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OPEN MEETING AGENDA ITEM

Kristin Mayes
Chairwoman of Corporation commission
1200 W. Washington
Phoenix AZ 95027

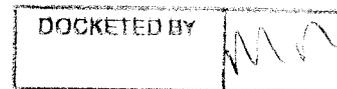
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Dec. 8, 2009

Arizona Corporation Commission
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DEC - 9 2009

RE: Another APS request for increase



Dear Chairwoman Mayes,

With all due respect, I will get right to the point. I cannot understand how APS constantly comes to the commission and asks for and is usually granted increases. I know they may hypothetically ask for a 20% increase and get only 10% but they immediately ask for another and by the time everything is complete they darn well get close to their 20% increase. Over and over, every year.

It is my understanding that APS made a clear profit of 23% last year so how can they justify another increase so quickly? We are all strained to the limit to pay these bills now and to continue to get increases makes life terribly difficult when cooling and heating is a necessity and not a luxury in this climate. I'm sure they will attempt to justify the increase but 23% profit in this economy should be enough for any utility without strangling the consumer. Most companies come before you every couple of years but APS manages to do it a few times every year. Year after year. And when I call them to ask why my bill is so high they tell me they got another increase from the Corporation Commission.

Please ask the Commission to closely consider refusing another increase for APS at this time and to stop allowing them to instantly request another as soon as one is granted or refused. Who is watching the hen house, who researches their increases and digs into their bookkeeping, and questions why so many in so short a time? Isn't anybody looking out for the consumer in a fair way? Don't you think it's time to stop this insanity and let APS know the general public is sick and tired of this?

I am elderly and as many others in this town we are all struggling to get through each day and when a utility is allowed so many increases in so short a time it is beyond common sense.

I sincerely hope this letter is read by other members of the commission so they can hopefully refuse these constant APS requests and understand the financial hardship of the general public. We keep cutting back our use but the bills still keep going up. I thank you for your attention to this matter.

Respectfully yours,

Bernadette Kurecki
3006 W.Zachary Dr
Phoenix AZ 85027

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