MAYES OFFICE - OPINION OPPOSED:

RE: E-01345A-08-0172

From: Ronald Sprague [mailto:[REDACTED]]  
Sent: Wednesday, December 09, 2009 9:36 AM  
To: Newman-Web; Pierce-Web; Mayes-Web; Email: Kennedy-web@azcc.gov; Stump-Web  
Cc: [REDACTED]  
Subject: APS rate structure consideration  
Importance: High

Regarding the petition for a rate increase that has been submitted by APS for your consideration today, I have the following requests.

As a condition of granting the full requested rate increases, please require this utility, (and all subsequent utilities in their rate increase requests), to invert their residential, commercial and industrial rate schedules to eliminate the "rewards for using more energy". Currently, the rate schedules feature blocks of power consumption with a decrease in the cost per Kwh as the customer uses more energy. This make the breakeven analysis for a PV power installation look very poor, as the energy the customer will be saving is at the cheapest rate block. Thus, the customer may be making a significant reduction in energy consumption, but there may be a very small reduction in the monthly bill. Similarly, the demand ratchet clause should be reset upon the successful commissioning of a PV or other renewable energy installation to allow the customer to see an immediate reduction in the bill instead of continuing to be penalized over a 12 month period for the previous demand level. Implementing these items in the utility rate structures will significantly encourage the adoption and installation of PV and other renewable energy sources by reducing the payback period to about 1 1/2 to 2 years, instead of the 4 to 7 year periods that are currently being shown.

If you are truly serious about the adoption of Renewable Energy Resources in this state, I urge you to require

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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these rate schedule changes as a condition of granting this and any future rate increases for the utilities that are under the supervision and control of the Arizona Corporation Commission.

I mentioned once last spring that I could be available at the Commission's request to provide technical support and advice. That offer still stands.

Respectfully yours,

Ronald L. Sprague, P.E.

[REDACTED]  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Email to Customer:

Dear Ronald Sprague,

Your email dated, December 11, 2009 in regard to the rate application filed by Arizona Public Service Company ("APS") sent to Chairman Mayes and all Commissioners of the Arizona Corporation Commission ("Commission") has been received and assigned to me for further handling. An opinion has been placed on file with the Docket Control Center of the Commission on your behalf to be made part of the record.

Commission staff appreciates the time you have taken to express your comments and concerns in regard to the proposed rate case. Should you have any questions related to this matter, please feel free to call me directly at [REDACTED] or on our in-state toll free telephone number, (800) 222-7000.

Thank you,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division  
CLOSED  
\*End of Comments\*

Date Completed: 12/15/2009

Opinion No. 2009 - 83741

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