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City of Phoenix

OFFICE OF THE CITY COUNCIL
Councilwoman Peggy Neely
District 2

2009 DEC 11 P 4: 54

AZ CORP COMMISSION
DOCKET CONTROL
November 30, 2009

E-01345.09.0172

The Honorable Kristin Mayes
Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor

Dear Chairman Mayes:

I would like to share a concern with you that I received from a District 2 constituent regarding APS' request for a rate increase. Ms. Alex Wolf is very opposed to the rate case; I have restated some of her concerns below for your review.

- Ms. Wolf stated she is opposed to APS being granted a rate increase. She maintains that they have already received four rate increases, while SRP has not asked for any. She stated she would be an SRP customer if she could switch.
- She was recently out of work for a period of 6 months, during which she received very large electric bills, one in excess of \$1,000. She stated that APS "would not be flexible" and help her regarding her electricity bills.
- She was referred to the Arizona Corporation Commission by her congressperson and she does not understand why they could not assist her in opposing the rate case.
- She feels rate increases should go to the ballot for the public to vote on.

As you know, the city of Phoenix's purview in the area of utility companies does not extend to issues of rates, only licensing them to work in the right-of-way. I would ask that you please investigate Ms. Wolf's concerns and provide her with a response. Her contact information is as follows: her address is 1010 W. Renee Drive. She can be reached by telephone, 623-434-2221.

Thank you very much for your attention to this letter and for the excellent job you do for Arizona.

Sincerely,

Peggy Neely
Councilwoman
Council District 2

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Cc: Ms. Alex Wolf